

09/106,098

V.E.D.

	Hits	Search Text	DBs	Time Stamp
1	8306	707/1,3,10,100,102.ccls.	USPAT; US-PGPUB	2003/03/21 15:21
2	4379	705/1,10,26.ccls.	USPAT; US-PGPUB	2003/03/20 15:15
3	450	708/100,131,141,142.ccls.	USPAT; US-PGPUB	2003/03/20 15:18
4	2668	710/1,5,8,62,72-74.ccls.	USPAT; US-PGPUB	2003/03/20 15:18
5	7491	705/1,10,26.ccls. or 708/100,131,141,142.ccls. or 710/1,5,8,62,72-74.ccls.	USPAT; US-PGPUB	2003/03/21 15:21
6	8308	707/1,3,10,100,102.ccls.	USPAT; US-PGPUB	2003/09/10 09:07
7	7491	705/1,10,26.ccls. or 708/100,131,141,142.ccls. or 710/1,5,8,62,72-74.ccls.	USPAT; US-PGPUB	2003/09/10 09:07
8	4086	web with database with server\$2 and internet	USPAT; US-PGPUB	2003/03/21 15:22
9	4	stor\$4 with product\$2 and (customer with sales adj3 transaction\$2 adj3 data) and table\$2	USPAT; US-PGPUB	2003/03/21 15:26
10	6	stor\$4 and product\$2 and (customer with sales adj3 transaction\$2 adj3 data) and table\$2	USPAT; US-PGPUB	2003/03/21 15:28
11	49	stor\$4 and product\$2 and customer and (sales adj3 transaction\$2 adj3 data)	USPAT; US-PGPUB	2003/03/21 16:18
12	520	stor\$4 and product\$2 and customer and (sales adj transaction\$2)	USPAT; US-PGPUB	2003/03/21 15:31
13	30	stor\$4 and product\$2 with customer with (sales adj transaction\$2)	USPAT; US-PGPUB	2003/03/21 15:35
14	19	stor\$4 and product\$2 with customer with (sales adj transaction\$2) and table\$2	USPAT; US-PGPUB	2003/03/22 10:29
15	1	stor\$4 and product\$2 with customer with (sales adj transaction\$2) and table\$2 and (web with database with server\$2 and internet)	USPAT; US-PGPUB	2003/03/21 15:38
16	243	install\$4 and manag\$5 and (integrated adj3 operation)	USPAT; US-PGPUB	2003/03/21 15:43
17	38	install\$4 and manag\$5 and (integrated adj3 operation) and (web with database with server\$2 and internet)	USPAT; US-PGPUB	2003/03/21 15:49
18	104	cooperating with set and application with programs	USPAT; US-PGPUB	2003/03/21 16:04

	Hits	Search Text	DBs	Time Stamp
19	8	storefront with application and execute with server	USPAT; US-PGPUB	2003/03/21 16:08
20	14	storefront with application and execute and server	USPAT; US-PGPUB	2003/03/21 16:08
21	21	storefront with application and execut\$4 and server	USPAT; US-PGPUB	2003/03/21 16:13
22	3	content adj3 management and creat\$4 with updat\$4 with product adj3 data	USPAT; US-PGPUB	2003/03/21 16:16
23	75	content adj3 management and creat\$4 and updat\$4 and product adj3 data	USPAT; US-PGPUB	2003/03/22 11:51
24	1	recommendation\$4 and analyz\$4 with customer\$2 with (sales adj3 transaction\$2)	USPAT; US-PGPUB	2003/03/21 16:21
25	18	recommendation\$4 and analyz\$4 and customer\$2 with (sales adj3 transaction\$2)	USPAT; US-PGPUB	2003/03/21 16:24
26	43	product adj3 preference\$2 and individual adj3 customer\$2	USPAT; US-PGPUB	2003/03/21 16:41
27	3	real\$2time adj3 recommendation\$2 and shopping adj3 session\$2	USPAT; US-PGPUB	2003/03/21 16:28
28	1	real\$2time adj3 recommendation\$2 and shopping adj3 trip\$2	USPAT; US-PGPUB	2003/03/22 10:27
29	1	real\$2time adj3 recommendation\$2 and shopping with trip\$2	USPAT; US-PGPUB	2003/03/21 16:30
30	1	real\$2time adj3 recommendation\$2 and shopping and trip\$2	USPAT; US-PGPUB	2003/03/21 16:30
31	6	predict\$4 adj3 preference\$2 and individual adj3 customer\$2	USPAT; US-PGPUB	2003/03/21 16:42
32	8308	707/1,3,10,100,102.ccls.	USPAT; US-PGPUB	2003/03/22 10:11
33	7491	705/1,10,26.ccls. or 708/100,131,141,142.ccls. or 710/1,5,8,62,72-74.ccls.	USPAT; US-PGPUB	2003/03/22 10:11
34	1365148	generat\$4 or print\$4 with report\$2	USPAT; US-PGPUB	2003/03/22 10:27
35	19	stor\$4 and product\$2 with customer with (sales adj transaction\$2) and table\$2 and (generat\$4 or print\$4 with report\$2)	USPAT; US-PGPUB	2003/03/22 10:30
36	63	content adj3 management and creat\$4 and updat\$4 and product adj3 data and customer\$2	USPAT; US-PGPUB	2003/03/22 11:51

	Hits	Search Text	DBs	Time Stamp
37	61	content adj3 management and creat\$4 and updat\$4 and product adj3 data and customer\$2 and database\$2	USPAT; US-PGPUB	2003/03/22 11:52
38	57	content adj3 management and creat\$4 and updat\$4 and product adj3 data and customer\$2 and database\$2 and network\$2	USPAT; US-PGPUB	2003/03/22 12:05
39	24	pre\$2written and operating adj3 system and scripts	USPAT; US-PGPUB	2003/03/22 12:06
40	11	pre\$2written and operating adj3 system and install\$6 and scripts	USPAT; US-PGPUB	2003/03/23 14:07
41	1382	rapid adj3 deployment	USPAT; US-PGPUB	2003/03/22 16:57
42	11759	target with computer	USPAT; US-PGPUB	2003/03/22 17:06
43	9404	accept adj3 data	USPAT; US-PGPUB	2003/03/22 17:15
44	97	needs and individual adj3 institution	USPAT; US-PGPUB	2003/03/22 16:59
45	120	(needs or requirements) and individual adj3 institution	USPAT; US-PGPUB	2003/03/22 16:59
46	13	(rapid adj3 deployment) and (target with computer)	USPAT; US-PGPUB	2003/03/22 17:05
47	28498	(target\$4 or designat\$4) with computer	USPAT; US-PGPUB	2003/03/22 17:07
48	5685	(target\$4 or designat\$4) adj3 computer	USPAT; US-PGPUB	2003/03/22 17:07
49	2	(target\$4 or designat\$4) adj3 computer and (rapid adj3 deployment)	USPAT; US-PGPUB	2003/03/22 17:07
50	46812	accept\$4 with data	USPAT; US-PGPUB	2003/03/22 17:15
51	18	accept\$4 with data and ((needs or requirements) and individual adj3 institution)	USPAT; US-PGPUB	2003/03/22 17:16
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56	1	set with template adj3 configuration adj3 file\$2	USPAT; US-PGPUB	2003/03/23 14:09

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57	34	set and template adj3 configuration adj3 file\$2	USPAT; US-PGPUB	2003/03/23 14:09
58	9744	707/1,3,10,100,102.ccls.	USPAT; US-PGPUB	2003/09/10 09:29
59	8782	705/1,10,26.ccls. or 708/100,131,141,142.ccls. or 710/1,5,8,62,72-74.ccls.	USPAT; US-PGPUB	2003/09/10 09:07
60	11054	707/1,3,10,100,102,104.1.ccls.	USPAT; US-PGPUB	2003/09/10 10:12
61	429	recommendation with application	USPAT; US-PGPUB	2003/09/10 10:01
62	14	(recommendation with application) and analyz\$4 and (customer\$2 with profile\$2)	USPAT; US-PGPUB	2003/09/10 10:01
63	1	(recommendation with application) and analyz\$4 and (customer\$2 with profile\$2) and (sales with transaction\$2)	USPAT; US-PGPUB	2003/09/10 10:04
64	0	(recommendation with application) and analyz\$4 and (customer\$2 with profile\$2) and (sales with transaction\$2) and (predict\$4 with preference\$2)	USPAT; US-PGPUB	2003/09/10 10:05
65	12238	707/1,3,9,10,100,102,104.1,200 .ccls.	USPAT; US-PGPUB	2003/09/10 10:12
66	121	717/174.ccls.	USPAT	2003/09/11 12:24

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File 347:JAPIO Oct 1976-2/Jun(Updated 021004)

(c) 2002 JPO & JAPIO

File 350:Derwent WPIX 1963-2002/UD,UM &UP=200272

(c) 2002 Thomson Derwent

File 348:EUROPEAN PATENTS 1978-2002/Nov W01

(c) 2002 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20021107,UT=20021031

(c) 2002 WIPO/Univentio

Set	Items	Description
S1	0	AU='FADEL T'
S2	8	AU='FEUERSTEIN D':AU='FEUERSTEIN D W'
S3	11	AU='NOYES S':AU='NOYES S S'
S4	0	AU='WESSA R'
S5	0	S2:S3 AND (STOREFRONT? ? OR STORE()FRONT? ?) AND IC=G06F

File 347:JAPIO Oct 1976-2/Jun(Updated 021004)

(c) 2002 JPO & JAPIO

File 350:Derwent WPIX 1963-2002/UD,UM &UP=200272

(c) 2002 Thomson Derwent

Set	Items	Description
S1	339	(INTEGRATED OR COMBINED OR ONESTOP OR ONE()STOP) (3N) (SALES OR SELLING OR COMMERCE OR ECOMMERCE OR EBUSINESS OR SHOP? OR - TRANSACTION? ? OR MERCHANT? ? OR VEND???)
S2	72	S1(3N) (SYSTEM? ? OR PROGRAM? ? OR PRODUCT? ? OR APPLICATION? ? OR SOFTWARE OR TOOLKIT? ? OR KIT? ? OR PACKAGE? ? OR PLATFORM? ? OR SOLUTION? ? OR MODULE? ?)
S3	15	S2(S) (INTERNET OR ONLINE OR ON()LINE OR WEB????)
S4	47	(STOREFRONT OR STORE()FRONT) (5N) (SYSTEM? ? OR PROGRAM? ? OR PRODUCT? ? OR APPLICATION? ? OR SOFTWARE OR TOOLKIT? ? OR TOOL OR KIT OR PACKAGE OR PACKAGES OR PLATFORM? ? OR MODULE? ? - OR SOLUTION? ? OR PART? ? OR ELEMENT? ? OR PIECE? ?)
S5	1318955	MERCHANDISE OR ITEM? ? OR PRODUCT? ? OR GOODS OR GIFT? ?
S6	5450	S5(5N) (DATABASE? ? OR DATA()BASE? ? OR REPOSITOR??? OR SERVER? ?)
S7	459	(RECOMMEND? OR SUGGEST?) (5N) (SHOP???? OR BUY??? OR S5)
S8	52145	AD OR ADS OR ADVERTIS??? OR ADVERTISEMENT? ? OR PROMOTION? ?
S9	400	REPORT??? (5N) (SALES OR TRANSACTION?? OR REVENUE? ? OR PROFIT? ?)
S10	166	STOREFRONT OR STORE()FRONT
S11	11	S2 AND (S10 OR S7 OR S8 OR REPORT???)
S12	6	S11 NOT S3
S13	20106	(SALES OR SELLING OR COMMERCE OR ECOMMERCE OR EBUSINESS OR SHOP? OR TRANSACTION? ? OR MERCHANT? ? OR VEND???) AND (INTERNET OR ONLINE OR ON()LINE OR WEB???? OR NETWORK? OR DISTRIBUTED)
S14	16552	S13 AND IC=G06F
S15	97	S7 AND S14
S16	8	S15 AND PREFERENCE? ?
S17	16	S10 AND S14

3/5/1 (Item 1 from file: 347)
DIALOG(R) File 347: JAPIO
(c) 2002 JPO & JAPIO. All rts. reserv.

07301503 **Image available**
COMMODITY SELLING SYSTEM AND METHOD THEREFOR INTEGRATING AFFILIATE RETAIL STORES

PUB. NO.: 2002-169983 [JP 2002169983 A]
PUBLISHED: June 14, 2002 (20020614)
INVENTOR(s): MIYAGAWA IWAO
APPLICANT(s): NEC CORP
APPL. NO.: 2000-369042 [JP 2000369042]
FILED: December 04, 2000 (20001204)
INTL CLASS: G06F-017/60

ABSTRACT

PROBLEM TO BE SOLVED: To provide a commodity selling system and method therefor integrating a plurality of affiliate retail stores by connecting a selling system of the affiliate retail stores which sell and manage the commodities arranged in a storefront of the retail stores and an inventory control system by a network and unitarily integrating them to deal in order selling.

SOLUTION: The system comprises a network being a public data communication network of the **Internet** etc., a retail store selling system and inventory control system of the plurality of affiliate retail stores connected to the network, an **integrated commodity selling system** which is connected to the network and integrally deals in the order selling of the commodities of the plurality of affiliate retail stores, and a plurality of orderer terminals having access means to the **integrated commodity selling system** being connected to the network.

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3/5/2 (Item 1 from file: 350)
DIALOG(R) File 350: Derwent WPIX
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014832495 **Image available**
WPI Acc No: 2002-653201/200270

Integrated shopping mall system and method having many shopping malls

Patent Assignee: KANG C B (KANG-I)
Inventor: KANG C B
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002030836	A	20020426	KR 200061101	A	20001017	200270 B

Priority Applications (No Type Date): KR 200061101 A 20001017

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
KR 2002030836	A		1	G06F-017/60	

Abstract (Basic): KR 2002030836 A

NOVELTY - An **integrated shopping mall system** and a method having many shopping malls are provided to offer an integrated shopping mall for an induced store in the shopping mall and to support an offline store to smoothly execute the **Internet** electric commerce.

DETAILED DESCRIPTION - The system comprises a communication part transceiving data through the Internet, a storage storing the data, a main controller storing the information of registered induced store by classifying into a same category in the storage part if a store possessing articles registers, generating a shopping mall for each induced store, assigning a national representative telephone number to the stores of same category and providing a domain name for same as the national representative telephone number to an integrated shopping

mall(100) of induced stores. The main controller includes a main front management module(113), a client management module(115), a DB management module(131), an automatic generating mall management module(133), a 1588 service mall management module(135) and a main administration module(111).

pp; 1 DwgNo 1/10

Title Terms: INTEGRATE; SHOPPING; MALL; SYSTEM; METHOD; SHOPPING

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

3/5/4 (Item 3 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014703412 **Image available**

WPI Acc No: 2002-524116/200256

XRPX Acc No: N02-414976

Goods sales system has integrated goods sales system that integrates and maintains order of goods in all retail store connected through internet

Patent Assignee: NEC CORP (NIDE)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002169983	A	20020614	JP 2000369042	A	20001204	200256 B

Priority Applications (No Type Date): JP 2000369042 A 20001204

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2002169983	A	19	G06F-017/60	

Abstract (Basic): JP 2002169983 A

NOVELTY - The retail stores (30,40,50) respectively has retail store sales systems (31,41,51) and inventory control systems (32,42,52) and are connected to internet (100). An **integrated goods sales system** (20) connected to **internet**, integrates and maintains order of the goods in all the retail stores. An orderer terminal (10) accesses the **integrated goods sales system**, for ordering goods.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for goods sales method.

USE - Goods sales system.

ADVANTAGE - Goods purchase is performed effectively by unifying all the retail stores.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of goods sales system. (Drawing includes non-English language text).

Orderer terminal (10)

Integrated goods sales system (20)

Retail stores (30,40,50)

Retail store sales systems (31,41,51)

Inventory control systems (32,42,52)

Internet (100)

pp; 19 DwgNo 1/17

Title Terms: GOODS; SALE; SYSTEM; INTEGRATE; GOODS; SALE; SYSTEM; INTEGRATE ; MAINTAIN; ORDER; GOODS; RETAIL; STORAGE; CONNECT; THROUGH

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

3/5/5 (Item 4 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014676558 **Image available**

WPI Acc No: 2002-497262/200253

XRPX Acc No: N02-393826

Goods information delivery system for online shopping, has combined computer management warehouse and goods delivery system and goods selling center, connected through internet

Patent Assignee: SAKURAI S (SAKU-I)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002167048	A	20020611	JP 2000404055	A	20001128	200253 B

Priority Applications (No Type Date): JP 2000404055 A 20001128

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2002167048	A	3	B65G-061/00	

Abstract (Basic): JP 2002167048 A

NOVELTY - The computer management warehouse (12) and goods delivery center (13) are combined and connected to goods selling center (2), through internet (3).

USE - For online shopping.

ADVANTAGE - Stock control of goods is performed efficiently using goods information delivery system, through internet.

DESCRIPTION OF DRAWING(S) - The figure shows the components of the goods information delivery system.

Goods selling center (2)

Internet (3)

Computer management warehouse (12)

Delivery center (13)

pp; 3 DwgNo 1/1

Title Terms: GOODS; INFORMATION; DELIVER; SYSTEM; SHOPPING; COMBINATION; COMPUTER; MANAGEMENT; WAREHOUSE; GOODS; DELIVER; SYSTEM; GOODS; SELL; CONNECT; THROUGH

Derwent Class: Q35; T01

International Patent Class (Main): B65G-061/00

International Patent Class (Additional): G06F-017/60

File Segment: EPI; EngPI

3/5/8 (Item 7 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014402360

WPI Acc No: 2002-223063/200228

One-stop shopping system using real-time free information character message service and member data network

Patent Assignee: CHOI M H (CHOI-I)

Inventor: CHOI M H

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001096818	A	20011108	KR 200019731	A	20000414	200228 B

Priority Applications (No Type Date): KR 200019731 A 20000414

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001096818	A		H04Q-007/24	

Abstract (Basic): KR 2001096818 A

NOVELTY - A one-stop shopping system using a real-time free information character message service and a member data network is provided to break from the cumbersome processes of existing Internet shopping malls and home shopping.

DETAILED DESCRIPTION - A user, a stock investor, becomes a member of a designer who provides a one-stop shopping service using a real-time free information character message service and a member data network. The designer constructs database for the member. Then the designer transmits the fluctuations of stock prices to the member's mobile terminal in real time. Also the designer transmits the

advertisements of st goods together with those information so as to reinforce purchasing competitive power on the basis of the member database.

DwgNo 0/0

Title Terms: ONE; STOP; SHOPPING; SYSTEM; REAL; TIME; FREE; INFORMATION;
CHARACTER; MESSAGE; SERVICE; MEMBER; DATA; NETWORK
Derwent Class: W01; W02
International Patent Class (Main): H04Q-007/24
File Segment: EPI

3/5/9 (Item 8 from file: 350)

DIALOG(R)File 350:Derwent WPIX
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014402230 **Image available**
WPI Acc No: 2002-222933/200228

Integrated operation system of shopping malls for sale and operating method thereof

Patent Assignee: EL INFORMATION TECHNOLOGY (ELIN-N)

Inventor: KIM J G

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001096625	A	20011108	KR 200111757	A	20010307	200228 B

Priority Applications (No Type Date): KR 200111757 A 20010307

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
KR 2001096625	A		1	G06F-019/00	

Abstract (Basic): KR 2001096625 A

NOVELTY - An **integrated operation system of shopping malls** for sale and an operating method thereof are provided to stably operate shopping malls, easily operate the shopping malls on **Internet** without large initial investment costs, and enable a consumer to enjoy **Internet** shopping without anxiety.

DETAILED DESCRIPTION - A plurality of web pages(120) are transmitted to several client systems which can perform an electronic communication with a main server(110). An integrated management database is managed by the main server(110). A seller database(130) includes an information related to shopping mall sellers. A client database(150) includes a member information managed by a member and integrated operation system related to the respective shopping malls, including the information of goods items provided by the shopping mall sellers and goods items of goods provided by goods providers connected to the integrated operation system. A payment system manages and supports payment when a client buys goods through the client system.

pp; 1 DwgNo 1/10

Title Terms: INTEGRATE; OPERATE; SYSTEM; SHOPPING; SALE; OPERATE; METHOD
Derwent Class: T01
International Patent Class (Main): G06F-019/00
File Segment: EPI

3/5/10 (Item 9 from file: 350)

DIALOG(R)File 350:Derwent WPIX
(c) 2002 Thomson Derwent. All rts. reserv.

014301484 **Image available**
WPI Acc No: 2002-122188/200216
XRPX Acc No: N02-091663

Integrated electronic shopping cart system for e-commerce applications, has affiliated websites associated servers which provide catalogs of item information to main server for processing item order

Patent Assignee: IPRINT.COM INC (IPRI-N); BELL R (BELL-I); HODSON D

(HODS-I); PATEL K (PATE-I); RUBIN M (RUBI-I)

Inventor: BELL R; HODSON D; PATEL K; RUBIN M

Number of Countries: 091 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200195208	A1	20011213	WO 2001US17674	A	20010601	200216 B
AU 200175082	A	20011217	AU 200175082	A	20010601	200225
US 20020052806	A1	20020502	US 2000208860	P	20000602	200234
			US 2001872514	A	20010601	

Priority Applications (No Type Date): US 2000208860 P 20000602; US 2001872514 A 20010601

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200195208	A1	E	79	G06F-017/60	
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Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200175082	A			G06F-017/60	Based on patent WO 200195208
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US 20020052806	A1			G06F-017/60	Provisional application US 2000208860
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Abstract (Basic): WO 200195208 A1

NOVELTY - Affiliated servers (31n) associated with affiliated websites, provide catalogs of item information to a main server (31) associated with a website. The main server includes shopping cart and catalog applications to maintain order of items selected from affiliated sites. The main server processes the shopping cart order and provides order fulfillment information to affiliated servers for subsequent processing.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(a) Method of incorporating integrated shopping cart functionality in computer network;

(b) Integrated electronic shopping cart program

USE - Electronic **shopping cart system integrated** with **Internet** or world wide **web** for business-to-business and business-to-consumer applications in e-commerce.

ADVANTAGE - Since the proprietor of one website offers various products/services from a multitude of different affiliated websites, increased number of users access the website. Hence that website is benefited by this integrated shopping cart functionality. Also, since the e-commerce functionality of the integrated shopping cart is performed by the main server, the affiliated websites need not include their own e-commerce functionality. Hence maintenance costs and overhead costs with respect to including an e-commerce software engine are reduced. Hence the affiliated websites are benefited by this integrated shopping cart functionality.

DESCRIPTION OF DRAWING(S) - The figure shows the schematic diagram of an integrated shopping cart system.

Main server (31)

Affiliated servers (31n)

pp; 79 DwgNo 2/13

Title Terms: INTEGRATE; ELECTRONIC; SHOPPING; CART; SYSTEM; APPLY; ASSOCIATE; SERVE; CATALOGUE; ITEM; INFORMATION; MAIN; SERVE; PROCESS; ITEM; ORDER

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

3/5/11 (Item 10 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014252494 **Image available**

WPI Acc No: 2002-073194/200210

Bank account exclusive for internet commerce and electronic commerce

system including stop service icon

Patent Assignee: LEE S W (LEES-I)

Inventor: LEE S W

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001073423	A	20010801	KR 20001795	A	20000114	200210 B

Priority Applications (No Type Date): KR 20001795 A 20000114

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001073423	A	1	G06F-017/60	

Abstract (Basic): KR 2001073423 A

NOVELTY - A bank account is provided to be exclusively used for an Internet commerce, and an electronic commerce system is provided to offer one stop service icon using the bank account for a payment security.

DETAILED DESCRIPTION - The system comprises steps of a user accessing a web system(20), the user searching for wanted commodities, the user receiving an order number matching with the commodities to be purchased, a bank system(30) checking a payment limit and transferring the payment amount to a bank account(35) exclusively used for an electronic commerce, the bank system requesting a commodity seller(40) to supply the commodities for the user, the commodity seller(40) supplying the commodities for the user, the user checking the supplied commodities and transmitting the order number to the supplier(40) or a delivery company(50), the supplier(40) passing a certification process, inputting the order number and requesting a payment, the web system(20) checking the payment request data and requesting the bank system(30) to unfreeze the exclusive bank account(35), and the bank system(30) transferring the payment amount to the account of the supplier(40).

pp; 1 DwgNo 1/10

Title Terms: BANK; ACCOUNT; EXCLUDE; ELECTRONIC; SYSTEM; ONE; STOP; SERVICE

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

3/5/12 (Item 11 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014237831 **Image available**

WPI Acc No: 2002-058529/200208

XRPX Acc No: N02-043138

Integrated point of sales system using internet , provides inventory and shop information related to specific retail store or selling firm to specific customer terminal

Patent Assignee: MATSUSHITA DENKI SANGYO KK (MATU)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001291171	A	20011019	JP 2000106022	A	20000407	200208 B

Priority Applications (No Type Date): JP 2000106022 A 20000407

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2001291171	A	5	G07G-001/14	

Abstract (Basic): JP 2001291171 A

NOVELTY - A goods information management device (101) provides inventory information and shop information related to specific retail store or selling firm from several retail store terminals (102-1-102-N) and several selling firm terminals (104-1-104-M), to a specific customer terminal (103) through internet.

USE - Integrated point of sales system.

ADVANTAGE - Enables customer to know the presence of specific goods

in specific quantity specific retail store or sell firm,
immediately. Enables retail stores and selling firms to acquire more
customers. Efficiently manages the market place inventory to enable
suitable production planning.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of
integrated point of sales system. (Drawing includes non-English
language text).

Goods information management device (101)

Retail store terminals (102-1-102-N)

Customer terminal (103)

Selling firm terminals (104-1-104-M)

pp; 5 DwgNo 1/3

Title Terms: INTEGRATE; POINT; SALE; SYSTEM; INVENTORY; SHOP; INFORMATION;
RELATED; SPECIFIC; RETAIL; STORAGE; SELL; FIRM; SPECIFIC; CUSTOMER;
TERMINAL

Derwent Class: T01; T05

International Patent Class (Main): G07G-001/14

International Patent Class (Additional): G06F-017/60; G07G-001/12

File Segment: EPI

3/5/13 (Item 12 from file: 350)

DIALOG(R) File 350:Derwent WPIX

(c) 2002 Thomson Derwent. All rts. reserv.

013989595 **Image available**

WPI Acc No: 2001-473809/200151

Method and system for offering portal electronic commerce service

Patent Assignee: HAN J S (HANJ-I)

Inventor: HAN J S

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001010035	A	20010205	KR 9928713	A	19990715	200151 B

Priority Applications (No Type Date): KR 9928713 A 19990715

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001010035	A	1	G06F-017/60	

Abstract (Basic): KR 2001010035 A

NOVELTY - A portal electronic commerce service method and system is
provided to enable a user to combine various electronic commerce sites
and auxiliary sites in relation with the electronic commerce, and
browse a plurality of sites on one screen so that it can enhance a
convenience.

DETAILED DESCRIPTION - A portal electronic commerce service method
comprises steps of installing a portal electronic commerce program at a
user terminal, displaying an icon for a portal program of the
electronic commerce service, displaying a portal electronic commerce
page on the user terminal if the user clicks the icon, the user
selecting a wanted electronic commerce menu from the portal page,
executing a transaction program of the selected menu, and other
auxiliary programs combined with the transaction program ,
allocating the screen of the user computer, displaying the web page
of each program on the allocated screen, accessing a web server over
the web page of the transaction program, downloading text data from
the web server, synthesizing the text data with an image data
installed in advance, and displaying the synthesized data.

pp; 1 DwgNo 1/10

Title Terms: METHOD; SYSTEM; OFFER; PORTAL; ELECTRONIC; SERVICE

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

3/5/14 (Item 13 from file: 350)

DIALOG(R) File 350:Derwent WPIX

013429882 **Image available**

WPI Acc No: 2000-601825/200057

XRPX Acc No: N00-445356

Integrated point of sales and Internet multi- applications system includes computing devices and POS terminal which interact with smart cards to read or write into cards

Patent Assignee: CHIP APPL TECHNOLOGIES LTD (CHIP-N)

Inventor: GARTON B; MAC SMITH D; WESCOMBE J

Number of Countries: 091 Number of Patents: 004

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200051074	A1	20000831	WO 2000AU121	A	20000222	200057 B
AU 200027846	A	20000914	AU 200027846	A	20000222	200063
EP 1163633	A1	20011219	EP 2000906058	A	20000222	200206
			WO 2000AU121	A	20000222	
AU 746867	B	20020502	AU 200027846	A	20000222	200238

Priority Applications (No Type Date): AU 998801 A 19990222

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200051074	A1	E	36	G06K-019/07	
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Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200027846	A			G06K-019/07	Based on patent WO 200051074
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EP 1163633	A1	E		G06K-019/07	Based on patent WO 200051074
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Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI

AU 746867	B			G06K-019/07	Previous Publ. patent AU 200027846 Based on patent WO 200051074
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Abstract (Basic): WO 200051074 A1

NOVELTY - POS terminal and computing devices e.g. PCs, mobiles phones, electronic information kiosks interfacing to Internet communicate with a host. The POS terminals and computing devices are adapted to interact with smart cards and to read from or write to the cards.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for data manipulating method.

USE - **Integrated point of sales and Internet multi-applications system** for manipulating data in smart cards.

ADVANTAGE - Enables consumer to trade seamlessly with a business using POS terminal or Internet. Enables business establishments to handle POS and Internet **transaction** with **integrated system** of management.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of the components for implementing the transaction.

pp; 36 DwgNo 6/6

Title Terms: INTEGRATE; POINT; SALE; MULTI; APPLY; SYSTEM; COMPUTATION;

DEVICE; POS; TERMINAL; INTERACT; SMART; CARD; READ; WRITING; CARD

Derwent Class: T01; T04; T05

International Patent Class (Main): G06K-019/07

File Segment: EPI

12/5/2 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014391850 **Image available**

WPI Acc No: 2002-212553/200227

XRFX Acc No: N02-162517

Goods sales promotion system has integrated database storing selling promotion information, customer and goods information, separately

Patent Assignee: DAINIPPON PRINTING CO LTD (NIPQ)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002041969	A	20020208	JP 2000231843	A	20000731	200227 B

Priority Applications (No Type Date): JP 2000231843 A 20000731

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2002041969	A	5	G06F-017/60	

Abstract (Basic): JP 2002041969 A

NOVELTY - An integrated database (6) stores selling **promotion** information for masses, customer's individual information and goods information separately. Value evaluation information of the customer with respect to the purchased goods is collected and stored in database as a portion of individual information. Based on individual information, selling **promotion** information for individuals is produced and transmitted to a customer.

USE - For promoting goods selling business using integrated database.

ADVANTAGE - As all information about customer and purchase action of goods are stored in integrated database, sales **promotion** strategy is increased, efficiently.

DESCRIPTION OF DRAWING(S) - The figure shows the profile of the sales **promotion** system. (Drawing includes non-English language text).

Database (6)

pp; 5 DwgNo 1/2

Title Terms: GOODS; SALE; PROMOTE; SYSTEM; INTEGRATE; DATABASE; STORAGE;

SELL; PROMOTE; INFORMATION; CUSTOMER; GOODS; INFORMATION; SEPARATE

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

12/5/3 (Item 2 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014348856 **Image available**

WPI Acc No: 2002-169559/200222

Integrated information exchange system capable of performing information exchange, profitable model and advertising method on web site

Patent Assignee: LEE H Y (LEEH-I)

Inventor: LEE H Y

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001090363	A	20011018	KR 200015260	A	20000325	200222 B

Priority Applications (No Type Date): KR 200015260 A 20000325

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001090363	A	1	G06F-017/60	

Abstract (Basic): KR 2001090363 A

NOVELTY - An integrated information exchange system capable of

performing information exchange, profitable models and advertising method on a web site is provided to increase the convenience of an information user by enabling the user to acquire object information and perform a free multi-communication with an information provider.

DETAILED DESCRIPTION - A real property **transaction integrated system** (101) is connected with each network(102A) of a plurality of real property object providers(102), each digital computer network(103B) of a plurality of information users(103) and a digital computer network(103B) of a plurality of **advertisers** (104) who display **advertisements** in the real property **transaction integrated system** (101). A digital information site(105) is visually displayed in the system(101). Digital information on real property objects, communication devices and so on are inserted into the digital information site(105). Information on the communication devices are connected with the digital computer network(104C) of the **advertiser** (104).

pp; 1 DwgNo 1/10

Title Terms: INTEGRATE; INFORMATION; EXCHANGE; SYSTEM; CAPABLE; PERFORMANCE
; INFORMATION; EXCHANGE; MODEL; **ADVERTISE** ; METHOD; WEB; SITE

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

12/5/4 (Item 3 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014251565 **Image available**

WPI Acc No: 2002-072265/200210

XRPX Acc No: N02-053991

Information processing method for e-commerce applications , involves generating integrated hit list without URL duplication, and selecting URLs with most recent updation date from it to extract character information

Patent Assignee: GALA KK (GALA-N)

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2001325275	A	20011122	JP 2000145098	A	20000517	200210 B

Priority Applications (No Type Date): JP 2000145098 A 20000517

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
JP 2001325275	A		9	G06F-017/30	

Abstract (Basic): JP 2001325275 A

NOVELTY - The hit lists generated by each search engine is contrasted with others to exclude duplication of a URL and an integrated hit list is generated. The URLs with most recent updation date are selected from the integrated list. The character information is extracted from the selected URLs, based on the keyword in the query and is index converged to provide a search **report** to the client.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for information processor.

USE - For processing information in e-commerce applications using several search engines.

ADVANTAGE - Improves reliability of search engines by eliminating duplicate and old information effectively, and thus enhances the accuracy of the provided information.

DESCRIPTION OF DRAWING(S) - The figure shows the flowchart explaining the information processing method. (Drawing includes non-English language text).

pp; 9 DwgNo 2/3

Title Terms: INFORMATION; PROCESS; METHOD; APPLY; GENERATE; INTEGRATE; HIT;
LIST; DUPLICATE; SELECT; RECENT; DATE; EXTRACT; CHARACTER; INFORMATION

Derwent Class: T01

International Patent Class (Main): G06F-017/30

International Patent Class (Additional): G06F-013/00
File Segment: EPI

12/5/5 (Item 4 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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013202007

WPI Acc No: 2000-373880/200032

Integrated sales and advertisement system - NoAbstract

Patent Assignee: YANG J S (YANG-I)

Inventor: YANG J S

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 99037596	A	19990525	KR 9856557	A	19981221	200032 B

Priority Applications (No Type Date): KR 9856557 A 19981221

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
KR 99037596	A			G09F-023/00	

Title Terms: INTEGRATE; SALE; ADVERTISE ; SYSTEM; NOABSTRACT

Derwent Class: P85

International Patent Class (Main): G09F-023/00

File Segment: EngPI

16/5/1 (Item 1 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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014570034 **Image available**
WPI Acc No: 2002-390737/200242

Complex filtering device and method for database marketing in electronic commercial transaction

Patent Assignee: EPION CO LTD (EPIO-N); KIM B D (KIMB-I)

Inventor: KIM B D

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001111913	A	20011220	KR 200032690	A	20000614	200242 B

Priority Applications (No Type Date): KR 200032690 A 20000614

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001111913	A		1 G06F-017/60	

Abstract (Basic): KR 2001111913 A

NOVELTY - A complex filtering device and a method for database marketing in electronic commercial **transaction** are provided to **recommend items** for customers by accumulating and analyzing various individual information(age, sex, hobby, personality and so on) and past purchase information generated on **web**.

DETAILED DESCRIPTION - A complex filtering device for database marketing in electronic commercial **transaction** consists of a HTML(hypertext markup language)(10), a **merchant** server(12), a front module(14), a database(16), a hybrid filtering(22), a connection manager(24), a client(26), a contents producer(28) and a mail agent(30). The HTML(10) displays item box(goods and service information) of **web** site selected by the customer. If the customer clicks the item box, the **merchant** server(12) displays goods and service information to the customer in detail, or provides **recommended item** to the customer. The front module(14) collects data for **recommend items** fit to taste of the customer among items provided by the **merchant** server(12). The database(16) accumulates and analyzes data collected by the front module(14), and processes data as database fitting **preference** of the customer. The hybrid filtering(22) applies collaborative filtering(18) and content-based filtering(20) algorithm to data outputted from the front module(14) and the database(16), and provides items according to **preference** of each customer. The connection manager(24) manages operation state of the hybrid filtering(22). The connection manager(24) manages the client(26).

pp; 1 DwgNo 1/10

Title Terms: COMPLEX; FILTER; DEVICE; METHOD; DATABASE; MARKET; ELECTRONIC; COMMERCIAL; **TRANSACTION**

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

16/5/2 (Item 2 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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014375318 **Image available**
WPI Acc No: 2002-196021/200225
XRPX Acc No: N02-148876

Marketing method for Internet involves determining user preferences , ranking goods and services in accordance with preferences and displaying highest ranked items to customer

Patent Assignee: TRIPLEHOP TECHNOLOGIES INC (TRIP-N); DELGADO J (DELG-I);

LAPLANCHE R (LAPL-I); TURCK M (TURC-I)

Inventor: DELGADO J; LAPLANCHE R; TURCK M

Number of Countries: 096 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200210984	A2	20020207	WO 2001US23040	A	20010723	200225 B
US 20020052873	A1	20020502	US 2000219678	P	20000721	200234
			US 2001909997	A	20010723	
AU 200177071	A	20020213	AU 200177071	A	20010723	200238

Priority Applications (No Type Date): US 2000219678 P 20000721; US 2001909997 A 20010723

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200210984	A2	E	32	G06F-017/30	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

US 20020052873	A1			G06F-007/00	Provisional application US 2000219678
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AU 200177071	A			G06F-017/30	Based on patent WO 200210984
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Abstract (Basic): WO 200210984 A2

NOVELTY - Input search criteria provided. Information about user is matched to information stored in a database. Attributes are ranked and displayed according to a predicted relevance to the user based on the matched and selected calculations. Information in user database is updated to reflect the similarity between the users in the group and to better predict an individual user's interest in one of the attributes.

DETAILED DESCRIPTION - The database has a multi-level structure enabling grouping of the information for scalability. A target attribute is selected and a long-term memory value is calculated for the user. A short-term memory is set to 1 each time the target attribute is selected. System can be used for searching or for e-commerce.

An INDEPENDENT CLAIM is included for a system for obtaining information.

USE - For searching data repositories. For obtaining user preferences and providing user recommendations for information goods and services.

ADVANTAGE - Learns individual user profiles to provide personalized and tailored results without burdening user.

DESCRIPTION OF DRAWING(S) - The figure shows a mapping database with a multi-level tree-like structure.

pp; 32 DwgNo 6/9

Title Terms: MARKET; METHOD; DETERMINE; USER; RANK; GOODS; SERVICE; ACCORD; DISPLAY; HIGH; RANK; ITEM; CUSTOMER

Derwent Class: T01

International Patent Class (Main): G06F-007/00 ; G06F-017/30

File Segment: EPI

16/5/3 (Item 3 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013905522 **Image available**

WPI Acc No: 2001-389735/200141

XRPX Acc No: N01-286707

Consumer preferences learning method in electronic commerce , involves receiving and relating consumer responses to recommendations with segments associated with consumers and relating recommendations on segment basis

Patent Assignee: STRATEGIC DATA CORP (STRA-N)

Inventor: BRADLOW E; COOPER L G; GIUFFRIDA G

Number of Countries: 094 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200133410	A2	20010510	WO 2000US41871	A	20001103	200141 B

AU 200134381 A 20010 AU 200134381 A 20001103 00149

Priority Applications (No Type Date): US 2000210298 P 20000608; US 99163505
P 19991104; US 99166826 P 19991122

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200133410 A2 E 61 G06F-017/00

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP
KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT
RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200134381 A G06F-017/00 Based on patent WO 200133410

Abstract (Basic): WO 200133410 A2

NOVELTY - Segments defined on the basis of demographics is associated with recommendations. The consumer responses from one of advertisements, content offerings, **products** and promotions, to **recommendations** are received and are related with segments associated with the consumers. The recommendations are ranked based on the related responses on a segment basis.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) Prediction method of consumer **preferences** ;
- (b) Selection method of recommendation for a consumer;
- (c) Classification method of consumer based on geographic region;
- (d) **Network** ;
- (e) Consumer recommendation selection system;
- (f) Computer product

USE - For consumer profiling in electronic **commerce** in **Internet**

ADVANTAGE - Captures empirical evidence indicating an increase or decrease in the likelihood that consumers of a particular segment visiting the **website** have a **preference** for a particular item and services.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of segment based self-learning system for generating advertisements for **Internet** pages.

pp; 61 DwgNo 1/6

Title Terms: CONSUME; LEARNING; METHOD; ELECTRONIC; RECEIVE; RELATED;

CONSUME; RESPOND; SEGMENT; ASSOCIATE; CONSUME; RELATED; SEGMENT; BASIS

Derwent Class: T01

International Patent Class (Main): G06F-017/00

File Segment: EPI

16/5/4 (Item 4 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013522445 **Image available**

WPI Acc No: 2001-006651/200101

XRPX Acc No: N01-004802

Personalized e- commerce shopping for e- commerce shopping system, involves generating user profile with their selected preference criteria and starting it, and based on which particular product is recommended to user

Patent Assignee: E*COM INTERACTIVE INC (ECOM-N)

Inventor: BONGIOVANNI M; COOK GALLI M

Number of Countries: 090 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200051050	A1	20000831	WO 2000US4790	A	20000225	200101 B
AU 200035026	A	20000914	AU 200035026	A	20000225	200101

Priority Applications (No Type Date): US 99122024 P 19990226

Patent Details:

Patent No Kind Lan Pg in IPC Filing Notes

WO 200051050 A1 E 71 G06F-017/60

Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN
CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE
SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200035026 A G06F-017/60 Based on patent WO 200051050

Abstract (Basic): WO 200051050 A1

NOVELTY - A database stores several product codes with associated
preference criteria. The user profile with **preference** criteria
selected by the user is generated and stored. Based on the selected
preference criteria by the user, particular **product** is **recommended**
to the user.

USE - For personalized e- commerce shopping in internet .

ADVANTAGE - The **products** are **recommended** to the user
corresponding to their personalized **preferences** .

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of
personalized e- commerce shopping system.

pp; 71 DwgNo 1/8

Title Terms: **SHOPPING** ; **SHOPPING** ; SYSTEM; GENERATE; USER; PROFILE;

SELECT; PREFER; CRITERIA; START; BASED; PRODUCT; RECOMMENDED; USER

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

16/5/5 (Item 5 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013514601 **Image available**

WPI Acc No: 2000-686547/200067

XRPX Acc No: N00-507598

**Interactive purchase decision support method for e- commerce in
internet , involves conducting configurable interview with purchaser for
specific product type and setting activity priority based on user
preferences inferred from interview**

Patent Assignee: ONLINE INSIGHT INC (ONLI-N)

Inventor: FLOWERS C; FORSTER K G; KREBS P E

Number of Countries: 089 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200045319	A1	20000803	WO 2000US2249	A	20000128	200067 B
AU 200027444	A	20000818	AU 200027444	A	20000128	200067

Priority Applications (No Type Date): US 99117828 P 19990129

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200045319 A1 E 271 G06F-017/60

Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN
CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE
SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200027444 A G06F-017/60 Based on patent WO 200045319

Abstract (Basic): WO 200045319 A1

NOVELTY - An interview is conducted with the purchaser for a
specific product type. The attributes of product type and its relevance
to purchaser are defined to purchaser. Priority utilities of product to
specific user is determined by ranking the attributes with respect to
the purchaser, statistics based user **preference** is generated.
Accordingly, purchase **recommendation** for the **product** is output to
the purchaser.

DETAILED DESCRIPTION - Prior to interview, interview configuration constraints are input from purchaser, internal configuration file or external application that process that constraints as an XML stream. The interview is conducted by selecting determined number of p of questions and computing the priority utilities. INDEPENDENT CLAIMS are also included for the following:

- (a) purchase decision support system;
- (b) program for purchase decision support execution

USE - For assisting purchaser for e-commerce in internet for goods purchase or service availability such as to choose mutual fund, credit card, life insurance policy or mortgage information.

ADVANTAGE - All the information input and output from the server is communicated in XML format which allows ease of integration between the server and most of the other software systems.

DESCRIPTION OF DRAWING(S) - The figure shows the model of the purchase decision support system.

pp; 271 DwgNo 1/30

Title Terms: INTERACT; PURCHASE; DECIDE; SUPPORT; METHOD; CONDUCTING; CONFIGURATION; INTERVIEW; PURCHASE; SPECIFIC; PRODUCT; TYPE; SET; ACTIVE; PRIORITY; BASED; USER; INFER; INTERVIEW

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

16/5/6 (Item 6 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013507068 **Image available**

WPI Acc No: 2000-679012/200066

XRPX Acc No: N00-502670

Data processing system e.g. cash register check-out system, modifies item recommendation data using compatibility rules, to produce compatibility modified recommendation output set

Patent Assignee: NET PERCEPTIONS INC (NETP-N)

Inventor: BIEGANSKI P; FRANKOWSKI D; KONSTAN J A; RAUSER J

Number of Countries: 089 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200039725	A2	20000706	WO 99US30356	A	19991221	200066 B
AU 200023726	A	20000731	AU 200023726	A	19991221	200066

Priority Applications (No Type Date): US 98220547 A 19981223

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 200039725	A2	E	65	G06F-017/60	

Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200023726 A G06F-017/60 Based on patent WO 200039725

Abstract (Basic): WO 200039725 A2

NOVELTY - A set of processors receive item recommendation data and item compatibility rules. A compatibility modifier modifies the item recommendation data using the compatibility rules to produce compatibility-modified recommendation output set.

DETAILED DESCRIPTION - The item recommendation data is received from an outside source, genetic algorithm, collaborative filter, neural network, statistical model, vendor specification, human expert and computer based expert. The modifier receives the item recommendation organized as one of unordered set, ordered set with and without recommendation rules. The item compatibility rules are derived from one or more of a marketer specification, automatic generation using machine learning, genetic algorithm, neural network and rule

interference system, data mining, analysis of historical purchase and preference data, and customer specification. The item compatibility rules are received representing unidirectional rules, bidirectional rules, generalized rules including multi-way rules, rules among items, rules among sets, rules among collections, rules with weight factors, rules with priorities and unweighed and un prioritized rules.

INDEPENDENT CLAIMS are also included for the following:

(a) method for producing compatibility filtered and weighted recommendation to user;

(b) computer readable program storage device storing method of producing compatibility filtered and weighted recommendation

USE - Data processing system e.g. cash register check-out system and information system using collaborative filtering and recommender systems, used in commerce center for electronic transactions, telephone call center. For producing compatibility modified recommendations e.g. music in various forms such as sheet music, music recordings, music video recordings, on-demand music systems including juke boxes and cable-TV music request services, advertisements, marketing literature, product offers, consumable goods including groceries and office supplies, dining and entertainment services, financial service products, real estate and home furnishings, automobile related goods and services, travel related goods and services, art works, publications and documents, media of various forms e.g. audio, video, images, computer products and services.

ADVANTAGE - Since the processing system is directed to creation of compatibility modified recommendation sets, it is useful for improving quality of recommendation set. Since modification adds new items to recommendation set, an empty set can still be compatibility-modified.

DESCRIPTION OF DRAWING(S) - The figure shows the data processing system.

pp; 65 DwgNo 1/14

Title Terms: DATA; PROCESS; SYSTEM; CASH; REGISTER; CHECK; SYSTEM; MODIFIED
; ITEM; DATA; COMPATIBLE; RULE; PRODUCE; COMPATIBLE; MODIFIED; OUTPUT;
SET

Derwent Class: T01; T05

International Patent Class (Main): G06F-017/60

File Segment: EPI

16/5/7 (Item 7 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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013438589 **Image available**
WPI Acc No: 2000-610532/200058
XRPX Acc No: N00-452046

Automatic recommendation service population method involves adding book matching category and associated rated item to database when quantity of rated titles recorded in repository reaches specific preference level

Patent Assignee: AMAZONCOM INC (AMAZ-N)

Inventor: BENSON E A; JACOBI J A

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6064980	A	20000516	US 9840171	A	19980317	200058 B

Priority Applications (No Type Date): US 9840171 A 19980317

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 6064980	A	18	G06F-017/60	

Abstract (Basic): US 6064980 A

NOVELTY - A user is provided with option to rate book titles. If user rates the book title that falls within any book matcher category, then title is added to database (54), else the associated user rating is recorded in repository without adding title to database. When quantity of rated titles recorded in repository reaches preset

preference level, the category and associated rated item is added to the database.

DETAILED DESCRIPTION - Book matcher category consists of popular fiction, science fiction, fantasy, mystery and suspense, classic and romance. The categories and associated rated items are moved from repository to the database automatically until the quantity of the rated item within the repository reaches a particular level. The category and associated rated items are added to the service category under the control of a system administrator. An INDEPENDENT CLAIM is also included for recommendation service system.

USE - For automatically filling up the collaborative filtering service category with new products and categories for efficiently collecting rating data from individual users. In **internet E-commerce** for **online merchants** to provide automatic service for **recommending products** or service to potential customers.

ADVANTAGE - The service grows automatically overtime and problems associated with manually obtaining and entering rating data for constantly changing catalogs are eliminated. Because the items on the startup list have popularity rating, the new user will be able to rate the service items easily. As the startup list is filtered based on category **preference** information specified by user, new user will be more familiar with the presented items. To increase effectiveness of this process, book matcher users are presented with the option of rating titles throughout the various areas of the site, including areas that are not part of book matcher service.

DESCRIPTION OF DRAWING(S) - The figure shows the **web** site used to implement a recommendation service.

Database (54)

pp; 18 DwgNo 1/11

Title Terms: AUTOMATIC; SERVICE; POPULATION; METHOD; ADD; BOOK; MATCH;
CATEGORY; ASSOCIATE; RATE; ITEM; DATABASE; QUANTITY; RATE; TITLE; RECORD;
REPOSITORY; REACH; SPECIFIC; PREFER; LEVEL

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

17/5/1 (Item 1 from file: 347)
DIALOG(R)File 347:JAPIO
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07301503 **Image available**
COMMODITY **SELLING** SYSTEM AND METHOD THEREFOR INTEGRATING AFFILIATE RETAIL STORES

PUB. NO.: 2002-169983 [JP 2002169983 A]
PUBLISHED: June 14, 2002 (20020614)
INVENTOR(s): MIYAGAWA IWAQ
APPLICANT(s): NEC CORP
APPL. NO.: 2000-369042 [JP 2000369042]
FILED: December 04, 2000 (20001204)
INTL CLASS: **G06F-017/60**

ABSTRACT

PROBLEM TO BE SOLVED: To provide a commodity **selling** system and method therefor integrating a plurality of affiliate retail stores by connecting a **selling** system of the affiliate retail stores which sell and manage the commodities arranged in a **storefront** of the retail stores and an inventory control system by a **network** and unitarily integrating them to deal in order **selling**.

SOLUTION: The system comprises a **network** being a public data communication **network** of the **Internet** etc., a retail store **selling** system and inventory control system of the plurality of affiliate retail stores connected to the **network**, an integrated commodity **selling** system which is connected to the **network** and integrally deals in the order **selling** of the commodities of the plurality of affiliate retail stores, and a plurality of orderer terminals having access means to the integrated commodity **selling** system being connected to the **network**.

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17/5/5 (Item 5 from file: 347)
DIALOG(R)File 347:JAPIO
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06435039 **Image available**
SYSTEM AND DEVICE FOR **STORE FRONT** INFORMATION DISTRIBUTION IN DISTRIBUTION BUSINESS

PUB. NO.: 2000-020606 [JP 2000020606 A]
PUBLISHED: January 21, 2000 (20000121)
INVENTOR(s): UCHIDA KENICHI
APPLICANT(s): UCHIDA KENICHI
APPL. NO.: 10-195112 [JP 98195112]
FILED: June 26, 1998 (19980626)
INTL CLASS: **G06F-017/60** ; G07G-001/14

ABSTRACT

PROBLEM TO BE SOLVED: To provide a **store front** information distribution system and its device in a distribution business which can prepare **store front** information matched to a display means for specifying individual counter or store by using POS terminal equipment.

SOLUTION: These devices and system are for a **store front** information distribution in a distribution business, which consist of a management part for preparing **store front** information based on **sales** information at each counter and a counter connected to the management part concerned with a **network**, regardless of whether it is installed inside/outside a building. The management part receives **sales** information such as a name of the counter, a name of merchandise or the time transmitted from a register at each counter. The management part determines on the basis of these pieces of **sales** information which merchandise should be put on weight for its advertisement and which merchandise should be arranged on a

display rack more than 000rs, and prepares the **store** **nt** information based on the evaluation of the **sales** information.

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17/5/6 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014678308 **Image available**
WPI Acc No: 2002-499365/200253
XRPX Acc No: N02-395358

Customized electronic site establishment method for e- commerce , involves obtaining information specifying criteria including selection of products and description through network
Patent Assignee: SAFERSTEIN J Y (SAFE-I); SCHAIBLY L J (SCHA-I); TUREK D G (TURE-I)

Inventor: SAFERSTEIN J Y; SCHAIBLY L J; TUREK D G
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020052783	A1	20020502	US 2000214301	A	20000626	200253 B
			US 2000220310	A	20000724	
			US 2001892205	A	20010626	

Priority Applications (No Type Date): US 2001892205 A 20010626; US 2000214301 P 20000626; US 2000220310 P 20000724

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20020052783	A1		37	G06F-017/60	Provisional application US 2000214301

Provisional application US 2000220310

Abstract (Basic): US 20020052783 A1

NOVELTY - A customized electronic site is established using information specifying criteria for customized electronic site. The criteria includes selection of products and descriptions.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for apparatus for providing electronic site.

USE - For conducting business over communication **network** e.g. **Internet** , WWW e.g. for e- **commerce** and for providing **web** page representing **storefront** , office, library.

ADVANTAGE - The products are suggested to recipients in a way that accords with the differences of other recipients having similar tasks. Thus, the likelihood that user or consumer enjoys the full value of the site is increased.

DESCRIPTION OF DRAWING(S) - The figure shows the flowchart explaining electronic site establishment method.

pp; 37 DwgNo 2a/21

Title Terms: CUSTOMISATION; ELECTRONIC; SITE; ESTABLISH; METHOD; OBTAIN; INFORMATION; SPECIFIED; CRITERIA; SELECT; PRODUCT; DESCRIBE; THROUGH; **NETWORK**

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

17/5/8 (Item 3 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014375284 **Image available**
WPI Acc No: 2002-195987/200225
XRPX Acc No: N02-148842

Client-side system for e- commerce , has coding unit for updating inventory database and website , based on transaction made through website and point-of-sale

Patent Assignee: SIEGEL (SIEG-I); SIEGEL S M (SIEG-I)

Inventor: SIEGEL D M; SIEGEL S M

Number of Countries: 096 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200210885	A2	20020207	WO 2001US24071	A	20010801	200225 B
AU 200178103	A	20020213	AU 200178103	A	20010801	200238

Priority Applications (No Type Date): US 2001630475 A 20010712; US 2000630475 A 20000801; US 2000630476 A 20000801; US 2000630593 A 20000801; US 2000630865 A 20000801

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200210885 A2 E 103 G06F-000/00

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200178103 A G06F-000/00 Based on patent WO 200210885

Abstract (Basic): WO 200210885 A2

NOVELTY - A coding unit of a **merchant** 's computer has an inventory database storing inventory items offered for sale on a **website** and at a point-of-sale. Based on **transaction** made through the **website** and at the point-of-sale, the coding unit updates the database and the **website**.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for client-side program for updating inventory database.

USE - For electronic business applications having point-of-sale e.g. bricks and mortar, **storefront**, kiosk, catalog, etc.

ADVANTAGE - The system allows an efficient manner to conduct electronic retail **commerce** without any interruption, enabling both point-of-sale and **Internet sales** in a synchronized manner. The system is inexpensive, transferable, secure and dependable.

DESCRIPTION OF DRAWING(S) - The figure shows a flow diagram of e-commerce.

pp; 103 DwgNo 2B/6

Title Terms: CLIENT; SIDE; SYSTEM; CODE; UNIT; UPDATE; INVENTORY; DATABASE; BASED; **TRANSACTION**; MADE; THROUGH; POINT; SALE

Derwent Class: T01; T05

International Patent Class (Main): G06F-000/00

File Segment: EPI

17/5/13 (Item 8 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014037952 **Image available**

WPI Acc No: 2001-522165/200157

XRPX Acc No: N01-386996

Fulfilling on - line sale of products through at least one electronic storefront by making an inventory of products offered for sale at a single physical location through an Internet retail storefront

Patent Assignee: SKULOGIX INC (SKUL-N); NOWERS D K (NOWE-I)

Inventor: LIPSON E S; MASOTTI D F; NOWERS D K; NOWERS K K

Number of Countries: 094 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200152122	A2	20010719	WO 2001CA14	A	20010110	200157 B
CA 2330717	A1	20010710	CA 2330717	A	20010110	200157
AU 200126593	A	20010724	AU 200126593	A	20010110	200166

Priority Applications (No Type Date): US 2000181323 P 20000209; US 2000175239 P 20000110

Patent Details:

Patent No Kind Lan Pg in IPC Filing Notes

WO 200152122 A2 E 108 G06F-017/60

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP
KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT
RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

CA 2330717 A1 E G06F-017/60

AU 200126593 A G06F-017/60 Based on patent WO 200152122

Abstract (Basic): WO 200152122 A2

NOVELTY - Products received from several different **vendors** is used to establish the inventory. The products from the inventory that are ordered by customer through an electronic **storefront** are assembled at some physical point and shipped to the customer. A **vendor** designates an **Internet** retailer as **sales** agent, and **vendor** establishes a minimum price at which the **Internet** retailer must sell the product for an agreed commission, or for an agreed percentage commission for **selling** the product above an agreed minimum price.

DETAILED DESCRIPTION - AN INDEPENDENT CLAIM is made for:

(a) A system to enable **Internet** retailers to sell products of different **vendors** on - line through electronic storefronts; and

(b) An electronic **transaction** system to facilitate interaction between product **vendors** and **Internet** retailers.

USE - In electronic **commerce**, particularly computerized method and system for facilitating fulfillment of electronic commercial **transactions** between branded **vendors** and **Internet** retailers to enable branded **vendors** to set-up, monitor and manage principal/agent relationship with several **Internet** retailers.

ADVANTAGE - Invention empowers branded **vendors** on the **Internet** to maintain integrity of their brand marketing when branded products are sold over the **Internet**, which eliminates fear of brand erosion and channel conflict thereby opening a significant, yet largely untapped retail channel for branded products. **Internet** retailers also benefit since they remain free from the operational burden and cost of maintaining and distributing an inventory of goods received from **vendors**, yet offer wider selections of branded products, than would otherwise be available to them.

DESCRIPTION OF DRAWING(S) - Drawing shows a login page presented to **Internet** retailers and **vendors**.

pp; 108 DwgNo 2/13

Title Terms: LINE; SALE; PRODUCT; THROUGH; ONE; ELECTRONIC; INVENTORY;
PRODUCT; OFFER; SALE; SINGLE; PHYSICAL; LOCATE; THROUGH; RETAIL

Derwent Class: T01

International Patent Class (Main): G06F-017/60

International Patent Class (Additional): H04L-012/16

File Segment: EPI

17/5/15 (Item 10 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013514700 **Image available**

WPI Acc No: 2000-686646/200067

XRPX Acc No: N00-507697

Integrated online interactive access providing method in e-commerce field, involves selecting business functionality for integrated interactive accessing through hosted application of service provider

Patent Assignee: CITIBANK NA (CITI-N)

Inventor: EZROL L; MILLER M; SHAPIRO A; SOKOTA K

Number of Countries: 090 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200046732	A1	20000810	WO 2000US2670	A	20000202	200067 B
AU 200034801	A	20000825	AU 200034801	A	20000202	200067
EP 1210681	A1	20020605	EP 2000913334	A	20000202	200238

Priority Applications (No Type Date): US 99143797 P 19990714; US 99118427 P 19990202

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200046732 A1 E 84 G06F-019/00

Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW NL OA PT SD SE SL SZ TZ UG ZW

AU 200034801 A G06F-019/00 Based on patent WO 200046732

EP 1210681 A1 E G06F-019/00 Based on patent WO 200046732

Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI

Abstract (Basic): WO 200046732 A1

NOVELTY - Interactive access is provided for selected business functionality through the hosted application from the computing device with the browser on **internet web** site of service provider. The selected business functionality is automatically integrated with one or more other business functionalities of the user.

DETAILED DESCRIPTION - Business functionalities from the menu under the company books functionality includes accounting, banking, payroll, **merchant** acquirer, bill presentment, purchasing center, purchasing card, travel center, credit marketplace, insurance marketplace, newspaper, custom news, e- **commerce** , **storefront** , E-mail, search engine registration, shipping and mailing tools, printing services, debt collection, etc. An INDEPENDENT CLAIM is also included for integrated interactive access providing system.

USE - For providing integrated **online** interactive access to products and services for small business users in bank using electronic **commerce** applications.

ADVANTAGE - The browser window displays any business functionality selected by the user for accessing, thereby providing a common place to which the small business user can go to find all different pieces of running a small business and also enabling access to preferred rate purchasing contracts.

DESCRIPTION OF DRAWING(S) - The figure shows the flow chart illustrating the process of providing access to business functionality selected by user.

pp; 84 DwgNo 2/49

Title Terms: INTEGRATE; INTERACT; ACCESS; METHOD; FIELD; SELECT; BUSINESS; FUNCTION; INTEGRATE; INTERACT; ACCESS; THROUGH; APPLY; SERVICE

Derwent Class: T01

International Patent Class (Main): G06F-019/00

File Segment: EPI

17/5/16 (Item 11 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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012804666 **Image available**

WPI Acc No: 1999-610896/199952

XRPX Acc No: N99-450145

Scalable distributed electronic commerce system providing apparatus for transacting business using internet

Patent Assignee: IBM CORP (IBMC); IBM UK LTD (IBMC); INT BUSINESS MACHINES CORP (IBMC)

Inventor: MOORE V S; WALTERS G R

Number of Countries: 029 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9950771	A1	19991007	WO 98GB3852	A	19981221	199952 B
TW 381239	A	20000201	TW 99102070	A	19990210	200048

Priority Applications (No Type Date): US 9852316 A 19980331

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 9950771 A1 E 30 G06F-017/60

Designated States (National): CN CZ HU IL IN JP KR PL RU SG

Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LU

MC NL PT SE

TW 381239 A G06F-017/00

Abstract (Basic): WO 9950771 A1

NOVELTY - A customer system allows customer to make **shopping** requests. A server system connected to customer system, comprises virtual cashier (104) for receiving product requests and payment information. A **web** virtual **store front** (106) comprises transceiver which receives **shopping** request from customer system and sends product request to virtual cashier.

DETAILED DESCRIPTION - A store server (204) comprising virtual cashier and virtual **store front** is connected to a **transaction** server (202) via **internet**.

USE - For transacting business using **internet**.

ADVANTAGE - Allows greater efficiencies and lower costs for WWW **merchants** and for **web** site hosting services. Simplifies design, creation and maintenance of **web** site for **merchants**.

DESCRIPTION OF DRAWING(S) - The figure shows block diagram of **distributed** electronic **commerce** system.

Virtual cashier (104)

Virtual **store front** (106)

Transaction server (202)

Store server (204)

pp; 30 DwgNo 2/5

Title Terms: DISTRIBUTE; ELECTRONIC; SYSTEM; APPARATUS; BUSINESS

Derwent Class: T01

International Patent Class (Main): G06F-017/00 ; G06F-017/60

International Patent Class (Additional): G07F-017/00; H04L-009/00

File Segment: EPI

File 348:EUROPEAN PATENT 1978-2002/Nov W01

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File 349:PCT FULLTEXT 1979-2002/UB=20021107,UT=20021031

(c) 2002 WIPO/Univentio

Set	Items	Description
S1	985	(INTEGRATED OR COMBINED OR ONESTOP OR ONE()STOP) (3N) (SALES OR SELLING OR COMMERCE OR ECOMMERCE OR EBUSINESS OR SHOP? OR - TRANSACTION? ? OR MERCHANT? ? OR VEND???)
S2	312	S1(3N) (SYSTEM? ? OR PROGRAM? ? OR PRODUCT? ? OR APPLICATION? ? OR SOFTWARE OR TOOLKIT? ? OR KIT? ? OR PACKAGE? ? OR PLATFORM? ? OR SOLUTION? ? OR MODULE? ?)
S3	102	S2(S) (INTERNET OR ONLINE OR ON()LINE OR WEB????)
S4	138	(STOREFRONT OR STORE()FRONT) (5N) (SYSTEM? ? OR PROGRAM? ? OR PRODUCT? ? OR APPLICATION? ? OR SOFTWARE OR TOOLKIT? ? OR TOOL OR KIT OR PACKAGE OR PACKAGES OR PLATFORM? ? OR MODULE? ? - OR SOLUTION? ? OR PART? ? OR ELEMENT? ? OR PIECE? ?)
S5	543709	MERCHANDISE OR ITEM? ? OR PRODUCT? ? OR GOODS OR GIFT? ?
S6	7317	S5(5N) (DATABASE? ? OR DATA()BASE? ? OR REPOSITOR??? OR SERVER? ?)
S7	5052	(RECOMMEND? OR SUGGEST?) (5N) (SHOP???? OR BUY??? OR S5)
S8	86763	AD OR ADS OR ADVERTIS??? OR ADVERTISEMENT? ? OR PROMOTION? ?
S9	1836	REPORT??? (5N) (SALES OR TRANSACTION?? OR REVENUE? ? OR PROFIT? ?)
S10	436	STOREFRONT? ? OR STORE()FRONT? ?
S11	23	S3(S)S7:S10
S12	82	S3 AND IC=G06F
S13	60	S12 NOT S11
S14	11393	(SALES OR SELLING OR COMMERCE OR ECOMMERCE OR EBUSINESS OR SHOP? OR TRANSACTION? ? OR MERCHANT? ? OR VEND???) (5N) (INTERNET OR ONLINE OR ON()LINE OR WEB???? OR NETWORK? OR DISTRIBUTED)
S15	1351	S14/TI,AB AND IC=G06F
S16	942	S14(S)MODULE? ?
S17	47	S16/TI,AB
S18	31	S17 AND IC=G06F
S19	120	S14(S)S10 AND IC=G06F
S20	662	S14(S)S6 AND IC=G06F
S21	98	S14(S)S7 AND IC=G06F
S22	1212	S14(S)S8 AND IC=G06F
S23	256	S14(S)S9 AND IC=G06F
S24	54	(S19 OR S21)/TI,AB,CM
S25	27	S2(S)S8
S26	87	S14(S)S8/TI,AB
S27	75	S26 AND IC=G06F
S28	69	S27 NOT (S11 OR S13 OR S18 OR S24:S25)

11/5,K/1 (Item 1 fr file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
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01290018

DATA TRANSMISSION SYSTEM AND SALE MANAGING SYSTEM
DATENUBERTRAGUNGSSYSTEM UND VERKAUFSVERWALTUNGSSYSTEM
SYSTEME D'EMISSION DE DONNEES ET SYSTEME DE GESTION DE VENTES
PATENT ASSIGNEE:

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Chiyoda-ku, Tokyo 101-0051, (JP), (Applicant designated States: all)
INVENTOR:

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Chiyoda-ku, Tokyo 101-0051, (JP)

LEGAL REPRESENTATIVE:

Skuhra, Udo, Dipl.-Ing. (11161), Reinhard-Skuhra-Weise & Partner
Patentanwalte Postfach 44 01 51, 80750 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1223517 A1 020717 (Basic)

WO 200127778 010419

APPLICATION (CC, No, Date): EP 2000966423 001012; WO 2000JP7064 001012

PRIORITY (CC, No, Date): JP 99291162 991013; JP 2000308237 001006

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-015/00; G06F-017/30; G06F-017/60;
G06F-012/00; G06F-013/00

ABSTRACT EP 1223517 A1

In a network-type data transmission system wherein a server 4(5) and a plurality of terminal units (client computers) 1(2,3) sharing the server 4(5) are connected by way of a network circuit 6, a packet generating means 223 of each terminal unit generates a packet command complying with a DB command transmission protocol independent of the network circuit each time the terminal unit collects data, and a packet converting means 423 of the server having received the packet command converts the packet command into a DB operation command, executes the DB operation command, and reflects an executed result on the DB, so that a demand from the terminal unit is responded in real time.

With the above structure, an operation of a database server from the terminal unit is realized only by implementing a communication driver which realizes the TCP-IP, and an effective sales management system such as the POS system can be constructed.

ABSTRACT WORD COUNT: 154

NOTE:

Figure number on first page: 1

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 010613 A1 International application. (Art. 158(1))
Application: 010613 A1 International application entering European phase
Application: 020717 A1 Published application with search report
Examination: 020717 A1 Date of request for examination: 20020409

LANGUAGE (Publication,Procedural,Application): English; English; Japanese

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200229	3184
SPEC A	(English)	200229	10217
Total word count - document A			13401
Total word count - document B			0
Total word count - documents A + B			13401

...SPECIFICATION medium.

Next, by applying the inventive network-type data transmission method and system and the recording medium having recorded the method being programed to sales **promotion**, an effective, high- quality, and **integrated network-type sales promotion system** can be constructed. That is, this network-type sales **promotion** system can be a network solution system, for the sales **promotion**, consisting of respective

functions of an interactive CD-ROM sales promotion contents, the above server database, the Internet broadcasting, and the Internet market research. By introducing this system, the sales promotion using the computer can be applied to the Internet, an intranet, or an extranet.

Specifically, the information transmission with low cost is executed by using the Internet broadcasting for an information notification, user needs...

11/5,K/2 (Item 1 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00933152 **Image available**

EXTENDED WEB ENABLED MULTI-FEATURED BUSINESS TO BUSINESS COMPUTER SYSTEM
FOR RENTAL VEHICLE SERVICES
SYSTEME INFORMATIQUE ETENDU ENTRE ENTREPRISES, A FONCTIONS MULTIPLES,
FONCTIONNANT SUR LE WEB, POUR DES SERVICES DE LOCATION DE VEHICULES

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200267175 A2 20020829 (WO 0267175)
Application: WO 2001US51437 20011019 (PCT/WO US0151437)
Priority Application: US 2000694050 20001020

Parent Application/Grant:

Related by Continuation to: US 2000694050 20001020 (CIP)

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU

SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 243912

English Abstract

An Internet enabled, business-to-business computerized transaction system is disclosed in its preferred embodiment for use in providing rental car services for high volume users and comprises an Internet web portal through which the high volume user may access a plurality of service providers including an integrated business computer network for at least

one rental vehicle service provider. The rental vehicle services provider computer network is configured to interconnect a geographically diverse plurality of branch offices, cataloguing their available rental vehicles and schedules for same as well as handling all transactional data relating to its business. The Internet web portal provides ubiquitous connectivity and portability for a multi-level business organization who regularly places high volumes of rental purchases with its business partner and also those other service providers who may or may not have the same integrated business computer system and software. Utilizing the method and apparatus of the present invention large volumes of rental transactions may be placed, monitored, altered during performance, and closed out with financial accounting and payment being made virtually without human intervention.

French Abstract

L'invention concerne un systeme de transactions informatisees entre entreprises fonctionnant sur Internet. Dans son mode de realisation preferre, ce systeme permet de fournir des services de location de voitures pour des utilisateurs a demande elevee, et comprend un portail Web Internet a travers l'utilisateur a demande elevee peut acceder a une pluralite de fournisseurs de service comprenant un reseau informatique commercial integre pour au moins un fournisseur de service de location de vehicules. Ce reseau informatique de fournisseur de services de location de vehicules est concu pour relier entre elles plusieurs succursales situees dans des lieux geographiques differents, cataloguant leurs vehicules de location disponibles, les calendriers de ces vehicules, et traitant toutes les donnees transactionnelles relatives a leur commerce. Le portail Web Internet fournit une possibilite de connexion et une portabilite universelles a une organisation commerciale a plusieurs niveaux qui effectue regulierement de grands volumes de demandes de location avec son partenaire commercial et egalement d'autres fournisseurs de service qui peuvent ou non posseder les memes systeme et logiciel informatiques commerciaux integres. A l'aide du procede et de l'appareil de cette invention, de grands volumes de transactions de location peuvent etre places, surveilles, et modifies durant leur realisation, puis fermes, la comptabilite generale et le paiement etant effectues virtuellement sans intervention humaine.

Legal Status (Type, Date, Text)

Publication 20020829 A2 Without international search report and to be republished upon receipt of that report.

Fulltext Availability:

Detailed Description

Detailed Description

... automatic rental

vehicle transaction system to facilitate the conduct of rental vehicle transactions between two multilevel business organizations, one of which provides such rental vehicle **transaction** services in an **integrated** manner through business 5 enterprise software to a high volume user of such rental vehicle services wherein an Internet web portal is defined by the...two computer systems 32, 38 which implement the first parent's invention. More particularly, attached hereto as Exhibit A is a functional description of the **software** to implement the **integrated** business functions resident on the AS/400 or mainframe computer 38. Attached hereto as Exhibits B and C are related ...bankI move an %I@ternai to field.

-Send the data queue entry to DQAM55V1.

-Clear the AM055X format for the next record.

@Notes.

Currently, ALL **transaction** sets (received from trading partners,

receive
)m rental systems - i.e., inbound, outbound and transfers) will be
processed by .s program, after editing for updating...

11/5,K/3 (Item 2 from file: 349)
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00919206 **Image available**

FULLY INTEGRATED SERVICE MANAGER WITH AUTOMATIC FLOW-THROUGH
INTERCONNECTION
GESTIONNAIRE DE SERVICES ENTIEREMENT INTEGRES COMPORTANT UNE INTERCONNEXION
DE TRANSFERT AUTOMATIQUE

Patent Applicant/Assignee:

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Legal Representative:

ROBERTS Jon L (et al) (agent), Roberts Abokhair & Mardula, LLC., Suite
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200252380 A2-A3 20020704 (WO 0252380)

Application: WO 2001US50224 20011221 (PCT/WO US0150224)

Priority Application: US 2000748837 20001227

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO

RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 7649

English Abstract

A system for management of an integrated communications provider comprising a means of automatically retrieving customer service records and preparing sales proposals therefrom. The invention further comprises components for pre-ordering management functions (20), circuit management (40), design management (50), service management (30), and gateway (2) to incumbent local exchange carriers and trading partners (4). The system incorporates features that automate comparisons between existing services and proposal services, alarming of failures of confirmations, optimizing on-net and off-net services, creation of cutover reports (203(e)) and issuance of service requests to local exchange carriers (3) and trading partners (4).

French Abstract

Système de gestion de fournisseur de communications intégrées comportant un moyen permettant d'extraire automatiquement des données de service client et de préparer des propositions de vente à partir de celles-ci. L'invention comprend en outre des éléments de commande préalable de fonctions de gestion, de gestion de circuit, de gestion de services et de passerelle vers des opérateurs locaux et des partenaires commerciaux. Ce système incorpore des caractéristiques permettant d'effectuer de manière automatisée des comparaisons entre services existants et services proposés, de signaler des défaillances de confirmation, d'optimiser des services de réseau et hors réseau, de produire des rapports de conversion et des demandes de services destinées à des opérateurs locaux et à des partenaires commerciaux.

Legal Status (Type, Date, Text)

Publication 20020704 A2 without international search report and to be
republished upon receipt of that report.
Search Rpt 20021107 Late publication of international search report
Republication 20021107 A3 With international search report.
Republication 20021107 A3 Before the expiration of the time limit for
amending the claims and to be republished in the
event of the receipt of amendments.

Fulltext Availability:
Claims

Claim

... and wireless local loop networks.
25

7 The system of claim 6 wherein the graphical user interface is displayed
using hypertext markup language.

8 A **system** for managing **sales** proposals of an **integrated**
communications
provider (ICP), said system comprising:
a computer processor means for inputting and processing information
necessary to
the management of an ICP;
a gateway for...

...request, assignment of Internet
protocol address, and requests for data broadband services;
26

I wherein said design management component further comprises instructions
for creating cutover **reports** subsequent to acceptance of a **sales**
proposal by a
customer;
a service management component comprising instructions for creating and
tracking work plans;
wherein said work plans comprise a work activity event...

...network connectivity means, said network connectivity means
further comprising connectivity to a network selected from the group of
networks including a local area network, the **Internet**, an intranet, a
wireless
network, a wireless local loop network, or a network comprised of
27
combinations of local area networks, the **Internet**, intranets, wireless
networks, and wireless local loop networks.

14 The system of claim 13 wherein the graphical user interface is
displayed using hypertext markup language...

11/5,K/5 (Item 4 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00850635 **Image available**

FULLY INTEGRATED, ON-LINE INTERACTIVE FLEXIBLE REWARDS PROGRAM
PROGRAMME D'INTERESSEMENT SOUPLE INTERACTIF EN LIGNE TOTALEMENT INTEGRE

Patent Applicant/Inventor:

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Legal Representative:

BOWEN Paul T (et al) (agent), Pillsbury Winthrop LLP, 1600 Tysons
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200184280 A2-A3 20011108 (WO 0184280)

Application: WO 2001US40635 20010501 (PCT/WO US0140635)

Priority Application: US 2000562101 20000501

Parent Application/Grant:

Related by Continuation No: US 2000562101 20000501 (CON)
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR
KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE
SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 8368

English Abstract

A system for implementing an online flexible rewards program. The system tracks promotion response and/or transaction activity initiated by program users in a user account. The system also allows users to transfer account data to a sub-account in order to receive an award associated with a sub-account.

French Abstract

Système servant à mettre en application un programme d'interassement flexible et présentant une utilité sur un système informatique accessible par des utilisateurs souhaitant établir une communication interactive en ligne. Ce système dresse un compte d'interassement flexible pour des individus et/ou des institutions effectuant des transactions commerciales par l'intermédiaire de plates-formes commerciales interactives sur Internet, des sites Internet ou des plates-formes commerciales classiques. Ce système suit les réactions à des promotions et/ou l'activité transactionnelle déclenchée par des institutions et des individus par l'intermédiaire de plates-formes commerciales interactives sur Internet, de sites Internet et de plates-formes commerciales classiques et leur affectent une valeur d'interassement flexible. Ce système suit les interassements flexibles dans des comptes d'institutions ou d'individus et permet l'exécution d'un transfert dirigé d'interassement flexible vers un compte secondaire apparente d'un programme d'interassement éligible, qui traite la remise de crédit sous forme d'investissement ou de règlement à des fournisseurs de service tiers prenant part à ce programme. Ce programme comprend, par exemple, des interassements portant sur l'enseignement, les soins médicaux, la retraite, les soins d'invalidité, les achats immobiliers et le domaine juridique. Ce système permet également à des individus ou à des institutions de désigner des interassements flexibles à l'intention d'autres institutions et individus faisant partie de ce système pour leur usage personnel. Ce système peut être mis en œuvre au moyen d'une plate-forme commerciale Internet inter-transactionnelle associée à des comptes d'institutions, d'une plate-forme commerciale Internet de transaction à consommateur associée à des comptes individuels, de sites Intranet, de sites Internet et/ou de plates-formes commerciales traditionnelles associées à des comptes d'institutions ou d'individus. Ce système permet également de réaliser un fond général d'interassement flexible servant à aider des groupes à risque dans des zones associées à des programmes d'interassement éligibles. Ce fond peut comprendre une partie de la totalité des interassements flexibles gagnés par l'intermédiaire de plates-formes interactives commerciales sur Internet, de sites Internet et de plates-formes commerciales classiques.

Legal Status (Type, Date, Text)

Publication 20011108 A2 Without international search report and to be republished upon receipt of that report.

Examination 20020307 Request for preliminary examination prior to end of 19th month from priority date

Search Rpt 20020321 Late publication of international search report

Republication 20020321 A3 With international search report.

Fulltext Availability:
Detailed Description

Detailed Description

... the Internet Commerce Platform (1 03) to Businesses (101) and Suppliers (102).

Flexible Rewards (100) can be integrated into the Internet Commerce Platform (103) via **internet** software tools, **internet** applications or direct **internet** link to the Flexible Rewards (100) **internet** site. Businesses (101) must enroll in the Flexible Rewards (100) program through the **Internet** Commerce Platform (103) or directly through the Flexible Rewards (1 00) internet site to qualify for Flexible Rewards (1 00). The **Internet** Commerce Platform (1 03) would allocate a portion of the transaction and/or **promotion** fees (inverted exclamation mark)t earris to the Flexible Rewards (100) program for the benefit of the Businesses (1 0 1) responding to **promotions** and/or initiating transactions. An Institutional Account within the Flexible Rewards (100) program WO 01/84280 1 1 PCTIUS01/40635 through the **Internet** Commerce Platform (103) or other **internet** commerce platforms affiliated with Flexible Rewards (100) program. When a Business (101) responds to **promotions** or transacts business via the **internet** commerce platform (1 03), (inverted exclamation mark)t eams a Flexible Reward. (100) value that is tracked and accumulated in its institutional account under the Flexible Rewards (100) program. The more frequent the Business (1 0 1) responds to **promotions** or transacts business via the **Internet** Commerce Platform (1 03), the greater the amassed value of the institutional account under the Flexible Rewards (100) program.

The utility of the Internet Commerce...

11/5,K/6 (Item 5 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00842052 **Image available**

SYSTEM AND METHOD FOR DISPLAYING AND SELLING GOODS AND SERVICES
SYSTEME ET PROCEDE D'AFFICHAGE ET DE VENTE DE MARCHANDISES ET DE SERVICES

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200175743 A1 20011011 (WO 0175743)

Application: WO 2001US10691 20010403 (PCT/WO US0110691)

Priority Application: US 2000194016 20000403; US 2000253112 20001128

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR

KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE

SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description
Claims

Fulltext Word Count: 21764

English Abstract

A shopper accesses ShopLive through various portals (PC, WebTV, kiosk, screen telephone) (100) and searches for goods or services by classification, price, color, etc. Once goods are located, video cameras (300, 310) scan the merchandise to the shopper through the terminal. The cameras may be remotely operable to swing through different views (310) to better display the goods, or items may be viewed according to predetermined scan patterns. Sound and other sensory stimulus such as tactile sensors may be used to enhance the shopping experience. The shopper may also ask for help from an assistant (SLA) (102) that acts just like a sales person. The SLA can also check product availability and help complete the purchase.

French Abstract

Selon l'invention, un consommateur accede a ShopLive via differents portails (ordinateur personnel, TV Web, kiosque, telephone a ecran) (100) et recherche des marchandises ou des services par classification, prix, couleur, etc. Un fois les marchandises trouvees, des cameras video (300, 310) permettent au consommateur de parcourir, via le terminal, le materiel de presentation. Les cameras peuvent etre telecommandees afin de filmer sous des angles differents (310) afin de mieux montrer les marchandises, ou bien les articles peuvent etre visualises selon des schemas de balayage predetermines. On peut utiliser des sons et d'autres stimuli sensoriels, tels que des capteurs tactiles afin d'ameliorer l'experience d'achat. Le consommateur peut aussi demander de l'aide a un assistant (SLA) (102) qui agit juste comme un vendeur en personne. Le SLA peut aussi controler la disponibilite du produit et aider a completer l'achat.

Legal Status (Type, Date, Text)

Publication 20011011 A1 With international search report.

Publication 20011011 A1 Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.

Examination 20020606 Request for preliminary examination prior to end of 19th month from priority date

Fulltext Availability:

Detailed Description

Detailed Description

... functions by the mall assistants and mall specific marketing and traffic information reports.

The cameras are closely integrated with the merchant product catalog and allow **Internet** shoppers to select a product from the **online** catalog and have the camera immediately focus on that product. The shopper selects an alternate view of the same product by using one of the overlapping cameras or by manipulating the camera movement via the **Internet**. Built in video management intelligence allows the so-ftware to determine the products which the shopper is viewing (based on camera location feedback and video grid analysis) and provides detailed product information from **online** merchant catalogs. The video management software allows the shopper to be automatically passed to an adjoining camera during **storefront** browsing sessions.

49

Correct positioning and layout of in-store video cameras provides optimum viewing functionality for Internet shoppers. ShopLive has completed extensive analysis to...

00736218 **Image available**

**METHOD AND APPARATUS FOR CONDUCTING COMMERCE BETWEEN INDIVIDUALS
PROCEDE ET APPAREIL PERMETTANT D'EFFECTUER DES OPERATIONS COMMERCIALES
ENTRE INDIVIDUS**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200049554 A2 20000824 (WO 0049554)

Application: WO 2000US4348 20000218 (PCT/WO US0004348)

Priority Application: US 99135103 19990219; US 99352468 19990714

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR

LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ

TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 9786

English Abstract

French Abstract

Legal Status (Type, Date, Text)

Publication 20000824 A2 Without international search report and to be
republished upon receipt of that report.

Examination 20001026 Request for preliminary examination prior to end of
19th month from priority date

Declaration 20021031 Late publication under Article 17.2a

Republication 20021031 A2 With declaration under Article 17(2)(a); without
abstract; title not checked by the International
Searching Authority.

Fulltext Availability:

Detailed Description

Detailed Description

... receive and generate payments via checks and money orders.

Accordingly, it would be desirable to provide a system and method for
allowing individual consumers to **advertise** and sell their goods to
other individual consumers which allows the efficient use of existing
payment cards to facilitate the transaction. Further, it is desirable to
I 0 allow the purchase amount to be directly credited to a seller's
payment card account. The **system** should be easily **integrated** into
Internet commerce and **package shipping web** sites.

13/5,K/1 (Item 1 fr file: 348)
DIALOG(R) File 348:EUROPEAN PATENTS
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01446898

System and method for accessing functionality of a backend system from an application server

System und Verfahren zum Zugriff auf die Funktionalitat eines Backend-Systems von einem Anwendungsserver

Système et procede pour acceder a la fonctionnalite d'un systeme secondaire depuis un serveur d'applications

PATENT ASSIGNEE:

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INVENTOR:

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LEGAL REPRESENTATIVE:

Harris, Ian Richard et al (72231), D. Young & Co., 21 New Fetter Lane, London EC4A 1DA, (GB)

PATENT (CC, No, Kind, Date): EP 1237083 A2 020904 (Basic)

APPLICATION (CC, No, Date): EP 2002251379 020227;

PRIORITY (CC, No, Date): US 792810 010228

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI; LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: **G06F-009/50**

ABSTRACT EP 1237083 A2

A system and method for automatically creating information useable to access functionality of a backend computer system coupled to an application server. The method may operate to connect to the backend computer system and obtain information specifying functionality of the backend system. The information obtained may be analyzed programmatically, and new information may be programmatically created based on the analysis, wherein the programmatically created information is useable for accessing the functionality of the backend system. For example, where the functionality comprises a programmatically callable function, the information created may include information specifying the function name, names of input and output parameters, data types of the parameters, etc. The programmatically created information may be stored in a repository for use in accessing the functionality of the backend computer system from the application server. For example, the information may be retrieved from the repository and used to programmatically construct appropriate data structures and/or execute appropriate code for interfacing with the backend system to access the desired functionality.

ABSTRACT WORD COUNT: 166

NOTE:

Figure number on first page: 7

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 020904 A2 Published application without search report

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200236	2068
SPEC A	(English)	200236	9617
Total word count - document A			11685
Total word count - document B			0
Total word count - documents A + B			11685

INTERNATIONAL PATENT CLASS: **G06F-009/50**

...SPECIFICATION of the types of application services or application components that application servers may provide. By leveraging these types of integrated, pre-built services and components, **web** application developers may realize a significant reduction in application development time and may also be able to develop a more robust, bug-free application.

Application...

- ...accessing network directories, such as directories that support the standard Lightweight Directory Access Protocol (LDAP).
 - Application servers may also provide application security services or components. **Web** application security may be considered at different levels, such as: client-to-server communication, application-level privileges, database access, directory service access, etc. Application server...
 - ...Secure Sockets Layer (SSL), utilizing security certificates, programming user access rights, integrating with operating system security, etc.
 - Application servers may also provide services enabling a **web** application to easily maintain user state information during a user session or across user sessions. Performing state and session management is especially important for applications that have complex, multi-step transactions.
 - Application servers may also support caching the results of application logic execution or caching the results of **web** page/component output, so that for appropriate subsequent requests, the ...a large result set by breaking the result set down into smaller groups and displaying these groups to the user one at a time.
 - Many **web** applications need to perform various types of searching or indexing operations. Application servers may also provide application services for indexing or searching various types of documents, databases, etc.
 - As noted above, many **web** applications may perform various types of complex, multi-step transactions. Application servers may also provide support for managing these application transactions. For example, this support...
 - ...server, such as the Enterprise JavaBeans(TM) component model, or via integration with third-party transaction process monitors, etc.
 - It is often desirable to enable **web** applications to perform certain operations independently, as opposed to in response to a user request. For example, it may be desirable for an application to...
 - ...via email at regularly scheduled intervals. Application servers may support the creation and scheduling of events to perform various types of operations.
 - Many types of **web** applications need to perform e-commerce transactions, such as credit card transactions, financial data exchange, etc. Application servers may provide services for performing various types of e-commerce transactions or may provide an **integrated** third-party e- **commerce package** for **applications** to use.
 - **Web** applications often need to utilize various types of standard network application services, such as an email service, FTP service, etc. Application servers may provide these types of services and may enable applications to easily integrate with the services.
 - **Web** applications often need to log various conditions or events. Application servers may provide an integrated logging service for **web** applications to use.
- Judging by the exemplary list above of computing services that application servers may provide for web or other applications, it is apparent...

13/5,K/2 (Item 2 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
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01352416

Chemical product commerce network

Netzwerk zur Vermarktung von chemischen Produkten

Reseau pour la commercialisation des produits chimiques

PATENT ASSIGNEE:

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INVENTOR:

Schuller, Joan A., 200...ver Road, Gladwyne, PA 19035,
LEGAL REPRESENTATIVE:

Cabinet Hirsch (101611), 34, Rue de Bassano, 75008 Paris, (FR)
PATENT (CC, No, Kind, Date): EP 1154362 A1 011114 (Basic)
APPLICATION (CC, No, Date): EP 2001201591 010502;
PRIORITY (CC, No, Date): US 203243 P 000508; US 608635 000630
DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE; TR
EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI
INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT EP 1154362 A1

Computer implemented methods for processing transactions involving chemical products include receiving at a server computer from a client computer transaction data that includes a product identifier. In response, testing of a sample of the identified product is scheduled and results of the sample testing are stored in a database. The results may be retrieved in response to a subsequent query from the user and sent over a network to the user. In another aspect, characteristics of a chemical product produced according to a particular formulation are determined, the formulation may be modified, and characteristics of a produce produced according to the modified formulation can be determined. A networked computer system that includes a server, a database, and a memory is configured to exchange data with client computers and is coupled to a database that stores chemical product data for a number of chemicals materials. The chemical product data can include, e.g., starting point formulations (i.e., recipes combining chemical materials to produce a product). The memory includes instructions that can configure the server to communicate over a computer network with a client computer. The client computer can communicate a product identifier to the server and, based on that identifier, the server may query the database to retrieve chemical product data which is then returned to the client computer

ABSTRACT WORD COUNT: 218

NOTE:

Figure number on first page: 1

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 011114 A1 Published application with search report
Examination: 020703 A1 Date of request for examination: 20020426
LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200146	611
SPEC A	(English)	200146	3225
Total word count - document A			3836
Total word count - document B			0
Total word count - documents A + B			3836

INTERNATIONAL PATENT CLASS: G06F-017/60

...SPECIFICATION raw and combined forms. Information, products, and services available via the server 120 may be available on a pay-per-product or subscription basis.

The web server 120 may provide a "one stop shop" for chemical product formulating information and services where registered user can get information and can formulate chemical products online. In some cases, information on the web server may be provided on a paid sponsorship basis. For example, suppliers may pay to have their products listed. Users may pay an annual fee...

13/5,K/3 (Item 3 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
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01148387

Method and system for copyright protection of digital images transmitted

over networks
Verfahren und Einrichtung zum urheberrechtlichen Schutz von
netzwerkübertragenen digitalen Bildern
Methode et systeme pour la protection du droit d'auteur lors de la
transmission d'images numeriques sur reseaux

PATENT ASSIGNEE:

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INVENTOR:

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LEGAL REPRESENTATIVE:

Modiano, Guido, Dr.-Ing. et al (40786), Modiano, Josif, Pisanty & Staub,
Baaderstrasse 3, 80469 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1001330 A2 000517 (Basic)

APPLICATION (CC, No, Date): EP 99122069 991116;

PRIORITY (CC, No, Date): IL 12709398 981116; IL 12786998 981230; US 313067
990517; US 397331 990914

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-001/00

ABSTRACT EP 1001330 A2

A method for protecting digital images distributed over a network,
including the steps of receiving a request from a client computer running
a network browser, for an original layout page containing references to
digital images therein, parsing the original layout page for the
references to digital images, generating a modified layout page from the
original layout page by replacing at least one of the references to
digital images in the original layout page with references to substitute
data, and sending the modified layout page to the client computer. A
system is also described and claimed.

ABSTRACT WORD COUNT: 96

NOTE:

Figure number on first page: 1

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 000517 A2 Published application without search report
Change: 010328 A2 Applicant information changed: Alchemedia Ltd.
(2893650) P.O. Box 400, Mercaz Ganir, Har Tuv
Beit Shemesh 99100 (IL)

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200020	704
SPEC A	(English)	200020	18219
Total word count - document A			18923
Total word count - document B			0
Total word count - documents A + B			18923

INTERNATIONAL PATENT CLASS: G06F-001/00

...SPECIFICATION protected, the present invention can be used to prevent
unauthorized copying of text from a web page.

For another example, the present invention can be **integrated** with
transaction software so that protected images can be purchased **on -**
line . Specifically, when a user positions a mouse pointer over a
protected image and right clicks on the mouse, a transaction menu can be
popped up...

13/5,K/6 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00931312 **Image available**

METHOD AND APPARATUS PROVIDING CONVERGENT SOLUTION TO END-TO-END, ADAPTIVE

BUSINESS APPLICATION MANAGEMENT
PROCEDE ET APPAREIL DONNANT UNE SOLUTION CONVERGENTE A UNE GESTION
D'APPLICATION COMMERCIALE ADAPTATIVE, DE BOUT EN BOUT

Patent Applicant/Assignee:

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Rijk, Postbus 74763, NL-1070 BT Amsterdam, NL, NL (Residence), NL
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Patent Applicant/Inventor:

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Legal Representative:

SLINGSBY Philip Roy (et al) (agent), Page White & Farrer, 54 Doughty
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200265360 A2 20020822 (WO 0265360)

Application: WO 2002IB1220 20020211 (PCT/WO IB0201220)

Priority Application: US 2001269007 20010215; US 200129366 20011219

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO

RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 16701

English Abstract

An enterprise or business system is disclosed that provides content and services to customers over an infrastructure. The system includes a plurality of business application modules and associated databases, and further includes a bus, such as an enterprise application integration (EAI) bus, for interconnecting the plurality of business application modules, the associated databases and customer equipment. The EAI provides an inter-application module and customer equipment messaging function and message/data translation capability. In the preferred embodiment at least one of the plurality of business application modules is a customer billing application module that cooperates with others of the plurality of business application modules and the customer equipment through the EAI for generating, for individual ones of the customers, a bill that contains a unified accounting of all of the content and services received by the customer through the infrastructure.

French Abstract

L'invention concerne un systeme commercial ou d'entreprise destine a fournir un contenu et des services a des clients via une infrastructure. Le systeme comprend plusieurs modules d'applications commerciales et des bases de donnees associees, et comprend aussi un bus, notamment un bus d'integration d'application commerciale, destine a interconnecter les nombreux modules d'applications commerciales, les bases de donnees associees et l'equipement client. Le bus d'integration met en oeuvre un module inter-application, une fonction de messagerie d'equipement client et une possibilite de traduction de message/donnees. Dans la realisation preferee, au moins un des modules d'applications commerciales est un module d'application de facturation client cooperant avec d'autres modules d'applications commerciales et avec l'equipement client via le bus d'integration afin de produire, pour des clients individuels, une facture contenant un compte unifie de tous les services et contenus recus par le client a travers l'infrastructure.

Legal Status (Type, Date, Text)

Publication 20020822 A2 Without international search report and to be

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description
Claims

Detailed Description

... can include upgrading and/or cross selling of services, convergent billing with multiple products, and multi service provisioning. The system can be provided as an **integrated system** with multichannel sales support, real-time order entry and availability checking, process automation (e.g. automated provisioning), and data integrity and consistency software across packages. The system can tracking and sediment, customer self care front end through IEG and 56 the **Internet**, can provide country specific requirements, and is scalable through low marginal investment.

The investment made for implementing the system described above can be leveraged by...

Claim

... of the telephone, Internet and television service delivery systems.

64

is. A multi-service telecommunications system as in claim 9 wherein' the multi-service administration **system** comprises an **integrated** coupling of the **sales system** and the provisioning system for real-time order entry and availability checking of the telephone, **Internet** and television service delivery systems.

16 A multi-service telecommunications system as in claim 9 wherein the multi-service administration system comprises an integrated data...

13/5,K/7 (Item 2 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00929399 **Image available**

SYSTEM AND METHOD FOR DISTRIBUTING VERTICAL PRODUCTS AND SERVICES

SYSTEME ET PROCEDE DE DISTRIBUTION DE PRODUITS ET SERVICES VERTICAUX

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200263431 A2 20020815 (WO 0263431)

Application: WO 2002US3624 20020208 (PCT/WO US0203624)

Priority Application: US 2001267136 20010208

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR

KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU

SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F

Publication Language: English

Filing Language: English

Fulltext Availability:
Detailed Description
Claims
Fulltext Word Count: 6570

English Abstract

An integrated e-commerce platform provides tools for independent and institutional agents to anticipate, recognize, analyze, and fulfill customer needs. The platform provides customer retention and customer sales tool to the different agents providing products and services. Databases store customer information and profiles, transaction, and agent information including data about the hierarchical arrangement of agents in relation to other agents. Additionally, decision support tools allow identification of support and products that best fulfill a customer's needs. As a result of this platform, agents act as distribution channels for vertical services offered by the platform as well as provide customers with a one-stop shopping arrangement. In addition to the revenue agents generate by selling their own products and services, incremental revenue can be as a result of commissions on sales by other sponsored agents based on the hierarchy of agents.

French Abstract

L'invention porte sur une plate-forme integree de commerce electronique offrant des outils a des agents independants institutionnels dans le but d'anticiper, de reconnaitre, d'analyser et de satisfaire les besoins des clients. La plate-forme offre aux differents agents proposant des produits et des services un outil de fidelisation et un outil de vente. On prevoit des bases de donnees stockant des informations et des profils relatifs aux clients, les transactions et des informations relatives aux agents contenant des donnees sur la position hierarchique qu'occupent certains agents par rapport a d'autres. On prevoit en outre des outils de support de decision permettant d'identifier le support et les produits qui satisfont au mieux les besoins de la clientele. Les agents servent de canaux de distribution pour les services verticaux pretes par la plate-forme et offrent un agencement d'achats en une fois aux clients. Aux revenus qu'accumulent les agents par la vente de leurs propres produits et services vient se greffer un revenu decoulant des commissions de vente que percoivent d'autres agents commandites selon la position hierarchique qu'ils occupent.

Legal Status (Type, Date, Text)

Publication 20020815 A2 Without international search report and to be republished upon receipt of that report.

Main International Patent Class: **G06F**

Fulltext Availability:
Detailed Description

Detailed Description

... agents some revenue that is based on the transaction.

Another aspect of the present invention relates to a method for providing vertical services from an **integrated e-commerce platform**. This method include providing a number of different functionalities that share data between one another to created a seamless integration of the different fUnctionalities. These ftinctionalities include customer retention tools and techniques, an income center that provides business-to-business applications and tools, an e-commerce platform for performing **online** transactions, a revenue tracking engine that evaluates transactions and distributes revenue between the involved agents, and a decision support engine to improve the personalization of ...those partners (as well as themselves).

FIG. 3 depicts a flowchart of a Consultant (independent or institutional agent) becoming a member, or partner, of the **integrated platform (one - stop shop)** 200. In step 302, the agent enrolls via a **web**-based sign-up screen that collects information about the agent and their business. During the agent's membership, the agent has incentive to recruit

13/5,K/11 (Item 6 from file: 349)
 DIALOG(R) File 349:PCT FULLTEXT
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00910844 **Image available**

ON-LINE PARTS LOCATION AND TRANSACTION SYSTEM

SYSTEME DE TRANSACTION ET DE LOCALISATION DE PIECES EN LIGNE

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200244984 A1 20020606 (WO 0244984)

Application: WO 2001US44736 20011127 (PCT/WO US0144736)

Priority Application: US 2000253689 20001128

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU
 CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP
 KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU
 SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
 (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
 (OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
 (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW
 (EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 35280

English Abstract

An integrated parts location and transaction system for original
 equipment manufacturer (OEM), non-OEM as well as aftermarket automobile
 parts is adapted to be integrated with business management computer
 system (BMS) software, currently used by automobile dealerships (210) as
 well as repair shops. All participating parts suppliers, including
 dealerships (210), and repair shops are networked together, for example,
 over a combination of public and private communication networks to enable
 participating parts suppliers and potential buyers (for example, dealers
 and repair shops) to easily and quickly locate as well as buy and sell
 parts from each other.

French Abstract

L'invention concerne un systeme integre de transaction et de localisation
 de pieces concu pour des fabricants de materiel informatique d'origine
 (OEM), ou des non-fabricants de materiel informatique d'origine ainsi que
 des fabricants de pieces detachees automobiles pour les reparations,
 adapte pour etre integre au logiciel du systeme informatique de gestion
 commerciale (BMS), actuellement utilise par les concessionnaires

automobiles (210) et les magasins de reparation. Tous les fournisseurs de pieces participants, y compris les concessionnaires (210) et les magasins de reparation sont relies en reseau, par exemple, par une combinaison de reseaux prives et publics afin de permettre aux fournisseurs de pieces participants et aux acheteurs eventuels (par exemple, les concessionnaires et les magasins de reparation) de localiser facilement et rapidement et aussi de s'acheter et de se vendre des pieces entre eux.

Legal Status (Type, Date, Text)

Publication 20020606 A1 With international search report.

Publication 20020606 A1 Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... select a review status in which case, the requesting dealership is notified of the same.

A more detailed system level logical flow diagram of the **on - line** parts location and transaction system 100 is illustrated in FIG 3. In non-integrated, stand-alone embodiments, the functionality of the **on - line** parts location and transaction system 100 is accessed by a participating dealership by way of an **Internet** connected **web** browser. For implementations in which the **on - line** parts location and **transaction system** 100 is **integrated** with the dealer management system 130, a session is initiated by launching a **web** browser directly from the DMS application, as indicated by the box 132. As will be discussed in more detail below, communication between the participating dealerships and the **on - line** parts location and transaction system 100 is by way of the **web** browser interface 132 over a public communication network, such as the **Internet**, or a private communications network, as indicated by the line 134.

As will be discussed in more detail below, a Parts Inventory Database 136 ...by way of a leased line 325.

Referring to FIG 413, various exemplary methods for providing communication links between different vehicle dealerships and the **on - line** parts location and transaction system 100 in accordance with the present invention are illustrated in more detail including; a virtual private network (VPN) network...

...secure sockets layer (SSL) network 204. The VPN network 200; restricted access network 202; and the SSL network 204 relate to embodiments in which the **on - line** parts location and **transaction system** 100 is **integrated** into the dealer management system at the respective automobile or vehicle dealerships.

The dashed box 206 illustrates an implementation in which the parts location and...should be understood that the architecture for the central engine 242 is merely exemplary. Other network architectures may be suitable.

Operation

As mentioned above, the **on - line** parts location and **transaction system** may be **integrated** so directly into a dealer management system. Alternatively, the system can be used in a stand-alone application independent of the dealer management system as...

00903280 **Image available**

**METHOD AND APPARATUS FOR INTEGRATED PAYMENTS PROCESSING AND DECISIONING FOR
INTERNET TRANSACTIONS**

**PROCEDE ET APPAREIL DE TRAITEMENT DE PAIEMENTS ET DE PRISE DE DECISION
INTEGRE POUR TRANSACTIONS SUR INTERNET**

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200237370 A1 20020510 (WO 0237370)

Application: WO 2001US31830 20011012 (PCT/WO US0131830)

Priority Application: US 2000703357 20001031

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: **G06F-017/60**

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 8596

English Abstract

A method and apparatus provides a decisioning **solution** for **merchants** accepting **Internet transactions**, **integrated** with means for processing payments electronically. The invention claimed herein provides features, such as, but not limited to, electronic transfer of funds (40), authentication of parties (11), seamless integration with merchant's **Web** page, and reporting of suspicious activity (12).

French Abstract

L'invention concerne un procede et un appareil fournissant une solution decisionnelle pour des commercants acceptant des transactions sur Internet, integrant des dispositifs destines au traitement electronique des paiements (voir fig. 1). L'invention concerne egalement des caracteristique permettant, par exemple, les virements de fonds (40), l'authentification des parties (11), l'integration transparente avec la page Web du commercant et le signalement d'activites suspectes (12).

Legal Status (Type, Date, Text)

Publication 20020510 A1 With international search report.

Examination 20021017 Request for preliminary examination prior to end of
19th month from priority date

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

English Abstract

A method and apparatus provides a decisioning **solution** for **merchants** accepting **Internet transactions**, **integrated** with means for processing payments electronically. The invention claimed herein provides features, such as, but not limited to, electronic transfer of funds (40), authentication of parties (11), seamless integration with merchant's **Web**

page, and reporting of suspicious activity (12).

Detailed Description

... invention relates to Internet transactions and the consequent collection of funds. More particularly, the present invention relates to a method and apparatus for providing an **integrated** decisioning **solution** for **merchants** accepting **Internet** transactions with processing payments electronically.

DESCRIPTION OF THE PRIOR ART

While traditional payment systems, such as, for example, gateways with credit cards, continue to dominate...that uses a message architecture matching the ACH message to the original transaction.

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SUMMARY OF THE INVENTION

A method and apparatus provides a decisioning **solution** for **merchants** accepting **Internet transactions**, **integrated** with means for processing payments electronically. The invention claimed herein provides for electronic transfer of funds, authentication of parties, exception handling, reconciliation of funds, 'seamless integration with merchant's **Web** page, reporting of suspicious activity, approval for shipment of goods and services by merchant to indicate to seller, and a decision for merchant to transact ...

...the main components of a

1 5 preferred embodiment, according to the invention.

DETAILED DESCRIPTION OF THE INVENTION

A method and apparatus provides a decisioning **solution** for **merchants** accepting **Internet transactions**, **integrated** with means for processing payments electronically. The invention claimed herein provides for electronic transfer of funds, authentication of parties, exception handling, reconciliation of funds, seamless integration with merchant's **Web** page, reporting of suspicious activity, approval for shipment of goods and services by merchant

7

to indicate to seller, and a decision for merchant to...

13/5,K/22 (Item 17 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00878884 **Image available**

METHOD AND SYSTEM FOR MANAGING ON-LINE SELLING

PROCEDE ET SYSTEME DE GESTION DE COMMERCE EN LIGNE

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200213098 A1 20020214 (WO 0213098)

Application: WO 2001US24419 20010803 (PCT/WO US0124419)

Priority Application: US 2000633050 20000804

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI G D GE GH GM HR HU ID IL IN IS J E KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: **G06F-017/60**

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 5903

English Abstract

A method and system for enhancing e-commerce transactions by placing product marketing information (101a-101g) in front of targeted potential customers by analyzing the product (104), mapping it to one or more product categories (104), creating dynamic e-commerce Web sites (104) for the product, selecting appropriate e-commerce marketplaces (102a-102i) based on previous placement results and client-product objectives (105), placing the created e-commerce Web site on the appropriate e-commerce marketplaces (103), collecting data based on activity on the placed Web sites (105), and updating either or both of the created dynamic e-commerce Web sites or the e-commerce marketplace selection criteria. This invention also manages the transactions associated with the e-commerce facilitated by the process of placing the product information on the selected marketplaces. An e-mail manager is also provided to communicate with buyers and potential buyers as well as product clients (108).

French Abstract

L'invention concerne un procede et un systeme permettant de faciliter des transactions de commerce electronique. Selon ladite invention, des informations (101a-101g) relatives a des produits sont fournies a des clients potentiels cibles. Un produit (104) est analyse et applique a une ou plusieurs categories de produits (104). Des sites Web dynamiques (104) de commerce electronique sont crees pour ce produit. Des places de marche electroniques (102a-102i) appropriees sont selectionnees sur la base de resultats de placements precedents et d'objectifs produits (105) de clients. Le site Web de commerce electronique cree est installe sur la place de marche electronique (103) appropriee. Des donnees sont collectees en fonction de l'utilisation des sites Web (105) mis en place puis les sites Web dynamiques crees et/ou les criteres de selection des places de marche electroniques sont mis a jour. Cette invention concerne egalement les transactions associees au commerce electronique, facilitees par la mise a disposition d'informations de produits sur les places de marche selectionnees. Un gestionnaire de messages electroniques permet en outre de communiquer avec des acheteurs reels et potentiels ainsi qu'avec la clientele (108) du ou des produits.

Legal Status (Type, Date, Text)

Publication 20020214 A1 With international search report.

Examination 20020822 Request for preliminary examination prior to end of 19th month from priority date

Main International Patent Class: **G06F-017/60**

Fulltext Availability:

Detailed Description

Detailed Description

... marketplaces and for refining product placement templates. Data is collected concerning product placement activity and sales transactions. This collected data is mined, analyzed, interpreted and **combined** with client-specific, **transaction**-based **product** information and customer purchasing data to optimize io the appropriate e-commerce channel mix and product offerings. In the present preferred embodiment, this invention

collects...

...modified to improve future postings. Artificial intelligence techniques are preferably employed to evaluate the data and to automatically place increasingly effective product pages on the Internet.

Figure 2 shows a top-level block diagram of the preferred system of this invention. As noted above, the primary objective of this invention...

13/5,K/24 (Item 19 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00867336 **Image available**

AN E-COMMERCE SYSTEM

SYSTEME DE COMMERCE ELECTRONIQUE

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200201447 A1 20020103 (WO 0201447)

Application: WO 2001NZ127 20010628 (PCT/WO NZ0100127)

Priority Application: NZ 505512 20000629; NZ 509093 20001219

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD

SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 9672

English Abstract

The present invention provides an E-Commerce system where a purchaser is able to purchase goods from a supplier having a website on a network such as the Internet. Payments for the purchased goods is facilitated through a gateway, which also provides for collection and delivery of the purchased goods to the purchaser by way of a delivery entity. The delivery entity is contracted by the gateway to collect the goods from the supplier's warehouse and deliver it to the purchaser. The purchaser may pay for the goods at time of purchase, where funds are held in an escrow account until authorisation by the purchaser to release these funds to the gateway is made at the point of delivery. Alternatively, the purchaser may choose to pay for goods via a mobile electronic funds transfer device upon delivery.

French Abstract

La presente invention concerne un systeme de commerce electronique selon lequel un client peut acheter des biens a un fournisseur disposant d'un site sur un reseau tel qu'Internet. Le paiement des biens achetes se trouve facilite par une passerelle, laquelle permet de surcroit de collecter et de livrer a l'acheteur lesdits biens via une entite de livraison. Cette entite de livraison est chargee par la passerelle de collecter les biens dans l'entrepot du fournisseur et de les livrer a l'acheteur. Pour le reglement de la facture correspondante au moment de l'achat, l'acheteur peut utiliser un compte bloque jusqu'au moment ou il autorise que le montant correspondant soit debloque et vire a la passerelle au point de livraison. En variante, il peut choisir de regler

le montant a la livraison au moyen d'un dispositif électronique de transfert de fonds.

Legal Status (Type, Date, Text)

Publication 20020103 A1 With international search report.

Publication 20020103 A1 Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.

Examination 20020314 Request for preliminary examination prior to end of 19th month from priority date

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... identified by the gateway for each purchase that is transacted for through the gateway.

The supplier is then required to log-on to the gateway website and select a unique 15 password that will be entered in conjunction with the supplier ID allowing for added security. The gateway will then...

...is given access to software to be down loaded. Once this software, preferably templates and protocols, is down loaded and implemented on to the supplier website, the supplier will be able to provide the purchaser 1 with a payment option via the gateway 3. The gateway protocols will be integrated into Commerce Service Provider Solutions (CSPS) and the commercial shopping cart packages to allow the supplier to use these packages and be able to process transactions created by these packages and send these to the gateway website in the form of an electronic file. Once the software has been loaded into the supplier website an option, preferably in the form of a...

13/5,K/26 (Item 21 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00861569 **Image available**

INTEGRATED ELECTRONIC SHOPPING CART SYSTEM AND METHOD

SYSTEME DE CADDIE D'ACHAT ELECTRONIQUE INTEGRE ET PROCEDE D'UTILISATION

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200195208 A1 20011213 (WO 0195208)

Application: WO 2001US17674 20010601 (PCT/WO US0117674)

Priority Application: US 2000208860 20000602

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR

LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ

TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:
Detailed Description
Claims
Fulltext Word Count: 18071

English Abstract

Integrated shopping cart functionality is provided on a first website (31) so that products/services from different affiliated websites (31n) can be integrated into the shopping cart at the first website (31) and the e-commerce functionality of the first website (31) can be utilized to purchase the selected products/services. Users (32) may access the first website (31) since the proprietor of the first website (31) may offer various products/services from a multitude of affiliated websites (31n) by providing URL links. These items can be integrated into the shopping cart at the first website (31) and purchased with a single transaction. Additionally, affiliated websites are benefited by this integrated shopping cart functionality, since the e-commerce functionality of the integrated shopping cart is performed by a server that is associated with the first website (31). Maintenance costs and overhead costs with respect to including an e-commerce software engine are therefore reduced and often eliminated as a result.

French Abstract

L'invention concerne une fonctionnalite de caddie d'achat integre disponible sur un premier site web (31) afin que les produits/services de differents sites web affilies (31n) puissent etre integres dans le caddie des achats sur le premier site web (31) et que la fonctionnalite de commerce electronique du premier site web (31) puisse etre utilisee pour acheter les produits/services selectionnes. Les utilisateurs (32) accedent au premier site web (31), son proprietaire pouvant offrir divers produits/services d'une multitude de sites web affilies (31n) grace a des liens URL. Ces articles peuvent etre integres dans le caddie des achats sur le premier site web (31) et achetes au cours d'une seule transaction. De plus, les sites web affilies profitent de cette fonctionnalite de caddie d'achat integre, la fonctionnalite de commerce electronique du systeme de caddie d'achat integre etant executee par un serveur associe au premier site web (31). Les couts de maintenance et les couts indirects associes a l'utilisation d'un moteur logiciel de commerce electronique sont par consequent reduits et souvent elimines.

Legal Status (Type, Date, Text)
Publication 20011213 A1 With international search report.

Main International Patent Class: G06F-017/60

Fulltext Availability:
Detailed Description
Claims

Detailed Description

... of the integrated shopping cart system in accordance with the invention.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENT

Fig. 2 shows a schematic diagram of an **integrated shopping cart system** 30 in accordance with the invention. The system 30 may include a first server 31 (**websitc**) connected with one or more clients 32 across a wide area network (WAN) 33, such as the **Internet** , or more particularly, the World Wide **Web** . The first server 31 may contain one or more pieces of software code 34 that may be stored on the first server 31 and may be executed by a microprocessor 35. in the first server 31 in order to operate as the **integrated shopping cart system** 30 of the invention. The **Internet** 33 permits the first server 31, when accessed by an individual client 32, to display a **web** page on the client computer system 32 which pennits the client 32 to interact with the first server 31.

The client computer system 32...affiliated website in order to select produets and/or services for purchase from one of 5 the affiliated

that can be selected by the user from the affiliated website, the first server system being configured to process the shopping cart order and to provide order fulfillment information to the affiliated website; an affiliated server system associated with the affiliated website and including a respective catalog of item information relating to the items that can be selected from the affiliated website, the affiliated server system being adapted to provide the catalog of item information to the first server system and to receive and process the order...

13/5,K/29 (Item 24 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00852883 **Image available**

METHOD AND APPARATUS FOR PROVIDING AN INTEGRATED LOYALTY SYSTEM
PROCEDE ET APPAREIL PERMETTANT DE FOURNIR UN SYSTEME DE FIDELITE INTEGRE

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Legal Representative:

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200186535 A1 20011115 (WO 0186535)

Application: WO 2001NZ82 20010509 (PCT/WO NZ0100082)

Priority Application: NZ 504442 20000509

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD

SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 3664

English Abstract

A method and apparatus for providing an integrated loyalty system is provided. The apparatus communicates with a transaction network to identify transactions that relate to a member of one of a plurality of loyalty programmes. A value that is redeemable to the benefit of the member is calculated according to a set of parameters stored by the apparatus that correspond to the loyalty programme that the member belongs or a selected loyalty programme should the member belong to more than one loyalty programme.

French Abstract

L'invention concerne un procede et un appareil permettant de fournir un systeme de fidelite integre. L'appareil communique avec un reseau de transactions afin d'identifier les transactions concernant un element d'une pluralite de programmes de fidelite. Une valeur pouvant etre remboursee audit element est calculee en fonction d'un ensemble de parametres stockes par l'appareil correspondant au programme de fidelite auquel ledit element appartient, ou a un programme de fidelite selectionne dans le cas ou l'element appartiendrait a plusieurs programmes de fidelite.

Legal Status (Type, Date, Text)

Publication 20011115 A1 19th international search report
Examination 20020131 Request for preliminary examination prior to end of
19th month from priority date

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... affiliated with. No further identification is required. This same card may be used for the general transaction purposes of the customer, for example through an on - line credit card transaction, electronic funds transfer at point of sale (EFTPOS) system or other transaction network.

The integrated loyalty system administrator receives transaction information from a transaction network to enable it to extract or capture information relating to customers transactions at each merchant who is...

13/5,K/33 (Item 28 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00843106 **Image available**

SYSTEM AND METHOD FOR ESTABLISHING ELECTRONIC BUSINESS SYSTEMS FOR
SUPPORTING COMMUNICATIONS SERVICES COMMERCE

SYSTEME ET PROCEDE PERMETTANT D'ETABLIR DES SYSTEMES DE COMMERCE
ELECTRONIQUE POUR LE SUPPORT DU COMMERCE PAR DES SERVICES DE
COMMUNICATION

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200175549 A2-A3 20011011 (WO 0175549)

Application: WO 2001US10473 20010330 (PCT/WO US0110473)

Priority Application: US 2000193315 20000330

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR

LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ

TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK FI FR GB GR IE IT LU MC NL PT TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-009/46

International Patent Class: G06F-017/30 ; G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 84642

English Abstract

A comprehensive electronic business support system comprises three layers: (1) the business layer, including various smart components which unify data and business processes across all customer interactions; (2) the integration layer, including various communications messaging interfaces and enterprise application integration adapters, which provide a flexible, automated, and process driven solution for integrating across business applications and operations support systems; and (3) the presentation layer, including various customer views, which are presented via particular business portals. A smart component server provides the core services and comprehensive business process logic required to successfully conduct business online. The communications messaging interfaces integrate with back-office systems for functions such as billing, provisioning, and interconnection.

French Abstract

Système de support global pour commerce électronique qui comporte trois couches, dont (1) la couche commerciale, comportant divers composants intelligents qui homogénéisent les processus de données et commerciaux pour toutes les interactions avec les clients, (2) la couche d'intégration, y compris diverses interfaces de messagerie de communications et adaptateurs d'intégration d'applications d'entreprise, qui fournissent une solution souple, automatisée et commandée par les processus pour l'intégration des applications inter-commerciales et des systèmes de support d'opérations, et (3) la couche de présentation, y compris diverses présentations à l'intention des utilisateurs, qui sont présentées via des portails commerciaux particuliers. Un serveur à composants intelligents fournit les services clés et une logique globale de processus commerciaux, requis pour effectuer avec succès du commerce en ligne. Les interfaces de messagerie de communications s'intègrent dans des systèmes d'arrière-guichet pour des fonctions telles que la facturation, l'approvisionnement et l'interconnexion.

Legal Status (Type, Date, Text)

Publication	20011011	A2 Without international search report and to be republished upon receipt of that report.
Correction	20011227	Corrections of entry in Section 1: under (72, 75) replace "POKOTYLO, Vadim [-/US]" by "POKOTYLO, Vadim [MD/US]" and "BAKHURU, Girish [-/US]" by "BAKHURU, Girish [IN/US]"
Republication	20011227	A2 Without international search report and to be republished upon receipt of that report.
Correction	20011227	Corrections of entry in Section 1:
Examination	20020214	Request for preliminary examination prior to end of 19th month from priority date
Search Rpt	20020718	Late publication of international search report
Republication	20020718	A3 With international search report.
Republication	20020718	A3 Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.

Main International Patent Class: G06F-009/46

International Patent Class: G06F-017/30 ...

... G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... communications service providers. The solution according to the invention is based on a deep understanding of communications business processes, operations support systems (OSS) complexity, and **Internet** technology. It integrates marketing, sales, ordering, billing and service into a single, personalized **Internet** portal and brings communications service providers directly to their customers. The **Internet** portal fulfills the promise of "one - stop shopping", delivering targeted, convergent product bundles and round-the-clock service to valued customers. The completely open, modular architecture unites functionally segmented processes and systems across all customer touch-points...

13/5,K/38 (Item 33 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00824227 **Image available**

SYSTEM AND METHOD FOR ASSISTING CUSTOMERS IN CHOOSING AMONG A SET OF COMMODITIES USING CUSTOMER PREFERENCES

SYSTEME ET PROCEDE AIDANT UN CLIENT A CHOISIR UNE MARCHANDISE PARMI UN ENSEMBLE DE MARCHANDISES SUR LA BASE DES PREFERENCES DU CLIENT

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200157771 A1 20010809 (WO 0157771)

Application: WO 2001US3659 20010205 (PCT/WO US0103659)

Priority Application: US 2000497483 20000204

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE

ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT

LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT

UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 6561

English Abstract

A system and method for assisting a customer in choosing among commodities (see Fig. 5) based on preferences of the customer [100] that includes identifying at least one first parameter associated with a commodity; associated at least one value to the at least one first parameter; calculating an estimated cost of the commodity based on features of the commodity that are desired by the customer and the customer's usage characteristics; obtaining from the customer a preference weighting on at least one second parameter; calculating an effective cost by adjusting the estimated cost based on the preference weighting and the at least one value assigned to the parameters; and presenting a list of commodities to the customer containing at least the

commodity with the low effective cost.

French Abstract

l'invention concerne un systeme et un procede aidant un client a choisir une marchandise parmi un ensemble de marchandises sur la base des preferences du client (100). Le procede consiste a identifier au moins un premier parametre associe a une marchandise, a associer au moins une valeur au parametre, a calculer un cout approximatif de la marchandise base sur les caracteristiques de la marchandise souhaitees par le client et les caracteristiques d'utilisation du client, a obtenir du client une ponderation de preference correspondant a un deuxieme parametre, a calculer un cout effectif en ajustant le cout estime sur la base de la ponderation de preference et de la valeur assignee aux parametres, et a presenter une liste de marchandises au client, contenant au moins la marchandise en question au cout effectif le plus bas.

Legal Status (Type, Date, Text)

Publication 20010809 A1 With international search report.

Examination 20011206 Request for preliminary examination prior to end of 19th month from priority date

Correction 20021017 Corrected version of Pamphlet: pages 1/9-9/9, drawings, replaced by new pages 1/9-9/9; due to late transmittal by the receiving Office

Republication 20021017 A1 With international search report.

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... over the years to solve the above problems, but these systems and methods have many disadvantages. For example, many merchants or third-party resellers have web sites that offer side-by-side comparisons of products and/or services. One disadvantage of such a web site is that the burden is on the customers to spend several hours to determine what is best based on their own subjective assessment of the value associated with the various options. Many web sites present only the "lowest cost" commodity, without considering customer preferences. If the product or service does not meet their needs, frustrated customers will either return the commodities or switch to different vendors.

Accordingly, an integrated system and method are needed to assist customers in selecting between various competing products and services based on the customers' preferences, as well as to assist...

13/5,K/43 (Item 38 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00796218 **Image available**

SHOPPING SESSION APPLICATION FRAMEWORK

SYSTEME D'APPLICATION DE SESSION D'ACHATS

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200129726 A2 20010426 (WO 0129726)

Application: 2000US25191 20000915 (PCT/WO 025191)

Priority Application: US 99159547 19991015; US 99473052 19991228

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 4880

English Abstract

Methods and systems consistent with the present invention solve the inherent problems with current recommender systems by providing a shopping session application framework facility to access recommendation engines from e-commerce sites. Specifically, the framework application easily adds recommendation engine capabilities to existing e-commerce applications by providing a set of interfaces from the e-commerce application to the recommendation engine. The interfaces may record user activity during online shopping sessions and provide access to a recommendation engine for various predictions.

French Abstract

L'invention concerne des procedes et des systemes permettant de resoudre les problemes inherents aux systemes de recommandation courants par fourniture d'une fonction de systeme d'application de session d'achats, afin d'accéder a des moteurs de recommandation a partir de sites de commerce électronique. De maniere specifique, l'application du systeme permet d'ajouter facilement des fonctions aux applications de commerce électronique existantes par fourniture d'un ensemble d'interfaces de l'application de commerce électronique vers le moteur de recommandation. Ces interfaces peuvent enregistrer une activite d'utilisateur pendant des sessions d'achats en ligne, et fournir un acces a un moteur de recommandation pour obtenir des predictions variees.

Legal Status (Type, Date, Text)

Publication 20010426 A2 Without international search report and to be republished upon receipt of that report.

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... device 370, a CPU 380, an input device 390, and a video display 395.

Memory 360 includes an e-commerce application 362 that provides a web application with a shopping cart to the user. For example, e-commerce application 362 may be an online bookstore or an online grocer. E-commerce application 362 also contains wellknown web server software (not shown) to transmit and receive files to the user. Also in memory 360 is framework application 364 that stores various user activities. For example, framework application 364 may store a users "click-throughs," purchases, quantities, totals, and information obtained from various web page logs. Framework application 364 also provides an interface for e-commerce application 362 to access recommendation engine 312. By providing this interface, recommendations can be easily integrated into an e-commerce application without having the e-commerce administrator create a customized front-end to recommendation engine 312.

Alternatively, framework application 364 may be contained on a framework

13/5,K/48-- (Item 43 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00783265 **Image available**

E COMMERCE SYSTEM

SYSTEME DE COMMERCE ELECTRONIQUE

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200116813 A1 20010308 (WO 0116813)

Application: WO 2000AU1016 20000828 (PCT/WO AU0001016)

Priority Application: AU 992506 19990827

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: **G06F-017/60**

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 9724

English Abstract

The present invention relates to a method for facilitating the issue and redemption of goods/services vouchers, such as gift vouchers. In the method and system of the present invention, the gift voucher is issued and transmitted over a computer network of a beneficiary, preferably via electronic mail. A claim number associated with the gift voucher is stored in a system database. The beneficiary may redeem the gift voucher by attendance in a store or via a subscribing E Commerce web site. On redemption, the beneficiary provides the claim number and it is compared with the claim number in the database to establish a match, before redemption. The beneficiary may redeem the gift voucher by a number of different pathways.

French Abstract

La presente invention concerne un procede destine a faciliter l'emission et le remboursement de bons d'echange de biens et services tels que des cheques-cadeaux. Selon le procede et le systeme de l'invention, le cheque-cadeau est emis et transmis par un reseau informatique d'un beneficiaire, de preference par courrier electronique. Un numero de demande associe au cheque cadeau est conserve dans une base de donnees du systeme. Le beneficiaire peut se faire rembourser le cheque cadeau par le

personnel d'un magasin via un site de commerce electrique abonne. Au moment du remboursement, le beneficiaire fournit le numero de demande qui est compare au numero de demande dans la base de donnees pour verifier, avant remboursement, qu'il y a concordance. Le beneficiaire peut se faire rembourser le cheque cadeau par plusieurs procedures differentes.

Legal Status (Type, Date, Text)

Publication 20010308 A1 With international search report.

Examination 20010614 Request for preliminary examination prior to end of 19th month from priority date

Main International Patent Class: G06F-017/60

Fulltext Availability:

Claims

Claim

... purchase, and the POS representative may take the rest in an alternative method of payment e.g. credit, cash. Secondly, the beneficiary 201 may redeem on - line e.g. via an E Commerce Web site 220 (supported by an e-tailer or an merchant). In this embodiment of the present invention, the system includes an interface with the E Commerce Web site 220 in the form of software 221 integrated into the E Commerce payment site. The beneficiary 201 selects a goods/services item to purchase and the payment site then at 222 asks the beneficiary 201 which method...

...voucher. If a gift voucher payment is required the beneficiary is requested to enter the claim code, expiry, amount and any other details on a Web page 223 and then submit the gift voucher for redemption. In the case that there is no upsale (e.g. that the voucher is for...

...redemption.

In the case where the gift voucher is to a value which is less than the value of the goods/services items being purchased on - line, then an upsale takes place. After the validity of the gift voucher has been confirmed the Web site requests at 226 the credit card details of the beneficiary 201 for checking via a conventional payment gateway 228 attached to the Web site. When funds clearance 35 is advised, the receipt 224 is issued to the beneficiary and the voucher is redeemed.

The ability to partially redeem and to redeem as part of a larger purchase, particularly on - line, is a significant advantage of this system. Another important advantage is the ability to turn merchants on and off including within any given program.

The...security and be cross checked on redemption.

In more detail, a cheque drawer 305 wishing to draw a cheque for a beneficiary 302, accesses his Internet bank Web site 306. At the moment there is no facility on Internet banking Web sites for issuing cheques (because of the fraud problems). In this invention, the Internet Web site includes a page enabling a drawer to enter cheque details, e.g. amount, recipient (and e-mail address if the cheque is to be...

...may be

printed and issued by post.

The beneficiary may redeem the cheque by depositing the cheque in their bank account. This may be done on - line via the beneficiaries 302 Internet banking site 304. The cheque information is transmitted by the beneficiary to the

Internet site (this be done by an on - line transaction of an attachment, for example, or by the beneficiary keying in the details). The beneficiaries banking system 305 communicates with the system 300 to...

...the beneficiaries 302 bank account. The bank then preferably debits the holding account.
The system of this embodiment of the present invention thus promotes complete on - line banking. A user of the system need not send the credit card details to a person they wish to pay money to. They can send...

13/5,K/55 (Item 50 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00578147 **Image available**

SYSTEM AND METHOD FOR COMPUTER-IMPLEMENTED CONSOLIDATED MALL SHOPPING
SYSTEME ET PROCEDE D'ACHAT DANS UN CENTRE COMMERCIAL GENERAL INFORMATISE

Patent Applicant/Assignee:

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Inventor(s):

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CLEBNIK Michael D,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200041520 A2 20000720 (WO 0041520)

Application: WO 2000US339 20000107 (PCT/WO US0000339)

Priority Application: US 99228766 19990109

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR

LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ

TM TR TT TZ UA UG UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ TZ UG ZW AM AZ

BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT

SE BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

Main International Patent Class: G06F-017/00

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 39894

English Abstract

A computer-implemented system and method for consolidated mall shopping. A shopping mall system makes electronic stores of an electronic shopping mall publicly accessible over a public network to consumers, merchants, and others. Merchants may generate their stores off-line. A consumer may browse from one store to another, or select a store by category or otherwise. The consumer may select a product by browsing through a store, or by searching either a store or the mall for a particular type of product. A consumer may select one or more products, from one or more stores, for consolidated purchase from a single shopping cart. The selected products may be grouped together for viewing and/or editing by the consumer prior to the consolidated purchase. The consumer may add or remove products from the shopping cart, or change the quantity of an item, prior to purchase. Also, consumers may be offered a merchant coupon (sponsored by a merchant) or a mall coupon (sponsored by the shopping mall). A consumer may add either kind of coupon to the shopping cart to reduce the price of one or more applicable products in the shopping cart. A merchant coupon may apply to all products in the merchant's on-line store, or to certain products that may be specified by product category, product line, or other categorizations. A mall coupon may apply to all products in the shopping mall, to products in specified stores or categories of stores, to certain products in specified stores, or according to other categorizations.

French Abstract

L'invention porte sur un système et un procédé informatique d'achat dans un centre commercial général. Le système de cette invention permet de rendre accessibles au public, tels qu'à des consommateurs, des commerçants et autres, les magasins électroniques d'un centre commercial électronique, sur un réseau public. Des commerçants peuvent générer leurs magasins hors réseau. Un consommateur peut naviguer d'un magasin à un autre ou sélectionner un magasin par catégorie ou autre. Le consommateur peut sélectionner un produit en navigant dans un magasin ou en recherchant soit un magasin, soit le centre commercial d'un type de produit donné. Le consommateur peut sélectionner un ou plusieurs produits, dans un ou plusieurs magasins, pour faire un achat groupe avec une carte d'achat unique. Les produits sélectionnés peuvent être regroupés de façon à être visualisés et/ou édités par le consommateur avant l'achat. Le consommateur peut ajouter ou retirer des produits de la carte d'achat, ou modifier la quantité d'un article, avant l'achat. Les consommateurs peuvent également bénéficier d'un coupon de commerçant (sponsorisé par un commerçant) ou d'un coupon de centre commercial (sponsorisé par le centre commercial). Le consommateur peut ajouter à la carte d'achat tout type de coupon de façon à réduire le prix d'un ou plusieurs produits de la carte d'achat. Un coupon de commerçant peut être valable pour tous les produits du magasin sur réseau du commerçant ou pour certains produits pouvant être spécifiés par la catégorie, la ligne de produits ou autres catégorisations. Un coupon de centre commercial peut être valable pour tous les produits du centre commercial, pour les produits de magasins spécialisés ou catégories de magasins, pour certains produits de magasins spécialisés, ou faisant partie d'autres catégorisations.

Main International Patent Class: G06F-017/00

Fulltext Availability:

Detailed Description

Detailed Description

... consumer typically arranges purchases for each store separately. What is needed, therefore, is a type of electronic shopping that applies the unique advantages of the **Internet** for the benefit both of consumers and merchants. More particularly, what is needed is an **integrated electronic shopping system** that provides all the conveniences of one-stop shopping to consumers while maintaining strong bonds between consumers and participating merchants.

Also, from the merchants' perspective...

13/5,K/58 (Item 53 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00473005 **Image available**

INTEGRATED ELECTRONIC COMMERCE SYSTEM AND METHOD

SYSTEME DE COMMERCE ELECTRONIQUE INTEGRE ET PROCEDE CORRESPONDANT

Patent Applicant/Assignee:

ELECTRONIC DATA SYSTEMS CORPORATION,

Inventor(s):

WAGNER Gary E,

KROBOTH Frank J,

LEWIS Kenneth B,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9904357 A1 19990128

Application: WO 98US14447 19980714 (PCT/WO US9814447)

Priority Application: US 97892580 19970714

Designated States: AU BR CA JP AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Main International Patent Class: G06F-017/60

International Patent Class: G06F-001/00

Publication Language: English

Fulltext Availability:

Detailed Description

English Abstract

An **integrated electronic commerce system** (10) may include a server system (12) comprising a plurality of electronic commerce applications (44) and a server security system (46). The electronic commerce applications (44) may comprise an electronic mail application (52), a **web** server application (54), and a file transfer application (56). The server security system (46) may validate a client system (14) and download information operable to enable a service manager (90) of the client system (14) to invoke the electronic mail application (52), the **web** server application (54), and the file transfer application (56) to send and receive data over a network (18).

French Abstract

Cette invention concerne un systeme de commerce electronique integre (10) susceptible de comporter un systeme serveur (12) comprenant une pluralite d'applications (44) de commerce electronique et un systeme de securite (46) integre audit serveur. Lesdites applications (44) de commerce electronique peuvent inclure, entre autres, une application de courrier electronique (52), une application de type serveur web (54) et une application de transfert de fichiers (56). Ledit systeme de securite (46) du serveur peut valider un systeme client (14) et telecharger des informations permettant a un gestionnaire de services (90) du systeme client (14) de lancer l'application de courrier electronique (52), et a l'application de transfert de fichiers (56) d'envoyer et de recevoir des donnees sur un reseau (18).

Main International Patent Class: G06F-017/60

International Patent Class: G06F-001/00

Fulltext Availability:

Detailed Description

Claims

English Abstract

An **integrated electronic commerce system** (10) may include a server system (12) comprising a plurality of electronic commerce applications (44) and a server security system (46). The electronic commerce applications (44) may comprise an electronic mail application (52), a **web** server application (54), and a file transfer application (56). The server security system (46) may validate a client system (14) and download information operable to enable a service manager (90) of the client system (14) to invoke the electronic mail application (52), the **web** server application (54), and the file transfer application (56) to send and receive data over a network (18). ...

Detailed Description

... integrated electronic commerce system and method that substantially reduce or eliminate disadvantages and problems, associated with prior systems.

In accordance with the present invention, an **integrated electronic commerce system** may include a server system comprising a plurality of electronic commerce applications and a server security system. The electronic commerce applications may include an electronic mail application, a **web** server application, and a file transfer application. The server security system may validate a client system and download information operable to enable a service manager of the client system to invoke the electronic mail application, the **web** server application, and the file transfer application to send and receive data over a network,
More specifically, in accordance with one embodiment of the present...are for illustrative purposes only. Accordingly, the present invention allows electronic commerce to be conducted from

a single point of entry.
FIGURE 1 illustrates an **integrated electronic commerce system** 10 in accordance with one embodiment of the present invention. The **integrated electronic commerce system** 10 may comprise a server system 12 connected to a client system 14 by a dedicated network 16. The server system 12 may be a...

Claim

... the file transfer application operable to selectively check the collection directory for data files 30 to be downloaded from the server system to the client

system ,

2 S. An **integrated electronic commerce system** , comprising:

a client system comprising a service manager;

a server system, comprising:

an electronic mail application, a **web** server

application, and a file transfer application;

a server security system operable to

validate the client system; and

the server security system operable to

download to the client system information operable to

enable the service manager to invoke the electronic mail

application, the **web** server application, and the file

transfer application to send and receive data over a network.

26 The system of Claim 251, the information comprising:

an...

13/5,K/59 (Item 54 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00466820 **Image available**

**DATA PROCESSING SYSTEM FOR INTEGRATED TRACKING AND MANAGEMENT OF COMMERCE
RELATED ACTIVITIES ON A PUBLIC ACCESS NETWORK**

**SYSTEME INFORMATIQUE DE SUIVI ET DE GESTION INTEGRES D'ACTIVITES DE NATURE
COMMERCIALE SUR UN RESEAU D'ACCES PUBLIC**

Patent Applicant/Assignee:

MESSER Stephen Dale,

Inventor(s):

MESSER Stephen Dale,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9857285 A1 19981217

Application: WO 98US7494 19980414 (PCT/WO US9807494)

Priority Application: US 97871921 19970610

Designated States: AU CA CN IL IS JP KP KR MX NO NZ SG AT BE CH CY DE DK ES

FI FR GB GR IE IT LU MC NL PT SE

Main International Patent Class: **G06F-017/60**

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 5668

English Abstract

A data processing system manages transaction-related information generated on a network of interconnected public or private access computers, including monitoring purchases and providing referral fee accounting based thereon. The integrated software package establishes a platform for Merchants (40) and Site Owners (20) for managing the negotiation of promotional and commercial contracts, the implementation of resulting promotional and commercial efforts, and final accounting in accordance with pre-established criteria. The present invention thus

enables network users () to take advantage of a retail sales channel on public or private electronic networks.

French Abstract

La presente invention concerne un systeme informatique gerant des informations se rapportant a des transactions et qui sont generees sur un reseau interconnectant des ordinateurs en acces public ou prive. Ce systeme assure des fonctions de surveillance des achats et d'approbation comptable des commissions a partir d'un tel systeme. Le progiciel integre etablit une plate-forme de Services Marchands (40) et de Proprietaires de Sites (20) permettant la gestion de la negociation de contrats promoteurs et negociateurs, la gestion de la mise en oeuvre des efforts resultants des promoteurs et des negociateurs, et l'etablissement de comptes de cloture en fonction de criteres predefinis. L'invention permet ainsi a des usagers des reseaux (10) de tirer parti des canaux de vente au detail sur les reseaux electroniques publics ou prives.

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... MANAGEMENT OF COMMERCE

RELATED ACTIVITIES ON A PUBLIC ACCESS NETWORK

Field of the Invention

The present invention relates in general terms to a data processing **system** for **integrated** management of **commerce** as transacted on a plurality of interconnected computers. More specifically, the present invention relates to a referral tracking and control system for promoting goods and services on a wide area, public/private access network, such as the **Internet** .

01397341

External shopping aid and recommendation network for products and articles

Externes Netzwerk für die Einkaufshilfe und Beratung für Produkte und Artikel

Reseau externe d'aide a la vente et au conseil pour des produits et articles

PATENT ASSIGNEE:

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Ponnelle, Vincent, 4 avenue de la Garenne, 54000 Nancy, (FR)

LEGAL REPRESENTATIVE:

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PATENT (CC, No, Kind, Date): EP 1182601 A1 020227 (Basic)

APPLICATION (CC, No, Date): EP 2001440283 010823;

PRIORITY (CC, No, Date): FR 0010903 000824

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI; LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT EP 1182601 A1 (Translated)

Information system for sale of goods uses global and local databases to control sale and provide information about products

The system comprises an external network for providing assistance in the sale of products and articles and information about these products and articles. It comprises a central server and a number of local servers each with several client stations.

The system comprises an external network for providing assistance in the sale of products and articles and information about these products and articles. It comprises a central server and a number of local servers each with several client stations, the local networks being linked to the central server by a telecommunications superhighway. The central server (1) controls access to a global database (1') and each server (2) comprises a particular database (2') containing a part of the information contained within the global database. Each local network supports a program distributed between the local server and the client stations (3). When a request for information is formulated, the location of the information is determined before consulting the local server or the global database on the central server.

TRANSLATED ABSTRACT WORD COUNT: 184

ABSTRACT EP 1182601 A1

La presente invention a pour objet un reseau externe d'aide a la vente et au conseil pour des produits et articles comprenant un serveur central et une pluralite de serveurs locaux et constituant chacun avec plusieurs postes clients, autant de reseaux internes, lesdits reseaux locaux internes pouvant etre connectes audit serveur central par l'intermediaire d'une supervoie de telecommunication.

Reseau caracterise en ce que le serveur central (1) comporte ou controle l'accès a une base de donnees globale (1'), en ce que chaque serveur local (2) comporte une base de donnees particuliere (2') renfermant une partie des informations contenues dans la base de donnees globale (1'), et en ce que chaque reseau interne local (4) supporte des moyens logiciels, repartis entre le serveur local (2) et les postes clients (3) concernes et qui, en cas de formulation d'une requete de communication d'informations, determinent la localisation des

informations recherche avant de consulter la base de données
particuliere (2') du serveur local (2) concerne ou d'etablir une
communication avec le serveur central (1) en vue d'une consultation de la
base de donnees globale (1') et du rapatriement des informations
recueillies, pour leur affichage et/ou edition au niveau du poste client
(3) ayant emis la requete ou lance l'interrogation.

ABSTRACT WORD COUNT: 206

NOTE:

Figure number on first page: 1

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 020227 A1 Published application with search report

Examination: 021002 A1 Date of request for examination: 20020802

LANGUAGE (Publication,Procedural,Application): French; French; French

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
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CLAIMS A	(French)	200209	1876
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SPEC A	(French)	200209	5847
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Total word count - document A	7723
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Total word count - document B	0
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Total word count - documents A + B	7723
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External shopping aid and recommendation network for products and articles

24/5,K/3 (Item 3 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

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01386507

System and method for assisting user shopping over computer networks

System und Verfahren zur Unterstutzung von Einkufen uber ein Computernetzwerk

Systeme et procede permettant d'aider un utilisateur avec des achats en ligne

PATENT ASSIGNEE:

International Business Machines Corporation, (200128), New Orchard Road,
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LEGAL REPRESENTATIVE:

Burt, Roger James, Dr. (52152), IBM United Kingdom Limited Intellectual
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PATENT (CC, No, Kind, Date): EP 1176531 A1 020130 (Basic)

APPLICATION (CC, No, Date): EP 2001305916 010709;

PRIORITY (CC, No, Date): US 617496 000717; US 618100 000717; US 618096
000717

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT EP 1176531 A1

A computer system and method generates one or more virtual wish lists
of one or more users over one or more networks. The computer system and
method also provides a **shopping** assistant over a computer **network** for
either An online store or a physical store. The system and method
includes using user information gathered from one or more stores, one or

more databases and the **ke** to create the virtual wish **t**. The virtual list can be searched and retrieved in order to purchase the product. The system and method also is capable of providing a **recommended** list of **products** when a certain other product cannot be found in the online store.

ABSTRACT WORD COUNT: 113

NOTE:

Figure number on first page: 1

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 020130 A1 Published application with search report

Examination: 020515 A1 Date of request for examination: 20020306

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200205	1366
SPEC A	(English)	200205	13246
Total word count - document A			14612
Total word count - document B			0
Total word count - documents A + B			14612

...ABSTRACT generates one or more virtual wish lists of one or more users over one or more networks. The computer system and method also provides a **shopping** assistant over a computer **network** for either An online store or a physical store. The system and method includes using user information gathered from one or more stores, one or...

...list. The virtual list can be searched and retrieved in order to purchase the product. The system and method also is capable of providing a **recommended** list of **products** when a certain other product cannot be found in the online store.

...CLAIMS networks, the system comprising:

one or more central processing units (CPUs), one or more memories, and one or more network interfaces to one or more **networks** ;
an electronic **shopping** assistant process which receives one or more inputs of constraints from users, sends out the inputs to one or more shopping list generating processes in one or more stores, receives one or more lists of **recommended product** combinations that satisfy the given constraints, and allows users to view and select one or more product combinations from received lists; and
a shopping list...retrieved for the recipient lists;
receiving one or more shopping lists over one or more computer network interfaces;
creating one or more lists of recommended **products** for one or more received **shopping** lists;
placing one or more **recommended products** into one or more **online shopping** carts; and
completing one or more transactions for recommended products.

6. A computer implemented method for generating one or more **recommended shopping** lists over a **network** comprising the steps of:
preparing one or more inputs to a computer network interface comprising item choices, profiles, and constraints;
sending an input over the...

24/5,K/4 (Item 4 from file: 348)

DIALOG(R) File 348:EUROPEAN PATENTS

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01372071

Sales method, systems and apparatus

Verkaufsverfahren und Verkaufssystem

Procede, systeme et dispositif de vente

PATENT ASSIGNEE:

SONY CORPORATION, (214022), 7-35, Kitashinagawa 6-chome Shinagawa-ku,
Tokyo, (JP), (Applicant designated States: all)

INVENTOR:

Ikeda, Kiyokazu, c/o Sony Corporation, 7-35, Kitashinagawa 6-chome,

Shinagawa-ku, Tokyo, (P)
LEGAL REPRESENTATIVE:

Nicholls, Michael John (61943), J.A. KEMP & CO. 14, South Square Gray's
Inn, London WC1R 5LX, (GB)
PATENT (CC, No, Kind, Date): EP 1168224 A1 020102 (Basic)
APPLICATION (CC, No, Date): EP 2001305575 010627;
PRIORITY (CC, No, Date): JP 2000201461 000629
DESIGNATED STATES: DE; FR; GB
EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI
INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT EP 1168224 A1

An intangible product sales server for selling intangible products and
a tangible product sales server for selling tangible products associated
with the intangible products cooperate to simplify purchase procedures to
be followed by users in purchasing tangible and intangible products in
combination.

ABSTRACT WORD COUNT: 43

NOTE:

Figure number on first page: 1

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 020102 A1 Published application with search report
Examination: 020807 A1 Date of request for examination: 20020603
LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200201	2366
SPEC A	(English)	200201	10052
Total word count - document A			12418
Total word count - document B			0
Total word count - documents A + B			12418

...CLAIMS means.

13. The cooperative sales system according to claim 12, wherein, if said
user for whom the user information has been transmitted from said
intangible **product** sales server has performed tangible **product**
sales contract process as **recommended** by said intangible **product**
sales server, said control means of said tangible product sales
server transmits sales information about a sales contract of said
tangible product to said intangible product **sales** server through
said **network** and
said control means of said intangible product sales server, upon
reception of said sales information from said tangible product sales
server, changes a sales...

24/5,K/14 (Item 10 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00818622 **Image available**

METHOD AND SYSTEM FOR FACILITATING FULFILLMENT OF ELECTRONIC COMMERCIAL
TRANSACTIONS

PROCEDE ET SYSTEME SERVANT A FACILITER LA CONCLUSION DE TRANSACTIONS
COMMERCIALES ELECTRONIQUES

Patent Applicant/Assignee:

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(Designated only for: US)

Inventor(s):

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Patent Applicant/Inventor:

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CA (Residence), CA (Nationality), (Designated only for: US)
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(Residence), CA (Nationality), (Designated only for:
Legal Representative:
RUSTON David A (agent), Sim & McBurney, 330 University Avenue, 6th Floor,
Toronto, Ontario M5G 1R7, CA,
Patent and Priority Information (Country, Number, Date):
Patent: WO 200152122 A2 20010719 (WO 0152122)
Application: WO 2001CA14 20010110 (PCT/WO CA0100014)
Priority Application: US 2000175239 20000110; US 2000181323 20000209
Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM
Main International Patent Class: G06F-017/60
Publication Language: English
Filing Language: English
Fulltext Availability:
Detailed Description
Claims
Fulltext Word Count: 18826

English Abstract

A method of fulfilling on-line sale of products through at least one electronic storefront comprises establishing an inventory of products at a single physical location (30) that are offered for sale through an electronic storefront of at least one Internet retailer. The inventory includes products received from a plurality of different vendors. Products from the inventory that are ordered by a customer through an electronic storefront are assembled at the physical location (30) and are shipped to the customer to fulfill the order.

French Abstract

L'invention concerne un procede permettant de conclure la vente en ligne de produits via au moins un magasin virtuel. Ce procede consiste a etabliir, dans un seul emplacement physique (30), un inventaire de produits proposes a la vente via le magasin virtuel d'au moins un cyber-marchand. Ledit inventaire comprend des produits recus d'une pluralite de commercants differents. Les produits de l'inventaire commandes par un client via un magasin virtuel sont assembles dans cet emplacement physique (30) et sont expadies au client afin d'honorer la commande.

Legal Status (Type, Date, Text)

Publication 20010719 A2 Without international search report and to be republished upon receipt of that report.

Fulltext Availability:
Claims

Claim

... inventory to chose the Internet retailers that are permitted to offer their products for sale through electronic storefronts.

4 The method of claim 3 wherein **Internet** retailers offering **vendors** ' products for sale through electronic **storefronts** are required to accept rules of exchange established by the vendors.

5 The method of claim 4 further comprising the step of allowing vendors to...The method of claim 29 wherein a deal awards a selected Internet retailer a higher commission for selling said product.

32 A method for electronic **commerce** between branded **vendors** and **Internet** retailers comprising the steps of1 5 allowing Internet retailers to display products of different vendors for sale through electronic **storefronts** ; allowing Internet retailers to manage purchases of the products offered

for sale by **on - line** customers on behalf of the **vendors** ; and communicating the purchases to a pooled repository holding the products of the different vendors to allow the purchases to be fulfilled.

33 The method...

...the level of the product in the inventory to the maximum threshold level.

37 A system to enable Internet retailers to sell products of different **vendors on - line** through electronic **storefronts** comprising:
5 a facility storing an inventory of products received from a plurality of different vendors; and
an electronic transaction system (ETS) including a global...

...catalog that said Internet retailers wish to offer for sale, information concerning selected products being downloaded to the Internet retailers for display on their electronic **storefronts** , said ETS receiving orders for products made through electronic **storefronts** of said Internet retailers and conveying said orders to said facility to enable said facility to assemble and ship the products in the orders ...the manner by which Internet retailers are required to sell products of said vendors.

45 An electronic transaction system (ETS) to facilitate interaction between product **vendors** and **Internet** retailers wishing to offer products of **vendors**

on - line through electronic **storefronts** , said ETS comprising:
a global product catalog listing the products of said **vendors** ;
- 53

means for enabling **Internet** retailers to view products listed in said global catalog and to select products in said global catalog that said Internet retailers wish to offer for sale;
means for downloading information concerning selected products to the Internet retailers for display on their electronic **storefronts** ; and
means for receiving orders for products made through the electronic **storefronts** and conveying said orders to a facility to enable said facility to assemble and ship the products in the orders from the inventory thereby to...

24/5,K/15 (Item 11 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00811425 **Image available**

A METHOD AND SYSTEM FOR CONDUCTING ELECTRONIC COMMERCE BY USING AN INTELLIGENT DIRECT MARKETING ENGINE
PROCEDE ET SYSTEME PERMETTANT D'EFFECTUER DU COMMERCE ELECTRONIQUE AU MOYEN D'UN MOTEUR INTELLIGENT DE MARKETING DIRECT INTELLIGENT

Patent Applicant/Assignee:

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Legal Representative:

HANCHUK Walter G (agent), Morgan & Finnegan, L.L.P., 345 Park Avenue, New York, NY 10154, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200145011 A1 20010621 (WO 0145011)

Application: WO 2000US34031 20001215 (PCT/WO US0034031)

Priority Application: 99171057 19991216

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
((OAPI utility model)) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 7305

English Abstract

A system and method to allow a third party intermediary (110) to build a database and direct marketing engine by storing and analyzing data information of its users (125). The system of this invention allows users (125) to browse and/or purchase items from affiliated merchant web sites (120) while keeping the user's (125) identity concealed from the affiliated merchants (120). Users (125) can designate any delivery date in the future, access a master shopping cart which will display items ordered from multiple merchants (120), gain access to a calendar and store significant date information, create an address book and link the addresses to shipping address when ordering items, and establish a personal account containing private information to be used in simplifying the user's (125) shopping experience.

French Abstract

L'invention concerne un systeme et un procede permettant a une tierce partie intermediaire (110) de mettre au point une base de donnees et un moteur de marketing direct en stockant et en analysant des informations sur ses utilisateurs (125). Ce systeme permet a ces utilisateurs (125) d'explorer et/ou d'acheter des articles sur des sites Web commerciaux affilies (120) tout en dissimulant l'identite de l'utilisateur (125) aux commercants affilies (120). Les utilisateurs (125) peuvent designer n'importe quelle date de livraison dans le futur, acceder a un panier d'achat virtuel qui affichera les articles commandes pour plusieurs commercants (120), acceder a un calendrier et stocker des informations de date significatives, creer un carnet d'adresses et relier les adresses a une adresse d'expedition lorsqu'ils commandent des article et ouvrir un compte personnel contenant des informations privees destinees a etre utilisees pour simplifier les achats de l'utilisateur (125).

Legal Status (Type, Date, Text)

Publication 20010621 A1 With international search report.

Publication 20010621 A1 Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.

Fulltext Availability:

Claims

Claim

... one of said a plurality of virtual greeting cards to send to a third party.

26 The method of claim 18. wherein said user receives **gift** suggestions from said **shopping web** site.

27 The method of claim 18. wherein said user personalizes said shopping web site.

comprising:

- a) entering personal profile information:
- b) entering personal credit...

24/5,K/26 (Item 22 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00796218 **Image available**

**SHOPPING SESSION APPLICATION FRAMEWORK
SYSTEME D'APPLICATION DE SESSION D'ACHATS**

Patent Applicant/Assignee:

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Legal Representative:

GARRETT Arthur S (et al) (agent), Finnegan, Henderson, Farabow, Garrett &
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200129726 A2 20010426 (WO 0129726)

Application: WO 2000US25191 20000915 (PCT/WO US0025191)

Priority Application: US 99159547 19991015; US 99473052 19991228

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ
DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 4880

English Abstract

Methods and systems consistent with the present invention solve the inherent problems with current **recommender** systems by providing a **shopping** session application framework facility to access recommendation engines from e-commerce sites. Specifically, the framework application easily adds recommendation engine capabilities to existing e-commerce applications by providing a set of interfaces from the e-commerce application to the recommendation engine. The interfaces may record user activity during **online shopping** sessions and provide access to a recommendation engine for various predictions.

French Abstract

L'invention concerne des procedes et des systemes permettant de resoudre les problemes inherents aux systemes de recommandation courants par fourniture d'une fonction de systeme d'application de session d'achats, afin d'accéder a des moteurs de recommandation a partir de sites de commerce électronique. De maniere specifique, l'application du systeme permet d'ajouter facilement des fonctions aux applications de commerce électronique existantes par fourniture d'un ensemble d'interfaces de l'application de commerce électronique vers le moteur de recommandation. Ces interfaces peuvent enregistrer une activite d'utilisateur pendant des sessions d'achats en ligne, et fournir un acces a un moteur de recommandation pour obtenir des predictions variees.

Legal Status (Type, Date, Text)

Publication 20010426 A2 Without international search report and to be

English Abstract

Methods and systems consistent with the present invention solve the inherent problems with current **recommender** systems by providing a **shopping** session application framework facility to access recommendation engines from e-commerce sites. Specifically, the framework application easily adds recommendation engine capabilities to existing e-commerce applications by providing a set of interfaces from the e-commerce application to the recommendation engine. The interfaces may record user activity during **online shopping** sessions and provide access to a recommendation engine for various predictions.

24/5,K/33 (Item 29 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00761432

METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES AND CUSTOMER PROFILE

PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS

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Legal Representative:

BRUESS Steven C, Merchant & Gould P.C., P.O. Box 2903, Minneapolis, MN
55402-0903, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073958 A2 20001207 (WO 0073958)

Application: WO 2000US14459 20000524 (PCT/WO US0014459)

Priority Application: US 99320818 19990527

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE

DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC

LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI

SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 151011

English Abstract

The present invention is provided for comparison shopping by utilizing a customer's profile to prioritize the features of a group of similar, competing products. First, a customer's profile is developed. This profile may be developed from many sources including customer input, customer buying habits, customer income level, customer searching habits, customer profession, customer education level, customer's purpose of the pending sale, customer's shopping habits, etc. Next, the customer selects multiple, similar items, i.e. products or services to compare. Finally, a comparison table is presented which prioritizes the features in accordance with the customer's profile.

French Abstract

La presente invention concerne un achat par comparaison grace a l'utilisation d'un profil consommateur pour etablir des priorites dans

les caracteristiques d'un groupe de produits analogues concurrence. D'abord on elabore un profil consommateur. Ce profil peut etre elabore a partir de plusieurs sources, y compris une entree de donnees du consommateur, les habitudes d'achat du consommateur, le revenu du consommateur, les habitudes de recherche du consommateur, la profession du consommateur, le niveau d'education du consommateur, les attentes du consommateur pour la vente en cours, les habitudes d'achat du consommateur, etc. Ensuite, le consommateur selectionne plusieurs articles analogues, c.-a-d. des produits ou des services afin de les comparer. Enfin, un tableau de comparaison produit etablit des priorites de caracteristiques en fonction du profil du consommateur.

Legal Status (Type, Date, Text)

Publication 20001207 A2 Without international search report and to be republished upon receipt of that report.

Examination 20010222 Request for preliminary examination prior to end of 19th month from priority date

Fulltext Availability:

Claims

Claim

... Int rface Prot c I
L!fI I L CGOI I NSAPI f ISA;
Virtual Private hlstvv!@ L Balancing I trinan I r.onspon you
Web Application Service r
Commerce Content Chann;ls Customer I Content Mgmt a Education!
Railatlonship Mgmt Publishing Services
Catalog Capabill ti: Ou (,Price 1, Download COPS ChatCapabuillies User
Profile M...

...USER'S WORDS USING A THESAURUS TO FIND 1624

KEYWORD MATCHES IF NO KEYWORDS MATCH

1614

Figure 16B

ANALYZING USER REQUIREMENTS

1702

IF

REVIEWING AVAILABLE **PRODUCTS**

1704

GENERATING AT LEAST ONE **RECOMMENDED** SOLUTION BASED ON THE USER 1706 REQUIREMENTS

IF

DISPLAYING THE AT LEAST ONE RECOMMENDED SOLUTION

1708

IF

ACCEPTING PAYMENT IN EXCHANGE FOR THE AT LEAST...MULTIPLE SIMULTANEOUS DATA 3100

SOURCES OVER A NETWORK FRAMEWORK

STORING APPLICATION DATA OVER THE NETWORK FRAMEWORK 3102

Figure 31

1424

INTEGRATING FINANCIAL SYSTEMS OVER A **NETWORK** FRAMEWORK 3200

IMPLEMENTING **SALES** FORCE INTEGRATION OVER THE **NETWORK** 3202 FRAMEWORK

COMBINING HUMAN RESOURCE SYSTEMS OVER THE NETWORK 3204 FRAMEWORK

INTEGRATING CALL CENTERS OVER THE NETWORK FRAMEWORK 3206

1422 Figure 32

PROVIDING LOCATOR CAPABILITIES...

24/5,K/34 (Item 30 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00761431

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED

WEB APPLICATION SERVICES

SYSTEME, PROCEDURE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE DE
SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE

Patent Applicant/Assignee:

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MITCHELL James D, 3004 Alma, Manhattan Beach, CA 90266, US,
BARRESE James J, 757 Pine Avenue, San Jose, CA 95125, US,

Legal Representative:

BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903,
Minneapolis, MN 55402-0903, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200073957 A2-A3 20001207 (WO 0073957)

Application: WO 2000US14420 20000525 (PCT/WO US0014420)

Priority Application: US 99321492 19990527

Designated States: AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY
CA CH CN CR CU CZ CZ (utility model) DE DE (utility model) DK DK (utility
model) DM DZ EE EE (utility model) ES FI FI (utility model) GB GD GE GH
GM HR HU ID IL IN IS JP KE KG KP KR KR (utility model) KZ LC LK LR LS LT
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SK
(utility model) SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/30

International Patent Class: G06F-017/60; G06F-009/44

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 150171

English Abstract

A system, method, and article of manufacture are provided that afford a combination of **commerce** -related **web** application services. Various features are included such as allowing purchase of products and services via a displayed catalog. As an option, such catalog may be personalized. In various embodiments, a virtual shopping cart environment may be provided. Further, data, i.e. specifications, details, etc., relating to the products and services may be displayed along with a comparison between different products and services. Data relating to needs of a user may also be received for the purpose of outputting a **recommendation** of the **products** and services based on the inputted needs. Optionally, features of the products and services may be listed in order to allow the user to configure a specifically tailored product or service. Yet another aspect of the present invention includes outputting an estimate relating to a price and/or availability of the products and services. Further, an order for the products and services may be received after which a tax and a shipping fee are calculated. A status of the delivery of the ordered products and services may also be provided.

French Abstract

L'invention concerne un systeme, un procede et un article manufacture destines a la fourniture d'une combinaison de services d'application dans le Web lies au commerce. Le systeme presente plusieurs caracteristiques telles que l'achat de produits et de services grace a un catalogue affiche. En option, ce catalogue peut etre personnalise. Plusieurs modes de realisation peuvent comprendre un environnement de chariot de supermarche virtuel. En outre, des donnees, c.-a-d. des specifications, des details, etc., se rapportant aux produits et services peuvent etre affichees en meme temps qu'une comparaison entre differents produits et services. On peut aussi inclure des donnees relatives aux besoins d'un utilisateur afin de recommander des produits et services donnees sur la base des besoins entres. Eventuellement, on peut etablir une liste des

caracteristiques des produits et services afin de permettre a l'utilisateur de configurer un produit ou un service personnalise. Dans un autre aspect de la presente invention, on peut produire une estimation du prix et/ou de la disponibilite des produits et services. En outre, une commande peut etre recue et une taxe et des frais d'expedition calcules. Un etat de l'expedition des produits et services commandes peut egalement etre etabli.

Legal Status (Type, Date, Text)

Publication 20001207 A2 Without international search report and to be republished upon receipt of that report.
Examination 20010222 Request for preliminary examination prior to end of 19th month from priority date
Search Rpt 20010816 Late publication of international search report
Republication 20010816 A3 With international search report.

English Abstract

A system, method, and article of manufacture are provided that afford a combination of **commerce** -related **web** application services. Various features are included such as allowing purchase of products and services via a displayed catalog. As an option, such catalog may be...

...with a comparison between different products and services. Data relating to needs of a user may also be received for the purpose of outputting a **recommendation** of the **products** and services based on the inputted needs. Optionally, features of the products and services may be listed in order to allow the user to configure...

24/5,K/38 (Item 34 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00750437 **Image available**

SYSTEM AND METHOD OF OPERATING A NETWORK-BASED STORE FOR ELECTRONIC COMMERCE

SYSTEME ET PROCEDE DE MISE EN ROUTE D'UN MAGASIN SUR RESEAU POUR COMMERCE ELECTRONIQUE

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Patent Applicant/Inventor:

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Legal Representative:

GRAZIANO James M (et al) (agent), Patton Boggs LLP, P.O. Box 270930,
Louisville, CO 80027, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200063820 A2 20001026 (WO 0063820)

Application: WO 2000US7874 20000324 (PCT/WO US0007874)

Priority Application: US 99129728 19990416

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE

DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC

LK LR LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK

SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 7646

French Abstract

L'invention concerne un magasin web pour commerce electronique ameliorant et facilitant la selection et la commande de produits effectuees par des clients afin d'assurer des achats en ligne plus performants. De nombreuses combinaisons de produits, notamment des cadeaux et des cartes de vœux peuvent etre commandes. L'utilisation de carnets d'adresses de clients ameliore le service ayant trait au rappel d'echeances combine a des recommandations adressees aux destinataires et concernant les occasions associees. L'execution des commandes est effectuee par l'operateur ou par des vendeurs, sur base contractuelle, du magasin web. Le mecanisme de confirmation efficace sert a garantir la livraison des produits commandes.

Legal Status (Type, Date, Text)

Publication 20001026 A2 Without international search report and to be republished upon receipt of that report.
 Examination 20010104 Request for preliminary examination prior to end of 19th month from priority date
 Declaration 20011129 Late publication under Article 17.2a
 Republication 20011129 A2 With declaration under Article 17(2)(a); without abstract; title not checked by the International Searching Authority.

Fulltext Availability:

Claims

Claim

... wherein

said step of enabling further comprises:
 storing said entered address of said recipient in said customer address book.

/i 1

FI Gm 1

20

CUSTOMER1 VENDOR1

INTERNET 36

23

CUSTOMER 2 NDOR2

32

/11

40

S H O P O N L I N E

Send her a Mother's

@ Home shopping basket Day animated greetingi

It Shopping Basket To change the quantity of any item you have ordered,

type the number you @ **Shop Online** want to receive in the Quantity

field and click "Update Quantities." To

Gift Search remove an item from your Shopping Basket, click "Delete."

Electronic Greeting...

...care enough to send the very best

FI Gm 2

/11

50

@ Home address book

I 9@ Shopping as Below are the people currently included

(E) **Shop Online** . in your Address Book. To sort the list,

simply click on the appropriate column

heading

Features & Ideas

@ About Reminders Add New A-ddres-s

My...

...SELF-PUBLISHING

44 SERVICE

@90

CUSTOMER DIGITAL RECEIPT
BOOK

"

- 92

/11

F95

(E) Home reminder service @ Return to the Previous Page

g as

Your Reminder

@ **Shop Online** -would you like to find a Gift or Electronic Greeting for this event? Use the buttons below to start your search.

@Features & Ideas

Date 12...

...I Your Privacy & Security

When you care enough to send the very best

FIGn 8

/11

FiGs 9

98

REMINDER MESSAGE

REMINDER -1 00

DESCRIPTION

RECOMMENDED PRODUCTS

-102

SELECT

product A 0

product B 0 Send Order @1 07

cr@

product C 0

104

/11

FiGm 10

110 20

108

RETAIL STORE **WEB STORE**

retail

sales History 126

0 reta data Database

computer

printer **Recommended 112**

customer **Products**

FiGn 1 1 116

20

suggestions ; WEB STORE

examples

customer

computer Editorial

Help

customer 118

114

/11

120

Set Holiday Reminders

Home calendar View All Reminders

It Shopping Basket List of Holidays

Below are this month's holidays, as well as

@ **Shop Online** Reminders you've created. To set a personal Reminder, click a date. To set Reminders for

@ Features & Ideas several calendar Holidays, use "Set Holiday Reminders...

SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A COMPATIBILITY-AWARE
RECOMMENDATION ENGINE

SYSTEME, PROCEDE ET PIECE MANUFACTUREE DESTINES A UN MOTEUR DE
RECOMMANDATION SENSIBLE A LA COMPATIBILITE

Patent Applicant/Assignee:

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Legal Representative:

GARRETT Arthur S (et al) (agent), Finnegan, Henderson, Farabow, Garrett &
Dunner, L.L.P., 1300 I Street, N.W., Washington, DC 20005-3315, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200039726 A2-A3 20000706 (WO 0039726)

Application: WO 99US30358 19991221 (PCT/WO US9930358)

Priority Application: US 98219585 19981223

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK
DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR
LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ
TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 16314

English Abstract

A recommendation process includes the consideration of the compatibility of the items being recommended. An electronic processing system for generating a compatibility-aware recommendation output set to a user based, at least in part, on a set of item compatibility rules. The system includes a processing system of one or more processors configured to receive applicable data, including i) user preference data, and ii) item compatibility rules, and to produce a compatibility-aware recommendation output set using the user preference data and the item compatibility rules. A method and computer-readable storage device containing the method are also presented.

French Abstract

Selon cette invention, un processus de recommandation comprend la prise en consideration de la compatibilite des articles recommandes. Un systeme de traitement electronique, qui sert a suggerer a un utilisateur un ensemble de sorties avec des recommandations sensibles a la compatibilite, est fonde au moins en partie sur un ensemble de regles de compatibilite des articles. Le systeme comprend un systeme de traitement constitue d'un ou de plusieurs processeurs qui sont configures pour recevoir les donnees applicables, y compris i) les donnees relatives aux preferences de l'utilisateur et ii) les regles de compatibilite des articles, et pour emettre un ensemble de sorties avec des recommandations sensibles a la compatibilite en utilisant les donnees relatives aux preferences de l'utilisateur et les regles de compatibilite des articles. L'invention concerne aussi un procede et un dispositif de stockage lisible par ordinateur contenant le procede de l'invention.

Legal Status (Type, Date, Text)

Search Rpt 20011220 Late publication of international search report

Republication 20011220 A3 With international search report.

Fulltext Availability:

Claims

Claim

... .SET (308)

FiGn 3

/20

IF A SHOPPING SET EXISTS, ADD ALL ITEMS THAT COMPLEMENT ITEMS
IN THE SHOPPING SET TO A NEW (EMPTY)

MODIFIED **RECOMMENDATION** SET.

ADD ALL **ITEMS** FROM THE ORIGINAL **RECOMMENDATION** SET
TO THE MODIFIED **RECOMMENDATION** SET

ADD ALL **ITEMS** THAT COMPLEMENT ITEMS IN THE HISTORICAL (IF ANY)
AND ORIGINAL **RECOMMENDATION** SETS TO THE

MODIFIED **RECOMMENDATION** SET

REMOVE ALL **ITEMS** THAT ARE SUBSTITUTES FOR ITEMS
IN THE **SHOPPING** SET FROM THE

MODIFIED **RECOMMENDATION** SET

IF

PASS THROUGH THE MODIFIED **RECOMMENDATION** SET, REMOVING

ANY **ITEMS** THAT ARE SUBSTITUTES FOR EARLIER ITEMS IN THE SET

FiGn 4A

SUBSTITUTE SHEET (RULE 26)

/20 400 1 Note: All sets are ordered

I sets...

...438) HS e. TRec=rest(TRec) Empty

(436) (435

FIG. 4B cont.

SUBSTITUTE SHEET (RULE 26)

/20

510: Apply.A.Rule

INPUTS:RULE

USES: NewRecommendationSet

ITEM =RHS(Rule)

IF (LOOKUP(**ITEM** ,NewRecommendationSet)==NOTFOUND) 500

Insert(NewRecommendationSet, **Item** , NEUTRALSCORE)

PTR=LOOKUP(**ITEM** , **RECOMMENDATIONSET**)

IF (Rule.Type==Complement)

PTR->Score+=Rule->DiffValue

ELSE

PTR->Score-=Rule->DiffValue

520: Method

INPUTS: OriginalRecommendationSet, ShoppingSet, HistorySet, RuleSet

OUTPUT. NewRecommendationSet

LOCAL: UsedItems=o...

...NewRecommendationSet) with numerical KEY Score in DESCENDING order

FiGn 5

SUBSTITUTE SHEET (RULE 26)

/20

MER SET **RECOMMENDATION**

REFERENCE (602) REQUEST

S (603)

(601)

OPTIONAL

RECOMMENDATION

TE REQUEST INTERFACE

(604) (605)

ITEM

COMPATIBILITY

RULE SET

(606)

COMMENDATIO

PROCESS

(608) NTERF C

COMPATIBILITY

MODIFIER

(611)

RATINGS

STORAGE

(609) COMPATIBILITY-AWARE

CALL CENTER'
CONSOLE
PHONE...

24/5,K/46 (Item 42 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00576352 **Image available**

SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR PRODUCING ITEM COMPATIBLE
RECOMMENDATIONS

SYSTEME, PROCEDE ET PIECE MANUFACTUREE SERVANT A EMETTRE DES
RECOMMANDATIONS COMPATIBLES AVEC UN ARTICLE

Patent Applicant/Assignee:

NET PERCEPTIONS INC,

Inventor(s):

BIEGANSKI Paul,
KONSTAN Joseph A,
RAUSER John,
FRANKOWSKI Dan,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200039725 A2 20000706 (WO 0039725)

Application: WO 99US30356 19991221 (PCT/WO US9930356)

Priority Application: US 98220547 19981223

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK
DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR
LS LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ
TM TR TT TZ UA UG UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ TZ UG ZW AM AZ
BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT
SE BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

Main International Patent Class: G06F-017/60

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 16769

English Abstract

A recommendation process includes the consideration of the compatibility of the items to be recommended. An electronic processing system for generating a compatibility-modified recommendation output includes a processing system of one or more sets of processors configured to receive applicable data including i) item recommendation data, and ii) item compatibility rules, and to modify the item recommendation data using the item compatibility rules to produce a compatibility-modified recommendation output set. A method of producing a compatibility-modified recommendation includes receiving applicable data, including i) item recommendation data, and ii) item compatibility rules, and modifying the item recommendation data using the item compatibility rules to produce a compatibility-modified recommendation output set.

French Abstract

Selon cette invention, un processus de recommandation consiste a considerer la compatibilite des articles recommandes. Un systeme de traitement electronique destine a generer une sortie de recommandations a compatibilite modifiee comprend un systeme de traitement constitue d'un ou de plusieurs ensembles de processeurs configures pour recevoir les donnees applicables, y compris i) des donnees de recommandation en rapport avec l'article et ii) des regles de compatibilite de l'article, et pour modifier les donnees de recommandation en rapport avec l'article en utilisant les regles de compatibilite de l'article afin d'emettre un ensemble de sorties avec des recommandations a compatibilite modifiee. Un procede pour emettre une recommandation a compatibilite modifiee consiste a recevoir les donnees applicables, qui comprennent i) des donnees de recommandation en rapport avec l'article et ii) des regles de compatibilite de l'article, et a modifier les donnees de recommandation en rapport avec l'article en utilisant les regles de compatibilite de l'article pour emettre un ensemble de sorties de recommandations a

Fulltext Availability:

Claims

Claim

... card records; and data gathered from marketing surveys.

6 A system as recited in claim 1, wherein the processing system is configured to receive the **item recommendation** data from at least one of: an outside source; a genetic algorithm; a collaborative filter; a neural **network**; a statistical model; a **vendor** specification; a human expert; and a computer-based expert.

7 A system as recited in claim 1, wherein the processing system receives the item recommendation...preferences; data gathered from credit card records; and data gathered from marketing surveys.

26 A method as recited in claim 2 1, further comprising receiving **item recommendation** data, using the processor system, from at least one of an outside source, a genetic algorithm, a collaborative filter, a neural **network**, a statistical model, a **vendor** specification, a human expert, and a computer-based expert.

27 A method as recited in claim 2 1, further comprising receiving the item recommendation data...as recited in claim 41, further comprising
a. receiving historical data,
b. applying the item compatibility rules to the historical data, and
c. modifying the **item recommendation** data using the **item** compatibility rules applied to the historical data to produce the compatibilitymodified recommendation output set.

46

/17

Memory System

(104)

I/O Adapter

(106)

CPU

(102...

...202) 03)

Item

Compatibility Modifier ompatibility

(200) Rules

(204)

Compatibility Modified

Recommendation Set

(205)

FiGn 2

SUBSTITUTE SHEET (RULE 26)

/17

Get the oe Get **Items** in

Recommendation Set opping Set Yes* **Shopping** Set (303)

(301) ist?

No

ueeb a n s Yes-bo Get Items in History

Set exist? Set (305)

No

Using Item

Get Item Compatibility...

...SUBSTITUTE SHEET (RULE 26)

/17

If a shopping set exists, add all items that complement items in the shopping set to a new (empty) modified

recommendation set.

Add all **items** from the original **recommendation** set to the modified **recommendation** set

! F

(1103)

Web Server

(1104)

urc ase

Database

Recommender

System (1 1 1 0)

Cu.c ier

(1102)

FIGn 11

SUBS TITUTE SHEE T (R UL E 2...

24/5,K/53 (Item 49 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00519419 **Image available**

A METHOD AND APPARATUS FOR CREATING AN ELECTRONIC COMMERCE SYSTEM

PROCEDE ET DISPOSITIF DE CREATION D'UN SYSTEME DE COMMERCE ELECTRONIQUE

Patent Applicant/Assignee:

INTERNATIONAL BUSINESS MACHINES CORPORATION,

IBM UNITED KINGDOM LIMITED,

Inventor(s):

MOORE Victor S,

WALTERS Glen R,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9950771 A1 19991007

Application: WO 98GB3852 19981221 (PCT/WO GB9803852)

Priority Application: US 9852316 19980331

Designated States: CN CZ HU IL IN JP KR PL RU SG AT BE CH CY DE DK ES FI FR

GB GR IE IT LU MC NL PT SE

Main International Patent Class: G06F-017/60

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 6179

English Abstract

A method and system for transacting commerce in a distributed communications system over the Internet comprises the reception and transmission of shopping requests, product requests, and payment information between distributed Web sites. The distributed communications system comprises: a server system; and a customer system which is coupled to the server system. The server system comprises a virtual cashier for receiving product requests and payment information. The virtual cashier responds to a first network address. The server system also comprises a virtual store for shopping. The virtual store responds to a second network address. The customer system allows a customer to make shopping requests. Java applets and servlets running at distinct network addresses provide much of the functionality. The system allows greater efficiencies and lower costs for World Wide Web ("WWW") merchants and for Web site hosting services.

French Abstract

L'invention concerne un procede et un systeme d'execution de transactions commerciales dans un systeme de telecommunications repart, sur l'Internet. Le procede consiste a recevoir et emettre des demandes relatives a des achats ou a des produits, ainsi que des informations de paiement entre des sites repartis du Web, et le systeme de telecommunications repart comprend: un systeme serveur et un systeme client, couple au systeme serveur. Le systeme serveur comprend un caissier virtuel destine a recevoir les demandes de produits et les informations de paiement. Le caissier virtuel repond a une premiere adresse de reseau. Le systeme serveur comprend egalement un magasin virtuel destine aux achats et qui repond a une seconde adresse de reseau. Le systeme client permet a un client d'effectuer des demandes d'achat.

Des mini-applications mini-serveurs Java fonctionnant au niveau d'adresses distinctes de reseau apportent a ce systeme une grande part de fonctionnalite. Ce systeme est plus efficace et economique pour les marchands du WWW et pour les services hotes du site Web.

Fulltext Availability:

Claims

Claim

... the processor (102), the database (104) and the storefront (106) are distributed between at least two servers (202,204)

9 A virtual store comprising a **transaction** processor (202), a **web storefront** (204) and an inventory and financial database (104) characterised in that the transaction processor (102) comprises a **transaction** server (202) and the **web storefront** (106) comprises a store server (204).

10 A virtual store (400) comprising a **transaction** processor (102) and a **web storefront** (106) and a server, characterised in that the transaction processor comprises a **transaction** server (202), the **web storefront** comprises a store server (204) and there is a store builder server (402) which in use can act as a tool whereby a user can download therefrom to build pages of the web **storefront** (106).

28/5,K/5 (Item 5 from File: 348)
DIALOG(R) File 348:EUROPEAN PATENTS
(c) 2002 European Patent Office. All rts. reserv.

01378812

**INTERACTIVE INTERNET ADVERTISING AND E- COMMERCE METHOD AND SYSTEM
PROCEDE ET SYSTEME DE PUBLICITE ET DE COMMERCE ELECTRONIQUE INTERACTIFS SUR
INTERNET**

PATENT ASSIGNEE:

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INVENTOR:

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VIGIL, Elizabeth, S., 9514 N. 106th Place, Scottsdale, AZ 85258, (US)

PATENT (CC, No, Kind, Date):

WO 200185273 011115

APPLICATION (CC, No, Date): EP 2001935236 010510; WO 2001US15050 010510

PRIORITY (CC, No, Date): US 568292 000510; US 852497 010510

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: A63F-003/06; **G06F-013/00**

CITED PATENTS (WO A): US 5791991 A

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 020109 A1 International application. (Art. 158(1))

Application: 020109 A1 International application entering European
phase

LANGUAGE (Publication,Procedural,Application): English; English; English

**INTERACTIVE INTERNET ADVERTISING AND E- COMMERCE METHOD AND SYSTEM
...INTERNATIONAL PATENT CLASS: **G06F-013/00****

28/5,K/6 (Item 6 from file: 348)
DIALOG(R) File 348:EUROPEAN PATENTS
(c) 2002 European Patent Office. All rts. reserv.

01343403

**METHOD FOR SELLING ADVERTISED GOODS OVER COMPUTER NETWORK
PROCEDE DE VENTE DE PRODUITS ANNONCES PAR DE LA PUBLICITE SUR UN RESEAU
INFORMATIQUE**

PATENT ASSIGNEE:

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LEE, Won Byung, Jangam Apt., 203-702, Jangan-dong, Uijungbu-si Kyunggi-do
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PATENT (CC, No, Kind, Date):

WO 200163508 010830

APPLICATION (CC, No, Date): EP 2000940945 000602; WO 2000KR577 000602

PRIORITY (CC, No, Date): KR 209444 000225

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: **G06F-017/60**

CITED PATENTS (WO A): JP 11046195 A ; JP 11234324 A ; JP 10308769 A ; JP
11243424 A

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 011024 A1 International application. (Art. 158(1))

Application: 011024 International application entering European
phase
LANGUAGE (Publication,Procedural,Application): English; English; English
METHOD FOR SELLING ADVERTISED GOODS OVER COMPUTER NETWORK
INTERNATIONAL PATENT CLASS: G06F-017/60

28/5,K/10 (Item 10 from file: 348)
DIALOG(R) File 348:EUROPEAN PATENTS
(c) 2002 European Patent Office. All rts. reserv.

00901235

Interactive multimedia advertising and electronic commerce on a
hypertext network

Interaktive Multimedia-Werbung und elektronischer Handel in einem
Hypertextnetz

Publicite interactive multimedia et commerce electronique sur un reseau
hypertexte

PATENT ASSIGNEE:

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INVENTOR:

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Roesler, Marina Lima, 471 Channing Avenue, Westfield, N.J. 07090, (US)

LEGAL REPRESENTATIVE:

Kuhnen & Wacker (101501), Patentanwaltsgesellschaft mbH,

Alois-Steinecker-Strasse 22, 85354 Freising, (DE)

PATENT (CC, No, Kind, Date): EP 822535 A2 980204 (Basic)
EP 822535 A3 001004

APPLICATION (CC, No, Date): EP 97113326 970801;

PRIORITY (CC, No, Date): US 691900 960801

DESIGNATED STATES: DE; FR; GB

EXTENDED DESIGNATED STATES: AL; LT; LV; RO; SI

INTERNATIONAL PATENT CLASS: G09F-027/00; G06F-017/30 ; G06F-017/60

ABSTRACT EP 822535 A2

A system and method for providing targeted, interactive, multimedia advertisements and electronic commerce capability on a hypertext network. Advertising software from a server is loaded on a user's client computer through a browser at the user's request. The display screen of the client computer is partitioned into a browser area, which retains the full functionality of the underlying browser, and advertising area. Controls affecting the presentation and content of the advertisements streamed from the server to the client computer are available to the user in the advertising area, as are secure purchase and electronic coupon controls.

ABSTRACT WORD COUNT: 97

NOTE:

Figure number on first page: 4

LEGAL STATUS (Type, Pub Date, Kind, Text):

Search Report: 001004 A3 Separate publication of the search report

Application: 980204 A2 Published application (A1with Search Report
;A2without Search Report)

Examination: 010523 A2 Date of request for examination: 20010327

Change: 980930 A2 Representative (change)

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	9806	1986
SPEC A	(English)	9806	5381
Total word count - document A			7367
Total word count - document B			0
Total word count - documents A + B			7367

Interactive multimedia advertising and electronic commerce on a
hypertext network

...INTERNATIONAL PATENT CLASS: G06F-017/30 ...

... G06F-017/60

...ABSTRACT A2

A system and method for providing targeted, interactive, multimedia advertisements and electronic **commerce** capability on a hypertext **network**. **Advertising** software from a server is loaded on a user's client computer through a browser...

...partitioned into a browser area, which retains the full functionality of the underlying browser, and **advertising** area. Controls affecting the presentation and content of the **advertisements** streamed from the server to the client computer are available to the user in the **advertising** area, as are secure purchase and electronic coupon controls.

28/5,K/12 (Item 2 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00937166 **Image available**

SYSTEM FOR ENABLING INTERNET SHOPPING EXPERIENCE

SYSTEME DE REALISATION D'UNE EXPERIENCE D'ACHAT PAR INTERNET

Patent Applicant/Assignee:

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(Residence), AU (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

RODGERS Roslyn, 238 Quay Street, Rockhampton, Queensland 4700, AU, AU
(Residence), AU (Nationality), (Designated only for: US)

Legal Representative:

PIPERS PATENT AND TRADE MARK ATTORNEYS (agent), PO Box 150, Suite 1,
Coronation Place, 10 Benson Street, Toowong, Queensland 4066, AU,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200271283 A1 20020912 (WO 0271283)

Application: WO 2002AU238 20020304 (PCT/WO AU0200238)

Priority Application: AU 20013491 20010302

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO

RU SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG US UZ VN YU ZA ZM ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 3883

English Abstract

A system and method for enabling a **shopping** experience at a **shopping** centre over the **Internet** including, a **shopping** centre subscription based portal subscribed to by individual shop owners of a shopping centre, the portal providing access to the websites of the subscribing shop owners, the portal contactable through a URL by users, via a user system; a directory component adapted to enable location of a particular shopping centre, shop name, floor level of the shopping centre or type of goods or services; a navigation component adapted to display an assimilated ambulatory walk-through of the shopping centre; a transactional component adapted to enable purchases to be made online; an information component adapted to provide shoppers with **advertising** information and general information, and a database for the storage and retrieval of data and information, wherein in operation the shopper can, experience shopping at the shopping centre by being able to navigate through the shopping centre and make purchases as if physically present

in the shopping centre

French Abstract

L'invention concerne un systeme et un procede permettant de realiser une experience d'achat au niveau d'un centre commercial par Internet. Lesdits systeme et procede comportent un portail base sur un abonnement a un centre commercial, auquel s'abonnent individuellement des proprietaires de magasins du centre commercial. Le portail fournit un acces aux sites Web desdits proprietaires s'abonnant et les utilisateurs peuvent contacter le portail par le biais d'un URL en utilisant un systeme d'utilisateur. Ces systeme et procede comprennent un composant directeur concu pour permettre la localisation d'un centre commercial specifique, d'un nom de magasin, de la surface au sol du centre commercial ou d'un type de biens ou de services, un composant de navigation concu pour afficher une visite visuelle ambulatoire assimilee du centre commercial, un composant de transactions concu pour permettre d'effectuer des achats en ligne, un composant d'informations concu pour fournir aux acheteurs une information publicitaire et une information generale, et une base de donnees servant a stocker et a extraire des donnees et des informations. Au cours du fonctionnement dudit systeme, l'acheteur peut faire l'experience d'effectuer des achats au centre commercial en ayant la possibilite de naviguer a travers ledit centre et d'acheter, comme s'il y etait physiquement present.

Legal Status (Type, Date, Text)

Publication 20020912 A1 With international search report.

Main International Patent Class: G06F-017/60

English Abstract

A system and method for enabling a **shopping** experience at a **shopping** centre over the **Internet** including, a **shopping** centre subscription based portal subscribed to by individual shop owners of a shopping centre, the...

...to enable purchases to be made online; an information component adapted to provide shoppers with **advertising** information and general information, and a database for the storage and retrieval of data and...

28/5,K/23 (Item 13 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00891427 **Image available**

METHOD AND APPARATUS FOR DIGITAL SHOPPING

PROCEDE ET APPAREIL PERMETTANT D'EFFECTUER DES ACHATS PAR VOIE NUMERIQUE

Patent Applicant/Assignee:

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US, US (Residence), US (Nationality), (For all designated states
except: US)

Patent Applicant/Inventor:

ROBINSON Maryse, 67 Browns River Road, Sayville, NY 11782, US, US
(Residence), US (Nationality)

THOMAS John G, 5800 Covington Road, Shorewood, MN 55331, US, US
(Residence), US (Nationality)

Legal Representative:

VIKSINNS Ann S (agent), Schwegman, Lundberg, Woessner & Kluth, P.O. Box
2938, Minneapolis, MN 55402, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200225556 A1 20020328 (WO 0225556)

Application: WO 2001US29560 20010921 (PCT/WO US0129560)

Priority Application: US 2000234128 20000921

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU

CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP

KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU

SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GN GQ GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: **G06F-017/60**

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 7477

English Abstract

Disclosed herein, in various embodiments, are methods and apparatus incorporating, among other things, the concept of using traditionally non-commercial programming as a medium for **selling** products or services **on - line**, and in particular over the Internet. For example, items used for props or settings of a scene in motion picture programming are made electronically identifiable, enabling a viewer to determine the source of the goods or setting or other thing for sale. Using this concept, a user viewing a soap opera is able to use the invention (30, 34, 38) to electronically point to a dress or item of jewelry worn by an actress (36), and select the dress or jewelry. The user is taken to a web site that offers the dress for sale (42). Thus, traditionally non-commercial programming can be efficiently used to indirectly **advertise** goods or services and offer them for sale on-line.

French Abstract

La presente invention concerne des procedes et des appareils incluant, entre autres, le concept qui consiste a utiliser une programmation normalement non commerciale en tant que support pour vendre des produits ou des services en ligne, notamment sur Internet (voir figure 1). Par exemple, des elements utilises pour des accessoires ou des decors d'une scene dans une programmation de film peuvent etre identifies de maniere electronique, ce qui permet a un observateur de determiner la source des produits, du decor ou d'autres choses a vendre. Par mise en oeuvre de ce concept, un utilisateur qui regarde un feuilleton peut utiliser cette invention (30, 34, 38), afin d'amener electroniquement le pointeur sur une robe ou sur un bijou porte par une actrice (36) et de selectionner cette robe ou ce bijou. L'utilisateur est amene a un site Web qui propose la robe a la vente (42). Une programmation normalement non commerciale peut ainsi etre efficacement utilisee afin de faire la publicite de produits ou de services et de les proposer a la vente en ligne.

Legal Status (Type, Date, Text)

Publication 20020328 A1 With international search report.

Publication 20020328 A1 Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.

Examination 20021107 Request for preliminary examination prior to end of 19th month from priority date

Main International Patent Class: **G06F-017/60**

English Abstract

...among other things, the concept of using traditionally non-commercial programming as a medium for **selling** products or services **on - line**, and in particular over the Internet. For example, items used for props or settings of...

...dress for sale (42). Thus, traditionally non-commercial programming can be efficiently used to indirectly **advertise** goods or services and offer them for sale on-line.

28/5,K/33 (Item 23 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00851996 **Image available**

**INTERACTIVE INTERNET ADVERTISING AND E-COMMERCE METHOD AND SYSTEM
PROCEDE ET SYSTEME DE PUBLICITE ET DE COMMERCE ELECTRONIQUE INTERACTIFS SUR
INTERNET**

Inventor(s):

VIGIL Elizabeth S, 9514 N. 106th Place, Scottsdale, AZ 85258, US,

Patent Applicant/Inventor:

VIGIL Todd W L, 9514 N. 106th Place, Scottsdale, AZ 85258, US, US

(Residence), US (Nationality)

Legal Representative:

HANCHUK Walter G (agent), Morgan & Finnegan, L.L.P., 345 Park Avenue, New
York, NY 10154-0053, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200185273 A1 20011115 (WO 0185273)

Application: WO 2001US15050 20010510 (PCT/WO US0115050)

Priority Application: US 2000568292 20000510; US 2001852497 20010510

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: A63F-003/06

International Patent Class: G06F-013/00

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 14214

English Abstract

A method and system for interactive **Internet advertising** and e-commerce that delivers **advertisements** to viewers (420) wherein a viewer is rewarded for viewing **advertisements** by being offered the opportunity to win prizes (430), request information from the **advertiser**'s e-commerce site. In one embodiment the **advertisements** are delivered (420) in series as interstitial, full-screen or full browser window, static or dynamic **ads**. In a further embodiment, the viewers are offered the opportunity to win prizes (430), request information, or link to the **advertiser**'s web site only after viewing the **ad** for a period of time without having these opportunities.

French Abstract

L'invention concerne un procede et un systeme de publicite et de commerce electronique interactifs sur Internet affichant des publicites pour les utilisateurs (420). Un utilisateur est recompense pour avoir visualise des publicites en ayant l'opportunit  de gagner des prix (430), de demander des informations au publicitaire ou de se connecter directement au site de commerce electronique du publicitaire. Dans un mode de realisation, les publicites sont affichees (420) en une serie de publicites statiques ou dynamiques interstitielles ou en mode plein ecran. Dans un autre mode de realisation, les utilisateurs ont l'opportunit  de gagner des prix (430), de demander des informations, ou de se connecter directement au site web de l'utilisateur seulement apres avoir visualise la publicite pendant un certain temps sans avoir ces opportunit s.

Legal Status (Type, Date, Text)

Publication 20011115 A1 With international search report.

Publication 20011115 A1 Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.

Examination 20020502 Request for preliminary examination prior to end of 19th month from priority date

English Abstract

A method and system for interactive Internet advertising and e-commerce that delivers advertisements to viewers (420) wherein a viewer is rewarded for viewing advertisements by being offered the opportunity to win prizes (430), request information from the advertiser's e-commerce site. In one embodiment the advertisements are delivered (420) in series as interstitial, full-screen or full browser window, static or dynamic ads. In a further embodiment, the viewers are offered the opportunity to win prizes (430), request information, or link to the advertiser's web site only after viewing the ad for a period of time without having these opportunities.

28/5,K/37 (Item 27 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00829932 **Image available**

**METHOD FOR SELLING ADVERTISED GOODS OVER COMPUTER NETWORK
PROCEDE DE VENTE DE PRODUITS ANNONCES PAR DE LA PUBLICITE SUR UN RESEAU
INFORMATIQUE**

Patent Applicant/Assignee:

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Patent Applicant/Inventor:

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RYU Jae Sang, 223-31, Noryangjin 1-dong, Dongjak-gu, Seoul 156-051, KR, KR (Residence), KR (Nationality), (Designated only for: US)

SEO Hark Su, 15-21, Yongmoon-dong, Yongsan-gu, Seoul 140-080, KR, KR (Residence), KR (Nationality), (Designated only for: US)

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Legal Representative:

HWANG Chong Hwan (agent), Nara Building, 15th floor, 1328-3, Seocho-dong, Seocho-gu, Seoul 137-070, KR,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200163508 A1 20010830 (WO 0163508)

Application: WO 2000KR577 20000602 (PCT/WO KR0000577)

Priority Application: KR 20009444 20000225

Designated States: AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK

DM EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KZ LC LK LR LS

LT LU LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM

TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 2650

English Abstract

A method for selling advertised goods over a computer network including at least one purchaser terminal (10), a lottery server (30), a database server (40) and an Internet communication line (20) for connecting the purchaser terminal to the lottery server. A given

purchaser connects the terminal (10) to the lottery server (30) and selects goods that he wishes to purchase, among goods registered in the database server (40). The lottery server (30) displays on the terminal (10) an **advertisement** registered in the database server (40) by an **advertiser** associated with the goods selected by the given purchaser. The given purchaser participates in a lottery for the selected goods by entering a desired purchase price for the selected goods in the lottery server (30). Then, the lottery server (30) determines a winning purchase price by lottery among desired purchase prices of a large number of purchasers participating in the lottery as well as the desired purchase price of the given purchaser on a previously registered lottery day. Therefore, each purchaser can have an opportunity to purchase the goods at a reasonable price and the **advertiser** can have both opportunities to **advertise** and sell the goods.

French Abstract

Un procede permettant de vendre des produits annonces par de la publicite sur un reseau informatique comprend au moins un terminal acheteur (10), un serveur (30) de loterie, un serveur (40) de base de donnees et une ligne (20) de communication Internet qui relie le terminal acheteur au serveur de loterie. Un acheteur donne connecte le terminal (10) au serveur (30) de loterie et selectionne les produits qu'il souhaite acheter parmi des produits enregistres dans le serveur (40) de base de donnees. Le serveur (30) de loterie affiche sur le terminal (10) une publicite enregistree dans le serveur (40) de base de donnees par un annonceur associe aux produits selectionnes par l'acheteur donne. L'acheteur donne participe a une loterie pour les produits selectionnes et entre a cet effet dans le serveur (30) de loterie, un prix d'achat desire pour les produits selectionnes. Le serveur (30) de loterie determine ensuite par loterie un prix d'achat gagnant parmi les prix d'achat desires entres par un grand nombre d'acheteurs participant a la loterie ainsi que le prix d'achat desire de l'acheteur donne entre un jour de loterie enregistre auparavant. Par consequent chaque acheteur peut avoir l'opportunit   d'acheter des produits a un prix raisonnable et l'annonceur peut avoir la double occasion de faire de la publicite et de vendre les produits.

Legal Status (Type, Date, Text)

Publication 20010830 A1 With international search report.

Examination 20011220 Request for preliminary examination prior to end of 19th month from priority date

METHOD FOR SELLING ADVERTISED GOODS OVER COMPUTER NETWORK
Main International Patent Class: **G06F-017/60**

English Abstract

A method for **selling advertised** goods over a computer **network** including at least one purchaser terminal (10), a lottery server (30), a database server (40...

...in the database server (40). The lottery server (30) displays on the terminal (10) an **advertisement** registered in the database server (40) by an **advertiser** associated with the goods selected by the given purchaser. The given purchaser participates in a...

...purchaser can have an opportunity to purchase the goods at a reasonable price and the **advertiser** can have both opportunities to **advertise** and sell the goods.

28/5,K/38 (Item 28 from file: 349)
DIALOG(R)File 349:PCT FULLTEXT
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00829917 **Image available**

METHOD AND SYSTEM FOR CONTENT DEPLOYMENT AND ACTIVATION
PROCEDE ET SYSTEME DE DEPLOIEMENT ET D'ACTIVATION DE CONTENUS
Patent Applicant/Assignee:

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(Residence), US (Nationality)

Inventor(s):

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Legal Representative:

THIBODEAU David J Jr (et al) (agent), Hamilton, Brook, Smith & Reynolds,
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200163482 A2 20010830 (WO 0163482)
Application: WO 2001US4921 20010215 (PCT/WO US0104921)
Priority Application: US 2000185202 20000225; US 2000520029 20000306

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ
LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG
SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/30

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 10821

English Abstract

The present disclosed system is directed toward a communication and management system that dynamically targets network devices for content deployment, such as application programs, device drivers, configuration files, and registry subhives. Moreover, the present system targets users of network devices for **promotions**, such as **advertisements** offered by **Internet e-commerce** sites. **Promotions** are generally icons or graphic images with links to host web servers overlaying a video display, but also includes audio and video clips or data streams. Network devices and their users are targeted through user profiles. User profiles are created when network devices register with the system server and are continually updated with information provided by user activity and event logs that are periodically uploaded from each device. A scalable messaging system provides for data transmission between the system server and among the network devices such that it is neutral as to the specific hardware platforms on which it is implemented.

French Abstract

La presente invention concerne un systeme de communication ciblant dynamiquement des peripheriques en reseau pour le deploiement de contenus tels que des applicatifs, des pilotes de dispositifs, des fichiers de configuration et des sous-ruches de registres. De plus, le systeme de l'invention cible les utilisateurs de dispositifs en reseau pour des promotions telles que des publicites offertes par des sites de **commerce** electronique de l' **Internet** . Les **promotions** sont en general des icones ou des images graphiques pourvues de liens vers des serveurs web hotes recouvrant un affichage video, mais elles comportent egalement des clips audio et video et des trains de donnees. Les dispositifs en reseau et leurs utilisateurs sont cibles au travers de profils d'utilisateurs. Ces profils d'utilisateurs sont crees lorsque les dispositifs en reseau se font connaitre du serveur systeme, et sont mis a jour en permanence au moyen d'informations fournies par l'activite de l'utilisateur et la consignation d'evenements qui sont periodiquement telecharges depuis chaque dispositif. Un systeme de messagerie d'envergure variable assure les transmissions de donnees entre le serveur systeme et parmi les dispositifs en reseau de telle facon a rester neutre par rapport aux plates-formes materielles specifiques sur lesquels il est mis en oeuvre.

Legal Status (Type, Date, Text)

Publication 20010830 A2 Without international search report and to be
republished upon receipt of that report.

Examination 20011206 Request for preliminary examination prior to end of
19th month from priority date

Main International Patent Class: G06F-017/30

English Abstract

...configuration files, and registry subhives. Moreover, the present system targets users of network devices for **promotions**, such as **advertisements** offered by **Internet e-commerce** sites. **Promotions** are generally icons or graphic images with links to host web servers overlaying a video...

French Abstract

...dispositifs en reseau pour des promotions telles que des publicites offertes par des sites de **commerce** electronique de l' **Internet**. Les **promotions** sont en general des icones ou des images graphiques pourvues de liens vers des serveurs...

28/5,K/42 (Item 32 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00815115 **Image available**

MULTI-LEVEL SALES AND MARKETING METHODOLOGY FOR THE INTERNET

METHODOLOGIE MULTINIVEAU DE MERCATIQUE ET DE VENTE POUR INTERNET

Patent Applicant/Inventor:

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(Nationality)

LANDRESS Scott, 285 Corte Madera Avenue, Mill Valley, CA 94941, US, US
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Legal Representative:

MIRO Douglas A (et al) (agent), Ostrolenk, Faber, Gerb & Soffen, LLP,
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Patent and Priority Information (Country, Number, Date):

Patent: WO 200148669 A1 20010705 (WO 0148669)

Application: WO 2000US35549 20001228 (PCT/WO US0035549)

Priority Application: US 99173376 19991228; US 2000569180 20000511

Designated States: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ

DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ

LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG

SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 6438

English Abstract

A unified, flexible, extensible, **distributed** multi-level purchasing, **sales** and marketing methodology for companies conducting business on the Internet. A Participant (120) in the present invention registers with a Host/Hub (100) and an account is established for the Participant. As Participants perform certain activities such as purchases, surfing or viewing **ads** with respect to the Host/Hubs and its commercial Partners, the Participants are awarded "credits" that are credited to the Participant's bank accounts. The "credits" in a Participant's account can be used for a variety of purposes such as credits for new purchases, bill payment, micro-payments and cash redemption. Participants are

additionally rewarded credits on the basis of the points generating activities performed by each new Participant signed up by the original Participant, and each subsequent Participant signed up by the new participant. This multi-level marketing approach to **Internet commerce** is accomplished by linking the accounts of the related Participants. As lower level Participants receive credits, a portion of those credits are credited to the account of the higher level Participants.

French Abstract

L'invention concerne une methodologie multiniveau repartie, extensible, souple et unifiee de mercatique, de vente et d'achat pour des entreprises conduisant des operations sur Internet. Dans la presente invention, un participant (120) s'inscrit aupres d'un hote/station pivot (100), d'ou la creation d'un compte pour ce participant. Pendant que les participants effectuent certaines operations, telles qu'un achat, une navigation ou une visualisation de publicites en rapport avec cet hote/station pivot et ses partenaires commerciaux, les participants recoivent des credits verses sur leurs comptes bancaires respectifs. Les credits verses sur le compte d'un participant peuvent etre utilises de diverses facons, notamment pour effectuer de nouveaux achats, un paiement de facture, des micropaielements ou un remboursement au comptant. Par ailleurs, les participants recoivent des credits sur la base d'activites generatrices de points pratiquées par chaque nouveau participant inscrit par un participant original et par chaque participant subsequent inscrit par le nouveau participant. Cette approche mercatique multiniveau du commerce sur Internet est mise en oeuvre par communication entre les comptes desdits participants. Lorsque les participants de niveau inferieur recoivent des credits, une partie de ces credits est versee sur le compte des participants de niveau superieur.

Legal Status (Type, Date, Text)

Publication 20010705 A1 With international search report.

Examination 20011122 Request for preliminary examination prior to end of 19th month from priority date

Main International Patent Class: **G06F-017/60**

English Abstract

A unified, flexible, extensible, **distributed** multi-level purchasing, **sales** and marketing methodology for companies conducting business on the Internet. A Participant (120) in the...

...established for the Participant. As Participants perform certain activities such as purchases, surfing or viewing **ads** with respect to the Host/Hubs and its commercial Partners, the Participants are awarded "credits...

...each subsequent Participant signed up by the new participant. This multi-level marketing approach to **Internet commerce** is accomplished by linking the accounts of the related Participants. As lower level Participants receive...

28/5,K/64 (Item 54 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00512813 **Image available**

ELECTRONIC COMMERCE METHODS AND APPARATUS

PROCEDE ET APPAREIL DE COMMERCE ELECTRONIQUE

Patent Applicant/Assignee:

E-LYSIUM TRANSACTION SYSTEMS INC,

Inventor(s):

BASER Caroline,

GOROSTIS Oliver,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9944165 A1 19990902

Application: WO 99US4132 19990225 (PCT/WO US9904132)

Priority Application: 9875872 19980225; US 99256540 90224

Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES
FI GB GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD
MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ
VN YU ZW GH GM KE LS MW SD SL SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE
CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN
GW ML MR NE SN TD TG

Main International Patent Class: G06F-017/60

International Patent Class: H04M-017/00; H04M-001/64

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 6544

English Abstract

An object-oriented, distributed architecture provides a suite of applications supporting pre-paid electronic **commerce** on **Internet**, Intranet or Extranet, including roaming **transactions** and transaction shipping involving more complex configurations. An input device (ID) is employed for receiving a request for a service from an end-user. The transaction manager (TM) requests the rating device (RD) to determine whether or not the transaction can take place given the remaining balance. If the user's balance is sufficient, the service device (SD) proceeds the transaction, rendering the requested service. The account device (**AD**) updates the user's remaining balance. A transaction data record is queued to the output device (OD). A typical roaming situation involves two transaction servers, called TxS devices. The first TxS device holds the input device (ID) and the service device (SD). The second TxS device holds the universal account device (**AD**) and the output device (OD).

French Abstract

L'invention concerne une architecture repartie orientee objet mettant en oeuvre une suite d'applications destinees au **commerce** electronique a prepaiement sur **Internet**, Intranet ou Extranet, comprenant des **transactions** itinerantes et l'acheminement de transactions impliquant des configurations plus complexes. Un dispositif d'entree (ID) est utilise pour recevoir une demande de service provenant d'un utilisateur final. Le gestionnaire de transactions (TM) demande au dispositif d'evaluation (RD) de determiner si la transaction peut avoir lieu ou non selon le solde. Si le solde de l'utilisateur est suffisant, le dispositif de service (SD) effectue la transaction, offrant le service demande. Le dispositif de compte (**AD**) met a jour le solde de l'utilisateur. Un enregistrement de donnees de transaction est mis en attente dans le dispositif de sortie (OD). Une situation d'itinerance typique fait intervenir deux serveurs de transaction appeles dispositifs TxS. Le premier dispositif TxS met en attente le dispositif d'entree (ID) et le dispositif de service (SD). Le second dispositif TxS met en attente le dispositif de compte universel (**AD**) et le dispositif de sortie (OD).

Main International Patent Class: G06F-017/60

English Abstract

An object-oriented, distributed architecture provides a suite of applications supporting pre-paid electronic **commerce** on **Internet**, Intranet or Extranet, including roaming **transactions** and transaction shipping involving more complex configurations. An input device (ID) is employed for receiving...

...sufficient, the service device (SD) proceeds the transaction, rendering the requested service. The account device (**AD**) updates the user's remaining balance. A transaction data record is queued to the output...

...ID) and the service device (SD). The second TxS device holds the universal account device (**AD**) and the output device (OD). ...

French Abstract

...concerne une architecture repartie orientee objet mettant en oeuvre

une suite d'applications destinées au commerce électronique que a
préparation sur Internet, Intrant ou Extraient, comprenant des
transactions itinérantes et l'acheminement de transactions impliquant
des configurations plus complexes. Un dispositif d'entrée...

...dispositif de service (SD) effectue la transaction, offrant le service
demandé. Le dispositif de compte (AD) met à jour le solde de
l'utilisateur. Un enregistrement de données de transaction est...

...de service (SD). Le second dispositif TxS met en attente le dispositif
de compte universel (AD) et le dispositif de sortie (OD). ...

28/5,K/67 (Item 57 from file: 349)

DIALOG(R) File 349:PCT FULLTEXT

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00494823 **Image available**

METHOD AND APPARATUS FOR FACILITATING COMPUTER NETWORK TRANSACTIONS

**PROCEDE ET APPAREIL UTILISES POUR FACILITER LES TRANSACTIONS SUR RESEAUX
INFORMATIQUES**

Patent Applicant/Assignee:

BANNER BUY L L C,

Inventor(s):

WOLFF Eric L,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9926175 A1 19990527

Application: WO 98US22410 19981023 (PCT/WO US9822410)

Priority Application: US 97972604 19971118

Designated States: AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES

FI GB GD GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV

MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG

UZ VN YU ZW GH GM KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE

CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN

GW ML MR NE SN TD TG

Main International Patent Class: G06F-017/60

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 12085

English Abstract

A method and apparatus for facilitating computer network transactions are disclosed herein. The computer network connects a host node and at least one user node. The host node has access to a database including records having predetermined contents, each record associated with a unique identification indicia. Each user node includes a display for displaying an icon and an input device for selecting the icon. The icon is typically an advertising banner having graphics related to an advertised product or service. The icon has embedded therein the network address of the host node, and the indicia for a record associated with the advertised product or service. The icon displayed on one user node is selected by actuating the respective input device (e.g., a mouse). The host network address embedded in the selected icon is used to contact the host node. Then, the record associated with the selected icon is retrieved by searching the database using the indicia embedded in the selected icon as a pointer. An input form is dynamically generated which includes at least one input field requesting data from the user, a portion of the input form depending on the contents of the retrieved record. The input form is presented on the display of the one user node. After entry, at least a minimum set of the requested data is communicated to the host node over the network. The requested data may be validated, with the user requested to provide any needed corrections. Once the data is valid, a confirmation form is generated based on the requested data and is displayed to the user. If the user acknowledges the confirmation form, an acknowledgment form is generated and displayed. The acknowledgment form may include a second cascaded icon.

French Abstract

L'invention concerne un procede et un appareil utilises pour faciliter des transactions sur reseaux informatiques. Le reseau informatique connecte un noeud hote et au moins un noeud utilisateur. Le noeud hote a l'acces a une base de donnees comprenant des articles ayant un contenu predetermine, chaque article etant associe a un repere d'identification propre. Chaque noeud utilisateur comprend un visuel permettant d'afficher une icone, et un dispositif d'entree permettant de selectionner ladite icone. L'icone est generalement un message d'accueil publicitaire comportant des elements graphiques relatifs a un produit ou a un service annonce par publicite. L'adresse reseau du noeud hote et le repere pour un article associe au produit ou au service annonce par publicite sont incrustes dans l'icone. L'icone affichee sur un noeud utilisateur est selectionnee par l'actionnement du dispositif d'entree respectif (par exemple une souris). L'adresse de reseau hote incrustee dans l'icone selectionnee est utilisee pour l'entree en contact avec le noeud hote. Ensuite, l'article associe a l'icone selectionnee est extrait par la recherche de la base de donnees, le repere incruste dans l'icone selectionnee etant utilise comme un pointeur. Une grille d'entree est generee de maniere dynamique, laquelle grille comprend au moins un champ d'entree demandant des donnees a l'utilisateur, une partie de la grille d'entree dependant du contenu de l'article extrait. La grille d'entree est presentee sur le visuel du ou des noeuds utilisateur. Apres l'entree, au moins un ensemble minimum des donnees demandees est communique au noeud d'entree, sur le reseau. Les donnees demandees peuvent etre validees, l'utilisateur devant assurer toutes les corrections necessaires. Une fois les donnees validees, une grille de confirmation est generee en fonction des donnees demandees et est affichee pour l'utilisateur. Si ce dernier accuse reception de la grille de confirmation, une grille d'accuse reception est generee et affichee. Ladite grille d'accuse reception peut comporter une deuxieme icone en cascade.

Main International Patent Class: G06F-017/60

English Abstract

A method and apparatus for facilitating computer **network transactions** are disclosed herein. The computer **network** connects a host node and at least one user node. The host node has access...

...an icon and an input device for selecting the icon. The icon is typically an **advertising** banner having graphics related to an **advertised** product or service. The icon has embedded therein the network address of the host node, and the indicia for a record associated with the **advertised** product or service. The icon displayed on one user node is selected by actuating the...

Set	Items	Description
S1	372	(INTEGRATED OR COMBINED OR ONESTOP OR ONE()STOP) (3N) (SALES OR SELLING OR COMMERCE OR ECOMMERCE OR EBUSINESS OR SHOP? OR - TRANSACTION? ? OR MERCHANT? ? OR VEND???)
S2	143	S1(3N) (SYSTEM? ? OR PROGRAM? ? OR PRODUCT? ? OR APPLICATION? ? OR SOFTWARE OR TOOLKIT? ? OR KIT? ? OR PACKAGE? ? OR PLATFORM? ? OR SOLUTION? ? OR MODULE? ?)
S3	70	S2(S) (INTERNET OR ONLINE OR ON()LINE OR WEB???)
S4	90	(STOREFRONT OR STORE()FRONT) (5N) (SYSTEM? ? OR PROGRAM? ? OR PRODUCT? ? OR APPLICATION? ? OR SOFTWARE OR TOOLKIT? ? OR TOOL OR KIT OR PACKAGE OR PACKAGES OR PLATFORM? ? OR MODULE? ? - OR SOLUTION? ? OR PART? ? OR ELEMENT? ? OR PIECE? ?)
S5	40212	MERCHANDISE OR ITEM? ? OR PRODUCT? ? OR GOODS OR GIFT? ?
S6	3661	S5(5N) (DATABASE? ? OR DATA()BASE? ? OR REPOSITOR??? OR SERVER? ?)
S7	651	(RECOMMEND? OR SUGGEST?) (5N) (SHOP???? OR BUY??? OR S5)
S8	3406	AD OR ADS OR ADVERTIS??? OR ADVERTISEMENT? ? OR PROMOTION?
S9	495	REPORT??? (5N) (SALES OR TRANSACTION?? OR REVENUE? ? OR PROFIT? ?)
S10	299	STOREFRONT? ? OR STORE()FRONT? ?
S11	10	S3 AND S7:S10
S12	60	S3 NOT S11
S13	33	S12 AND S5
S14	25	S13 NOT PY=2001:2002
S15	35	S3 NOT (S11 OR S14)
S16	20	S15 NOT PY=2001:2002
S17	6	S2 AND S8

11/5/1

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01539856

DOCUMENT TYPE: Product

PRODUCT NAME: KHAMELEON Projects 5.1 (539856)

Khameleon Software (592064)
13830 58th St N #401
Clearwater, FL 33760 United States
TELEPHONE: (727) 539-1077

RECORD TYPE: Directory

CONTACT: Sales Department

Khameleon Software's KHAMELEON Projects 5.1 automates customer- billing and simplifies the tracking of project data. KHAMELEON Projects 5.1 delivers project information from all operations areas, providing users with control over workflow processes. Remote time and expense entry features let field personnel and contractors update system information. KHAMELEON Projects is customizable, letting users define terms for project work. An **online** invoice generator creates invoices based on progress billings, time and material, and change orders. KHAMELEON users can assess the impact of changes. KHAMELEON Projects allows users to deliver projects on time and within budget constraints. The **system** includes **integrated sales**, contracts, projects, and distribution applications, as well as estimating and planning features. KHAMELEON Projects lets users assess resource availability, validate risk factors, and generate proposals for customers and for internal use. The system also includes resource scheduling, time and expense **reporting**, progress management, accounting and billing, **revenue** recognition, cost management, and profit and loss analysis features. Profit and loss summaries can be viewed according to project, department, or resource category.

DESCRIPTORS: Contractors; Expense Tracking; Financial Reporting;
Professional Service Automation; Professional Time & Billing; Project
Management; Scheduling; Service Industries

HARDWARE: HP 9000; IBM PC & Compatibles; Sun; UNIX
OPERATING SYSTEM: Oracle; Solaris; UNIX; Windows NT/2000
PROGRAM LANGUAGES: Not Available
TYPE OF PRODUCT: Mini; Micro; Workstation
POTENTIAL USERS: Cross Industry, IT, Outsourcing, Distribution,
Integrators, Contract Furnishings, Utilities
PRICE: Available upon request
NUMBER OF INSTALLATIONS: 350
DOCUMENTATION AVAILABLE: User manuals; online documentation
TRAINING AVAILABLE: Training; technical support; Internet support;
telephone support; training at additional cost
OTHER REQUIREMENTS: Oracle 8+ or 9iAS required
SERVICES AVAILABLE: Conversion; custom programming
REVISION DATE: 020625

11/5/2

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00133271

DOCUMENT TYPE: Review

PRODUCT NAMES: Company--ACCPAC International Inc (876054)

TITLE: ACCPAC Shifts Focus to Midmarket CRM
AUTHOR: D'Antonio, Mila
SOURCE: Customer Relationship Management, v5 n7 p19(1) Sep 2001
ISSN: 1523-1240

Homepage: <http://www.craig.com>

RECORD TYPE: Review
REVIEW TYPE: Company

ACCPAC International, a unit of Computer Associates International (CA), has plans to enter the customer relationship management (CRM) market because 'clients' needs have changed in the last couple of years.' Companies need many solutions and have told ACCPAC that they want to use just one vendor. ACCPAC will reorganize to meet new demands and will brand itself as a CRM company that supports the mid-market. New offerings for the market are eCRM and Warehouse Management. ACCPAC will go on selling business management systems, but will shift its emphasis to eCRM and warehouse management systems. eCRM provides **integrated sales** force automation, marketing automation, and customer care solution. eCRM is **Internet** - and Wireless Application Protocol (WAP)-ready and integrates with installed ACCPAC Advantage Series accounting products. The Sales Force Automation component includes account and activity management, **sales** cycle management, graphical analysis, **reporting**, WAP components, and a server through which employees can work offline. According to Craig Downing, VP of production management for ACCPAC, the shift to CRM has been in the planning stages for a few years, and the mid-market will be ACCPAC's new focus. Another analyst says ACCPAC's eCRM should be attractive to the mid-market because it integrates to installed ACCPAC accounting products and saves time and money.

COMPANY NAME: ACCPAC International Inc (649775)
SPECIAL FEATURE: Charts
DESCRIPTORS: Accounting; CRM; E-Commerce; Software Marketing; WAP
REVISION DATE: 20020703

11/5/3
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00125890 DOCUMENT TYPE: Review

PRODUCT NAMES: Radio Beacon (019321)

TITLE: Software vendors tune in to Radio Beacon for solutions
AUTHOR: Covalleski, John M
SOURCE: Accounting Today, v14 n13 p26(2) Jul 24, 2000
ISSN: 1044-5714
Homepage: <http://www.electronicaccountant.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Radio Beacon recently released a tool that links its unique warehouse management solution (WMS), which is used by accounting software vendors and reseller/consultants with manufacturing and distribution clients, to Sage Software's Enterprise suite of products. It will also roll out a similar link for products from competing middle-market accounting software giant Great Plains. Radio Beacon also has a distribution relationship with another accounting software vendor, SBT Accounting. Resellers from all three vendors will be able to use links to provide clients with warehouse management **systems integrated** with the **vendors' accounting packages**. Radio Beacon systems include handheld computers, bar-code printers, a radio, and software that can coordinate and organize shipping, track and replenish inventory, and permit customer service representatives to check orders, compute charges, and communicate with customers **online**. Radio Beacon's **Internet** abilities include an order entry module interfaced with the **Web storefront**, e-mail order notification, and processing of credit card preauthorizations and credit card orders. Because data need not be rekeyed, Radio Beacon can reduce the possibility of input errors and also provide real-time tracking of orders. Radio Beacon also has OEM

relationships with distribution software developer Winsol well as Software Solutions, which makes the Facts product.

COMPANY NAME: Radio Beacon Inc (688207)
DESCRIPTORS: Accounting; Inventory; Middleware; Order Fulfillment;
Warehouse Management
REVISION DATE: 20020630

11/5/4

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00117166 DOCUMENT TYPE: Review

PRODUCT NAMES: Microsoft Network (MSN) (526495)

TITLE: MSN Shops For Consumer Dollars
AUTHOR: Guglielmo, Connie
SOURCE: Interactive Week, v6 n11 p36(1) Mar 15, 1999
ISSN: 1078-7259
HOMEPAGE: <http://www.interactive-week.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Microsoft Network is being revamped to become a major shopping hub, as part of the software giant's e-commerce strategy. Analysts like Microsoft's plan, noting that an **integrated shopping** resource that melds **product** information with the ability to choose products in a convenient and intuitive to use environment is needed. A senior industry analyst for e-commerce contends that the strategy, if successful, 'will change the face of electronic commerce,' and 'would be the first place where the merchant network is integrated into the content network in a meaningful way.' Microsoft describes the hub as a place with a comprehensive **online** shopping directory of merchants, a directory that will stay up to date, since companies and businesses can update their own listings with a new commerce framework known as BizTalk. BizTalk will allow exchange of business, product, prices, and **promotions** in a uniform way. The directory will be linked to CompareNet, which Microsoft acquired recently. CompareNet, a product comparison service, allows users to look at information about 40,000 products in 100 categories, and will link to city guides on Microsoft's Microsoft Sidewalk portal, to provide consumers with access to the sites of local merchants. A Passport digital wallet will allow users to shop with a single click at merchant sites, without rekeying their personal and credit card information.

COMPANY NAME: Microsoft Corp (112127)
SPECIAL FEATURE: Charts
DESCRIPTORS: Conferencing; E-Commerce; Internet Marketing; Internet Shopping; Portals
REVISION DATE: 20010930

11/5/5

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00116465 DOCUMENT TYPE: Review

PRODUCT NAMES: JWalk (748277); webMethods Integration Platform (069841);
Microsoft Site Server (658057); Operating Resource Management System
(ORMS) (674231); Oracle Applications 11i (648507)

TITLE: E-Commerce Conundrum
AUTHOR: Booker, Ellis Karpinski, Richard
SOURCE: InternetWeek, v763 p1(2) May 3, 1999

ISSN: 0746-8121
HOMEPAGE: http://www.internetwk.com

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Seagull Software's JWalk, webMethods' XML-based B2B Integration Server, Microsoft's Microsoft Site Server, Ariba Technologies' Operating Resource Management Systems, and Oracle's Oracle Applications 11i are highlighted in a discussion of the need to strike a balance between performance and the number of preconfigured features provided in systems that integrate e-commerce with enterprise resource planning (ERP). For example, customers can choose an end to end **solution** from an ERP **vendor** and receive closely **integrated** tools that are predictable. However, those who choose third-party e-commerce front ends to ERP systems say the ERP vendors either lack the expertise required to build **storefronts** and personalize sites, or cannot get the work done in a timely way. Olympus America wants a fast-performing, secure, and transparent way to transport transactions, such as product orders, between a **Web** store and J D Edwards' financial, distribution, manufacturing, and planning applications. Olympus will choose either a Notes/Domino e-commerce to ERP product from Ironside Technologies or JWalk. Customers that do not want to wait for an ERP **vendor** - **integrated e-commerce product** can also choose a best of breed solution, such as Ariba's ORMS.

COMPANY NAME: SEAGULL Software (541664); webMethods Inc (623423);
Microsoft Corp (112127); Ariba Inc (635961); Oracle Corp (010740)
DESCRIPTORS: E-Commerce; Enterprise Resource Planning; Integration
Software; Internet Marketing; Order Fulfillment; Software Selection
REVISION DATE: 20020630

11/5/6

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00106772 DOCUMENT TYPE: Review

PRODUCT NAMES: Microsoft Site Server Enterprise Edition (658057);
Netscape Merchant System 1.6 (642541); Domino.Merchant (653411); Transact
3 (612995); Net.Commerce (627291)

TITLE: Electronic Commerce Software
AUTHOR: Staff
SOURCE: Network VAR, v5 n11 p69(3) Nov 1997
ISSN: 1082-8818

RECORD TYPE: Review
REVIEW TYPE: Product Comparison
GRADE: Product Comparison, No Rating

Microsoft Site Server Enterprise Edition, Netscape Communications' Netscape Merchant System 1.6, Lotus Development's Domino.Merchant, Open Market's OM-Transact 3, and IBM's Net.Commerce are among electronic commerce products compared. Site Server Enterprise Edition assists users in creation, deployment, and management of commerce-ready World Wide **Web** sites, working in conjunction with Windows NT Server and **Internet** Information Server (IIS). Site Server has tools for supporting real-time administration of product and price **promotions** from a remote **Web** browser and for creating customized **Web** catalog pages as needed using Active Server Pages. **Web** sites can also be created with the **Web** Publishing Wizard, and the provided Visual InterDev tool can develop dynamic **Web** sites and database connections. Merchant System stores and shows product information for browsing and purchase selections. It has an open, extensible architecture, with a staging server that allows merchants to peruse **Web** site content. Marketing and promotional features included are instant buy, discounts, coupons, and **integrated** multimedia. Domino.

Merchant, an **applicati** framework includes SiteCreate **Merchant** Template Library, and AppAssembler. It replicates catalogs and information to VARs and distributors. Transact 3.0 provides secure payment, full order management, and **online** customer service, with SecureLink Commerce Objects for digital coupons, offers, receipts, and queries. Net.Commerce can guide buyers to particular catalogs and prices for their shopping groups using a user ID and password for each account.

COMPANY NAME: Microsoft Corp (112127); Netscape Communications Corp (592625); Lotus Development Corp (254975); Open Market Inc (598186); IBM Corp (351245)

SPECIAL FEATURE: Screen Layouts

DESCRIPTORS: Catalogs; E-Commerce; Electronic Publishing; Internet Marketing; Internet Utilities; Network Administration; Notes/Domino; Retailers

REVISION DATE: 20020630

11/5/7

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00093114 DOCUMENT TYPE: Review

PRODUCT NAMES: WebTrader (596973); SBT WebAlert (603589); Professional Series (333956)

TITLE: Set up Shop on the Electronic Frontier

AUTHOR: Schultz, Keith

SOURCE: Communications Week, v608 p51(1) Apr 29, 1996

ISSN: 0746-8121

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

SBT's WebTrader and the WebAlert companion product are World Wide **Web**-aware **applications** that are **integrated** with the **vendor**'s Pro Series accounting product line to provide the tools needed to create a **Web** site. WebTrader, an electronic **storefront**, eases tasks related to creating an **Internet** presence. Users enter information in fields, and a Perl script culls the data and transmits it to the office as an **Internet** e-mail message. It then becomes an order, request for data, or any other provided option. The back end processes messages automatically if the user has a Microsoft Mail Simple Mail Transfer Protocol (SMTP) gateway. Installation is quick and easy, and WebTrader can either run standalone or with the Sales Order and Inventory Control modules. A Shareware Hypertext Markup Language (HTML) authoring program is bundled for **Web** page creation.

COMPANY NAME: SBT Accounting Systems Inc (356859)

SPECIAL FEATURE: Screen Layouts Buyers Guides

DESCRIPTORS: Authoring Systems; Electronic Publishing; HTML; Internet Marketing; Internet Utilities; Web Site Design

REVISION DATE: 20001130

11/5/8

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00092707 DOCUMENT TYPE: Review

PRODUCT NAMES: Cognos PowerPlay (243477); CODA-Explorer (623024); CODA-Reporter (623032); DSS Agent (516945); Visual Financial Analysis (531791)

TITLE: Wealth Within Reach

AUTHOR: Francett, Barbara

SOURCE: Software Magazine v16 n6 p50(6) Jun 1996
ISSN: 0897-8085
HOMEPAGE: <http://www.softwaremagazine.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Online analytic processing (OLAP) tools, including Cognos' PowerPlay, Coda's Coda-Explorer and Coda-Reporter, MicroStrategy's DSS Agent, and FourGen Software's Visual Financial Analysis, can provide users with 'liberation accounting' systems that do in-depth financial analysis. Relationships are developing between financial **software** vendors and OLAP **vendors** to provide **integrated products** that ease data sharing and reduce maintenance requirements. An example is the Coda-Cognos alliance whereby Coda uses Cognos' PowerPlay OLAP tool and Impromptu **ad hoc** query tool in its Coda-Explorer and Coda-Reporter financial modules. An older alliance between FourGen Software and MicroStrategy resulted in the bundling of DSS Agent with the FourGen's Visual Financial Analysis and Visual Sales Analysis. Gordon Schaeffer, FourGen's VP of business development, says graphical analysis is a valuable tool for viewing sales from a what/who/when perspective.

COMPANY NAME: Cognos Corp (027294); CODA P/C (706329); MicroStrategy Inc (522643); Total Control Products Inc (583596)
SPECIAL FEATURE: Charts
DESCRIPTORS: Decision Support Systems; Financial Analysis; Financial Reporting; Information Retrieval
REVISION DATE: 20020923

11/5/9
DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00086804 DOCUMENT TYPE: Review

PRODUCT NAMES: Merchant Solution (587362)

TITLE: Harvest time for Web commerce products
AUTHOR: Messmer, Ellen
SOURCE: Network World, v12 n41 p39(1) Oct 9, 1995
ISSN: 0887-7661
HOMEPAGE: <http://www.nwfusion.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Open Market's Merchant Solution is a toolkit for creating a World Wide **Web**-based **storefront**, where users can place orders and companies can process them directly **online**. Its StoreBuilder is used for generating and managing HTML content and for linking **Web** sites to relational databases. The WebReporter **report** generation tool lets users track **sales** results. The **Integrated Commerce Service software** lets companies handle back-office functions, such as order processing and authorization. Merchants using Merchant Solution will be able to send soft goods **online** immediately or ship out hard goods immediately after the payment has been processed. Other companies, including IBM and Digital Equipment (DEC), are also releasing products to accomplish the same goal.

COMPANY NAME: Open Market Inc (598186)
SPECIAL FEATURE: Screen Layouts
DESCRIPTORS: Authoring Systems; Electronic Publishing; HTML; Internet Marketing; Internet Utilities; Order Fulfillment; Retailers; Web Site Design
REVISION DATE: 20020630

11/5/10

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00075425 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Sprynet (858137); Company--CompuServe Interactive Services (855561)

TITLE: CompuServe Takes A Spry Step

AUTHOR: Steinert-Threlkeld, Tom

SOURCE: Interactive Week, v2 n6 p27(1) Mar 27, 1995

ISSN: 1078-7259

HOME PAGE: <http://www.interactive-week.com>

RECORD TYPE: Review

REVIEW TYPE: Company

CompuServe recently purchased SPRY, the developer of Mosaic-in-a-Box and **Internet** -in-a-Box **Internet** software. The two companies will develop **Internet** Office, based on SPRY's AIR Mosaic, which allows users to browse the graphical view of the **Internet** called World Wide **Web**. CompuServe's contribution is a 420-site access grid worldwide that allows users to dial in to information services from local numbers. The product will support retailers, by allowing them to distribute connectivity/ **advertising** software with their products. The office suite also provides a secure version of AIR Mosaic that supports the Secure Hyper Text Transfer Protocol. The combined companies offer users **one - stop - shopping** for **Internet** access **products**. SPRY will be the core unit of CompuServe's **Internet** division. Investors like the plan, bidding up stock by seven percent on the day of the announced merger.

COMPANY NAME: Sprynet (530476); CompuServe Interactive Services (016969)

SPECIAL FEATURE: Charts

DESCRIPTORS: Internet; Internet Utilities; Software Marketing

REVISION DATE: 20021024

14/5/1

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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01748897

DOCUMENT TYPE: Product

PRODUCT NAME: INSIGHT 5.0 (748897)

Enigma Inc (628913)
200 Wheeler Rd
Burlington, MA 01803 United States
TELEPHONE: (781) 273-3600

RECORD TYPE: Directory

CONTACT: Sales Department

Enigma's INSIGHT 5.0, a complete e-publishing solution for content-rich e-business, automates the production and distribution of complex, in-depth **product** support content on a **Web** site or a customer's intranet. With INSIGHT 5.0, users can directly link technical information with eIPCs (electronic Illustrated Parts Catalog). The eIPC is a powerful way to use the Enigma e-publishing **product** suite in business-to-business (B2B) commerce. An eIPC takes technical information in parts catalogs--high-volume text and graphics content--and makes it intuitively navigable through intelligent graphics, highlighting, and hyperlinking. INSIGHT 5.0-based publications can also be integrated with enterprise resource planning (ERP) and e- **commerce platforms** to build **integrated e-business applications**. INSIGHT automates intelligent **Web application products** by combining document and graphics-based information from document management system (DMS) repositories, databases, and file systems. Users can create a unified e-publication from multiple data formats, including XML, SGML, HTML, PDF, FrameMaker (R), and Microsoft Word. INSIGHT 5.0-created applications give end-users powerful intuitive search and navigation capabilities, including topic-specific searching, Visual Access navigation, and user- specific hyperlinks. End-users can also personalize e-publications with **Web** -based annotations and bookmarks. They can swiftly locate the technical information they need, easily linking it directly to back office and procurement systems. INSIGHT 5.0 users can employ sophisticated search and navigation capabilities, including topic-specific and full-text searching, hierarchical tables of contents, user-specific hyperlinks, and Visual Access navigation. INSIGHT integrates transparently with leading DMS platforms such as Documentum EDMS, FileNet, Open Text, and PC DOCS.

DESCRIPTORS: Electronic Publishing; Publishing; Content Management;
Documentation Aids; Page Composition; Web Site Design; Magazine & Book
Layout; Technical Publishing; E-Commerce; Authoring Systems; Intranets

HARDWARE: Hardware Independent

OPERATING SYSTEM: Open Systems; Microsoft Word

PROGRAM LANGUAGES: SGML; XML; HTML

TYPE OF PRODUCT: Micro; Workstation

POTENTIAL USERS: Technical Publishing, Documentation Writers, Electronic
Publications, Textbook Publishers

PRICE: Available upon request

REVISION DATE: 020101

14/5/2

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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01326054

DOCUMENT TYPE: Product

PRODUCT NAME: VERSYSS Materials Management System (326054)

VERSYSS Commercial Systems, LLC (505579)
140 Gould St
Needham Heights, MA 02494 United States

RECORD TYPE: Directory

CONTACT: Sales Department

VERSYSS Materials Management System is a complete information processing system designed to meet the operational and management needs of today's materials management retailer, wholesaler or distributor. All point of sale (POS) transactions are streamlined through one easy-to-use entry screen. It monitors inventory balances and customer credit information on an **online** basis. From this information, the system can generate a sophisticated array of management reports. The program's **online** and fully **integrated sales** counter invoicing **application** provides solid cash flow and customer service capabilities. Through one easy-to-use entry screen, all transactions (store charges, cash sales, credit memos, special orders, transfers, etc.) can be processed quickly. Pricing is calculated automatically and desired margins are monitored on a customer-by- **item** basis. The software provides instant price look-up and **item** availability through its fully integrated Inventory Control application. Statistical reports on costs, stock status, turnover, margins and sales lets users better analyze and control those **items** which are most profitable and those **items** which are cutting into the bottom line. Up to eight pricing levels, complete with quantity breaks and multiple units of measure, are provided for each **item**, combined with one of six pricing methods. Credit control is greatly enhanced due to the ability to set both customer credit limits and authorization limits for large cash credit and charge **transactions**. The fully **integrated** Accounts Receivable **application** gives users the ability to track customer receivables by open invoice or balance forward with flexible term discounting and finance charge options per customer. Other add-on applications include: (1) Purchase Orders; (2) Bill of Materials; (3) 24-Month Sales Analysis; (4) Accounts Payable; (5) General Ledger; and (6) Payroll.

DESCRIPTORS: Point of Sale; Inventory; Building Materials; Lumber
Management; Retailers; Wholesalers; Distributors; Order Fulfillment;
Pricing

HARDWARE: 80386; 80486; IBM PC & Compatibles; IBM

OPERATING SYSTEM: UNIX; AIX

PROGRAM LANGUAGES: Not Available

TYPE OF PRODUCT: Mini; Micro; Workstation

POTENTIAL USERS: Materials Management Retailers, Wholesalers, Distributors

DATE OF RELEASE: 1974

PRICE: Available upon request

NUMBER OF INSTALLATIONS: 1400

DOCUMENTATION AVAILABLE: User manuals

TRAINING AVAILABLE: Training; on-site training; training at vendor
location

OTHER REQUIREMENTS: 2-32MB RAM required

SERVICES AVAILABLE: Hardware sales; supplies

REVISION DATE: 021024

14/5/3

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00124830 DOCUMENT TYPE: Review

PRODUCT NAMES: CRM (831204); Software Marketing (833959)

TITLE: Dissect your customers

AUTHOR: Johnson, Amy Helen

SOURCE: Upside, p146(6) Apr 2000

ISSN: 1052-0341

Homepage: <http://www.ups.com>

RECORD TYPE: Review
REVIEW TYPE: Product Comparison
GRADE: Product Comparison, No Rating

The market for customer relationship management (CRM) components continues to expand rapidly and should be worth about \$9.4 billion in licensing and services revenues by 2002. Leading players are Siebel Systems, Clarify, Vantive, and Remedy. Each provides an integrated suite of applications that have been used by larger enterprises, but mid-market companies are now seeking CRM **products**. The mid-market firms are aware that customers 'are key to any business's success and that, therefore, customer care is a strategic business application.' Vendors serving the mid-market include Pivotal, Onyx, Applix, and SalesLogix. Siebel Systems is likely to continue to dominate this market. Siebel had 14.5 percent of CRM revenue in 1998, more than double that of its closest competitor. However, Siebel has not gotten the largest slice of revenue; its share was smaller than the combined revenues of a collection of vendors that each obtained under 1 percent of the market. Because the **Internet** is a marketing, sales, and support venue, corporations are making sure their **online** information-gathering tools are effective. The primary difference between client/server applications and new **Internet** applications is the use of the latter by customers seeking to assist themselves or obtain information. Other **vendors** developing **integrated CRM solutions** are Octane, FirePond, eGain, ServiceSoft, and NetPerception. A buyer's guide lists providers of CRM **products** in five categories.

COMPANY NAME: Vendor Independent (999999)
SPECIAL FEATURE: Buyers Guides
DESCRIPTORS: CRM; Electronic Customer Service; Internet Marketing;
Software Marketing
REVISION DATE: 20011130

14/5/4

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00123941 DOCUMENT TYPE: Review

PRODUCT NAMES: Electronic Customer Service (840572)

TITLE: Fast Focus On Web CRM
AUTHOR: Sweat, Jeff
SOURCE: Information Week, v786 p22(3) May 15, 2000
ISSN: 8750-6874
Homepage: <http://www.informationweek.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Dot-coms, which are under increased scrutiny for their potential for profit, must build top-notch customer service operations to ensure that no sales opportunities are lost. For instance, Toysrus.com, which failed to deliver toys in time for Christmas, is adding two fulfillment centers and deploying the same customer service software from Kana Communications used by competitor eToys, which had no problems during the holidays. Some dot-coms are also having problems getting funding, and a spokesperson for one site says potential investors usually are most concerned with customer service. Dot-coms have therefore begun focusing on finding new choices from **software vendors** for support of **integrated**, multipoint communications with customers. Kana will soon make available a new integrated suite that links its own and acquired Silknet Software's applications to provide e-mail response, live chat, **Web** collaboration, and a central repository for all customer interaction. The **product** will also include advanced artificial intelligence, self-service, and outbound marketing. ServiceWare

Will also update its eService Suite with closer integration to call-center software and cognitive processing abilities that support self-service on the Web. TouchScale will provide a new hosted customer service package, and eConvergent will release a call-center partnership. Several sites describe their efforts to enhance customer service with new software.

COMPANY NAME: Vendor Independent (999999)
DESCRIPTORS: E-Commerce; Electronic Customer Service; Internet Marketing;
Retailers
REVISION DATE: 20011130

14/5/5

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00123440 DOCUMENT TYPE: Review

PRODUCT NAMES: Internet (833029); Small Business (833045)

TITLE: Managing by the Web
AUTHOR: Dillon, Karen
SOURCE: Inc., v22 n5 p74(5) Apr 2000
ISSN: 0162-8968
HOMEPAGE: <http://www.inc.com>

RECORD TYPE: Review
REVIEW TYPE: Review
GRADE: A

The 10 best general interest small-business management Web sites are discussed. CEOs were asked to rate them and provide their comments. The sites are allbusiness.com for reference; digitalwork.com, for applications, one-stop shopping, and purchasing; ideacafe.com, which trains beginners; office.com, which provides training, reference, and purchasing; onvia.com, for purchasing; smartonline.com, for reference; workz.com, which trains beginners; edge.love.org, for training and reference; entreworld.org, for training and reference; and sba.gov, for training and reference. Three sites got a thumbs-down (ideacafe.com, workz.com, and sba.gov). The sites are evaluated for overall content, usefulness, timeliness, sophistication, originality, industry-specific information, experts, online tools and applications, accessibility, ease of use, something CEOs would buy, goods and services sold, accessibility, overall prices, community, ease of navigation, and searchability. CEOs chosen to rate the sites described themselves as moderately experienced with using the Internet, but overall they did not find any of the sites advanced enough for the needs of growing companies. However, on the plus side, one CEO loved Onvia.com's RFQ tool, calling it 'incredible--easy-to-use, comprehensive, and what a time-saver!'

COMPANY NAME: Vendor Independent (999999)
SPECIAL FEATURE: Tables
DESCRIPTORS: Content Providers; Information Retrieval; Internet; Small
Business; Training
REVISION DATE: 20000830

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DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00122322 DOCUMENT TYPE: Review

PRODUCT NAMES: XML (837709); Common Information Model (CIM) (839426);
PATROL (475637); OpenView (217581); CA-Unicenter (359424)

TITLE: Network Management Enters a New Millennium
AUTHOR: Korzeniowski, Paul

SOURCE: Server/Workstation Expert, v11 n1 p54(5) Jan 2000
HOMEPAGE: <http://www.cpg.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

eXtensible Markup Language (XML), Common Information Model (CIM), BMC Software's Patrol, Hewlett-Packard's OpenView, and Computer Associates International's (CA's) Unicenter TNG are highlighted in a discussion of XML use in network management of integrated systems. The largest system management market is the one led by Patrol, OpenView, Tivoli Management Environment, and Unicenter TNG, which are all **products** that manage desktop computers and servers. Because users want **integrated management systems**, **vendors** provide frameworks with open application programming interfaces (APIs) that can be used by third parties to send management data from devices to a central location for processing. Spectrum, Unicenter TNG, OpenView, and TME are leading frameworks used by companies to integrate network management and system data. Tetranet Land Information Services uses Spectrum because it has a higher level of integration and the most flexibility, according to a user/spokesperson. Merrill Lynch chose Unicenter TNG for ease and speed of installation. Outsourcers of system and network management services include Intira, which chose OpenView as the basis of its service. **Web**-based management tools of the future will use either CIM- or XML-based components. Currently the Desktop Management Task Force has settled on XML, which also allows applications to share CIM data.

COMPANY NAME: Vendor Independent (999999); BMC Software Inc (467219);
Hewlett-Packard Co (692484); Computer Associates International Inc
(081957)
SPECIAL FEATURE: Screen Layouts Output Samples
DESCRIPTORS: Data Center Operations; Integration Software; Network
Administration; Network Management; Network Software; Standards; System
Monitoring; XML
REVISION DATE: 20020923

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DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00121679 DOCUMENT TYPE: Review

PRODUCT NAMES: EDI (Electronic Data Interchange) (830052); XML (837709);
Common Business Library (CBL) 2.0 (735485); Microsoft XML Data Reduced
(785695)

TITLE: 'XML-EDI' still has a way to go
AUTHOR: Frye, Colleen
SOURCE: Application Development Trends, v6 n11 p29(5) Nov 1999
ISSN: 1073-9564
HOMEPAGE: <http://www.spgnet.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Commerce One's Common Business Library 2.0, a leading standard in the e-commerce market, competes with Ariba's Commerce XML. XML 1.0, a subset of Standard Generalized Markup Language (SGML), allows designers to create customized tags for **Web** documents. However, electronic data interchange (EDI) is not yet in danger of disappearing, since XML supports only data interchange and integration, but EDI also standardizes policies and procedures. Microsoft XML Data Reduced, W3C's XML Schema Definition Language (XSDL), and Commerce One Schema for Object-oriented XML (SOX) are separate, available CBL schemas. E-commerce **systems** based on **combined** XML-EDI are possible and can provide new connections to more partners, more transitory relationships, and new **products** in the XML-EDI market.

However, few users will abandon their EDI infrastructures. Framework initiatives that compete with standards efforts are also under way. They include Microsoft BizTalk, which will help companies totally automate e-commerce transaction processing, including schema and data to be exchanged, processes on each side, and business policies to be observed. Other initiatives developing XML standards are OASIS, UN/CEFACT, and RosettaNet. XML is behind new types of business-to-business (B2B) applications. For instance, webMethods is allying with SAP to provide a transactional infrastructure for the new mySAP.COM marketplace. webMethods is also working with Tech Trader, a developer of **online** trading communities, to develop an XML infrastructure that applies technology to various vertical industries.

COMPANY NAME: Vendor Independent (999999); Commerce One Operations Inc (630888); Microsoft Corp (112127)
SPECIAL FEATURE: Charts
DESCRIPTORS: Communications Standards; E-Commerce; EDI (Electronic Data Interchange); Program Development; Web Site Design; XML
REVISION DATE: 20020819

14/5/8

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00119736 DOCUMENT TYPE: Review

PRODUCT NAMES: ACT! 4.02 (019253); GoldMine 4.0 (672068); Microsoft Outlook 2000 (619051); TeleMagic Enterprise (013622); Maximizer 5.0 (723479)

TITLE: Contact Managers Get a Webbed Look
AUTHOR: McClure, Dave
SOURCE: Accounting Technology, v15 n6 p29(6) Jul 1999
ISSN: 1068-6452
HOMEPAGE: <http://www.electronicaccountant.com>

RECORD TYPE: Review
REVIEW TYPE: Product Comparison
GRADE: Product Comparison, No Rating

Symantec's ACT! 4.02, GoldMine Software's GoldMine 4.0, Microsoft's Microsoft Outlook 2000, Telemagic's TeleMagic Enterprise, and Multiactive's Software Maximizer 5.0 are reviewed. **Web**-enabled contact managers. Such **products** have evolved to emphasize either sales automation or information management. Information management features that should be supported in all contact management packages are customizable screens and fields, synchronization, data slicing, calendar sharing and i-calendar support, and information sharing. GoldMine is primarily a sales automation package, while Telmagic emphasizes information management. ACT! gets better in each release, retaining its expected functions for current users and adding the best new ones. ACT! 4.0, which has more **Internet** versatility than the other reviewed programs, is still easily customized with different styles and data views and can filter and slice contact data into groups for quick reference and use. GoldMine 4.0, the leading sales automation tool, provides E-mail Center, a direct link to POP accounts with drag-and-drop file attachments and other features, and an impressive feature set, including 10 user-defined fields, unlimited databases, and lead qualification and management. Maximizer merges conventional contact/calendar management with robust, **integrated e-commerce applications**, and Outlook 2000 competes very effectively with ACT! and provides close integration with Microsoft Office.

COMPANY NAME: Interact Commerce Corp (523836); FrontRange Solutions Inc (504793); Microsoft Corp (112127); Telemagic Inc (405108); Multiactive Software Inc (441261)
SPECIAL FEATURE: Screen Layouts Charts
DESCRIPTORS: Accountants; Calendars; Groupware; Internet; Personal

Information Management Professional Service Automatic Time
Management
REVISION DATE: 20020730

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DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00119735 DOCUMENT TYPE: Review

PRODUCT NAMES: GoSystem RS (736147); Visual Practice Management (665321)
; CCH Internet Tax Research Network (714976); ProSeries 1040 (770213);
Professional Tax System (565563)

TITLE: Tax Preview: A Peek at Next Year
AUTHOR: Alexander, Antoinette
SOURCE: Accounting Technology, v15 n6 p22(6) Jul 1999
ISSN: 1068-6452
HOMEPAGE: <http://www.electronicaccountant.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

RIA's GoSystem Remote Server, CPASoftware's Visual Practice Management, CCH's Tax Research Network, Intuit's Intuit ProSeries 1040, and Tax & Accounting Software's Professional Tax System are among many tax **products** and resources described for the 1999 tax season. Among platforms supported are Windows, DOS, and the **Web**. CCH's Tax Research Network will provide global access to ProSystem fx with two available models. The first will be served up from CCH's servers, and the second will allow customers to store their own data and retrieve it from the **Internet** or any other communications link. Taxprep.com sends data calculated on the vendor's servers to local drives for preparers participating in a pilot program. Visual Practice Management is being **integrated** with the **vendor's** tax **software**, and CCH will link Pacs for Windows and Tax Research Network with ProSystem fx. GoSystem Remote Server is **Web**-based, and Arthur Andersen may provide a **Web**-based organizer for the A-Plus-Tax **product** line. Creative Solutions will provide an electronic file cabinet so that tax preparers can store documents, including e-copies of tax returns and other scannable documents, as files. Creative Solutions has also strengthened UltraTax Planner with eight new states and a generic state. Intuit will add a Tax Planner to ProSeries 1040, and Orrtax has allied with Sage US to provide IntelliTax Client Manager for TeleMagic.

COMPANY NAME: RIA (550621); CPASoftware (576026); CCH Inc (545147);
Intuit Inc (447013); Tax & Accounting Software Corp (497894)
SPECIAL FEATURE: Charts
DESCRIPTORS: Accountants; DOS; IBM PC & Compatibles; Income Tax; Internet;
Tax Planning; Tax Return Preparation; Windows
REVISION DATE: 20020923

14/5/10

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00118366 DOCUMENT TYPE: Review

PRODUCT NAMES: Oracle Strategic Procurement (727539); Operating Resource
Management System (ORMS) (674231); E-Procurement (767379); Commerce One
Buy (705918)

TITLE: Workflow: A Must for Your Internet Procurement Solution
AUTHOR: Rugullies, Erica
SOURCE: e-Business Advisor Magazine, v17 n6 p16(2) Jun 1999
ISSN: 1098-8912

Homepage: <http://www.adbr.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Oracle's Oracle Strategic Procurement, Ariba Technologies' Operating Resource Management Systems (ORMS), Clarus' E-Procurement, and Commerce One's BuySite are highlighted in a discussion of e-commerce-based workflow systems that operate with an **Internet** procurement system to streamline many common business functions and make them more efficient. Versatile, intuitive, **Internet**-based procurement software enhances the buying experience for the buyer and the supplier. E-procurement can also be shaped to support an organization's business rules for purchasing. It also can streamline tasks, including routing, requisitions, delegation of approvals, and sending shipping notices or notifications for pending or approved requisitions. Oracle Strategic Procurement is a third-generation **Internet**-enabled procurement package that provides users with a graphical view of requests' locations in the process, from the time the request is generated to fulfillment. Integration with suppliers' business applications is requisite. ORMS, another procurement software package, is easy-to-use and administer, versatile, and has some new abilities to provide inter-enterprise process automation via the Ariba.com network. BuySite is **integrated** with the **vendor**'s MarketSite **product**, which provides catalog content to buyers and automates such processes as purchase order submissions. Intelisys and Staffware have collaborated to provide a component object model (COM) interface and other technology that allows powerful integration with external workflow systems.

COMPANY NAME: Oracle Corp (010740); Ariba Inc (635961); Clarus Corp (587737); Commerce One Operations Inc (630888)
SPECIAL FEATURE: Charts
DESCRIPTORS: E-Commerce; Purchase Orders; Purchasing; Shipping; Workflow
REVISION DATE: 20020819

14/5/11

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00117979 DOCUMENT TYPE: Review

PRODUCT NAMES: Online Merchant Windows 9x & NT (717312); Web Business Builder 1.3.2 Windows 9x & NT (718793)

TITLE: Not-So-Effortless E-Commerce
AUTHOR: Ulanoff, Lance
SOURCE: Windows Magazine, v10 n7 p82(1) Jul 1999
ISSN: 1060-1066
Homepage: <http://www.winmag.com>

RECORD TYPE: Review
REVIEW TYPE: Product Comparison
GRADE: Product Comparison, No Rating

Stumpworld Systems' **Online** Merchant and IMSI's **Web** Business Builder 1.3.2 are reviewed e-commerce packages that allow users to sell **online**. Both assist in development and launching of an **online** store. **Online Merchant** is a **one-stop solution** that leads its market by gathering more user data in advance, but its operation is complicated and little guidance is provided. The user must know that the Interface step is the one where text is added and edited for welcoming, instruction, and store policies. In the Commerce step, users define order processing and payment choices, along with discount, shipping, and **gift** conditions. Users then input a **product** catalog and the software organizes **products** by category and name. The Publish button does not provide a preview, but rather a view of the site after it has been created. **Web** Business Builder may be the more conventional application of the two, with a friendly, if somewhat

ugly, interface and WYSIW page editing. The user works with seven process buttons (New Web , Open Web , Styles, Build, Data, Preview, and Help). No wizard is provided, but following the seven steps is equally effective. The user can choose from 30 styles, and using the Build step takes the user to a screen that allows definition of properties for separate pages and addition of new pages.

PRICE: \$99

COMPANY NAME: Stumpworld Systems Inc (665347); International
Microcomputer Software Inc (IMSI) (396451)
SPECIAL FEATURE: Charts Screen Layouts
DESCRIPTORS: E-Commerce; EFT (Electronic Funds Transfer); Internet
Marketing; Retailers; Windows NT/2000; WYSIWYG
REVISION DATE: 20010330

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00116385 DOCUMENT TYPE: Review

PRODUCT NAMES: BusinessWare (719307); SB Interactive Selling System
(744611)

TITLE: Vitria and Selectica Link Large-Scale Applications

AUTHOR: McKendrick, Joseph

SOURCE: ent, v4 n7 p21(2) Apr 7, 1999

ISSN: 1085-2395

HOME PAGE: <http://www.entmag.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

Vitria Technology's BusinessWare and Selectica's Internet Selling System comprise a combined product configuration that can link a Web front-end to an enterprise resource planning (ERP) back end without significant amounts of re-programming. Fujitsu PC chose the configuration to connect a back-end Oracle ERP database to a Web-enabled ordering system for resellers. The system is designed to significantly speed order fulfillment. The combined tools from Vitria and Selectica allow Fujitsu to integrate data and to reduce delivery cycles for computer notebooks to under five days, a cycle that is one week shorter than before the products were deployed. BusinessWare is part of the enterprise application integration (EAI) software category. At Fujitsu, a Vitria BusinessWare connector links Java-based Internet Selling System with buyers during the entire purchasing cycle. With the connector, Selectica's application can interoperate with various legacy and ERP systems. EAI products' primary advantage is their ability to perform as a higher-level link for organization and integration of steps required to complete a business task.

COMPANY NAME: Vitria Technology Inc (634549); Selectica Inc (621528)
SPECIAL FEATURE: Screen Layouts
DESCRIPTORS: Enterprise Application Integration; Enterprise Resource
Planning; Internet Marketing; Internet Utilities; Manufacturing; Sales
Force Automation
REVISION DATE: 20021024

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DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00115589 DOCUMENT TYPE: Review

PRODUCT NAMES: LoadRunner UNIX & Windows (492132); Performance Studio

(716723); SilkPerformer (742929); WebLoad (729787)

TITLE: Minimize Your Risk with Proactive Performance Testing
AUTHOR: Jaeger, Bill
SOURCE: e-Business Advisor Magazine, v17 n4 p32(4) Apr 1999
ISSN: 1098-8912
HOME PAGE: <http://www.advisor.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Mercury Interactive's LoadRunner, Rational Software's Performance Studio, Segue Software's Silk Performer, and RADVIEW Software's **WebLoad** are **products** highlighted in a discussion of proactive performance testing **products** that can minimize the risk of customer base erosion due to poor **Web** site performance during peak hours of demand. Companies must retain customer confidence by eliminating unpredictable delays, downed **systems**, and lost **transactions**. **Combined transaction** load, stress, and endurance testing can find speed-bumps that are otherwise not detectable with manual diagnostics and analysis. LoadRunner is an all-purpose client/server and **Web** performance testing tool that can be integrated with the vendor's test execution, defect management, and functional testing tools. LoadRunner may be the most full-featured solution available and is also the only one that supports Windows and UNIX platforms for test creation, load generation, test control, and results analysis. Performance Studio is similar and can be **integrated** with the **vendor's** other **products**. Silk Performer is for **Web** performance-testing only, and has an extensible design that supports traditional and World Wide **Web**-based client/server system testing, text execution, and defect management. **WebLoad** is also a **Web**-specific performance testing toolset, and has such unique features as the use of JavaScript as its scripting language, and Cruise Control, a tool that allows users to establish load performance thresholds to which **WebLoad** can automatically increase.

COMPANY NAME: Mercury Interactive Corp (523747); Rational Software Corp (519201); Segue Software Inc (561525); RadView Software Inc (649236)
SPECIAL FEATURE: Charts
DESCRIPTORS: Authoring Systems; IBM PC & Compatibles; Internet Utilities; Performance Monitors; Program Development; Software Testing; System Performance; UNIX; Web Site Design; Windows
REVISION DATE: 20000530

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00115425 DOCUMENT TYPE: Review

PRODUCT NAMES: Ensemble (744166); CostGuard 2.0 (744174); iPhoneEX (744182); Infranet IPT (744191); Convergent Billing Platform (744204)

TITLE: IP Telephony's Black Art: Making Five-Cents-A-Minute Add Up, Too!
AUTHOR: Muraskin, Ellen
SOURCE: Computer Telephony Magazine, v7 n1 p59(9) Jan 1999

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Billing is a major part of IP (**Internet**) telephony. The IP billing industry is in its infancy, but there are already demonstratable **products**, including Amdocs' Ensemble, InfoDirections' CostGuard 2.0, Mind CTI's iPhoneEX, Portal Software's Infranet IPT, and Saville's Convergent Billing Platform. Amdoc's convergent system, Ensemble, has been sold since 1995 to most of the former RBOCs and other major telecom firms. Ensemble is now available for voice-over-IP, with the announcement to install it for

managing the billing for T wholesaler and retailer Delt Customers can look over the status of their accounts and call records in real time, buy minutes, and get PIN numbers with a credit card. The system is integrated with CyberCash. Users can choose price plans and block calls to 900 numbers. CostGuard is a Windows NT-based program. It is not truly real time and not meant for VoIP-only telecom companies, but its emphasis is on convergence of multiple services and open systems. The low-end **product** for switchless resellers has entry-level billing, customer care and rating, and is built on top of the Microsoft Access database. Mind CTI's iPhoneEX call management software for IP now has a real-time gateway control and supports pre-paid debit cards and accounts. Portal's Infranet IPT billing package does a good job in laying out the framework for billing. It handles pre- and post-paid billing and can scale to millions of users. Saville's Convergent Billing **Platform** provides a **one - stop shopping** and billing **platform** for cellular, paging, cable TV, and others, including IP telephony.

COMPANY NAME: Amdocs Ltd (660868); Info Directions Inc (IDI) (660876);
MIND CTI Inc (657964); Portal Software Inc (660973); Saville Systems
PLC (618985)
SPECIAL FEATURE: Screen Layouts
DESCRIPTORS: Call Accounting; Computer Telephony; E-Billing; IBM PC &
Compatibles; Utility Billing; VoIP; Windows NT/2000
REVISION DATE: 20011130

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DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00114161 DOCUMENT TYPE: Review

PRODUCT NAMES: Microsoft Site Server 3.0 Commerce Edition (658057);
Netscape CommerceXpert (703311)

TITLE: Microsoft, Netscape take on e-commerce
AUTHOR: Symoens, Jeff
SOURCE: Federal Computer Week, v12 n39 p23(3) Nov 23, 1998
ISSN: 0893-052X
HOMEPAGE: <http://www.fcw.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Microsoft and Netscape are both targeting e-commerce with their newest solutions; however, Microsoft Site Server 3.0 Commerce Edition and Netscape's Netscape CommerceXpert each take different approaches. Site Server is an out-of-the-box set of packaged tools, while the Netscape **solution** is a **vendor - integrated solution** available with consulting services. Both, however, require programming before acceptable results can be produced. Site Server runs only on Windows NT Server 4.0 and **Internet** Information Server 4.0. The **product** is a kit for building a complete e-commerce site. There are tools for quickly building an **online** store, but it goes much further than that, offering more tools for customization and for leveraging the full benefits of the platform. The platform is highly customizable, and allows for **product** catalog creation, order management, and transaction process management. It does not provide back-end financial transaction processing, however. CommerceXpert is Netscape-centric, although it can be used with non-Netscape **Web** servers. Several of the SuiteSpot components are included, such as Enterprise Server and Messaging Server, in the overall package. The suite of **products**, some from Netscape and some from third parties, provides a best-of-breed solution for e-commerce at various levels of functionality.

COMPANY NAME: Microsoft Corp (112127); Netscape Communications Corp
(592625)
SPECIAL FEATURE: Screen Layouts Charts

DESCRIPTORS: E-Commerce; Government; IBM PC & Compatible; Internet
Marketing; Internet Utilities; Windows NT/2000
REVISION DATE: 20010330

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DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00111597 DOCUMENT TYPE: Review

PRODUCT NAMES: GemStone/J 2.0 (722944); EA Studio 2.0 (770264); Salvo
Server 4.0 (603015)

TITLE: New App Servers For Front, Middle Office
AUTHOR: Karpinski, Richard
SOURCE: InternetWeek, v738 p29(2) Oct 26, 1998
ISSN: 0746-8121
HOMEPAGE: <http://www.internetwk.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

New application servers are offering more powerful ways to build three-tier enterprise and **Web** applications, with tools such as GemStone Systems' GemStone/J 2.0, Sybase's Enterprise Application Studio 2.0, and Simware's Salvo Server 4.0. GemStone/J combines Java, CORBA, and Enterprise JavaBeans technologies. With CORBA, GemStone provides a mature infrastructure underneath the interoperability found in Enterprise JavaBeans. With the **integrated** object **transaction** monitor (OTM), the **product** will have a great deal of appeal to users writing a substantial amount of server logic and users with steep back-end integration requirements. The Java-based OTM will give developers the tools to build component-based transactional applications that work with multiple databases. Sybase's Enterprise Application Studio and Enterprise Application Server incorporate the Jaguar CTS component transaction server and PowerDynamo dynamic **Web** page server. Some of the features include page caching and scheduling, security via SSL, and a multithreaded multiprocessor engine. It also adds development tools, including PowerBuilder and PowerJ. Salvo Server is focused on simplifying development of applications using COM and Microsoft Transaction Server.

COMPANY NAME: GemStone Systems Inc (435015); Sybase Inc (414981);
NetManage Inc (525375)
SPECIAL FEATURE: Charts
DESCRIPTORS: Distributed Processing; Java; Network Software; OOP (Object
Oriented Programming); PowerBuilder; Program Development
REVISION DATE: 20020228

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00107159 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Sun Microsystems Inc (850403); Company--Microsoft
Corp (850195)

TITLE: Is integration off the mark?
AUTHOR: Paone, Joe
SOURCE: LAN Times, v15 n8 p40(1) Apr 13, 1998
ISSN: 1040-5917
HOMEPAGE: <http://www.lantimes.com>

RECORD TYPE: Review
REVIEW TYPE: Company

'Sun Microsystems and Microsoft could eventually force out the - stop security **product vendors**, and there is no doubt that both vendors would like to rule the market. For example, Sun recently announced a secure business network strategy that is built on its OSs, network management software, and directories. The solutions stress integration and embedding of security functions into current systems and software. Sun will also offer firewall, authentication, encryption, and tunneling **products**, and will cut prices. To try and buck Sun's plans, several smaller security vendors who have complementary **products** have merged, in an effort to be full-solution providers. The companies plan to offer firewalls, authentication, secure remote access, encryption, and security management under one corporate strategy. When Sun undercuts point- **product vendors** on price, its aim is to eliminate the whole point- **product market**, says Humphrey Polanen, general manager of **Internet** commerce and security at Sun. Sun finds point **products** lacking, and believes that security should be built in to servers and OSs. Point **products** are add-ons that are not integrated or created as components that fit into the network infrastructure. They are difficult to concatenate to create a smooth flowing system and can be less stable than built-in security functions.

COMPANY NAME: Sun Microsystems Inc (385557); Microsoft Corp (112127)
SPECIAL FEATURE: Tables
DESCRIPTORS: Computer Security; Network Administration; Network Software;
Software Marketing
REVISION DATE: 20020703

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DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00106012 DOCUMENT TYPE: Review

PRODUCT NAMES: OmniGuard (520594); Defender (303291); Gauntlet Internet Firewall (560278)

TITLE: Firewalls: best of breed or single vendor?
AUTHOR: Sykes, Rebecca
SOURCE: InfoWorld, v20 n7 p51(2) Feb 16, 1998
ISSN: 0199-6649
HOMEPAGE: <http://www.infoworld.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Axent Technologies' OmniGuard and Defender, as well as firewalls from OmniGuard, as well as Gauntlet firewalls from Trusted Information Systems and Raptor are the kinds of **products** managers may need to think about accepting as part of a single **vendor package**. **One - stop shopping** has its advantages in terms of convenience and unified customer support, but the packages offered may not provide the level of technology desired. One MCI customer, for example, found that a firewall from Raptor offered with MCI's **Internet** service provider did not provide the protection needed. The customer opted to spend more money and deal with the extra time needed to learn and install Trusted Information Systems' Gauntlet firewall. Best-of-breed **products** and cheapest deals are not always compatible goals. Some combinations do turn out to meet both goals, however. Axent Technologies OmniGuard security suite and Defender dynamic password token software worked well together for one customer. Another found a good combination in Security Dynamics Technologies' security tokens, and the encryption and digital certification **products** from Security Dynamics' subsidiaries, RSA Data Security and VeriSign. In addition to weighing the worth of the technology offered in combination packages, IT professionals should look for modular **products** that can be replaced if companies go out of business.

COMPANY NAME: Symantec Corp (386251); Secure Computing Corp (586374)

DESCRIPTORS: Computer Security; Firewalls; Internet Security; Internet Utilities; Internetworking; Intranets; Network Administration; System Monitoring

REVISION DATE: 20020630

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00104548 DOCUMENT TYPE: Review

PRODUCT NAMES: Commerce Exchange 2.0 (675245)

TITLE: Legacy data links shrink costs

AUTHOR: Millman, Howard

SOURCE: InfoWorld, v20 n1 p51(2) Jan 5, 1998

ISSN: 0199-6649

HOME PAGE: <http://www.infoworld.com>

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: A

Commerce Exchange 2.0 from InterWorld Corporation is a very powerful, yet flexible **product** that will be worth its steep cost for some growing **Internet** mall companies. Commerce Exchange can increase employee productivity and improve the quality of **Internet** commerce services while at the same time lowering cost. It is highly scalable and can adapt to particular business processes simply. Commerce Exchange offers extensive integration with back-end systems. This gives powerful control to the sales and marketing people who have the most knowledge about what the customer wants. Changes made to the system are made in real-time. There is no need to reboot a server or the application. The modular, object-oriented architecture of this **product** adapts it to existing hardware and software; there is no need for the user to have to adapt to it. It offers platform independence along with special support for Microsoft's Windows and Sun's Solaris **platforms**. **Commerce** Exchange can be **integrated** with enterprise database and mainframe applications, and it is completely customizable. It outshines its competitors because of the access it provides to back-end data in legacy systems. This is what will save its users time and money.

COMPANY NAME: InterWorld Corp (636401)

SPECIAL FEATURE: Screen Layouts

DESCRIPTORS: IBM PC & Compatibles; Internet Marketing; Marketing Information; Retailers; Solaris; Sun; Windows

REVISION DATE: 20010330

14/5/20

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00101432 DOCUMENT TYPE: Review

PRODUCT NAMES: Microsoft Internet Information Server (591645); Microsoft Visual Studio 97 (657441); Microsoft Transaction Server (642967); Microsoft BackOffice Server (519847); Microsoft Windows NT Server Advanced (442674)

TITLE: The OS pays off

AUTHOR: Sarna, David E Y Febish, George J

SOURCE: Datamation, v43 n4 p27(2) Apr 1997

ISSN: 0011-6963

HOME PAGE: <http://www.datamation.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Microsoft's Microsoft **Internet** Information Server (IIS), Microsoft Visual Studio 97, Microsoft Transaction Server, Microsoft BackOffice Suite, and Microsoft Windows NT Advanced Server are **products** highlighted in a discussion of the ability of Microsoft Transaction Server (MTS) to combine the features of a transaction processing monitor with an object request broker in one intuitive package. MTS, says Microsoft, could lower development resources required for multitier applications by between 30 and 40 percent. MTS is critical to scalable, enterprise computing on PCs because it provides an elegant paradigm in which units of work for the business application are programmed in the development tool chosen by the developer to create standard, single user ActiveX Dynamic Link Libraries. Tools that can be used include, for example, Fujitsu COBOL or MICRO Focus' Visual Object COBOL, Borland's Delphi, Microsoft's Microsoft Visual Basic 5.0, Visual C++, and Visual J++, or Symantec's Cafe. Common Object Model (COM) and Distributed COM (DCOM) provide connectivity, and remote connectivity is implemented with DCOM over a TCP/IP network so that **Internet** -initiated **transactions** can be **integrated** to an **application**. Microsoft is also revamping Merchant Server's design to run under MTS. Merchant Server is also an impressive application because it automates most **Internet** commerce tasks, so the programmer need only work on sales logic.

COMPANY NAME: Microsoft Corp (112127)
DESCRIPTORS: Distributed Processing; IBM PC & Compatibles; IIS;
Integration Software; Middleware; Network Servers; Network Software;
OLTP; System Monitoring; Windows NT/2000
REVISION DATE: 20001130

14/5/21

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00098127 DOCUMENT TYPE: Review

PRODUCT NAMES: Unicenter Network & Systems Management (616656); Enlighten for UNIX/DSM 2.0 UNIX (637297); Tivoli Enterprise 10 (717517); PLATINUM AutoXfer (642851); Unicenter AutoSys Job Management (557145)

TITLE: Systems Management: The Next Corporate IS Frontier
AUTHOR: Boardman, Bruce
SOURCE: Network Computing, v7 n18 p50(11) Nov 15, 1996
ISSN: 1046-4468
HOMEPAGE: <http://www.NetworkComputing.com>

RECORD TYPE: Review
REVIEW TYPE: Product Comparison
GRADE: Product Comparison, No Rating

Computer Associates International's CA-Unicenter TNG, ENlighten Software Solutions' Enlighten/Distributed Systems for UNIX 2.0, Tivoli Systems' Tivoli Management Environment (TME) 10, and PLATINUM Technology's PLATINUM AutoXfer and PLATINUM AutoSys are highlighted in a discussion of systems management software that manages client/server enterprises. This class of tool is divided into three architectures: closely **integrated**, single-vendor monolithic **products**; best of breed point **products**, which can be difficult to integrate, although technically superior; and standardized frameworks implemented by vendors to unite systems management disciplines. CA-Unicenter TNG, still under development, will provide many applications in an object-oriented (OO) system with a 3D console and free software development kit with add-on **products** available for such tasks as database, software distribution, help desk, **Internet**, and session management. TME 10 combines IBM's SystemView and Tivoli's Courier systems to support Intel, OS/400, and System/390 management in one framework that supports third-party vendors as well. PLATINUM's best-of-breed toolset has three components, 'strong, specific point solutions, integratable related

'point solutions, and an **anti-framework** framework.' Enlighten is a totally self-sufficient package that manages UNIX systems well. It has a job scheduler that is an intuitive GUI front end for UNIX's cron.

COMPANY NAME: Computer Associates International Inc (081957); Enlighten Software Solutions Inc (623709); Tivoli Systems Inc (516007)
SPECIAL FEATURE: Charts Buyers Guides
DESCRIPTORS: Data Center Operations; Distributed Processing; IBM 390; IBM PC & Compatibles; Network Administration; Network Management; Network Software; OS/400; System Monitoring; UNIX
REVISION DATE: 20020630

14/5/22

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00088210 DOCUMENT TYPE: Review

PRODUCT NAMES: Network Software (830020)

TITLE: 1995: Networking Comes of Age
AUTHOR: Staff
SOURCE: Communications Week, v589 pl(2) Dec 18, 1995
ISSN: 0746-8121

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

Network managers say they had to deal with many changes in 1995, including increased support for integrated multimedia applications and electronic commerce. In addition, AT&T again deconsolidated, and IBM acquired Lotus Development. Novell sold off WordPerfect and UnixWare, and Microsoft released Windows 95 with improved built-in networking. Shortages of asynchronous transfer mode (ATM) **products** dampened **sales**, and use of **integrated** services digital network (ISDN) and frame-relay took off. **Internet** and replicated server use grew, and the whole world learned about the resources of the **Internet** and the World Wide **Web**. Sun Microsystems gained control of **Internet** programming with Java, and questions about electronic commerce brought home to network managers the importance of **Internet** security. Many other important networking events of 1995 are discussed.

COMPANY NAME: Vendor Independent (999999)
SPECIAL FEATURE: Charts
DESCRIPTORS: Internet; LANs; Multimedia; Network Administration; Network Software
REVISION DATE: 20020630

14/5/23

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00077293 DOCUMENT TYPE: Review

PRODUCT NAMES: EXTRA! Personal Client 6.0 (560413); OpenMind (525731); NetWizard (530468); IRMA (550183)

TITLE: CDPD hitched to client access
AUTHOR: Moeller, Michael Musich, Paula
SOURCE: PC Week, v12 n15 pl(3) Apr 17, 1995
ISSN: 0740-1604

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

CDPD (Cellular Digital Packet Data) is supported in Attachmate Extra Personal Client 6.0, OpenMind, NetWizard, and Irma **products**, according to McCaw Cellular Communications and Attachmate. McCaw wants to expand corporate use of its wireless services and has also made deals with other **vendors**. CDPD is **integrated** with **Systems** Network Architecture (SNA) **products** from Attachmate, including gateways, groupware, remote LAN access, and database **products**. CDPD greatly expands the market for Attachmate applications, providing functions for remote troubleshooting, on-site credit application and loan approval, and inventory access for just-in-time delivery. Extra Personal Client 6.0 is a powerful application that merges remote connection functions. Attachmate applications support Transmission Control Protocol/ **Internet** Protocol (TCP/IP) and CDPD is an IP-based packet network, which means that no application code must be changed to transmit via wireless connection.

COMPANY NAME: Attachmate Corp (417041)
SPECIAL FEATURE: Charts
DESCRIPTORS: Enterprise Application Integration; IBM PC & Compatibles;
Network Software; Remote Network Access; Wireless Networks
REVISION DATE: 20010730

14/5/24

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00073301 DOCUMENT TYPE: Review

PRODUCT NAMES: LinkWorks (358118)

TITLE: Audi AG, VW, ready to deploy LinkWorks

AUTHOR: Chepetsky, Susan M

SOURCE: digital news & review, v12 n2 p8(1) Jan 23, 1995

ISSN: 0739-4314

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

A large European auto manufacturer plans to use LinkWorks, a graphical user interface (GUI) -based, object-oriented (OO) client/server workgroup application to make workgroup computing faster; the **product** obviates the need for standard data transports and increases the quantity of data available for a particular process at any given time. LinkWorks provides secure workflow functions, and future plans for the system include a help desk system, **product** development, and manufacturing projects. Currently, an 80-user **integrated sales** and logistics **system** is **online** for a dealer, providing instant access via a network to customer data, and supporting better order fulfillment. Sales, logistics, and intracompany communication are faster, according to the VP of systems integration.

COMPANY NAME: Compaq Computer Corp (462977)
DESCRIPTORS: Client/server; DEC; Groupware; Manufacturing; Network
Software; Workflow
REVISION DATE: 19990130

14/5/25

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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00070815 DOCUMENT TYPE: Review

PRODUCT NAMES: AutoCAD (739031); Gopher (832596); Mosaic (835234);
Internet in a Box (523313); NetCruiser (509612)

TITLE: AutoCAD in the Fast Lane

AUTHOR: Evans, Dale
SOURCE: Cadence, v9 n10 p72(11) Oct 1994
ISSN: 0887-9141
HOMEPAGE: <http://www.cadenceweb.com>

RECORD TYPE: Review
REVIEW TYPE: Product Analysis
GRADE: Product Analysis, No Rating

AutoCAD users running Macs, PCs, and UNIX workstations can download many files for personal and professional use from the **Internet**, via file transfer protocol (FTP) server sites. AutoCAD patches are in the ACAD forum on CompuServe and the Autodesk FTP server. Gopher assists in navigating the **Internet**, with a list of servers, text and graphics files, search tools, and other **items**. Users stay current on AutoCAD news via Usenet News. **Internet** surfers browse the World Wide **Web**'s hypertext data, which provides a home page with text, hypertext, pictures, and symbols; users click an **item** to link to another server. Mosaic, a client/interface developed by the National Center for Supercomputing Applications, is a **Web** browser, and SPRY's **Internet** in a Box and Netcom **Online** Communications' NetCruiser provide **one - stop shopping for Internet software** and manuals.

COMPANY NAME: Autodesk Inc (134732); Vendor Independent (999999);
Sprynet (530476); NetCom On-Line Communications Services Inc (584801)
SPECIAL FEATURE: Program Listings
DESCRIPTORS: AutoCAD; CAD; CAD CAM; Graphics for Science & Engineering;
Internet; ISP (Internet Service Providers); Search Engines
REVISION DATE: 20020330

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Set	Items	Description
S1	307770	(INTEGRATED OR COMBINED OR ONESTOP OR ONE()STOP) (3N) (SALES OR SELLING OR COMMERCE OR ECOMMERCE OR EBUSINESS OR SHOP? OR TRANSACTION? ? OR MERCHANT? ? OR VEND???)
S2	64109	S1(3N) (SYSTEM? ? OR PROGRAM? ? OR PRODUCT? ? OR APPLICATION? ? OR SOFTWARE OR TOOLKIT? ? OR KIT? ? OR PACKAGE? ? OR PLATFORM? ? OR SOLUTION? ? OR MODULE? ?)
S3	23666	S2(S) (INTERNET OR ONLINE OR ON()LINE OR WEB???)
S4	10073	(STOREFRONT OR STORE()FRONT) (5N) (SYSTEM? ? OR PROGRAM? ? OR PRODUCT? ? OR APPLICATION? ? OR SOFTWARE OR TOOLKIT? ? OR TOOL OR KIT OR PACKAGE OR PACKAGES OR PLATFORM? ? OR MODULE? ? OR SOLUTION? ? OR PART? ? OR ELEMENT? ? OR PIECE? ?)
S5	18570744	MERCHANDISE OR ITEM? ? OR PRODUCT? ? OR GOODS OR GIFT? ?
S6	379294	S5(5N) (DATABASE? ? OR DATA()BASE? ? OR REPOSITOR??? OR SERVER? ?)
S7	203166	(RECOMMEND? OR SUGGEST?) (5N) (SHOP???? OR BUY??? OR S5)
S8	4808166	AD OR ADS OR ADVERTIS??? OR ADVERTISEMENT? ? OR PROMOTION?
S9	1193142	REPORT??? (5N) (SALES OR TRANSACTION?? OR REVENUE? ? OR PROF-

IT? ?)

S10	49659	STOREFRONT OR STORE() FRONT
S11	2557	S3(S)S7:S10 OR S3(50N)S7:S10
S12	0	S3(S)S7(S)S8(S)S9(S)S10
S13	1588	S3(S)S8
S14	61	S13(S)S6
S15	27	RD (unique items)
S16	36	S3(S)S7
S17	19	RD (unique items)
S18	153	S3(S)S4
S19	61	RD (unique items)
S20	45	S19 NOT PD>20001103
S21	233	S3(10N)S10
S22	95	RD (unique items)
S23	67	S22 NOT PD>20001103
S24	29	S23 NOT (S15 OR S17 OR S20)
S25	185	S3(S)MODULES
S26	98	RD (unique items)
S27	67	S26 NOT PD>20001103

15/9/10 (Item 10 from file: 621)
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)
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01824046 Supplier Number: 54055395 (THIS IS THE FULLTEXT)
**Art Technology Group Partners With Informix to Deliver Industry-Leading
E-Commerce Solutions.**

Business Wire, pl361

March 9, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 659

TEXT:

BOSTON--(BUSINESS WIRE)--March 9, 1999--

Informix to provide complete value-priced E-Commerce solution

Incorporating ATG's Dynamo Relationship Commerce Product Suite

Art Technology Group (ATG) today announced a strategic alliance with Informix(R) Corporation (Nasdaq:IFMX) to provide enterprise customers with a complete value-priced solution for developing and deploying e-commerce and personalization applications. Under the terms of the agreement, Informix will license ATG's Dynamo(R) Relationship Commerce(tm) product suite that will leverage the capabilities of Dynamo's highly-scalable Web application server, commerce applications and personalization technologies and Informix's market presence and experience in enterprise data management and services. ATG's Dynamo product suite offers the industry's most open and highly scalable platform for managing online relationships.

The agreement will allow Informix to integrate and extend ATG's Dynamo product suite to enable customers worldwide to successfully manage their businesses over the Web. The agreement serves as a core element of Informix's major push into the e-commerce market and gives enterprise customers a flexible, scalable, high-performance Internet customer relationship management solution on which to leverage Web and e-commerce environments for business advantage. For ATG, the agreement is a significant step forward in the Company's strategy to extend the use of the Dynamo Web application and personalization platform in conjunction with key technology partners and integrators.

"Many leading providers of ERP and other legacy enterprise systems from content management and databases, to order management and customer support, are realizing that the Internet and e-commerce markets are huge opportunities for growth," said Jeet Singh, president and CEO, ATG. "The Dynamo platform is unique in its ability to deliver enterprise scalability and extensibility as these companies move to deal with the growing requirements of interfacing to the customer. Informix's strengths in the financial, retail, and telecommunications markets are very complementary to ATG's products and overall strategy."

"Our customers want a complete and cost-effective solution that will quickly get them up and running doing business on the Web," said Wes Raffel, vice president of the i.Informix Division. "ATG's Dynamo e-commerce technology provides an integral piece to help us provide customers with a scalable solution that can tackle highly transactive online business sites, while giving them a lucrative return on their investment."

Specifically, the agreement allows Informix to license ATG's complete Dynamo product suite for integration with Informix's enterprise-class database server, Web product technologies, and consulting services for an entirely new customer relationship management solution.

About ATG's Dynamo Products

ATG's Dynamo offers the industry's only high-performance, scalable, Web-centric personalization server and e-commerce applications for enterprise-wide sites that improves customer satisfaction and builds loyalty on commerce-driven Web sites. The Dynamo application platform has been architected to incorporate best-of-breed products ranging from document management to ERP and transaction management systems. Targeted at companies looking to use the Web to build long-term relationships with their customers, the Dynamo suite addresses one of the primary challenges in developing and managing enterprise-wide e-commerce applications: how to deliver the right content to the right user across multiple business support systems. Consisting of two components -- Personalization **Server** and Commerce Applications -- the Dynamo **Product Suite** provides

integrated e-commerce capabilities for site development, personalization, selling, and advertising management.

ABOUT ART TECHNOLOGY GROUP

Art Technology Group is the innovator of Internet products and services that enable leadership companies to do business online. Recognized as one of the industry's most experienced and knowledgeable online development firms, ATG delivers applications that apply personalization to electronic commerce to create more rewarding and successful customer interactions -- the core of Relationship Commerce. ATG's Internet commerce solutions enable organizations to extend their core businesses, whether in consumer retailing, financial services, publishing, or entertainment quickly, easily and successfully into the online environment. ATG customers include BMG Direct, Eastman Kodak, Harvard Business School, Herman Miller, John Hancock Funds, Scudder Kemper Investments, Sony Online Entertainment and Sun Microsystems, among others.

Dynamo is a registered trademark of Art Technology Group. Relationship Commerce is a trademark of Art Technology Group. Informix is a registered trademark of Informix Corporation.

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PUBLISHER NAME: Business Wire

COMPANY NAMES: *Art Technology Group Inc.; Informix Software Inc.

GEOGRAPHIC NAMES: *1USA (United States)

PRODUCT NAMES: *7372000 (Computer Software)

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

SIC CODES: 7372 (Prepackaged software)

NAICS CODES: 51121 (Software Publishers)

15/9/13 (Item 13 from file: 621)

DIALOG(R) File 621:Gale Group New Prod. Annou. (R)

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01477709 Supplier Number: 47053754 (THIS IS THE FULLTEXT)

GC Tech's GlobeID Payment Internet commerce software supports Microsoft Merchant Server.

Business Wire, p01211286

Jan 21, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 835

TEXT:

NEW YORK--(BUSINESS WIRE)--Jan. 21, 1997--GC Tech, Inc. today announced the integration of its GlobeID(TM) Payment Internet commerce software with Microsoft(R) Merchant Server. GlobeID Payment offers merchants and consumers an Internet payment system that supports micropayments, multiple currencies and a maximum level of security and privacy.

We're excited to see GC Tech's GlobeID Payment software integrated with Merchant Server," said Hank Vigil, General Manager of the Internet Commerce Group at Microsoft. "GlobeID allows merchants to accept payment on Merchant Server sites in a variety of currencies, thus making international commerce over the Internet much simpler."

"Microsoft Merchant Server's excellent support services and tools combined with the GlobeID Payment Merchant Kit make setting up Internet storefronts and selling online an easy and cost efficient process - and one that greatly expands merchants' potential market places," said Fabrice de Comarmond, Executive Vice President of GC Tech.

"We are extremely excited to be integrated with Microsoft Merchant Server, as merchants can now develop and run their Internet storefronts with Merchant Server and have their transactions authenticated, certified and processed by a GlobeID Payment Operator," said Jean Philippe Sarraut, GC Tech's Chief Operating Officer. "The Internet is a market without borders - presenting merchants with the challenge of handling payments in different currencies along with associated tax and regulatory requirements. We designed GlobeID with a unique international approach that specifically addresses these issues."

GC Tech has developed a GlobeID Payment Merchant Kit (PMK) for Microsoft Merchant Server, now available from GC Tech. The kit will ease

access for those Web sites running Microsoft Merchant Server seeking trusted intermediaries, banks, to process their payment transactions. As additional GlobeID Operators launch operations in the future, Merchant Server users will have access to a growing network of consumers. Additionally, Web site builders and software integrators from around the world can now distribute Internet commerce solutions that support both the Microsoft Merchant Server and GlobeID Payment.

GlobeID Payment is available for commercial use today. In early 1996, GC Tech licensed GlobeID Payment to Kleline S.A., a division of the French Paribas banking group. In September 1996, Kleline exited its pilot test and started commercial operations as the first GlobeID Payment Operator. Today, Kleline acts as payment intermediary for more than 100 merchants. Banco Bamerindus, a leading Brazilian bank with more than 6.3 million account holders, is operating a pilot version of GlobeID Payment and plans to move from test to commercial operations soon. Additional banks in Europe, South America and Asia are expected to become GlobeID Operators and plan to launch operations in the first half of 1997.

About Microsoft(R) Merchant Server

Microsoft **Merchant Server** is an **integrated Internet selling solution** that allows companies to develop **Internet** selling sites quickly and easily. Microsoft Merchant Server is designed to provide unparalleled functionality for **Internet** commerce, including detailed user and order tracking, the ability to conduct dynamic **promotion**-based merchandising, support for any **product database** schema, extensible APIs, and store-creation tools such as sample store templates and support for most HTML authoring tools. The integrated solution is intended to reduce the amount of custom development time and effort required by companies to set up a commerce site on the **Internet**.

About GlobeID Payment

GC Tech's GlobeID Payment technology offers a maximum level of security, enables micropayments and supports payments in multiple currencies. GlobeID does not transmit credit card numbers over the Internet, nor is personal financial data stored in a consumer's PC which is liable to tampering. Instead, merchants and consumers conduct online transactions through a "trusted intermediary" naturally involved in payment processing, such as banks. The trusted intermediary certifies and authenticates the offer and order, in addition to securing the payment portion of a transaction.

GlobeID Payment enables consumers to download a virtual wallet which supports a range of payments options. The trusted intermediary stores the consumer's private financial information on its server, such as their debit, credit and bank account numbers, which allows the consumer their choice of payment type. In addition to traditional methods, funds can also be transferred into the wallet's stored value account, out of which consumers may make micropayment purchases. Since the virtual wallet is maintained on the trusted intermediary's server, the consumer can access and pay using their wallet from any computer (PC or Mac).

Unlike existing Internet payment models, GC Tech does not process the transactions. Instead, it licenses its payment technology to trusted intermediaries, banks, which can leverage their existing consumer relationships. Meanwhile, consumers can conduct business on the Internet with companies with which they have already established a trusting relationship.

15/3,K/1 (Item 1 from file: 621)
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03101610 Supplier Number: 82292888 (USE FORMAT 7 FOR FULLTEXT)
**Visual Insights Teams with Intel to Deliver Fast, Powerful Web Analytics
Right to Business Users' Desktops.**
Business Wire, p2492
Jan 29, 2002
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 638

... About the eBizinsights(TM) Product Family
Visual Insights(R) eBizinsights(TM) product family provides
eBusiness customer and traffic analysis software for retail, financial,
marketing and **advertising** executives. This next-generation eBusiness
Performance Management solution enables companies to better understand,
track and measure **Website** performance and activity, visitor behavior,
content effectiveness and **online advertising**, branding and promotional
strategies. The product family includes: eBizinsights XL(TM) 3.5 which
optimizes Microsoft's .NET Server; and eBizinsights CS(TM) for sites
running on Microsoft Commerce **Server** 2000. These **products** offer **Web**
log analysis and reporting, as well as **integrated product** performance
and **transaction** analysis. Visual Insights' clients include: Kenneth Cole,
EDS, Tribal DDB Worldwide and TBWA/Chiat/Day, among others.

About Visual Insights
Visual Insights(R) (www.visualinsights...)

15/3,K/2 (Item 2 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03076641 Supplier Number: 80956114 (USE FORMAT 7 FOR FULLTEXT)
**Visual Insights--R-- Says With 14.1 Million More Consumers Expected to Shop
Online This Quarter, Advanced Web and CRM Analytics Solutions Rank High
On Retailers' Holiday Wish Lists.**
Business Wire, p0212
Dec 20, 2001
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 984

... About the eBizinsights(TM) Product Family
Visual Insights(R) eBizinsights(TM) product family provides
eBusiness customer and traffic analysis software for retail, financial,
marketing and **advertising** executives. This next-generation eBusiness
Performance Management solution enables companies to better understand,
track and measure **Website** performance and activity, visitor behavior,
content effectiveness and **online advertising**, branding and promotional
strategies. The product family includes: eBizinsights XL(TM) 3.0 which
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running on Microsoft Commerce **Server** 2000. These **products** offer **Web**
log analysis and reporting, as well as **integrated product** performance
and **transaction** analysis. Visual Insights' clients include: Kenneth Cole,
EDS, Tribal DDB Worldwide and TBWA/Chiat/Day, among others.

About Visual Insights
Visual Insights(R) (www.visualinsights...)

15/3,K/3 (Item 3 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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03073239 Supplier Number: 80858504 (USE FORMAT 7 FOR FULLTEXT)
**Award-Winning Visual Insights Achieves Double-Digit Quarterly Product
Growth, Doubles Customer Base and Launches in the U.K. and Japan in 2001.**

Business Wire, p2469

Dec 17, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1137

... growth opportunity."

About the eBizinsights(TM) Product Family

Visual Insights(R) eBizinsights(TM) product family provides eBusiness customer and traffic analysis software for marketing and **advertising** executives. This next-generation eBusiness Performance Management solution enables companies to better understand, track and measure **Website** performance and activity, visitor behavior, content effectiveness and **online advertising**, branding and promotional strategies. The product family includes: eBizinsights XL(TM) 3.0 which optimizes Microsoft's .NET Server; and eBizinsights CS(TM) for sites running on Microsoft Commerce **Server** 2000. These **products** offer **Web** log analysis and reporting, as well as **integrated product** performance and **transaction** analysis. Visual Insights' clients include: EDS, Tribal DDB Worldwide and TBWA/Chiat/Day, among others.

About Visual Insights

Visual Insights(R) (www.visualinsights.com) is...

15/3,K/4 (Item 4 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

(c) 2002 The Gale Group. All rts. reserv.

02974262 Supplier Number: 77609374 (USE FORMAT 7 FOR FULLTEXT)

Visual Insights Welcomes closerlook to its eBizinsights Solution Partner Network.

Business Wire, p2308

August 28, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 895

... closerlook.com.

About the eBizinsights(TM) Product Family

Visual Insights(R) eBizinsights(TM) product family provides eBusiness customer and traffic analysis software for marketing and **advertising** executives. This next-generation eBusiness Performance Management solution enables companies to better understand, track and measure **Website** performance and activity, visitor behavior, content effectiveness and **online advertising**, branding and promotional strategies. The product family includes: eBizinsights XL(TM) 3.0 which optimizes Microsoft's .NET Server; and eBizinsights CS(TM) for sites running on Microsoft Commerce **Server** 2000. These **products** offer **Web** log analysis and reporting, as well as **integrated product** performance and **transaction** analysis. Visual Insights' clients include: EDS, Tribal DDB Worldwide and TBWA/Chiat/Day, among others.

About Visual Insights

Visual Insights(R) (www.visualinsights.com) is...

15/3,K/5 (Item 5 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

(c) 2002 The Gale Group. All rts. reserv.

02171763 Supplier Number: 55748831 (USE FORMAT 7 FOR FULLTEXT)

Active Software and Art Technology Group Partner to Integrate ICRM Solutions with Enterprise Applications.

Business Wire, pl119

Sept 15, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1050

... and scalability requirements of large e-commerce initiatives. Applying personalization to each and every user experience, Dynamo is the first solution designed specifically to manage **online** relationships. Consisting of two components -- Personalization **Server** and Commerce Applications -- the Dynamo **Product** Suite provides **integrated e-commerce** capabilities for site development, personalization, selling, and **advertising** management.

Active Software

Founded in 1995, Active Software is a leading provider of eBusiness integration software products that enable the integration of enterprise software applications...

15/3,K/6 (Item 6 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02136795 Supplier Number: 55331039 (USE FORMAT 7 FOR FULLTEXT)
BASE Consulting Group Expands e-Business Intelligence Practice Through Partnership With Andromedia.
PR Newswire, p4550
August 3, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 623

... profiles, identifying patterns and relationships, determining the appropriate response, responding in real-time, and measuring results in order to refine the process. Andromedia's ARIA **Web** analysis software and LikeMinds personalization software enable customers to create a better **online** experience and increase sales. ARIA captures, records and analyzes high-value data in real-time and reports on customer behavior that is meaningful to an **online** business. LikeMinds Personalization **Server** engages customers with highly accurate **product** recommendations and personally relevant content that helps them decide what to try and what to buy. Andromedia is the only **vendor** that offers an **integrated solution** that combines **applications** -level behavior tracking, real-time personalization, and the ability to report on the effectiveness of personalized **promotions**.

"We chose to partner with BASE Consulting Group because of their experience in data warehousing for enterprise and e-commerce applications," said Steve Kanzler, Vice...

15/3,K/7 (Item 7 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02128284 Supplier Number: 55246625 (USE FORMAT 7 FOR FULLTEXT)
Andromedia Bolsters Executive Ranks, Names Jeff Tedesco Vice President of Sales.
Business Wire, p0205
July 26, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 749

... user profiles, identifying patterns and relationships, determining the appropriate response, responding in realtime, and measuring results in order to refine the process. Andromedia's ARIA **Web** analysis software and LikeMinds personalization software enable customers to create a better **online** experience and increase sales. ARIA captures, records and analyzes high-value data in realtime and reports on customer behavior that is meaningful to an **online** business. LikeMinds Personalization **Server** engages customers with highly accurate **product** recommendations and personally relevant content that helps them decide what to try and what to buy. Andromedia is the only **vendor** that offers an **integrated solution** that combines **applications** -level behavior tracking, realtime

personalization, and the ability to report on the effectiveness of personalized **promotions**.

About Andromedia

Founded in 1996, San Francisco-based Andromedia (www.andromedia.com) is a leading supplier of e-marketing software for e-commerce. Andromedia has...

15/3,K/8 (Item 8 from file: 621)

DIALOG(R) File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02124801 Supplier Number: 55215330 (USE FORMAT 7 FOR FULLTEXT)
Andromedia Announces Support for Allaire Spectra; Andromedia's Smart eMarketing Solutions Extend Spectra's Personalization and Business Intelligence Services.

Business Wire, p0226

July 21, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 655

... sales.

ARIA captures, records and analyzes high-value data in realtime and reports on customer behavior that is meaningful to an online business. LikeMinds Personalization **Server** engages customers with highly accurate **product** recommendations and personally relevant content that helps them decide what to try and what to buy. Andromedia is the only **vendor** that offers an **integrated solution** that combines **applications** -level behavior tracking, real-time personalization, and the ability to report on the effectiveness of personalized **promotions**.

About Andromedia

Founded in 1996, San Francisco-based Andromedia (www.andromedia.com) is a leading supplier of e-marketing software for e-commerce. Andromedia has...

15/3,K/9 (Item 9 from file: 621)

DIALOG(R) File 621:Gale Group New Prod.Annou.(R)
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02119596 Supplier Number: 55159323 (USE FORMAT 7 FOR FULLTEXT)
Andromedia Introduces 'Click-to-Close Personalization' With LikeMinds Personalization Server 3.0.

Business Wire, p0086

July 15, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1092

... user profiles, identifying patterns and relationships, determining the appropriate response, responding in realtime, and measuring results in order to refine the process. Andromedia's ARIA **Web** analysis software and LikeMinds personalization software enable customers to create a better **online** experience and increase sales. ARIA captures, records and analyzes high-value data in realtime and reports on customer behavior that is meaningful to an **online** business. LikeMinds Personalization **Server** engages customers with highly accurate **product** recommendations and personally relevant content that helps them decide what to try and what to buy. Andromedia is the only **vendor** that offers an **integrated solution** that combines **applications** -level behavior tracking, real-time personalization, and the ability to report on the effectiveness of personalized **promotions**.

About Andromedia

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15/3,K/10 (Item 10 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01824046 Supplier Number: 54055395 (USE FORMAT 7 FOR FULLTEXT)
**Art Technology Group Partners With Informix to Deliver Industry-Leading
E-Commerce Solutions.**

Business Wire, p1361

March 9, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 659

... enterprise-wide e-commerce applications: how to deliver the right content to the right user across multiple business support systems. Consisting of two components -- Personalization **Server** and Commerce Applications -- the Dynamo **Product** Suite provides **integrated e-commerce** capabilities for site development, personalization, selling, and **advertising** management.

ABOUT ART TECHNOLOGY GROUP

Art Technology Group is the innovator of Internet products and services that enable leadership companies to do business online. Recognized ...

15/3,K/11 (Item 11 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

01782839 Supplier Number: 53516491 (USE FORMAT 7 FOR FULLTEXT)
**Art Technology Group's Dynamo Wins Crossroads A-List Award for Second Year;
Dynamo Product Suite Noted for Personalization Features, Java-Based
Architecture.**

Business Wire, p1586

Jan 5, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 633

... Westin Mission Hills Resort in Rancho Mirage, CA.

About the Dynamo Product Suite

The Dynamo Product suite is the industry's only integrated, high-performance **Web** application server and personalization system for establishing and managing users and market segments, creating competitive personalization features and leveraging users based on behavior or customer data. Targeted at companies looking to use the **Web** to build long-term relationships with their customers, Dynamo addresses one of the primary challenges in developing and managing enterprise-wide e-commerce applications: how to deliver the right content to the right user across multiple business support systems. Consisting of two components Personalization **Server** and Commerce Applications -- the Dynamo **Product** Suite provides **integrated e-commerce** capabilities for site development, personalization, selling, and **advertising** management.

About Art Technology Group

Art Technology Group is the innovator of Internet products and services that enable leadership companies to do business online. Recognized ...

15/3,K/12 (Item 12 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01773338 Supplier Number: 53401395 (USE FORMAT 7 FOR FULLTEXT)
**Art Technology Group Supports Major Company Growth With New Employee
Promotions, Hires.**

Business Wire, p1244

Dec 15, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 617

... Java-based products that meets the high performance and scalability requirements of large e-commerce initiatives. Dynamo is the first solution designed specifically to manage **online** relationships by applying personalization to each and every user experience. Consisting of two components -- Personalization **Server** and Commerce Applications -- the Dynamo **product** suite provides **integrated e-commerce** capabilities for site development, personalization, selling, and **advertising** management.

ABOUT ART TECHNOLOGY GROUP

Art Technology Group is the innovator of Internet products and services that enable leadership companies to do business online. Recognized ...

15/3,K/13 (Item 13 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

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01477709 Supplier Number: 47053754 (USE FORMAT 7 FOR FULLTEXT)

GC Tech's GlobeID Payment Internet commerce software supports Microsoft Merchant Server.

Business Wire, p01211286

Jan 21, 1997

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 835

... and Asia are expected to become GlobeID Operators and plan to launch operations in the first half of 1997.

About Microsoft(R) Merchant Server

Microsoft **Merchant Server** is an **integrated Internet selling solution** that allows companies to develop **Internet** selling sites quickly and easily. Microsoft Merchant Server is designed to provide unparalleled functionality for **Internet** commerce, including detailed user and order tracking, the ability to conduct dynamic **promotion**-based merchandising, support for any **product database** schema, extensible APIs, and store-creation tools such as sample store templates and support for most HTML authoring tools. The integrated solution is intended to reduce the amount of custom development time and effort required by companies to set up a commerce site on the **Internet**.

About GlobeID Payment

GC Tech's GlobeID Payment technology offers a maximum level of security, enables micropayments and supports payments in multiple currencies. GlobeID does...

15/3,K/14 (Item 14 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

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01413264 Supplier Number: 46604246 (USE FORMAT 7 FOR FULLTEXT)

MICROSOFT AND VERIFONE ANNOUNCE STRATEGIC AGREEMENT TO DELIVER COMMERCE-ENABLED INTERNET RETAILING SOLUTIONS

News Release, pN/A

August 5, 1996

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 756

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

Companies Provide First Combined **Internet** Payment and Retailing Product
REDMOND, Wash./REDWOOD CITY, Calif. -- August 5, 1996, -- VeriFone, inc.
and Microsoft Corporation today announced a major agreement to deliver and

distribute a comprehensive solution for **Internet** retail by incorporating VeriFone virtual point-of-sale (vPOS) software into Microsoft Merchant System. The combination of Microsoft Merchant System and VeriFone vPOS software represents the first deployment of a dual **Internet** retailing and payment solution and is available today to merchants participating in the Microsoft Merchant System beta program. The combined product is designed to provide companies with the most complete and easy-to-use solution for selling on the **Internet**. "With Microsoft Merchant System and VeriFone's vPOS **Internet** payment technology, businesses that want to sell on the **Internet** now have a compelling solution that combines powerful, easy-to-use tools for creating and managing an **online** store with real-world payment processing," said Bill Gates, chairman and CEO of Microsoft. "VeriFone's payment solution helps Microsoft provide merchants with the transaction capabilities required to make **Internet** commerce a reality today." "We are very pleased to be able to join Microsoft's leadership ability in creating software applications, and its innovative approach to **Internet** commerce software with VeriFone's leadership in secure payment transaction products," said Hatim A. Tyabji, chairman, president and chief executive officer of VeriFone. "By offering commerce-ready solutions to a broad set of global merchants and financial institutions, this agreement should further accelerate the deployment of secure **Internet** commerce." Microsoft **Merchant System** is an **integrated Internet** retailing solution that allows companies to develop **Internet** storefronts quickly and easily. Microsoft Merchant System is designed to provide unparalleled functionality for **Internet** commerce, including detailed user and order tracking, the ability to conduct dynamic **promotion**-based merchandising, support for any **product database** schema, extensible APIs, and store creation tools such as sample store templates and support for most HTML authoring tools. This integrated solution is intended to reduce the amount of custom development time and effort required by companies to set up a commerce site on the **Internet**. VeriFone's **Internet** commerce products, vPOS and vGATE, provide open **Internet** payment solutions for financial institutions and merchants. The vPOS software, which will be included with every copy of Microsoft Merchant **System**, provides **on - line** merchants with an **integrated** payment solution designed to facilitate credit card transactions and to test **Internet** payment functionality. Once a merchant is ready to conduct live **on - line** transactions, a relationship with a bank is necessary. The merchant's bank will handle the final step, providing a merchant ID, digital certificate and bank-specific vPOS software to complete the connection to the bank's vGATE **Internet** gateway and financial host system. Microsoft and VeriFone are committed to working together to advance secure **Internet** payment technologies based on industry standards. Microsoft was a principal architect of the Secure Electronic Transaction (SET) specifications proposed by Visa and MasterCard as an industry standard for secure processing of credit card payments over the **Internet**. VeriFone's vPOS and vGATE are the first **Internet** payment products to implement the SET protocol between the merchant and financial institution. Microsoft and VeriFone intend to enhance future versions of their products to...

...via an open architecture. Microsoft Merchant System, packaged with VeriFone vPOS software, will be available to the more than 175 merchants, Microsoft Solution Providers, and **Internet** service providers participating in the Microsoft Merchant System beta program that begins today. The final Microsoft Merchant System product is scheduled for general availability in...

15/3,K/15 (Item 1 from file: 636)
DIALOG(R) File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

03224178 Supplier Number: 46609974 (USE FORMAT 7 FOR FULLTEXT)
VERIFONE: Microsoft & Verifone announce agreement to deliver commerce-enabled Internet retailing solutions
M2 Presswire, pN/A
August 6, 1996
Language: English Record Type: Fulltext

... commerce-ready solutions to a broad set of global merchants and financial institutions, this agreement should further accelerate the deployment of secure Internet commerce."

Microsoft **Merchant System** is an **integrated Internet** retailing **solution** that allows companies to develop **Internet** storefronts quickly and easily. Microsoft Merchant System is designed to provide unparalleled functionality for **Internet** commerce, including detailed user and order tracking, the ability to conduct dynamic **promotion** -based merchandising, support for any **product database** schema, extensible APIs, and store creation tools such as sample store templates and support for most HTML authoring tools. This integrated solution is intended to reduce the amount of custom development time and effort required by companies to set up a commerce site on the **Internet** .

VeriFone's Internet commerce products, vPOS and vGATE, provide open Internet payment solutions for financial institutions and merchants. The vPOS software, which will be included...

15/3,K/16 (Item 1 from file: 9)
DIALOG(R)File 9:Business & Industry(R)
(c) 2002 Resp. DB Svcs. All rts. reserv.

01984950 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Homer's Odyssey

(Netscape's Navigator browser currently holds 62% of the browser market; is introducing new services and new Internet commerce solutions)

Marketing Computers, v XVII, n 10, p 41+
November 1997

DOCUMENT TYPE: Journal ISSN: 8750-1848 (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 4421

ABSTRACT:

...has increased its browser share to 36%. In order to spread its browser, the company will release its corporate Communicator package and SuiteSport 3.0 **server products** . Netscape also plans to leverage its site on the web with a free online service for businesses called Netcenter. Netscape currently has 28,000 users...

...Netscape and GE formed a joint venture to develop an integrated family of Internet commerce solutions called Netscape CommerceXpert. The intranet software, e-commerce and **Internet advertising** markets are expected to be worth \$20 bil by the year 2000. By the year 2000, businesses will have spent over \$100 bil to build and access the **Internet** . The full text has a table showing browser marketshare for Navigator, Microsoft's IC and other browsers for 2/96 through 9/97. ...

15/3,K/17 (Item 2 from file: 9)
DIALOG(R)File 9:Business & Industry(R)
(c) 2002 Resp. DB Svcs. All rts. reserv.

01511195 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Ziff-Davis Puts Computer Shopper NetBuyer On The Web 06/06/96

(Ziff-Davis Publishing plans to launch Computer Shopper NetBuyer, a World Wide Web site)

Newsbytes News Network, p N/A

June 06, 1996

DOCUMENT TYPE: Journal (United States)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 678

ABSTRACT:

...is the computer and high technology industries. Now Ziff-Davis Publishing plans to launch Computer Shopper NetBuyer, a World Wide Web site

designed as a "one - stop shopping center for computer products ." The site will be vendor-supported and will launch this fall. It is intended as a "fully-interactive companion" to the company's Computer Shopper...

...our own transaction system and also integrating some other software." Newsbytes was told that the core of the site is going to be a huge **database** of vendors and their **products** linked to editorial content and reviews of those and related offerings. According to Ziff, NetBuyer will also benefit indirect vendors, as well as direct vendors. NetBuyer will reportedly be linked to take advantage of ZD Net's **database** of **product** reviews, which are aggregated from all Ziff-Davis publications and from the company's eight world wide product testing labs. Having identified the product that...

...Ziff-Davis, has been named national sales director of NetBuyer, reporting to publisher Al DiGuido. Previously director of sales and marketing for Ziff-Davis' Central **Ad** Sales division, he will be responsible for hiring and managing the NetBuyer **ad** sales team and directing market development.

...

15/3,K/18 - (Item 1 from file: 813)

DIALOG(R)File 813:PR Newswire

(c) 1999 PR Newswire Association Inc. All rts. reserv.

1246500

LAM019

Aptex 'SelectPartners' Program Delivers Integrated Customer Interaction Solutions

DATE: March 23, 1998

07:59 EST

WORD COUNT: 1,340

... over 200 customers worldwide, and we are pleased to offer extended targeting capabilities by partnering with Aptex."

Electronic Commerce Partners

Aptex's SelectCast for Commerce **Servers** provides superior **product** and **promotion** targeting for electronic commerce sites, and Aptex has partnered with Open Market to deliver fully- **integrated e-commerce** targeting and management **systems** . The integrated system combines SelectCast's intelligent targeting capabilities, including clickthrough boost, revenue enhancement, and interest group and demographic targeting, with Open Market's business-to- business and business-to-consumer **Internet** Commerce software solutions.

"Open Market is pleased to participate in Aptex's SelectPartner Program," said Gary Eichorn, president and CEO of Open Market, Inc. "Aptex

...

15/3,K/19 (Item 1 from file: 613)

DIALOG(R)File 613:PR Newswire

(c) 2002 PR Newswire Association Inc. All rts. reserv.

00649748 20011001CGM039 (USE FORMAT 7 FOR FULLTEXT)

CEYONIQ to Support Siebel 7

PR Newswire

Monday, October 1, 2001 11:24 EDT

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 1,120

TEXT:

...s best eBusiness applications at the lowest total cost of ownership.

Siebel 7 extends the reach and functionality of Siebel Systems' industry-

leading suite of **integrated**, multichannel **eBusiness Applications**, enabling organizations to translate customer relationship strategy into execution by effectively aligning and rapidly integrating channels, employees and partners. Siebel 7 allows organizations to manage, synchronize and coordinate all customer touch points across the **Web**, call center, field sales and service personnel, and partner channels.

CEYONIQ and Siebel Systems form alliances with proven technology leaders to deliver tangible business benefits...

...audio/video files-stored as CEYONIQ Attachments, helping users to quickly resolve incoming service calls and thereby increase overall customer satisfaction.

"Siebel Systems' new Smart **Web** architecture has an exceptionally interactive **Web** client which clearly demonstrates that Siebel Systems is continuing to define the standards in the industry," said David MacWhorter, president of CEYONIQ, Inc. "The launch...

...to increase customer loyalty and retention. It will support Siebel Workflow, Siebel Security, Siebel Business Services, and Siebel eAI, and will accommodate high volume scanning, **ad hoc** scanning, and bar code recognition via Kofax. The solution is planned for both V-script and E-script versions. CEYONIQ Link for Siebel eBusiness...
...unlimited scalable storage of unstructured information and content on a variety of media, both optical and magnetic, by using the highly reliable and secure CEYONIQ **Server**, a widely installed storage management **product**. The solution is based upon the Siebel eBusiness Applications architecture and therefore ensures scalability, upgradeability and maintainability without compromising system performance to minimize risk and...

15/3,K/20 (Item 2 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00158230 19990804LAW027 (USE FORMAT 7 FOR FULLTEXT)
The McFarlane Collection' Tour of 10 Historic Baseballs Hits Veterans Stadium in Philadelphia, August 9-11
PR Newswire
Wednesday, August 4, 1999 08:31 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 533

TEXT:

...be at Three Rivers Stadium in Pittsburgh, August 6-8, where the Pirates also play the Cardinals.

Join the nearly 150,000 fans who have **seen** 10 of the most historic home run baseballs from the unforgettable 1998 **home** run race -- McGwire's #1, 63, 64, 67, 68, 69 and 70 home run balls, and Sammy Sosa's #33, 61, and 66 home run **balls**. The McFarlane Collection **represents** all privately owned home run **record** breaking baseballs from the 1998 season.

15/3,K/21 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire

(c) 2002 Business Wire. rts. reserv.

00655152 20020129029B8407 (USE FORMAT 7 FOR FULLTEXT)

Visual Insights Teams with Intel to Deliver Fast, Powerful Web Analytics Right to Business Users' Desktops-Visual Insights' eBizinsights(TM)XL 3.5 Software Optimized for Intel(R)Pentium(R)4 Processor; "Speed of Thought"...
Business Wire

Tuesday, January 29, 2002 11:06 EST

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 631

...About the eBizinsights(TM) Product Family

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About Visual Insights

Visual Insights(R) (www.visualinsights...

15/3,K/22 (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00639261 20011220354B2382 (USE FORMAT 7 FOR FULLTEXT)

Visual Insights--R-- Says With 14.1 Million More Consumers Expected to Shop Online This Quarter, Advanced Web and CRM Analytics Solutions Rank High On Retailers' Holiday Wish Lists-Kenneth Cole looks to measure ROI of seasonal...

Business Wire

Thursday, December 20, 2001 12:13 EST

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 968

...About the eBizinsights(TM) Product Family

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for sites running on Microsoft Commerce Server 2000. The products offer Web log analysis and reporting, as well as integrated product performance and transaction analysis. Visual Insights' clients include: Kenneth Cole, EDS, Tribal DDB Worldwide and TBWA/Chiat/Day, among others.

About Visual Insights

Visual Insights(R) (www.visualinsights...

15/3,K/23 (Item 3 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00637113 20011217351B0146 (USE FORMAT 7 FOR FULLTEXT)
Award-Winning Visual Insights Achieves Double-Digit Quarterly Product Growth, Doubles Customer Base and Launches in the U.K. and Japan in 2001-Despite slow economy, past 12 months prove fruitful for leading eBusiness Performance...
Business Wire
Monday, December 17, 2001 12:01 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 1,145

...growth opportunity."

About the eBizinsights(TM) Product Family

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About Visual Insights

Visual Insights(R) (www.visualinsights.com) is...

15/3,K/24 (Item 4 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00622282 20011115319B5228 (USE FORMAT 7 FOR FULLTEXT)
Visual Insights Introduces New Executive Portal To eBizinsights XL 3.0 Business Users-"Lay" Advertising, Marketing and Site Content Executives Now Can Analyze eBusiness Performance With Simple KPI-Specific Views, Browser-based Data...
Business Wire
Thursday, November 15, 2001 10:11 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 867

...of products.

About the eBizinsights(TM) Product Family

Visual Insights(R) eBizinsights(TM) product family provides eBusiness customer and traffic analysis software for marketing and **advertising** executives. This next-generation eBusiness Performance Management solution enables companies to better understand, track and measure **Website** performance and activity, visitor behavior, content effectiveness and **online advertising**, branding and promotional strategies. The product family includes: eBizinsights XL(TM) 3.0 which optimizes Microsoft's .NET Server; and eBizinsights CS(TM) for sites running on Microsoft Commerce **Server** 2000. These **products** offer **Web** log analysis and reporting, as well as **integrated product** performance and **transaction** analysis. Visual Insights' clients include: EDS, Tribal DDB Worldwide and TBWA/Chiat/Day, among others.

About Visual Insights

Visual Insights(R) (www.visualinsights.com) is...

15/3,K/25 (Item 5 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00597254 20011008281B9820 (USE FORMAT 7 FOR FULLTEXT)
Visual Insights Plays With Video Gaming Technology for New Generation Web Analytics Designed for Today's 'eExecutives'-Visual Insights Develops "Video Game" Like User Interface to Give Today's eExecutives the Feel of Real eBusiness...
Business Wire
Monday, October 8, 2001 10:01 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 757

...right people."

About the eBizinsights(TM) Product Family

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About Visual Insights

Visual Insights(R) (www.visualinsights.com) is...

15/3,K/26 (Item 6 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00582873 20010910253B5200 (USE FORMAT 7 FOR FULLTEXT)
MyCroft Partners with Visual Insights to Introduce eBusiness Performance Management Solution in the Asian Pacific Market-Visual Insights'(R) eBizinsights(TM) Product Family to Provide Marketers With a Solution to Better...
Business Wire
Monday, September 10, 2001 09:03 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 712

...Top 1000
companies.

About eBizinsights(TM) Product Family

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About Visual Insights

Visual Insights(R) (www.visualinsights.com) is...

15/3,K/27 (Item 7 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00103952 19990915258B1119 (USE FORMAT 7 FOR FULLTEXT)
(ARTG) Active Software and Art Technology Group Partner to Integrate ICRM Solutions with Enterprise Applications
Business Wire
Wednesday, September 15, 1999 08:23 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 1,104

...and scalability requirements of large e-commerce initiatives. Applying personalization to each and every user experience, Dynamo is the first solution designed specifically to manage **online** relationships. Consisting of two components -- Personalization **Server** and Commerce Applications -- the Dynamo **Product** Suite provides **integrated e-commerce** capabilities for site development, personalization, selling, and **advertising** management.

17/3,K/1 (Item 1 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02926411 Supplier Number: 76422627 (USE FORMAT 7 FOR FULLTEXT)
iWon Chooses DealTime's Comparison-Shopping Engine to Drive Its Shopping Channel.
Business Wire, p2075
July 10, 2001
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 617

... Bill Daugherty, iWon founder and co-CEO. "Our decision to license DealTime's technology was simple. DealTime offers the top of the line turnkey shopping solution."

DealTime's comparison-shopping service is fully integrated into iWon's Shopping Channel at www.iwon.com. Now, iWon shoppers can use DealTime's shopping search engine to get product recommendations and compare products, prices and brands from thousands of stores across the Web. DealTime also continues to supply iWon with a listing of top ten deals across product categories.

"Our deepened partnership with iWon allows us to extend...

17/3,K/2 (Item 2 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02448938 Supplier Number: 61394874 (USE FORMAT 7 FOR FULLTEXT)
Pets.com Announces Exclusive Partnership With Pet Health Web Site PetPlace.com.
Business Wire, p0086
April 10, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1266

... marketing partnership with the company. In addition, the sites are now fully integrated, enabling Pets.com consumers to directly access the veterinary expertise and personalized product recommendations at PetPlace.com from the Pets.com Web site. In turn, PetPlace.com consumers can purchase products recommended by PetPlace.com directly from Pets.com through an integrated shopping system. To ensure consistency between the two sites, PetPlace.com founder and CEO Jon Rappaport, DVM, has been named chief medical officer of Pets.com.

"Our...

17/3,K/3 (Item 3 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02136795 Supplier Number: 55331039 (USE FORMAT 7 FOR FULLTEXT)
BASE Consulting Group Expands e-Business Intelligence Practice Through Partnership With Andromedia.
PR Newswire, p4550
August 3, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 623

... profiles, identifying patterns and relationships, determining the appropriate response, responding in real-time, and measuring results in order to refine the process. Andromedia's ARIA Web analysis software and LikeMinds personalization software enable customers to create a better online experience and increase sales. ARIA captures, records and analyzes high-value data in real-time and reports on customer behavior that is

meaningful to an **online** business. LikeMinds Personalization Server engages customers with highly accurate **product recommendations** and personally relevant content that helps them decide what to try and what to buy. Andromedia is the only **vendor** that offers an **integrated solution** that combines **applications** -level behavior tracking, real-time personalization, and the ability to report on the effectiveness of personalized promotions.

"We chose to partner with BASE Consulting Group...

17/3,K/4 (Item 4 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

(c) 2002 The Gale Group. All rts. reserv.

02128284 Supplier Number: 55246625 (USE FORMAT 7 FOR FULLTEXT)

Andromedia Bolsters Executive Ranks, Names Jeff Tedesco Vice President of Sales.

Business Wire, p0205

July 26, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 749

... user profiles, identifying patterns and relationships, determining the appropriate response, responding in realtime, and measuring results in order to refine the process. Andromedia's ARIA **Web** analysis software and LikeMinds personalization software enable customers to create a better **online** experience and increase sales. ARIA captures, records and analyzes high-value data in realtime and reports on customer behavior that is meaningful to an **online** business. LikeMinds Personalization Server engages customers with highly accurate **product recommendations** and personally relevant content that helps them decide what to try and what to buy. Andromedia is the only **vendor** that offers an **integrated solution** that combines **applications** -level behavior tracking, realtime personalization, and the ability to report on the effectiveness of personalized promotions.

About Andromedia

Founded in 1996, San Francisco-based Andromedia...

17/3,K/5 (Item 5 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

(c) 2002 The Gale Group. All rts. reserv.

02124801 Supplier Number: 55215330 (USE FORMAT 7 FOR FULLTEXT)

Andromedia Announces Support for Allaire Spectra; Andromedia's Smart eMarketing Solutions Extend Spectra's Personalization and Business Intelligence Services.

Business Wire, p0226

July 21, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 655

... high-value data in realtime and reports on customer behavior that is meaningful to an online business. LikeMinds Personalization Server engages customers with highly accurate **product recommendations** and personally relevant content that helps them decide what to try and what to buy. Andromedia is the only **vendor** that offers an **integrated solution** that combines **applications** -level behavior tracking, real-time personalization, and the ability to report on the effectiveness of personalized promotions.

About Andromedia

Founded in 1996, San Francisco-based...

17/3,K/6 (Item 6 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

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02119596 Supplier Number: 55159323 (USE FORMAT 7 FOR FULLTEXT)
**Andromedia Introduces 'Click-to-Close Personalization' With LikeMinds
Personalization Server 3.0.**
Business Wire, p0086
July 15, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1092

... high-value data in realtime and reports on customer behavior that is meaningful to an online business. LikeMinds Personalization Server engages customers with highly accurate **product recommendations** and personally relevant content that helps them decide what to try and what to buy. Andromedia is the only **vendor** that offers an **integrated solution** that combines **applications**-level behavior tracking, real-time personalization, and the ability to report on the effectiveness of personalized promotions.

About Andromedia
Founded in 1996, San Francisco-based...

17/3,K/7 (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rights reserved.

04515792 Supplier Number: 58323427 (USE FORMAT 7 FOR FULLTEXT)
EXCITE@HOME: Epinions.com and Excite@Home launch prproduct review service.
M2 Presswire, pNA
Dec 21, 1999
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 544

... consumer and professional reviews to merchants and shoppers at Excite Stores to help them make informed buying decisions.

Epinions.com provides a complete platform where **shoppers** can share advice, **recommendations** and opinions on which **products** to purchase. The product review service will also include the products from all Excite Storebuilder merchants. Excite Storebuilder (www.excite.com/storebuilder) is a fully **integrated e-commerce solution** that provides merchants with the necessary tools to build and operate an **online** store. "The Epinions.com product review service allows us to improve the merchant relationship with the **online** customer," said Richard Rosenblatt, senior vice president of Excite@Home E- Business Services. "With this new technology integrated into our **online** shopping mall, merchants are able to receive unbiased consumer feedback on the quality of their products to make inventory and marketing decisions."

"Our members provide..."

17/3,K/8 (Item 2 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rights reserved.

04043006 Supplier Number: 53412185 (USE FORMAT 7 FOR FULLTEXT)
Japanese Companies in the United States: SOFTWARE AND INFORMATION SERVICES.
Japan-U.S. Business Report, v1998, n349, pNA
Oct 31, 1998
Language: English Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 399

... one of the hottest but also most competitive segments of the software market -- electronic commerce, a HITACHI, LTD. subsidiary released Hitachi TradeLink. As the Global **Internet** Commerce Software Suite subtitle **suggests**, the open standards-based **product** consists of

components that will be leled out over time. Companies use these components to customize a complete **Internet** commerce solution from scratch. Alternately, they can adopt particular **modules** to develop an **integrated** e- commerce network with plug-and-play compatibility with most third-party hardware and software offerings as well as with legacy ERP (enterprise resource planning) and data...

17/3,K/9 (Item 3 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

04016616 Supplier Number: 53222571 (USE FORMAT 7 FOR FULLTEXT)
-EXCITE: Excite partners with Consumer Guide to help shoppers buy
intelligently online.

M2 Presswire, pNA
Nov 16, 1998
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 568

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

M2 PRESSWIRE-16 November 1998-EXCITE: Excite partners with Consumer Guide to help shoppers buy intelligently **online** (C)1994-98 M2 COMMUNICATIONS LTD RDATE:161198 -- Hundreds of consumer guide extensive product reviews available through Excite Excite, Inc. (NASDAQ: XCIT) today further empowered **online** shoppers by putting Consumer Guide **product** reviews and **recommendations** in the hands of millions of **online** consumers at www.excite.com. Now, with just a click on Excite, shoppers can get instant, unbiased reviews from the publisher of hundreds of informative titles created to help consumers get the best value for their money in more than 25 product categories. Consumer Guide's **online** reviews on Excite let shoppers make quick, informed decisions when buying products on the **Internet** or at stores near them. Excite Informs Shoppers With Consumer Guide Reviews "We're aiming to build the **Internet** 's best **online** shopping experience," said Andy Halliday, Vice President, Commerce, Excite, Inc. "Part of that goal includes a responsibility to help consumers educate themselves when shopping **online** . Consumer Guide is a well-known and trusted name in consumer buying education. By offering objective **product** reviews and **recommendations** together with Excite's other **online** buying services, the power is in the consumers' hands to make smart purchases with ease." Continuing to build one of the most comprehensive shopping destinations on the **Internet** , Excite's agreement with Consumer Guide puts trusted and known reviews and recommendations into the hands of millions of Excite users. The reviews, seamlessly **integrated** throughout the Excite **shopping** experience, include detailed **product** information and editorial product ratings. For example, when a consumer is looking for the latest information on a particular type of VCR, Excite's Shopping...

...like Excite, we are able to provide millions of users with our comprehensive product reviews and ratings." About Excite, Inc. Excite, Inc. is a global **Internet** media company that attracts over 17 million unique consumers monthly to its flagship portal services, excite.com and webcrawler.com, and specializes in the delivery...

...Inc. The Excite brand is now recognized by more than 50 million Americans, and the company is recognized as the fastest growing portal site by **Web** standard Media Metrix (7/98). Excite personalized services are available in nine countries; the company has joint ventures with Itochu for Excite Japan, Liberty One...

17/3,K/10 (Item 4 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

03640112 Supplier Number: 47838743 (USE FORMAT 7 FOR FULLTEXT)
OSMOSIS GROUP: Osmosis announces first user-friendly plug & play Internet

system for SME's
M2 Presswire, pN/A
July 16, 1997
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 581

... as well as automatically getting a daily health check for the PPIS system and clients on the LAN using the world leading 'Prognosis'.

The PPIS **solution** is a 'one- stop - shop ' with no hidden extras. The **recommended** retail price of GBP 7,500 includes one year's connectivity and the first year's business connection to Global **Internet** over ISDN, making it a true plug and play solution. The basic system can accommodate up to 10 simultaneous users with an option for more...

17/3,K/11 (Item 1 from file: 160)
DIALOG(R) File 160:Gale Group PROMT(R)
(c) 1999 The Gale Group. All rts. reserv.

00647278

As **brokerage houses** are **swallowed up** in the latest round of financial conglomerate-building, some experts wonder if the combinations will work.

Wall Street Journal 3 Star, Eastern SP Edition May 26, 1981 p. 351

... Insurers like Prudential, which recently acquired Bache Group for \$385mil, have been hurt by high inflation rates, so they commissioned SRI International to find a **solution**. SRI concluded that one- **stop** financial **shopping** was the answer, and it **recommended** that insurance companies broaden their offerings. By linking up with brokers, life insurers can offer policies with investment options that offer high returns. The broker ...

... invest policy premiums in instruments chosen by the customer. Insurance companies that want to acquire brokerage firms cannot afford to wait too long. With Paine **Webber** already 23%-owned by INA, the only remaining large, national, publicly held firms are Merrill Lynch, EF Hutton, and Dean Witter Reynolds. Takeover rumors have...

17/3,K/12 (Item 1 from file: 15)
DIALOG(R) File 15:ABI/Inform(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

02032700 54860443

Market mechanisms and the external benefits of consumption

Cadeaux, Jack

Journal of Macromarketing v20n1 PP: 11-22 Jun 2000

ISSN: 0276-1467 JRNL CODE: JMM

WORD COUNT: 9016

...TEXT: not only dispense home security information but also function as retailers of a range of home security devices and systems. The NRMA offers brochures and **Web** sites detailing these goods and sells, installs, and offers monitor services for a range of Honeywell(R) home security **systems**, offering, it claims, "one - stop shopping" and policy discounts for users of alarms that "meet the specifications for NRMA Contents Insurance" (NRMA Limited 1999). In principle, residential property insurers, by knowing the relation between specific security goods and services and neighborhood burglary rates, could **recommend** appropriate protective **goods** and services for particular neighborhoods and offer premium discounts linked to the use of such "recommended" **goods** and services that take into account external benefits of reduced risk for neighbors and not simply the reduced risk internal to users. Also in the...

17/3,K/13 (Item 2 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

01708598 03-59588

A word from the customers

Lux, Hal

Institutional Investor v32n9 PP: 22 Sep 1998

ISSN: 0020-3580 JRNL CODE: IL

WORD COUNT: 699

ABSTRACT: Dudley Nigg of Wells Fargo is a big believer in cross-selling over the **Internet**. Last month the bank launched a major push to offer brokerage services **online**, including trading, data and research through a service called WellsTrade. The long-term goal is to turn Wells Fargo into one of the premier destination sites for financial services consumers. However, a report by Forrester Research **suggests** that **one - stop shopping** for financial **products** just is not what consumers want.

17/3,K/14 (Item 1 from file: 9)
DIALOG(R)File 9:Business & Industry(R)
(c) 2002 Resp. DB Svcs. All rts. reserv.

01997390 (USE FORMAT 7 OR 9 FOR FULLTEXT)

THE CHAIN GANG

(Sales of supply chain management software are booming as manufacturers scramble to gain a competitive edge)

Computer Business Review, v 6, n 8, p N/A

August 01, 1997

DOCUMENT TYPE: Journal ISSN: 0161-7389 (United Kingdom)

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 2877

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...automation software company, Aurum, and a sales configuration software company, Antalys. Analysts believe that the other leading business application software companies may be looking to **buy**, with some **suggesting** that Manugistics is a prime target for German software giant SAP. "Others may buy," concurs Manugistics' Gibson, adding cryptically that "should SAP decide that it...

...incorporate sophisticated AI technologies, such as neural networks, into American Software's supply chain software to create systems which can interpret and assess the complex **web** of interrelationships between demand variables, and enable users to more accurately determine future customer demand. Similarly, in May this year, Numetrix announced its distributed object...will help with that," he says. Like other vendors of business application software, one of the primary goals of the supply chain vendors is to **Internet** -enable their applications. The **Web** -enablement of supply chain applications will allow customers and suppliers to go to the **Web** site of their trading partner's supply chain package vendor. They can then download a **Web** client which will give them authorised access to the partner's planning system. In April, PeopleSoft announced the launch of its Red Pepper Supply Chain Collaborator which can be downloaded free of charge from the company's **Web** site. Manugistics, Logility and i2 Technologies offer similar functionality, but charge a fee for the client software. But the challenges facing supply chain vendors are...

...as though there will be room for a number of vendors to continue to prosper for the foreseeable future - assuming, that is, that the major **integrated business application vendors** such as SAP don't decide to stage a takeover. CO-ORDINATING THE SUPPLY CHAIN Supply chain management packages usually include the following components: *A...

17/3,K/15 (Item 1 from file: 813)
DIALOG(R)File 813:PR Newswire
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1215499 NYFNSW29
Amazon.com Hits the Heart With Valentine's Day Temptations Amazon.com Gift Center Celebrates Love, Poetry, and the Art of Romance

DATE: January 22, 1998 04:59 EST WORD COUNT: 665

...Amazon.com Gift Center.

Featuring 12 new love-related categories for every type and stage of relationship, the Amazon.com Gift Center is the perfect **one - stop online shopping solution** for even the most hopeless romantics this Valentine's Day. "Poetry," "Romantic Getaways," "Sensuous Sizzlers," "Quirky Love Stories," and "Humor" are just a few of the categories from which customers can choose. Book lovers can take advantage of Amazon.com's **recommendation** services -- including thousands of **gift recommendations** from Amazon.com's editors, dynamic personalized gift-matching services, and gift certificates.

"Valentine's Day is all about love, and at Amazon.com, we...

17/3,K/16 (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00158230 19990804LAW027 (USE FORMAT 7 FOR FULLTEXT)
The McFarlane Collection' Tour of 10 Historic Baseballs Hits Veterans Stadium in Philadelphia, August 9-11
PR Newswire
Wednesday, August 4, 1999 08:31 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 533

TEXT:

...be at Three Rivers Stadium in Pittsburgh, August 6-8, where the Pirates also play the Cardinals.

Join the nearly 150,000 fans who have **seen** 10 of the most historic home run baseballs from the unforgettable 1998 **home** run race -- McGwire's #1, 63, 64, 67, 68, 69 and 70 home run balls, and Sammy Sosa's #33, 61, and 66 home run **balls**. The McFarlane Collection represents all privately owned home run **record breaking** baseballs from the 1998 season.

17/3,K/17 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00451981 20010130030B0409 (USE FORMAT 7 FOR FULLTEXT)
Cupid Visits Yahoo! for Valentine's DayYahoo! Shopping Launches Special Gift Recommender and Teams with macys.com To Provide Lingerie Buying Tips on Yahoo! ShoppingVision; Yahoo! Greetings Helps People Show Affection Online
Business Wire
Tuesday, January 30, 2001 07:50 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 819

...enables consumers to view streaming video content and

simultaneously purchase textually relevant merchandise Yahoo! ShoppingVision's new content features sexy lingerie from macys.com, with gift buying suggestions from Marie Claire retail expert Lesli Treanor. To produce this integrated content package, Yahoo! Shopping teamed with leading retailer macys.com, who has been a featured store on Yahoo! Shopping since November 1999. Additionally, shoppers now can find advice on...s Day from merchants such as FTD.COM, and 1-800-Flowers.com. "Yahoo! ShoppingVision is really the next evolution in shopping, and makes the online shopping experience easy and enjoyable," said Marie Claire Merchandising Director, Lesli Treanor. "The Yahoo! ShoppingVision package that Marie Claire worked on features amazing lingerie available...

17/3,K/18 (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00263467 20000424115B3638 (USE FORMAT 7 FOR FULLTEXT)
Pets.com Achieves 48 Percent Quarter-to-Quarter Growth; Total Customer Count Nearly Doubles in First Quarter and Losses Narrow
Business Wire
Monday, April 24, 2000 21:28 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 1,665

...Pets.com.

Pets.com Integrates with Innovative Pet Care Site, PetPlace.com

Pets.com completed its site integration with PetPlace.com, a leading pet health Web site. Pets.com consumers can directly access the veterinary expertise and personalized product recommendations at PetPlace.com from the Pets.com Web site. In turn, PetPlace.com consumers can purchase products recommended by PetPlace.com directly from Pets.com through an integrated shopping system. To ensure consistency between the two sites, PetPlace.com Founder and CEO Jon Rappaport, DVM, has been named chief medical officer of Pets.com. About...

17/3,K/19 (Item 3 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00208309 20000306066B4579 (USE FORMAT 7 FOR FULLTEXT)
FirePond Partners with eCredit.com To Offer Real-Time Credit and Financing Services; FirePond Application Suite to Link to eCredit.com's Global Financing Network
Business Wire
Monday, March 6, 2000 08:02 EST
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 896

TEXT:

...com's Global Financing Network, companies are able to implement a comprehensive platform for multi-channel interactive selling with a powerful, real-time credit service integrated seamlessly into the selling process. The solution is especially valuable to those large organizations that may already offer

• their

own leasing or financing services along with their products, but because of their...

...purchasing options through

multiple partners that specialize in various types of financing, terms and risk levels.

The combined solution guides customers from comprehensive needs analysis, **product recommendations**, pricing, proposal, and credit approval through the

actual ordering of a complex product or service in a single session. By making it easy for customers of various economic means and credit standings to buy **online**, the combined solution has the ability to increase sales, shorten sales cycles and generate additional revenues.

20/3,K/1 (Item 1 from file: 275)
DIALOG(R) File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

02311470 SUPPLIER NUMBER: 55129543 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Internet Access: Infoseek, Bell Atlantic Partner to Enhance Online Shopping. (Company Business and Marketing)
Cambridge Telecom Report, NA
July 12, 1999
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 1050 LINE COUNT: 00093

The agreement is the first to pair a major **Internet** portal with the large sales force of a leading shopping media company to provide a fully **integrated** shopping **solution**, including **storefront** and e-commerce site creation, hosting, shopping directory links, **Internet** marketing resources and unprecedented distribution.

In a revenue-sharing arrangement, Infoseek, home of GO Network, has selected Bell Atlantic's industry-leading BigYellow as its...

20/3,K/2 (Item 2 from file: 275)
DIALOG(R) File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

02300632 SUPPLIER NUMBER: 54736376 (USE FORMAT 7 OR 9 FOR FULL TEXT)
New Products. (Product Announcement)
HP Professional, 13, 5, 36
May, 1999
DOCUMENT TYPE: Product Announcement ISSN: 0896-145X LANGUAGE:
English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 998 LINE COUNT: 00092

... It's bundled with Emrys Solutions (Dallas, TX) software customized to support a commerce site capable of handling up to 300 simultaneous users. The Emrys **software** combines a customized **Internet storefront** design **package** with a **Web**-based, point-of-sale **package**, which generates **transactions** directly to its **integrated** database. It includes a design wizard and sells for \$9,995.

Contact Thomas A. Edison, Inc., Amarillo, TX at (877) 823-7253.
MESSAGING AND E...

20/3,K/3 (Item 3 from file: 275)
DIALOG(R) File 275:Gale Group Computer DB(TM)
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01849358 SUPPLIER NUMBER: 17633581
Harvest time for Web commerce products. (Open Market Inc's Merchant Solution software for creating a World Wide Web storefront, and Process Software's Purveyor WebServer for NetWare for setting up a corporate Web site directly on a NetWare LAN) (Product Announcement)
Messmer, Ellen
Network World, v12, n41, p39(1)
Oct 9, 1995
DOCUMENT TYPE: Product Announcement ISSN: 0887-7661 LANGUAGE:
English RECORD TYPE: Abstract

ABSTRACT: Open Market Inc introduces the Merchant Solution software for creating a World Wide Web **storefront**, and Process **Software** Inc introduces the Purveyor WebServer for NetWare program that lets corporate **Web** sites be set up directly on a NetWare LAN. Merchant Solution includes the StoreBuilder program for generating and managing HyperText Markup Language content and for linking **Web** sites to existing relational databases, and the WebReporter report-generation software for tracking **online** sales results. Purveyor WebServer for NetWare features a proxy server that lets users search the **Internet**, but Process Software expects most companies to use it as a corporate **Web** site. Also described are Open

Market's **Integrated Commerce Service software**, DEC's **alpha-based Windows NT Web servers**, and Sun Microsystems' **WorkShop developers' toolkit** for editing HTML pages and Java applets.

20/3,K/4 (Item 1 from file: 621)

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02708541 Supplier Number: 66573984 (USE FORMAT 7 FOR FULLTEXT)

Dialtone Internet Originates a Holiday Commerce Promotion of Miva, Chili!soft ASP.

PR Newswire, pNA

Nov 2, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 576

... tools to maintain catalogs and inventory, manage customer accounts, create comprehensive promotional campaigns, handle order fulfillment responsibilities and generate detailed sales and website traffic reports.

" **Internet Commerce** activity is growing at a feverish pace.

Forrester Research is predicting U.S. **online** sales will reach \$3.2 trillion in 4 years, followed by Western Europe with \$1.5 trillion, and the Far East. With so much **online** activity taking place, many merchants are outgrowing their shared environment and are looking for dedicated solutions," said Al Albarracin, CEO, Dialtone **Internet**. "We are providing interested **merchants** with an attractive " **one stop shopping package** that includes a dedicated Linux server, **storefront software**, merchant accounts, credit processing and more. At our special pricing, there is little reason to continue sharing a busy **web** -store with hundreds of other users."

"Demand for e-commerce systems is increasing as more small to medium size businesses enter the internet arena. Competitively...

20/3,K/5 (Item 2 from file: 621)

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02699820 Supplier Number: 66321702 (USE FORMAT 7 FOR FULLTEXT)

LaGarde to Showcase StoreFront as Part of Microsoft Exhibit at Fall Internet World.

Business Wire, p0343

Oct 25, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 329

... conference in the industry," said Bob LaGarde, founder and CEO of LaGarde. "We couldn't ask for a better forum to preview our newest FrontPage- **integrated e-commerce solution**, **StoreFront 5.0**."

About LaGarde

LaGarde, Inc. (www.lagarde.com) is an e-commerce software development firm headquartered in Lawrence, Kansas. Its focus is to provide

20/3,K/6 (Item 3 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02685839 Supplier Number: 66163654 (USE FORMAT 7 FOR FULLTEXT)

Roving Software Receives Over \$10 Million in Second Round of Funding.

PR Newswire, p3518

April 24, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

... based in Wayland, Mass., provides BIG eMarketing for SMALL eBusiness(TM). Roving's award-winning Constant Contact delivers the successful e-marketing techniques of the **Web** leaders to small and medium e-businesses - quickly, seamlessly and cost effectively. Constant Contact helps e-businesses create customer loyalty, drive repeat sales and build lifetime customer value by automating targeted, personalized and relevant email communications with their **Internet** customers. Because it is **integrated** with popular commerce **storefront software**, Constant Contact capitalizes on the rich data available for targeting and personalization, enabling rapid implementation. Constant Contact is available to e-businesses through hosting providers...

20/3,K/7 (Item 4 from file: 621)
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02549362 Supplier Number: 62915959 (USE FORMAT 7 FOR FULLTEXT)
LaGarde Partners with CyberCash to Provide Merchants with Innovative E-Commerce Services.
Business Wire, p2358
June 26, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 541

... and LaGarde is excited to be among the first to begin using this innovative offering," said Bob LaGarde, founder of LaGarde and creator of the **StoreFront** e-commerce **platform**. "When we designed **StoreFront** Now, we wanted to offer merchants a fast, dependable, flexible payment processing system. The CyberCash service will help them to easily and effectively meet their...

20/3,K/8 (Item 5 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02535581 Supplier Number: 62696760 (USE FORMAT 7 FOR FULLTEXT)
Bluestone Software Creates the Foundation for Global-class Web Consumerism With Total-e-B2C(TM); Bluestone Sets B2C Component Stack on Internet Operating Environment, Relies on J2EE, XML Technologies To Underpin Comprehensive B2C Solution.
Business Wire, p2102
June 13, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1748

... ultimately, e-business is business."
Total-e-B2C Component Stack Crowns the Internet Operating Environment
To facilitate the rapid creation and deployment of a comprehensive, **integrated** B2C e-commerce **solution** --complete with **storefront**, logistics, fulfillment, and merchandising services--Total-e-B2C includes the following: Total-e-B2C component stack and Bluestone **Internet** Operating Environment.
The Total-e-B2C Component Stack
-- Bluestone Universal Business Server for TeB(TM) is Total-e-B2C's 100% Pure Java Application Server...

20/3,K/9 (Item 6 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02533971 Supplier Number: 62663794 (USE FORMAT 7 FOR FULLTEXT)
**J.D. Edwards' Integrated Electronic Storefront Solution Powers Online
Medical And Office Products Company.**
PR Newswire, pNA
June 12, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 844

... provider of agile, collaborative solutions for the Internet economy, today announced that 1StopMD(TM), a health-care electronic business, has selected its OneWorld(TM) & WebSphere Commerce Suite* integrated storefront solution to handle online sales and customer and inventory data. The storefront solution based on J.D. Edwards' OneWorld business-to-business software suite and IBM's WebSphere Commerce Suite, gives customers like 1StopMD a scalable enterprise foundation...

...into a storefront. The out-of-the-box e-commerce solution will help enable 1StopMD to provide office-based physician practices with the power of online purchasing.

"In looking for a platform on which to build our business, we wanted a solution that would allow us to tightly integrate our storefront...

20/3,K/10 (Item 7 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02494923 Supplier Number: 61961402 (USE FORMAT 7 FOR FULLTEXT)
Janet Muto Appointed Vice President of Marketing At Roving Software.
PR Newswire, pNA
May 9, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 615

... small and medium e-businesses -- BIG eMarketing for SMALL eBusiness(TM). Roving's award-winning Constant Contact delivers the successful e-marketing techniques of the Web leaders to small and medium e-businesses -- quickly, seamlessly and cost effectively. Constant Contact helps e-businesses create customer loyalty, drive repeat sales and build lifetime customer value by automating targeted, personalized and relevant email communications with their Internet customers. Because it is integrated with popular commerce storefront software, Constant Contact capitalizes on the rich data available for targeting and personalization, enabling rapid implementation. Constant Contact is available to e-businesses through hosting providers...

20/3,K/11 (Item 8 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02481840 Supplier Number: 61803234 (USE FORMAT 7 FOR FULLTEXT)
Agiliti Signs Roving Software and salesforce.com as New Supplier Partners.
PR Newswire, pNA
April 12, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 775

... in Needham, Mass., provides BIG eMarketing for SMALL eBusiness(TM). Roving's award-winning Constant Contact(TM) delivers the successful e-marketing techniques of the Web leaders to small and medium e-businesses -- quickly, seamlessly and cost effectively. Constant Contact helps e-businesses create customer loyalty, drive repeat sales and build lifetime customer value by automating targeted, personalized and relevant

email communications with their **Internet** customers. Because it is **integrated** with popular commerce **storefront software**, Constant Contact capitalizes on the rich data available for targeting and personalization, enabling rapid implementation. Constant Contact is available to e-businesses through hosting providers...

20/3,K/12 (Item 9 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02468167 Supplier Number: 61713618 (USE FORMAT 7 FOR FULLTEXT)
Open Market and Roving Software Announce Strategic Partnership to Deliver
E-Marketing Solutions for Small and Medium E-Businesses.

PR Newswire, pNA

April 5, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 826

... customer loyalty, drive repeat sales and build lifetime customer value by automating targeted, personalized and relevant email communications with their Internet customers. Because it is **integrated** with popular commerce **storefront software**, Constant Contact capitalizes on the rich data available for targeting and personalization, enabling rapid implementation. Constant Contact is available to e-businesses through hosting providers...

20/3,K/13 (Item 10 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02419386 Supplier Number: 59613850 (USE FORMAT 7 FOR FULLTEXT)
IBM & Deutsche Post Team to Launch e-Commerce Solution for Small
Businesses.

Business Wire, p1381

Feb 25, 2000

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 461

... and across Europe.

 As part of the arrangement, the two companies will jointly market and support neuGeschaeft and will offer an **integrated internet** and e-**commerce solution** that uniquely combines the technology expertise of IBM with the logistics capabilities of Deutsche Post. The neuGeschaeft solution enables small businesses to design and use a **website** and link it seamlessly with a range of back-office functions without adding additional people, hardware or services. With neuGeschaeft, users can, for example, sell **products** from a virtual **storefront** and then tap into Deutsche Post's existing nationwide transportation network to offer product delivery to their customers anywhere in Germany within 12 hours of...

20/3,K/14 (Item 11 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02207487 Supplier Number: 56692408 (USE FORMAT 7 FOR FULLTEXT)
Pacific WebWorks Delivers New Products.

Business Wire, p1322

Oct 21, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 621

... businesses with existing web presence to immediately add e-commerce capability directly into their web sites. ClipOn Commerce(tm) is a full, back-end storefront and product management system combined with an integrated shopping cart technology that is also compatible with MainStreetSquare.com. Any customer who uses ClipOn Commerce(tm) will have the ability to market their products within...

20/3,K/15 (Item 12 from file: 621)
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

02205781 Supplier Number: 56638916 (USE FORMAT 7 FOR FULLTEXT)
E-Stamp Selects Microsoft and ClearCommerce to Manage World's First E-Commerce Postage Site.
PR Newswire, p4233
Oct 20, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 672

... integrate with Microsoft products and helps keep credit card fraud under control."

About ClearCommerce
Austin, Texas-based ClearCommerce has developed fraud-protected, scalable and easily integrated back-end transaction solutions for e-commerce applications, providing storefront integration, fraud protection, real-time credit card payments, shipping and tax calculation, Electronic Softgoods Downloads, online reports and an open API for business process integration and automation. Online businesses and e-commerce service providers rely on ClearCommerce's capability to supply the transaction processing component, as well as integrate storefronts and legacy systems...

20/3,K/16 (Item 13 from file: 621)
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)
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02186144 Supplier Number: 55918558 (USE FORMAT 7 FOR FULLTEXT)
Pacific WebWorks Announces New Stand-Alone E-commerce Product.
Business Wire, p1137
Sept 30, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 625

... Pacific WebWorks' new product is a "bolt-on" e-commerce solution for any size business. This new stand-alone component will enable businesses with existing Web presence to immediately add e-commerce capability directly into their Web sites. The new product is a full, back-end storefront and product management system combined with an integrated shopping cart technology that is also compatible with Pacific WebWorks' MainStreetSquare.com project. Any customer who uses this new product will have the ability to market...

20/3,K/17 (Item 14 from file: 621)
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)
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02136766 Supplier Number: 55331005 (USE FORMAT 7 FOR FULLTEXT)
ClearCommerce Enhances Online Transaction Processing Solution; ClearCommerce Certified by Vital Processing Services to Provide Easily Integrated, Fraud Protected E-commerce Solutions.
PR Newswire, p4515
August 3, 1999
Language: English Record Type: Fulltext

... transaction fees, which reduces labor costs and increases revenue potential.

About ClearCommerce

Austin, Texas-based ClearCommerce has developed the most fraud-protected, scalable and easily **integrated** back-end transaction **solutions** for e-commerce **applications** -- providing **storefront** integration, fraud protection, real-time credit card payments, shipping/tax calculation, electronic soft-good download (ESD), **online** reports and an open API for business process integration and automation. **Online** businesses and e-commerce service providers using UNIX or NT platforms rely on ClearCommerce's capability to supply the transaction processing component as well as...

20/3,K/18 (Item 15 from file: 621)

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01908817 Supplier Number: 55014044 (USE FORMAT 7 FOR FULLTEXT)

ClearCommerce Expands Executive Team.

PR Newswire, p1930

June 29, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 434

... extensive experience in IT consulting, project management, marketing and systems engineering.

About ClearCommerce

Austin, Texas-based ClearCommerce has developed the most fraud-protected and easily **integrated** back-end transaction **solutions** for e-commerce **applications** -- providing **storefront** integration, fraud protection, real-time credit card payments, shipping/tax calculation, electronic softgood download (ESD), **online** reports and an open API for business process integration and automation. **Online** businesses and e-commerce service providers using UNIX or NT platforms rely on ClearCommerce's capability to supply the transaction processing component as well as...

20/3,K/19 (Item 16 from file: 621)

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01897038 Supplier Number: 54866037 (USE FORMAT 7 FOR FULLTEXT)

INEX and DataCash Partner to Deliver Turn-key E-Commerce Solutions to the UK and European Markets.

PR Newswire, p8043

June 14, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 527

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...PRNewswire/ -- INEX Corporation and DataCash today announced a partnership to deliver an integrated e-commerce solution combining the strengths of the INEX Commerce Court Internet **storefront applications** and the Datacash payment gateway for the UK and European marketplace. The bundled products will be actively co-marketed by both companies and sold through...

20/3,K/20 (Item 17 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)

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01872681 Supplier Number: 54616343 (USE FORMAT 7 FOR FULLTEXT)
Priceline.com Selects Silknet Software's E-Business Solutions.
Business Wire, p1502
May 12, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 526

... to working with them."

Silknet eService is a comprehensive customer service application that enables a company to provide customer self-service and collaboration using the Web, email, the telephone and other messaging media. Silknet eCommerce is an application to create an electronic storefront using Microsoft's Site Server Commerce Edition engine combined with the Silknet eBusiness System (TM).

About Silknet Software

Silknet provides software that allows companies to offer personalized marketing, sales, electronic commerce and customer support services through a single, company...

20/3,K/21 (Item 18 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01852164 Supplier Number: 54426307 (USE FORMAT 7 FOR FULLTEXT)
ClearCommerce and Breakthrough Software Close the Loop on E-Commerce Needs; Partnership Enables Transaction-Ready, Fraud-Protected Web Storefronts.
PR Newswire, p4597
April 20, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 562

... 408-321-9300, 408-321-9305 (fax), <http://www.btsw.com>.

About ClearCommerce

Austin, Texas-based ClearCommerce has developed the most fraud-protected and easily integrated back-end transaction solutions for e-commerce applications -- providing storefront integration, fraud protection, real-time credit card payments, shipping/tax calculation, electronic softgood download (ESD), online reports and an open API for business process integration and automation. Online businesses and e-commerce service providers using UNIX or NT platforms rely on ClearCommerce's capability to supply the transaction processing component as well as...

20/3,K/22 (Item 19 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01836087 Supplier Number: 54231288 (USE FORMAT 7 FOR FULLTEXT)
ClearCommerce and Vignette Partner to Drive Online Transactions for Customers.
PR Newswire, p9650
March 29, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 700

... capabilities to work to deliver the best sales and services online."

About ClearCommerce

Austin, Texas-based ClearCommerce has developed the most fraud-protected and easily integrated backend transaction solutions for e-commerce applications -- providing storefront integration, fraud

protection, real-time credit card payments, shipping/tax calculation, electronic softgood download (ESD), **online** reports and an open API for business process integration and automation. **Online** businesses and e-commerce service providers using UNIX or NT platforms rely on ClearCommerce's capability to supply the transaction processing component as well as...

20/3,K/23 (Item 20 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01815338 Supplier Number: 53949344 (USE FORMAT 7 FOR FULLTEXT)
ClearCommerce Staffs Three Executive Positions to Focus on Professional Services and Customer Solutions.

PR Newswire, p7329

Feb 24, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 476

... Prior to joining ClearCommerce,
she served as operations manager for Cap Gemini America.
About ClearCommerce
Austin, Texas-based ClearCommerce has developed the most secure and **integrated electronic commerce transaction software** -- providing **storefront** integration, fraud protection, integration of the **Internet** sale into existing business processes, real-time credit card payments, shipping/tax calculation, electronic softgood download (ESD), and **online** reports. **Online** businesses and e-commerce service providers using UNIX or NT platforms rely on ClearCommerce's capability to supply the transaction processing component as well as...

20/3,K/24 (Item 21 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01801904 Supplier Number: 53703231 (USE FORMAT 7 FOR FULLTEXT)
Online System Services Announces New E-Commerce Hosting Solution to Be Marketed to Businesses Through Broadband Partners.

PR Newswire, p7934

Feb 4, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 943

... services. Basic features included in shop2u are instant store creation with no programming required, and pre- designed store templates that enable users to create their **storefront** following a simple outline.
Online System Services utilized **shop2u** 's fully- **integrated** suite of tools and services with Kaufman's Tall and Big Men's Shop, the country's top retail clothing company for tall, big, athletic and hard-to-fit men, and one of the Company's first tenants of its eCommerce Hosting Engine. **Online System Services** launched Kaufman's **online** store (<http://www.kaufmans.com>) in 1997 and recently completed an upgrade that adds a cutting-edge dimension to the site. The upgraded site includes...

20/3,K/25 (Item 22 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01513656 Supplier Number: 47270965 (USE FORMAT 7 FOR FULLTEXT)
mrcdrom.com, inc. Files for Initial Public Offering

PR Newswire, p0403DATH007

April 3, 1997

Language: English Record Type: Fulltext

... appreciate our prospects," said Danny Wettreich, Chairman and Chief Executive Officer of mrcdrom.com, inc.

The Company believes that it offers the widest selection of **one stop computer software shopping** through a secure site on the **Internet**. Shoppers can receive information and purchase the latest computer software titles in addition to most hard-to-find titles. mrcdrom.com has unlimited shelf space without the accompanying expense of a **storefront** and related personnel. Purchasing **software** from mrcdrom.com is more convenient because **on - line** shopping can occur 24 hours a day with no reason for shoppers to leave the comfort of their own home. Customers are offered a large...

...execute orders customers click on a button and are prompted to supply shipping and payment details. The provision of reviews and descriptions offered in the **on - line** catalogue enables customers to make informed decisions when purchasing. The Company believes that as **Internet** users are already computer users they provide a ready market for its catalogue. Further the economies of having a wide range of titles without the...

20/3,K/26 (Item 23 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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01382596 Supplier Number: 46389369 (USE FORMAT 7 FOR FULLTEXT)
SAQQARA AND OPEN MARKET PARTNER TO CREATE COMPLETE ELECTRONIC COMMERCE SOLUTION

PR Newswire, p515SFW013
May 15, 1996
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 722

... uniting these two powerful Internet software products, it will now be quicker and easier for Web site developers to build interactive online catalogs for Internet **commerce**."

SAQQARA has **integrated** the OM-SecureLink **software** into its Step Search product to automatically generate "Digital Offers" from a Step Search catalog. Step Search enables merchants to author and publish **on - line** catalogs as **part** of a **Web** site **store front** design. In cooperation with Open Market's **Internet** Commerce Initiative, Saqqara serves as an Independent **Software Vendor** that has **integrated** OM SecureLink to provide tools for **Internet** Service Providers and **Web** developers alike to create commercial marketplaces on the **Internet**.

With Step Search, Web sites can now include a cost-effective and easily maintained catalog delivery system. Step Search Builder allows businesses to host a...

20/3,K/27 (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

04471242 Supplier Number: 57008162 (USE FORMAT 7 FOR FULLTEXT)
Go2Net Makes \$5.3m, Acquires FreeYellow.com for \$19.5m.
Computergram International, pNA
Oct 29, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 252

(USE FORMAT 7 FOR FULLTEXT)
TEXT:
Go2Net Inc, the Seattle, Washington-based community **web** site provider, has reported revenues of \$9.8m for the quarter ended September 30 1999, up

from \$2.5m for the corresponding period last year com and license agreement with InterShop Communications Inc. The InterShop **storefront software** will be bundled with Authorize.Net's transaction processing gateway to offer Go2Net's users a **one - stop e-commerce package**.

20/3,K/28 (Item 2 from file: 636)

DIALOG(R) File 636:Gale Group Newsletter DB(TM)

(c) 2002 The Gale Group. All rts. reserv.

04464433 Supplier Number: 56718012 (USE FORMAT 7 FOR FULLTEXT)

MICROSOFT: E-Stamp selects Microsoft and Cl ClearCommerce to manage first e-commerce postage site.

M2 Presswire, pNA

Oct 21, 1999

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 702

... integrate with Microsoft products and helps keep credit card fraud under control."

About ClearCommerce

Austin, Texas-based ClearCommerce has developed fraud-protected, scalable and easily **integrated** back-end transaction **solutions** for e-commerce **applications**, providing **storefront** integration, fraud protection, real-time credit card payments, shipping and tax calculation, Electronic Softgoods Downloads, **online** reports and an open API for business process integration and automation. **Online** businesses and e-commerce service providers rely on ClearCommerce's capability to supply the transaction processing component as well as integrate storefronts and legacy systems...

20/3,K/29 (Item 3 from file: 636)

DIALOG(R) File 636:Gale Group Newsletter DB(TM)

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04399981 Supplier Number: 55303141 (USE FORMAT 7 FOR FULLTEXT)

BELL ATLANTIC TEAMS WITH SHOPPING DIRECTORY SALES FORCE.

Yellow Pages & Directory Report, v15, n13, pNA

July 28, 1999

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 542

... with tremendous upsides. Together we have 80 years of experience and more than 1,400 employees." The agreement is the first to pair a major **Internet** portal with the large sales force of a leading shopping media company to provide a fully **integrated** shopping **solution**, including **storefront** and e-commerce site creation, hosting, shopping directory links, **Internet** marketing resources and unprecedented distribution, Santoro said. Bell Atlantic Directory Group, as the world's largest publisher of print and **online** shopping directories, connects buyers and sellers in the United States and internationally.

Big Yellow, along with GTE SuperPages T, is the leading shopping directory on...

20/3,K/30 (Item 4 from file: 636)

DIALOG(R) File 636:Gale Group Newsletter DB(TM)

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04387241 Supplier Number: 55244385 (USE FORMAT 7 FOR FULLTEXT)

IBM: IBM announces high performance e-commerce so software to help businesses handle web site traffic.

M2 Presswire, pNA

July 22, 1999

Language: English Record Type: Fulltext

... rich set of scripting languages and the ability to gather information from a number of different sources, Salvo Commerce provides flexibility for integrating back-end **systems** with an e- **commerce** site.

"Salvo Commerce combined with IBM Net. Commerce will allow companies that have complex enterprise systems to launch e-commerce applications that are fully integrated with key business processes," said Peter Devanney, director of Business Development and Strategic Alliances, Simware. "With the ability to link an e-commerce **storefront** with key back-end **systems**, companies transitioning to e-commerce can quickly get up-and-running to generate revenues and return on investment."

*M2 COMMUNICATIONS DISCLAIMS ALL LIABILITY FOR INFORMATION...

20/3,K/31 (Item 5 from file: 636)
DIALOG(R) File 636:Gale Group Newsletter DB(TM)
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03891034 Supplier Number: 50039663 (USE FORMAT 7 FOR FULLTEXT)
-UPS: Innovative web resource to promote wider understanding and adoption of E-commerce solutions

M2 Presswire, pN/A

May 28, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1468

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

M2 PRESSWIRE-28 May 1998-UPS: Innovative **web** resource to promote wider understanding and adoption of E-commerce solutions (C)1994-98 M2 COMMUNICATIONS LTD RDATE:270598 UPS has launched www.ec.ups.com, an innovative **web** site to serve as an information clearinghouse for those exploring ways to transact business over the **Internet**. The site also provides information on electronic commerce solutions offered by seven leading technology companies with which UPS has strategic alliances to provide a variety of software tools enabling businesses of any size to develop a **web** site and transact business over the **Web**. The new UPS site provides background on E-commerce tools and strategies ranging from simple entry-level software to advanced solutions that integrate a company...

...various UPS functions, from tracking and rating to complete shipment processing, including international documentation preparation and label printing that are available through integration with UPS **OnLine Professional**. "We have sifted through the E-commerce noise to provide our customers with valuable information about doing business via the **Internet**," said Dale Hayes, UPS vice president of marketing. "Opening a channel to leading E-commerce companies to provide superior solutions to our customers is important..."

...overall strategy of collaborating, not competing, with technology leaders to bring the best solutions to the table." Visitors to the new, easy-to-navigate UPS **web** site can get answers to questions commonly asked about electronic commerce or explore specific products. The goal is to make both the decision and the...

...members' solutions, UPS offers customers three ways to learn more: request a brochure, request that a representative call, or be connected to the alliance's **web** site. In addition, visitors are given the opportunity to participate in a short survey about current and future electronic commerce needs and issues. An essential part of the business process The launch of the **web** site is part of UPS's aggressive effort to integrate its presence throughout the entire supply chain and become an indispensable, branded part of the...

...of information and funds, the other two elements critical to commerce."

In addition to the alliance program, UPS has introduced numerous services available through the **Internet**, including UPS Document Exchange, a suite of secure electronic delivery services that will enable UPS customers to ship over the **Internet** anything that can be contained in a digital file, including documents, images, video and software, and provide secure document delivery and management via the **Internet**. UPS Document Exchange, which will be available globally later this quarter, provides two distinct types of service. UPS **OnLine Dossier** is a unique double encryption process for maximum security from initial transmission to opening by the receiver, as well as authentication of sender and receiver. UPS **OnLine Courier** is a sender-driven service with multiple security options, works on the **web** site or as a client application, and requires no special software at the receiver's computer. In addition, the UPS **web** site (www.ups.com) is a highly interactive site, allowing visitors to track packages and documents, calculate and compare shipping costs for the various UPS...

...EC solutions One of the newest UPS alliances is with AT&T, offering merchants complete end-to-end solutions for e-commerce through AT&T **Internet** access via the reliable AT&T **Internet** backbone. AT&T e-commerce solutions include a highly flexible set of hosting and transaction services that separately or combined, simplify the process of setting up a secure **online storefront**. AT&T e-commerce **products** marketed through www.ec.ups.com, will give businesses all the tools they need to quickly turn a **web** site into a powerful sales channel. Through hosting and transaction services like AT&T EasyWorld Wide **Web**, AT&T Enhanced **Web** Development Package, and AT&T SecureBuy Services, merchants have the ability to design and build basic or cutting-edge interactive sites, set up an electronic store or even integrate a **Web** site and call center. UPS tracking is integrated into each of these services. Harbinger's TrustedLink Instant Net Presence is an entry-level solution that allows merchants to establish an inexpensive, commerce-enabled **Web** site containing up to 100 HTML pages in an estimated two to three hours, with no need to learn programming skills or languages. It features a searchable catalog for up to 1,250 items, unlimited updates and **Web** site changes, and automatic tax and shipping charge calculations. IBM HomePage Creator is another entry level solution that requires no knowledge of HTML coding. The IBM point and click **Web** site creator and maintenance tool features security-rich, real-time credit card processing, automated sales tax calculation. The sites are hosted on IBM servers and a more advanced product designed for larger companies looking to build a second generation **Web** site with additional functionality, including integration with UPS **OnLine Professional**. It features **Web**-based authoring, administration and customizing tools, has three pre-built sample stores with predefined catalog templates, and supports Domino **Web** server for e-mail and discussion groups, as well as messaging order fulfillment or confirmation of the order to the buyer. It is available in English, Spanish, French, German, Italian, Portuguese, Japanese, Korean, simplified Chinese and traditional Chinese. Two iCat products are featured. iCat Commerce **Online** is an entry level, browser-based product. It includes a variety of design templates, and has several "wizard" and help tools that allows the business to simply enter information, customize the templates and begin selling products. Merchants get a direct link to the UPS **Web** site for tracking. The iCat EC Suite is an advanced solution that goes beyond creating a **Web** site to information management and integrated secure transaction processing. In addition to the ready-to-use templates, iCat EC Suite features a database for organizing product information. It is **web** server and browser-independent and provides customizable payment, tax and shipping options. The product is suitable for **Web** developers, hosting professionals and marketers interested in sophisticated e-commerce. Lotus Domino Merchant provides a single infrastructure for messaging, collaboration and **Internet** application development, allowing the e-commerce system to be seamlessly integrated with other workflow **applications**. Lotus Domino **Merchant** can be **integrated** with existing **systems** or with other tools from Lotus and its business partners. In addition to UPS tracking, including reference number tracking by either a UPS-assigned tracking number or a merchant-assigned order ID number, customers who use the UPS **OnLine Professional** can use Domino Merchant to generate flat files of UPS-related order data. Open Market's Transact is a

leading **Internet** commerce software product that features a complete set of end-to-end **online** commerce applications, including customer authentication and authorization, order and payment processing, automated tax and shipping calculations, order tracking and status and customer service. Open Market...

...to develop an integrated logistics and fulfillment module called the UPS Logistics Gateway whereby users can prepare packages for shipment through an interface with UPS **OnLine** Professional shipping software and can track packages with a standard UPS tracking number or a reference number assigned when an order is placed. Transact customers...

20/3,K/32 (Item 6 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

03732675 Supplier Number: 48070176 (USE FORMAT 7 FOR FULLTEXT)
AMEX, CYBERCASH UNVEIL NEW E-COMMERCE DEALS
Media Daily, v4, n5, pN/A
Oct 23, 1997
Language: English Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 174

(USE FORMAT 7 FOR FULLTEXT)
TEXT:
Looking to better establish its brand on the electronic commerce front, American Express licensed **storefront software** from Mercantec with which it plans to integrate its payment **software** and resell the **combined program** to **Web merchants**.

20/3,K/33 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06264420 Supplier Number: 54352630 (USE FORMAT 7 FOR FULLTEXT)
Better Integration -- QAD's MFG/PRO 9 Allows Easier Access To Legacy Apps. (Product Announcement)
Stein, Tom
InformationWeek, p119(1)
April 12, 1999
Language: English Record Type: Fulltext
Article Type: Product Announcement
Document Type: Magazine/Journal; Tabloid; General Trade
Word Count: 383

... site to track shipments and check delivery status.
An E-business suite of applications is also available with release MFG/PRO 9.0, including an **Internet** self-service knowledge base for help-desk and field-service engineers. QAD says it has also agreed to resell two electronic-commerce **applications** -Trading Partner **Transactions** and **StoreFront** -from **Integrated Systems** and Services Group.
With Trading Partner Transactions, QAD customers can give their trading partners secure self-service access over the Internet for placing orders, monitoring...

20/3,K/34 (Item 1 from file: 15)
DIALOG(R)File 15:ABI/Inform(R)
(c) 2002 ProQuest Info&Learning. All rts. reserv.

01806785 04-57776
Better integration
Stein, Tom
Informationweek n729 PP: 119 Apr 12, 1999
ISSN: 8750-6874 JRNL CODE: IWK

WORD COUNT: 385

...TEXT: site to track shipments and check delivery status.

An E-business suite of applications is also available with release MFG/PRO 9.0, including an **Internet** self-service knowledge base for help-desk and field-service engineers. QAD says it has also agreed to resell two electroniccommerce **applications** -Trading Partner **Transactions** and **StoreFront** -from **Integrated Systems** and Services Group.

With Trading Partner Transactions, QAD customers can give their trading partners secure selfservice access over the Internet for placing orders, monitoring order...

20/3,K/35 (Item 1 from file: 647)
DIALOG(R)File 647:CMP Computer Fulltext
(c) 2002 CMP Media, LLC. All rts. reserv.

01189179 CMP ACCESSION NUMBER: IWK19990412S0042
Better Integration - QAD's MFG/PRO 9 Allows Easier Access To Legacy Apps
Tom Stein
INFORMATIONWEEK, 1999, n 729, PG119
PUBLICATION DATE: 990412
JOURNAL CODE: IWK LANGUAGE: English
RECORD TYPE: Fulltext
SECTION HEADING: Software
WORD COUNT: 375

... site to track shipments and check delivery status.

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With Trading Partner Transactions, QAD customers can give their trading partners secure self-service access over the Internet for placing orders, monitoring...

20/3,K/36 (Item 1 from file: 696)
DIALOG(R)File 696:DIALOG Telecom. Newsletters
(c) 2002 The Dialog Corp. All rts. reserv.

00585963
News Digest
Online Marketplace
December, 1997 DOCUMENT TYPE: NEWSLETTER
PUBLISHER: JUPITER COMMUNICATIONS
LANGUAGE: ENGLISH WORD COUNT: 1779 RECORD TYPE: FULLTEXT

(c) JUPITER COMMUNICATIONS All Rts. Reserv.

TEXT:

...more than 100 companies up and running within the first year of operations. Transact is already used by AT&T, Barclay's Bank, CNET, Disney **Online**, and First Union National Bank . . . American Express will be integrating its payment **software** with Mercantec's SoftCart **storefront software** to be sold as a **combined package** for **Web merchants** to add commerce to new or existing sites. The product can accept payments with other cards, such as MasterCard and Visa, and will be available...

...Electronic Technology (SET)-compliant software vGate, vPos, and vWallet to banks, merchants, and consumers. The first customer to implement vGate, a secure gateway between the **Internet** and private networks used to

process credit card payments, was Sistema 4B, a Spain-based card payment processor that represents 38 banks. Other processors and...

...SSB in Italy. VeriFone will have over 200 banks and processors worldwide using vGate and plans to distribute vPOS merchant software to over one million Web merchants...

20/3,K/37 (Item 2 from file: 696)
DIALOG(R)File 696:DIALOG Telecom. Newsletters
(c) 2002 The Dialog Corp. All rts. reserv.

00550005

Hewlett-Packard, AT&T Form Electronic Commerce Alliance
Communications Business & Finance
July 21,1997 VOL: 4 ISSUE: 14 DOCUMENT TYPE: NEWSLETTER
PUBLISHER: BRP PUBLICATIONS
LANGUAGE: ENGLISH WORD COUNT: 370 RECORD TYPE: FULLTEXT

(c) BRP PUBLICATIONS All Rts. Reserv.

TEXT:

...electronic commerce to any business regardless of its size, Hewlett-Packard Co. [NYSE: HWP] and AT&T Corp. [NYSE: T] have teamed up to provide Internet services. The alliance will enable merchants to outsource the credit card processing part of their storefront using AT&T's SecureBuy service, thereby offering a one - stop electronic commerce solution. The two companies agreed to work together on other products and services...

20/3,K/38 (Item 1 from file: 813)
DIALOG(R)File 813:PR Newswire
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1307144 CGTU004

Affinity Announces E-Suites

DATE: July 14, 1998 11:00 EDT WORD COUNT: 640

...exactly what their investment is before the project begins."

The Affinity E-Suites Solution includes Microsoft Site Server, a powerful, yet economical platform, Great Plains Software's Dynamics. Commerce, an integrated accounting and Internet retailing system, and a combination of Affinity-developed commerce components that include:

Storefront Web Site Interface Suite - A customized interface that allows customers to purchase goods and services from the Web site.

The

Storefront enable shoppers to place orders, query order status, and choose multiple payment methods and delivery options. The Storefront also allows vendors to gather information about customer interaction with the Web site for future marketing efforts.

Credit Card Processing Suite - Delivering real-time credit card transactions at the Storefront, the module works with credit

card

transaction processing companies to create a process that is secure and simple.

on

Affiliate Marketing Suite - Allows vendors to place advertisements on other Web sites and create links to the Storefront to generate awareness and sales.

Customer Communication Suite - Provides order confirmation, invoices, and shipping confirmation through existing e...

20/3,K/39 (Item 1 from file: 613)

DIALOG(R)File 613:PR Newswire

(c) 2002 PR Newswire Association Inc. All rts. reserv.

00158197 19990804CLW005 (USE FORMAT 7 FOR FULLTEXT)

GenCorp and Thailand's C.P. Group Form Joint Venture Company to Serve Asia-Pacific Decorative Product Markets

PR Newswire

Wednesday, August 4, 1999 08:06 EDT

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 647

...manufacturing assets, a great reputation, an understanding of the Asian marketplace and instant access to the region for GenCorp's products."

The joint venture company will manufacture a broad range of medium-to- high end coated fabrics and decorative films at the Thailand facilities for distribution in Asia-Pacific and around the world . The joint venture also provides a platform for the introduction or increased distribution of other GenCorp decorative products and technologies in the region, such as commercial wallcoverings or heat-transfer printing.

The joint venture will become part...

20/3,K/40 (Item 2 from file: 613)

DIALOG(R)File 613:PR Newswire

(c) 2002 PR Newswire Association Inc. All rts. reserv.

00158004 19990803DCTU058 (USE FORMAT 7 FOR FULLTEXT)

GRC International Enters Into New Alliance With Tripwire Security Systems; Security Solutions Partnership Will Ensure Excellent Support For GRCI's Clients

PR Newswire

Tuesday, August 3, 1999 17:52 EDT

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 475

TEXT:

GRC International (NYSE: GRH) today announced it has entered into a cooperative marketing agreement with Tripwire(R) Security Systems, Inc. (TSS), an Oregon-based company specializing in information security applications . As a member of TSS' Tripwire Alliance Partners Program (TAPP), GRCI will provide its government and commercial clients a total security solution for their e-business, e-commerce, and system integrity.

Tripwire is used to detect any variance in the integrity of critical system and data files. The applications of this tool include intrusion detection, damage assessment and recovery, Y2K lockdown assurance , and forensics. Tripwire is recognized as the best security application of its type in the market and is used by many organizations to assess and...

20/3,K/41 (Item 1 from file: 610)

DIALOG(R)File 610:Business Wire

(c) 2002 Business Wire. All rts. reserv.

00205552 20000301061B1521 (USE FORMAT 7 FOR FULLTEXT)

First Ecom.Com and inter-Merchant Offer State-of-the-Art Payment Processing

Services to Asian Online Merchants and Buyers
Business Wire

Wednesday, March 1, 2000 06:45 EST

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 631

TEXT:

...OTC BB:FECC), a global provider of electronic payment processing, and inter-Merchant, the first Chinese and English language developer of multi-lingual e-commerce **storefront solutions** launched by the

Web Connection, today announced the successful integration of inter-Merchant's **storefront solution software** with First Ecom.com's payment

gateway. This **combined solution** allows **online merchants** and e-commerce

companies to seamlessly deliver multi-lingual, e-commerce storefronts and payment processing services over the **Internet** in multiple currencies.

...S

multi-currency Internet settlement processing systems, we add a further competitive edge to inter-Merchant's custom-made storefront applications."

"The combination of inter- Merchant 's **storefront solutions** combined with the

abilities of First Ecom.com's multi-currency **Internet** Payment Gateway reduces

costs and time-to-market for merchants embarking on e-commerce," said Gregory

Pek, president and CEO of First Ecom.com.

First...

20/3,K/42 (Item 2 from file: 610)

DIALOG(R) File 610:Business Wire

(c) 2002 Business Wire. All rts. reserv.

00085807 19990805217B0046 (USE FORMAT 7 FOR FULLTEXT)

Whitney Information Network Launches Comprehensive E-commerce Training and Business Development Program

Business Wire

Thursday, August 5, 1999 08:19 EDT

JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 734

...s leader in

online credit card processing, electronic checks and check guarantee, equipment, software and leasing.

IDI will provide Whitney's students with a completely **integrated e-commerce solution** that makes building a store and conducting transactions **online** easier and more affordable for small and mid-sized businesses. IDI's technology will allow students to build their own customized site through the use of "point and click wizards." This will enable students to easily construct and securely operate their own virtual **storefront** without any programming experience. The **package** will include **Web** -site hosting and will allow students the ability to obtain their own domain name as well as location in the www.commercemarketplace.com **online** mall that features 10 million visitors per month. ECX will provide all the necessary e-commerce software and secured credit cardprocessing.

Through the company's...

20/3,K/43 (Item 3 from file: 610)

DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00077442 19990720201B2042 (USE FORMAT 7 FOR FULLTEXT)
IBM Announces High Performance E-commerce Software To Help Businesses Handle Growing Web Site Traffic
Business Wire
Tuesday, July 20, 1999 12:16 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 3,436

...rich set of scripting languages
and the ability to gather information from a number of different
sources, Salvo Commerce provides flexibility for integrating back-end
systems with an e-commerce site.

"Salvo Commerce combined with IBM Net. Commerce will allow companies that have complex enterprise systems to launch e-commerce applications that are fully integrated with key business processes," said Peter Devanney, director of Business Development and Strategic Alliances, Simware. "With the ability to link an e-commerce **storefront** with key back-end **systems**, companies transitioning to e-commerce can quickly get up-and-running to generate revenues and return on investment." All trademarks are the properties of their respective...

20/3,K/44 (Item 4 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00071748 19990708189B0556 (USE FORMAT 7 FOR FULLTEXT)
Infoseek, Bell Atlantic Partner to Enhance Online Shopping
Business Wire
Thursday, July 8, 1999 14:21 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 1,119

...tm)
(www.go.com) and BigYellow(SM) (www.bigyellow.com) with a more fulfilling shopping experience.

The agreement is the first to pair a major **Internet** portal with the large sales force of a leading shopping media company to provide a fully **integrated** shopping **solution**, including **storefront** and e-commerce site creation, hosting, shopping directory links, **Internet** marketing resources and unprecedented distribution.

In a revenue-sharing arrangement, Infoseek, home of GO Network, has selected Bell Atlantic's industry-leading BigYellow as its...

20/3,K/45 (Item 5 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00029915 1999105B1076 (USE FORMAT 7 FOR FULLTEXT)
Thomas A. Edison, Inc. Introduces Turnkey E-Commerce Server/Software Solution -- Instant E-Commerce for Business -- Just Add ISP
Business Wire
Thursday, April 15, 1999 08:18 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 607

...software, which has been customized for Thomas A. Edison, Inc.

The solution can easily support a commerce site capable of handling up to 300 simultaneous on-line users. The Emrys software combines a customized Internet storefront design package with a web-based, point-of-sale package, which generates transactions directly to its integrated database to eliminate the need for manually maintaining separate systems. Features include: a complete web page designer that follows a simple wizard approach to create a custom web site, real-time order processing, workflow tracking, inventory tracking, invoicing, accounts receivable/payable, purchase order, and credit card processing.

4/9/1

DIALOG(R) File 275:Gale Group Computer DB(TM)
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02339975 SUPPLIER NUMBER: 55432633 (THIS IS THE FULL TEXT)
Tools target online **customers: Entice enriches e-commerce.** (Software
Review) (Evaluation)
Heck, Mike
InfoWorld, 21, 32, 43
August 9, 1999
DOCUMENT TYPE: Evaluation ISSN: 0199-6649 LANGUAGE: English
RECORD TYPE: Fulltext; Abstract
WORD COUNT: 818 LINE COUNT: 00073

ABSTRACT: Multiactive **Software** 's Entice is a powerful, tightly **integrated** E-commerce package that delivers a variety of **sales** , marketing and **online** commerce capabilities. It lets **Web** site managers track advertising effectiveness, provide **online** customer service and build electronic catalogs. Many of its **modules** are easy to understand and use, ranging from the Customer Prospector tool for importing targeted marketing lists to the Customer Profiler for examining data trends. The Designer tool is used to create **online** stores. Entice can record customer data but does not allow prediction of future customer interests, although third-party analysis tools can provide a work-around. The **software** has a superb E-Store Manager with a wizard-driven interface that greatly cuts the time needed to create an **online** catalog.

TEXT:

Many companies, especially midsize ones with little experience selling **online** , see electronic commerce as a cure-all for sagging **sales** . But this mistakenly downplays other aspects of **online** business that directly affect customers, such as **sales** , customer service, and marketing. Further, many vendors omit these traditional front-office functions from their e-commerce **software** offerings.

One exception is Entice, Version 1.0, from Multiactive **Software** , which offers 10 **integrated modules** that deliver **sales** , marketing, and ecommerce capabilities. Entice lets you track advertising effectiveness and provide **online** customer service, in addition to allowing you to build an **online** catalog.

Products such as RightPoint's Marketing Suite better serve large companies already running front office **software** . But midsize companies that need to automate the entire selling process should consider Entice. It integrates all the essential marketing features without carrying a six- or seven-figure price.

Entice employs two processes: The first involves attracting customers to your **Web** site, discovering their needs, and feeding qualified leads to your **sales** force; the second builds on this relationship via personalized offers and information.

To attract customers, Entice offers several **modules** that are easy to understand and easy to use. I used the Customer Prospector module, with which I could easily import targeted marketing lists from Multiactive's List Warehouse. List Warehouse is an added-cost service that gives you direct access to more than 100 million business listings; you can then easily search and download lists based on criteria you select.

Next, I used the Customer Profiler module to examine data for trends, such as the type of magazines read by different groups of people. Armed with this initial information, I then used the Campaign Manager module to create a promotion that consisted of trade magazine ads and automated e-mail messages and faxes that encouraged prospective customers to visit my **Web** site.

Entice's customized **Web** design module, One to One Designer, lets those users with little HTML or JavaScript experience create personalized **Web** experiences. Its drag-and-drop interface helped me establish paths for visitors to follow through my site. Designer also let me define actions, such as sending e-mail messages to the customer service department based on visitors' responses, and I was able to record customer data in the Account Manager database.

But despite the fact that I could record customer data, Entice does

not have the capability to use customers' current Web behavior or past history contained in the database to predict their future interests. One way to get this type of insight is to employ third-party analysis tools such as WebTrends' CommerceTrends. (See "Making the profit connection," www.infoworld.com/printlinks.)

Nevertheless, the Account Manager is valuable in other ways. For example, salespeople can quickly look up the last time someone met face to face with a customer. Also, I combined information from Account Manager and Campaign Manager to target specific groups of prospects and customers with very personalized e-mail messages. This step was easy to accomplish using filtering and other commands available in Campaign Manager.

The goal of all this relationship building is to generate and fill **online** orders, and this is where Entice's exceptional E-Store Manager module comes in. E-Store Manager's wizard-driven interface helps to significantly cut the time it takes to create an **online** catalog that contains secure shopping-cart technology. Further, you can incorporate artificial intelligence into the order process; for example, I created a configurator that warned shoppers when they had ordered incompatible parts.

Multiactive's Entice makes customer interaction easier, and its e-commerce features are as good as many stand-alone e-commerce products. Further, its interactive marketing and prospecting features should lower the cost of acquiring new business and building personalized relationships with customers.

Mike Heck (mike_heck@infoworld.com) is a contributing editor and manager of electronic promotions at Unisys Corp., in Blue Bell, Pa.

THE BOTTOM LINE: VERY GOOD

Entice, Version 1.0

Summary: Entice combines customer management, automated marketing, personalized communications, and an **online** store for a complete midsize solution.

Business Case: Easy to use and fairly affordable, Entice links **sales**, marketing, and customer service functions so that you can build personalized customer relationships. Its short deployment cycle requires little IS training.

Pros

- + **Integrated** front-office **modules**
- + Customized **Web** experience for each visitor
- + Excellent E-Store Manager module
- + Good reporting capabilities

Cons

- Nominal real-time predictive and data mining functions

Cost: Entice Server (10 concurrent user licenses): \$25,000 and up.

Added seats: \$995

Platforms: Server: Windows NT 4.0; Internet Information Server 4.0; SQL Server 7.0. Client: Win 95/98/NT; Internet Explorer 4.0 or later

Multiactive **Software** Inc., Vancouver, British Columbia;

www.multiactive.com

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27/3,K/1 (Item 1 from file: 275)
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02428286 SUPPLIER NUMBER: 64339889 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Virtual Village Inc. (Brief Article) (Product Announcement)
Software Magazine, 20, 3, 115
June, 2000
DOCUMENT TYPE: Brief Article Product Announcement ISSN: 0897-8085
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 140 LINE COUNT: 00015

... based and is delivered through the ASP model. As a result, professional recruiters can manage the candidate life cycle from start to finish while giving sales managers a completely integrated contact management system. V-Staff comprises three modules: Companies, Candidates, and Jobs. It allows recruiting agencies to electronically manage candidate profiles and associated files, automatically post open positions to recruitment Web sites and candidates, extend secure access of candidate, client, and job information to users and generate user-specific reports and forms, and offer integrated e...

27/3,K/2 (Item 2 from file: 275)
DIALOG(R) File 275:Gale Group Computer DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

02353224 SUPPLIER NUMBER: 57817245 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Upstarts and Start-Ups -- Reef floats Web apps strategy. (Company Business and Marketing)
Rogers, Amy
Computer Reseller News, 128
Nov 29, 1999
ISSN: 0893-8377 LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 611 LINE COUNT: 00054

... on dedicated Web-server and database hosts. Customers also can share space on Web servers with other dot.com companies.

Internetware is comprised of six modules built around a common engine, priced at \$30,000. Reef Commerce lets integrators and service providers set up virtual shopping malls and online storefronts. Third-party back-end payment systems can be integrated into Reef Commerce. Reef Publisher lets users publish and update information online

In Reef lingo, groups of users are called tribes. Reef's Tribe Manager lets integrators designate access rights to specific users and groups within an...

27/3,K/3 (Item 3 from file: 275)
DIALOG(R) File 275:Gale Group Computer DB(TM)
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02339975 SUPPLIER NUMBER: 55432633 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Tools target online customers: Entice enriches e-commerce. (Software Review) (Evaluation)
Heck, Mike
InfoWorld, 21, 32, 43
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from the Customer Prospector tool for importing targeted marketing lists to the Customer Profiler for examining data trends. The Designer tool is used to create **online** stores. Entice can record customer data but does not allow prediction of future customer interests, although third-party analysis tools can provide a work-around. The software has a superb E-Store Manager with a wizard-driven interface that greatly cuts the time needed to create an **online** catalog.

One exception is Entice, Version 1.0, from Multiactive Software, which offers 10 **integrated modules** that deliver **sales**, marketing, and ecommerce capabilities. Entice lets you track advertising effectiveness and provide **online** customer service, in addition to allowing you to build an **online** catalog.

Products such as RightPoint's Marketing Suite better serve large companies already running front office software. But midsize companies that need to automate the...

27/3,K/4 (Item 4 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
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02306412 SUPPLIER NUMBER: 54936832 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Hewlett-Packard Announces Front Office Push.
Computergram International, 3685, NA
June 18, 1999
ISSN: 0268-716X LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 412 LINE COUNT: 00035

TEXT:

...claims will help its companies grow customer loyalty and at the same time increase revenue and profit. HP also claims that this is the first **product** to combine **integrated**, **web** enabled marketing, **sales** and support **modules** linked to a company's call center, but other CRM vendors offer the same thing. Either way, HP's move into the front office space...

...s e-services strategy, is designed to enable customers to communicate with a call center by any method of access - in person, by telephone, fax, **internet** or email.

27/3,K/5 (Item 5 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
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02054243 SUPPLIER NUMBER: 19295907 (USE FORMAT 7 OR 9 FOR FULL TEXT)
At your service. (customer asset management systems) (includes related article on vendors) (PC Week Executive) (Industry Trend or Event)
Moad, Jeff
PC Week, v14, n14, p131(2)
April 7, 1997
ISSN: 0740-1604 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 2289 LINE COUNT: 00190

... marketing management application. Supports Windows, Motif and Macintosh clients, and Unix and NT servers.

Onyx Software Corp.

Unlike other CAM vendors that tend to link **modules** together via workflow engines, Onyx delivers a single, **integrated application** that includes **sales**, marketing, customer support, technical support and quality assurance. Also available is a remote access add-on and **Web** integration, along with an External Database Connectivity tool. The company is building links to midrange enterprise resource planning vendors such as SQL Financials Inc. and...

27/3,K/6 (Item 6 from file: 275)
DIALOG(R)File 275:Gale Group Computer DB(TM)
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01505509 SUPPLIER NUMBER: 11959112 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Purchase module. (Spectrum Information Systems' Purchasing Order Management module) (brief article) (Product Announcement)
MIDRANGE Systems, v5, n5, p54(1)
March 3, 1992
DOCUMENT TYPE: Product Announcement ISSN: 1041-8237 LANGUAGE:
ENGLISH RECORD TYPE: FULLTEXT
WORD COUNT: 198 LINE COUNT: 00016

The **system** is **integrated** with Spectrum's **sales** order processing, inventory control, and accounts payable **modules**. Buyers can create new purchase order **on - line** or maintain and copy requisitions. Multiple purchase order types include drop shipments, blankets, non-inventory items, imports, buy-outs and service orders. Multiple ship-tos...

27/3,K/7 (Item 7 from file: 275)
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01444742 SUPPLIER NUMBER: 11085411 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Bottle water co. gets new software. (Descartes-RAM signs pact with Glenbriar Bottled Water) (Across Canada)
Computing Canada, v17, n16, p2(1)
August 1, 1991
ISSN: 0319-0161 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
WORD COUNT: 100 LINE COUNT: 00008

... provide such functions as customer service, order processing, route settlement, accounts receivable, accounts payable, general ledger, fixed assets, cooler tracking, inventory control, fleet maintenance and **sales analysis modules**, fully **integrated** in an **on - line** environment.

The Competitive Edge, which will operate on a DEC Vax computer, will be installed at Glenbriar's Kitchener, Ont., head office.
It will service...

27/3,K/8 (Item 8 from file: 275)
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01305543 SUPPLIER NUMBER: 07743023 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Vertical market applications software. (listing of software packages) (directory)
DG Review, v7, n1, p21(6)
Summer, 1989
DOCUMENT TYPE: directory ISSN: 1050-9127 LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 7679 LINE COUNT: 00725

... payroll. The Wholesale Distribution System is menu-driven and is easy to learn and use. The system contains many state-of-the-art features. All **modules** are completely integrated. Reports can be scheduled for automatic after-hours printing. The system is currently installed in glass, wallcovering, footwear, uniform, hardware and medical...COMPUTER SYSTEMS, INC. Application: Resource management Product Name: TRIM (Total Resource Information Management) Description: TRIM provides wholesalers a comprehensive and tightly integrated group of software **modules** for inventory management, purchasing and bid sheet analysis, quotation and sales order processing, and vehicle/equipment maintenance. Designed to accommodate companies with multiple warehouses and...
...accounts payable, cash requirements forecasting, accounts receivable and credit reporting, fixed assets, payroll, personnel and project management. Features include realtime updating, eight-level security system, **online**

help and search, user-defined menus, portable terminal, barcode and POS support, BOM and kit files, catalog price page updates and optimized performance from...

...accounting and invoice printing (with automatic special pricing and volume discounts), purchasing with order tracking from planned to received and paid, inventory control and detailed sales analysis. **Integrated** payroll and accounting **software** are options. Menu-driven software guides the operator step-by-step. Customers, products, etc. may be referred to by name or by code. Historical sales...

27/3,K/9 (Item 1 from file: 47)
DIALOG(R)File 47:Gale Group Magazine DB(TM)
(c) 2002 The Gale group. All rts. reserv.

05802986 SUPPLIER NUMBER: 62087872 (USE FORMAT 7 OR 9 FOR FULL TEXT)
THE STATUS OF LIBRARY AUTOMATION AT 2000. (Statistical Data Included)
Saffady, William
Library Technology Reports, 36, 1, 3
Jan, 2000
DOCUMENT TYPE: Statistical Data Included ISSN: 0024-2586
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 41545 LINE COUNT: 03698

... Data Research Associates (DRA) became the first library automation vendor to offer an integrated system that was designed from its inception to support cataloging, an **online** public access catalog, and circulation control. (Later versions added acquisitions, serials control, and other application **modules**.) Several academic libraries initiated development projects for integrated systems during the late 1960s and early 1970s, but commercial availability of the resulting products dates from the early 1980s. Examples include the Northwestern **Online** Total Information System (NOTIS), a mainframe-based system that was originally designed to automate multiple library operations at Northwestern University; the Virginia Tech Library System...a number of integrated systems, is one example. As a recent innovation that has been rapidly and widely adopted, most integrated system vendors offer a **web** server component that permits access to a library's **online** catalog using a **web** browser, either through an **Internet** connection or from locally installed OPAC terminals. Examples include GeoWeb from Geac, CARLweb from CARL Corporation, Dynix **WebPAC** from Epixtech, **Web** Gateway from SIRS, **WebPAC** from Innovative Interfaces, DRA **Web2** from Data Research Associates, SIRSI **WebCAT**, and Athena Webserver from Sagebrush Technologies. KidsOnline from Innovative Interfaces and **Web** Gateway for Children from SIRS are examples of **Web** OPAC interfaces designed specifically for young library users. Like the Windows-based OPAC **modules** described above, a **web** browser provides a familiar graphical interface that simplifies catalog searches. In its latest implementation, the Techlib system from Open Text supports **web** browser interfaces for cataloging, circulation, acquisitions, and serials control as well as the OPAC module.

Interface characteristics aside, all OPAC modules can retrieve bibliographic records...systems. When it was discontinued by OCLC, the LS/2000 system was installed in more than 100 libraries.

FUTURE DIRECTIONS

To distinguish themselves from competitors, **vendors** of **integrated systems** must offer innovative products with distinctive capabilities that libraries want and need, but innovations become harder to achieve as an industry matures. Software products, in...

...in general and two decades of integrated system development, available products share many operating characteristics and features. This is especially true of the core application **modules**--cataloging, **online** public catalog access, and circulation control--that are implemented at all or most customer sites. Features that were distinctive in the 1980s, when many libraries...

...may index any or all fields within MARC records, for example, but that capability is only meaningful for libraries that require it.

To improve their **products** and maintain competitiveness, **integrated system vendors** are emphasizing several developments that emerged in the early 1990s. To address changing computer requirements and hardware preferences of current and prospective customers, as described...

...client/server technology. Some PC-based products likewise support client/server upgrades for expanding installations, allowing them to compete in the medium-size library market. **Integrated system vendors** continue to enhance well-established application **modules** that perform essential housekeeping operations; self-service circulation control and EDIFACT-compliant electronic book ordering are examples of new features that improve the functionality and convenience of specific products. The best prospects for future development of integrated systems, however, involve the augmentation of OPAC **modules** to incorporate additional information resources for reference and research by library users and staff. Examples include community information, commercially available databases, **web** sites, and the **online** catalogs of other libraries. These additional information resources may be installed on an integrated system or reside on external computers to which the integrated system is connected through a local area network, the **Internet**, or other telecommunication arrangements. Since the mid-1990s, there has been considerable progress in this area, and more can be expected.

As previously noted, some...

27/3,K/10 (Item 2 from file: 47)

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05076977 SUPPLIER NUMBER: 19581027 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Introduction. (Vendors of Integrated Library Systems for Minicomputers and Mainframes: An Industry Report, part 1)

Saffady, William

Library Technology Reports, v33, n2, p131(11)

March-April, 1997

ISSN: 0024-2586

LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 5044 LINE COUNT: 00452

... of library experience with automated systems in general and more than a decade of integrated system development, the minicomputer- and mainframe-based offerings of different **integrated system vendors** share many operating characteristics and features. This is particularly true of the core application **modules** -- cataloging, **online** patron access catalog, and circulation control -- that are implemented at all or most customer sites. Features that were meaningful selection parameters in the 1980s are...

27/3,K/11 (Item 3 from file: 47)

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04833457 SUPPLIER NUMBER: 19761240 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Vendors of integrated library systems for minicomputers and mainframes: an industry report, part 2(part 2: Geac Computers Inc., Innovative Interfaces Inc., VTLS Inc. and bibliographic references) (Company Profile)

Saffady, William

Library Technology Reports, v33, n3, p331(60)

May-June, 1997

DOCUMENT TYPE: Company Profile

ISSN: 0024-2586

LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 26345 LINE COUNT: 02250

... levels. The INNOPAC Gateway component can access other library catalogs, Internet resources, and various external data bases.

The most significant future concern for well established **vendors** of **integrated library systems** is their continuing ability to satisfy the requirements of libraries interested in the newest technology -- which, in

the late 1990s, means client/server implementations. Like

...taking an evolutionary approach to client/server technology. It currently offers Windows-based client/server products for cataloging and public catalog access, while the INNOPAC Web Server permits catalog access by Web browsers. These products are designed to interact and co-exist with conventional INNOPAC components; they do not replace them. Other **integrated system vendors** have added similar client/server extensions to their existing product lines. Through Project Millennium, Innovative Interfaces will presumably deliver client/server capabilities for all application **modules**, but some Millennium components will not be available for several years. In this respect, Innovative Interfaces is behind some other vendors discussed in this issue...

27/3,K/12 (Item 4 from file: 47)
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04075561 SUPPLIER NUMBER: 15415808 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Integrated library systems for microcomputers and mainframes: a vendor study. (part 1)
Saffady, William
Library Technology Reports, v30, n1, p5(141)
Jan-Feb, 1994
ISSN: 0024-2586 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 60348 LINE COUNT: 05244

... capabilities, and inadequate reporting characteristics. Understandably, they were viewed by prospective customers as inferior in functionality to core components. Since the late 1980s, however, many **integrated system vendors** have introduced second- or third-generation acquisitions and serials control **modules** with significantly enhanced capabilities. Today, the best integrated systems support **online** ordering, claiming, receiving, invoicing, fund accounting, and recordkeeping tasks associated with the procurement of monographic and serial publications.

Fully developed acquisitions modules can accommodate a...are displayed by an integrated system's OPAC module.

As another method of searching remote reference databases, several integrated system vendors offer gateway access to **online** information services, such as Dialog or Nexis, from public access terminals. Unless the integrated library system and information service comply with the Z39.50 standard, however, users must be familiar with the specific search procedures and retrieval capabilities supported by the remote system. The same limitation applies to integrated system **modules** and connectivity products that provide access to CD-ROM databases installed on networked microcomputers. While such databases can be searched from public access terminals attached...

27/3,K/13 (Item 5 from file: 47)
DIALOG(R)File 47:Gale Group Magazine DB(TM)
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03019326 SUPPLIER NUMBER: 05081630 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Integrated software tools for today. (mainframe computer integrated applications software)
Leavitt, Don
Datamation, v33, p49(4)
July 1, 1987
CODEN: DTMNA LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
WORD COUNT: 2414 LINE COUNT: 00194

... were kept in ledgers that could be reviewed and then put aside without formal "opening" or "closing" protocols.

These longings have prompted a number of **software vendors** to offer **integrated application packages**. In one recent poll, users identified 25 different suppliers of integrated accounting systems.

Software being software, the products differ one from another in many respects. But they also have a common thread in that they usually provide a choice of application **modules** surrounded by a separate collection of service **modules**. These **modules** are intended to handle a single common function such as security, on - line help, diagnostics, screen access and management, file access, cross-program navigation, query, and report writing.

That in effect is the basic architecture. But what are...

27/3,K/14 (Item 1 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou. (R)
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02699617 Supplier Number: 66319479 (USE FORMAT 7 FOR FULLTEXT)
OneSoft Launches Industry's First Integrated Platform for Enterprise Demand Chain Optimization.
Business Wire, p2214
Oct 25, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 943

... in quality among channels and adds enormous complexity and cost to a company's e-commerce system.

OneSoft 4 eliminates those problems with a fully **integrated** suite of **online sales modules** for business intelligence, content management, enterprise application integration and process workflow management. The new platform helps sell-side business-to-business focused customers minimize **online** channel conflict with new merchandising and reporting capabilities, while simultaneously maximizing the efficiency of direct sales teams, franchises and dealers.

And OneSoft is the only...

27/3,K/15 (Item 2 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou. (R)
(c) 2002 The Gale Group. All rts. reserv.

02571064 Supplier Number: 63494477 (USE FORMAT 7 FOR FULLTEXT)
Asante Launches Advanced Workgroup Switch for Multi-Service Gigabit Networks; IntraCore 6524 Supports Data/Voice/Video over Ethernet/IP.
Business Wire, p0123
July 17, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 780

... and/or file servers. The Gigabit Ethernet switch ports use industry standard GBIC interfaces and can accept Asante or other industry standard 1000BaseSX, 1000BaseLX GBIC **modules**. GBIC **modules** fit inside the switch with a locking connection and are hot-swappable. Network managers that specify GBIC interfaces for all their Gigabit Ethernet infrastructure will have the flexibility of being able to use and inventory the same Gigabit Ethernet GBIC **modules** across all different **vendor** equipment and models.

Integrated Web-Based Management

Like all other IntraCore switches the IntraCore 6524 supports easy-to-use browser-based management. Network managers simply point their web browser...

27/3,K/16 (Item 3 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou. (R)
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02566272 Supplier Number: 63283177 (USE FORMAT 7 FOR FULLTEXT)
WSi Interactive acquires controlling interest in search engine content aggregator iaNett.com Internet Technologies Ltd.

PR Newswire, p5941
July 11, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 868

... and custom reports - into their existing corporate architecture.
One of the most advantageous features of the SBT accounting package is the ability to incorporate custom **modules** and features into an established commercial product, permitting the software to be tailored to each specific client. iaNett will work with ATP to sell the...

...market an internet interface module for the SBT accounting system, enabling users of the SBT software to make the jump to a simple yet completely **integrated e-commerce shopping solution**.
iaNett was brought into the incubation facility, to deliver proof of concept. That now being complete, both companies, will focus their complementary expertise to establish...

27/3,K/17 (Item 4 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
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02551119 Supplier Number: 62971841 (USE FORMAT 7 FOR FULLTEXT)
Talisma SpringBoard Creates Individually Tailored E-Customer Service Plans in Five Days, and Guarantees Outsourced E-Service Personnel in Two.
Business Wire, p3010
June 26, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 572

... Intellect to put the SpringBoard plan into immediate action.
About Talisma -- www.talisma.com
Talisma Corporation is the pioneer of easy eCRM solutions, providing powerful **modules**, scalable solutions, and outsourcing e-service representatives to foster valuable e-customer connections that lead to profit and long-term business success. Companies can choose from three powerful eCRM suites -- small business, **online**, and enterprise -- and add e-mail, chat, phone, **Web** self-help, training, integration, and connectivity **modules** for **integrated** e-marketing, e-**sales** and e-service. Talisma is headquartered in Kirkland, Washington with an impressive list of customers and partners worldwide. Other offices include nine cities across the...

27/3,K/18 (Item 5 from file: 621)
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02476181 Supplier Number: 61764498 (USE FORMAT 7 FOR FULLTEXT)
PowerCerv Reports First Quarter Results; Lack of Rebound in Traditional Enterprise System Market has Impact.
Business Wire, p1763
April 27, 2000
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 824

... our investments in this area. I would expect us to have a press release in the near future regarding announcement and availability of new **e-commerce** initiatives."
PowerCerv provides **Integrated** Enterprise Response **solutions** to midsize companies around the globe. Featuring fully integrated enterprise application solutions with innovative e-commerce capabilities, the PowerCerv ERP Plus(TM) software suite enables...

...respond to customers, suppliers and partners at any stage of the relationship - from initial sales call to ongoing customer support. ERP Plus consists of five **modules** - Manufacturing Plus(TM), Distribution Plus(TM), Financials Plus(TM), SFA Plus(TM) and Support Plus(TM) - developed on one common technology platform, by one provider...

...seamless integration and enhanced functionality. For more information contact PowerCerv at (800) 251-8449, fax (813) 222-0886 or visit www.powercerv.com on the **Web**.

Statements contained in this press release which are not historical fact are "forward-looking statements". These statements are not guarantees of future performance and are...

27/3,K/19 (Item 6 from file: 621)
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02261396 Supplier Number: 58275087 (USE FORMAT 7 FOR FULLTEXT)
Infobank International Names AIT as Distributor for Germany.
PR Newswire, p3793
Dec 16, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 694

... Africa and Online Advantage in Australasia.
Founded in 1991, AIT GmbH is a leading business to business e-commerce developer in Germany. AIT's e- **commerce package** provides **integrated online auction solutions** and complementary buying **modules** enabling enterprises to realize electronic trading platforms with different dynamic pricing models.

The AIT e-commerce package is based on highly scalable and reliable n

27/3,K/20 (Item 7 from file: 621)
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01897876 Supplier Number: 54873562 (USE FORMAT 7 FOR FULLTEXT)
CitX Opts Out of CBQ Merger and Contracts Capital House for Private Placement And Help with IPO of IntraMedX Subsidiary.
PR Newswire, p8503
June 14, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 919

... Platform Monitoring Services, EC-Enabled Vertical Auction Platforms, Vertical B2B Portal Platforms, and Web-based Business- Centric Software Application Platforms.

CitX has developed a unique, **Web** -enabled **integrated B2B e-Commerce platform** called Intrapay, to collect and disburse payments via the **Internet**. The Intrapay platform is comprised of various service **modules**, which clients may subscribe to, enabling cost-effective, enterprise-wide, EDI and Y2K compliant e-Commerce functionality, and direct interface between a client's current...

27/3,K/21 (Item 8 from file: 621)
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01855494 Supplier Number: 54458804 (USE FORMAT 7 FOR FULLTEXT)
CBQ and CitX Corporation Sign Agreement to Merge to build World Class B2B Electronic Commerce Company.
PR Newswire, p2080

April 23, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1061

... system that handles electronic funds transfers (EFTs) and credit card payments for Internet e Commerce businesses and traditional sales companies.

CitX has developed a unique, **Web** -enabled **integrated** B2B e **Commerce platform** called Intrapay, to collect and disburse payments via the **Internet**. The Intrapay platform is comprised of various service **modules**, which clients may subscribe to, enabling cost-effective, enterprise-wide, EDI and Y2K compliant e Commerce functionality and direct interface between their current legacy systems...

27/3,K/22 (Item 9 from file: 621)
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01853942 Supplier Number: 54440741 (USE FORMAT 7 FOR FULLTEXT)
Edify Accelerates Move to Internet Financial Portal Solutions for Business Users.

PR Newswire, p0234
April 21, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 993

... the growing consulting and technical demands of its customers by expanding its Financial Services Practice.

The Business Banking Suite (BBS) is designed to anchor a **Web** portal for a bank's business customers. BBS is a complete suite of application **modules** that allows banks to target the unique needs of small and medium-size businesses. BBS is a vehicle for financial institutions to manage their entire customer relationships, including cash management, loans, 401(k) and value-added services, by integrating marketing, sales management, account administration and customer service with **Web**, phone, and fax-based delivery. BBS is ideal for financial institutions that want to develop a business portal strategy. Financial institutions can now provide their business customers with complete, **one - stop shopping** financial management **solutions**.

"Financial institutions want to become the primary financial portal for their business customers," said William A. Soward, vice president of business development at Edify Corporation...

27/3,K/23 (Item 10 from file: 621)
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01848202 Supplier Number: 54382181 (USE FORMAT 7 FOR FULLTEXT)
SoftQuad Software Announces Easy Commerce Gameplan; Total E-Commerce Solution Makes Creation of Shopping Sites a Snap.

PR Newswire, p1068
April 15, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 653

... Interland. "Through this partnership, we're making e-commerce truly seamless -- and, more than that, a dependable revenue generator -- for our customers."

The SoftQuad EZ **Commerce** Gameplan illustrates an **integrated solution** consisting of HoTMetal PRO 5.0 for **website** creation and maintenance -- with third party shopping cart **modules** such as CatalogBuilder already integrated with E-Commerce Exchange; a secure hosting account with Interland; and a merchant credit card account and

processing agent provided.

27/3,K/24 (Item 11 from file: 621)
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)
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01445202 Supplier Number: 46832603 (USE FORMAT 7 FOR FULLTEXT)
**ASANTE OFFERS BREAKTHROUGH WEB-BASED NETWORK MANAGEMENT PROGRAM WITH
SUPPORT FOR ALL NETWORKING DEVICES**

News Release, pN/A

Oct 28, 1996

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 988

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

IntraSpection Offers Customizable and Cost-Effective Network Management SAN JOSE, Calif., October 28, 1996 - Asante Technologies, Inc. (NASDAQ: ASNT) today introduced IntraSpection, the first **web**-based network management program to provide users with customized management solutions and total support for every SNMP-based network device on the market. IntraSpection is

...to a new level by enabling customized support for those devices to provide more comprehensive functionality. This customization is available through Asante plug-in Personality **Modules** that are sold as additions to the basic IntraSpection software, at unparalleled low prices. Further, because IntraSpection allows for programming in HTML instead of the customary C++, network managers can quickly create customized management **modules** on their own, a capability previously unheard of in the networking industry. In an aggressive move to establish IntraSpection as the de facto industry standard for network management, Asante is making the basic IntraSpection software available to everyone; users can download the software at no cost, via the company's **web** site at www.asante.com. "We are taking this bold approach to IntraSpection because it is the first product to finally deliver on the promise...

...environment in which all of their products work together. IntraSpection is the answer and we want everyone to have it." Asante's plug-in Personality **Modules** provide more detailed management of vendor products and are loaded onto the same server where the IntraSpection solution resides. Personality **modules** supporting the Asant6 Fast 100 Hub, 3Com's LinkSwitch 1000 Ethernet switch and Bay Networks' 2800 stackable 10 BASE-T hub will be available immediately...

...six months. How IntraSpection Works IntraSpection allows network managers to locate, correct and track network problems from any client on the network equipped with a **web** browser. Network managers simply load the software on their Windows NT-based workstation. When a network device experiences a problem, it sends an error message...

...page, as opposed to other solutions which require knowledge of C and C++ languages, as well as SNMP programming. Customers may create their own management **modules** with IntraSpection or use the Personality **modules** offered by Asante, which have the same look and feel and feature extensions that were previously only available with vendors' proprietary network management packages. * Ease of use -- By leveraging **web** technology, IntraSpection offers network managers the same **Internet** interface they're already familiar with, making it easy to use. * Platform-independent -- Network managers can use any **web** browser, on any client (Windows NT, Unix or Macintosh) on the network. * Reporting Capabilities -- Java technology enables IntraSpection to deliver real-time network status monitoring...

...graphical or tabular form. * Security -- IntraSpection provides login verification along with traditional password protection. Users can also choose to leverage the Secure Socket Layer-based **web** server which offers

bullet-proof encryption mechanisms for all data traffic. Web -Based Enterprise Management (WBEM) multi,-vendor alliance was recently formed by BMC Software and other vendors to establish Internet Engineering Task Force (IETF)-approved standards for web -based network management software. Asante is supporting the goal of both the WBEM and other emerging alliances to provide standards that allow vendors to develop integrated , platform -independent network management applications. Pricing and Availability The basic IntraSpection software will be available to download from the Asante Web site at www.asante.com in mid-November. The product will ship through distribution in early December of this year. IntraSpection documentation, service and support will be provided separately and will be list priced at \$295.00. Personality Modules are list priced at \$99.00 per module. The first three modules available will support the Asante Fast 100 Hub, 3Com's LinkSwitch 1000 and Bay Network's 2800. Availability of additional modules will be announced over the next several months. The Vendor Pack, a bundle of vendor-specific device Personality Modules , is list priced at \$795.00. Advanced SNMP modules , which perform sophisticated network management tasks, are also available separately. More detailed information about these modules , as well as pricing and availability will be announced later this year. IntraSpection Pro includes the basic IntraSpection package plus advanced features such as RMON, paging, e-mail, MIB Walker and Boot p/tftp, which enables better management of multivendor networks. IntraSpection Pro also provides access to the Advanced Modules and will be available in December. About Asante Founded in 1988, Asante Technologies offers a full line of high-performance products for Ethernet and Fast integrators and distributors. For additional information, contact Asante at 800-662-9686 or browse the company's Web site at www.asante.com.

27/3,K/25 (Item 1 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

04760319 Supplier Number: 64435073 (USE FORMAT 7 FOR FULLTEXT)

ASANTE UNVEILS INTRACORE 6524 24 PORT 10/100 MBPS SWITCH.

LAN Product News, v12, n9, pNA

Sept, 2000

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 736

... and/or file servers. The Gigabit Ethernet switch ports use industry standard GBIC interfaces and can accept Asante or other industry standard 1000BaseSX, 1000BaseLX GBIC modules . GBIC modules fit inside the switch with a locking connection and are hot-swappable. Network managers that specify GBIC interfaces for all their Gigabit Ethernet infrastructure will have the flexibility of being able to use and inventory the same Gigabit Ethernet GBIC modules across all different vendor equipment and models.

Integrated Web-Based Management

Like all other IntraCore switches the IntraCore 6524 supports easy-to-use browser-based management. Network managers simply point their web browser...

27/3,K/26 (Item 2 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

04727228 Supplier Number: 63577212 (USE FORMAT 7 FOR FULLTEXT)

ASANTE DEBUTS MULTI-SERVICE GIGABIT ETHERNET SWITCH.

Computer Protocols, v13, n8, pNA

August, 2000

Language: English Record Type: Fulltext

Document Type: Newsletter; Trade

Word Count: 755

... and/or file servers. The Gigabit Ethernet switch ports use industry

standard GBIC interfaces and can accept Asante or other industry standard 1000BaseSX, 1000BaseLX GBIC modules. GBIC modules fit inside the switch with a locking connection and are hot-swappable. Network managers that specify GBIC interfaces for all their Gigabit Ethernet infrastructure will have the flexibility of being able to use and inventory the same Gigabit Ethernet GBIC modules across all different vendor equipment and models.

Integrated Web-Based Management

Like all other IntraCore switches the IntraCore 6524 supports easy-to-use browser-based management. Network managers simply point their web browser...

27/3,K/27 (Item 3 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

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04070344 Supplier Number: 53561301 (USE FORMAT 7 FOR FULLTEXT)

KPMG: 'Best-of-breed' software packages face squeeze, warns KPMG consulting.

M2 Presswire, pNA

Jan 12, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 820

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...and economies of scale can enable integrated vendors to offer attractive deals. From a technology standpoint, the advantages of an integrated approach are obvious - the modules have the same 'look and feel', run on the same platform and are already harmonised, making it easier to share, information throughout the company. And...

...fact that client preference for an integrated solution is balanced by demands for high quality: "While an integrated approach is understandably popular, many of the packages are not as integrated as the vendor might suggest. This opens up opportunities for smaller players, especially if they are able to find innovative ways to ensure good integration between their own...

...directory also makes a number of other predictions about the packaged software market of the near future, including: * larger vendors will concentrate on breaking their modules into smaller components, to avoid forcing organisations to revise all modules - whether they are used or not - at each upgrade; * rapid implementation will be facilitated by pre-fabricated software adapted to a particular industry or sector...

...fast-track' selection processes, rather than attempting to review the entire market when putting an implementation out to tender; * vendors will concentrate on refining their Internet-enabled functions. Currently, these are provided by suppliers, but tend to be deferred to later stages of implementation because of time-specific priorities, such as...

...of GBP 726 million. KPMG Consulting provides services aimed at transforming business performance through the successful integration of people, processes and technology. KPMG World Wide Web address: <http://www.kpmg.co.uk> CONTACT: Chris Gant, KPMG Consulting Tel: +44 (0)171 311 8256 e-mail: chris.gant@kpmg.co.uk David...

27/3,K/28 (Item 4 from file: 636)

DIALOG(R)File 636:Gale Group Newsletter DB(TM)

(c) 2002 The Gale Group. All rts. reserv.

04043006 Supplier Number: 53412185 (USE FORMAT 7 FOR FULLTEXT)

Japanese Companies in the United States: SOFTWARE AND INFORMATION SERVICES.

Japan-U.S. Business Report, v1998, n349, pNA

Oct 31, 1998

Language: English Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 399

... one of the hottest but also most competitive segments of the software market -- electronic commerce, a HITACHI, LTD. subsidiary released Hitachi TradeLink. As the Global **Internet** Commerce Software Suite subtitle suggests, the open standards-based product consists of components that will be rolled out over time. Companies can use these components to customize a complete **Internet** commerce solution from scratch. Alternately, they can adopt particular **modules** to develop an **integrated e-commerce** network with plug-and-play compatibility with most third-party hardware and software offerings as well as with legacy ERP (enterprise resource planning) and data...

27/3,K/29 (Item 5 from file: 636)
DIALOG(R) File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

03901543 Supplier Number: 50075703 (USE FORMAT 7 FOR FULLTEXT)
-KALAMAZOO: Renault franchises set for Elite and the Intranet from Kalamazoo Motor Trade

M2 Presswire, pN/A

June 11, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 654

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

...Motor Trade has entered into a partnership agreement with Renault UK and the Renault Dealer Association to provide Renault Franchises across the country with a **one stop shop solution** for all their dealer management and dealer communications needs. Kalamazoo Motor Trade's flagship dealer management system - Elite - can now be provided in combination with...

...Dealer Communication System - The Renault DCS-Intranet. The combination of the powerful features of Elite with the many benefits of communicating in a real-time **web** - based environment will offer Renault Dealerships a solution to take them into the next millennium and beyond. In essence, dealers who choose the new environment...

...to changes in franchising and dealer business practices and a commitment to Open Systems guarantees seamless communication with motor manufacturers. Featuring an extensive range of **modules** and services, Elite automates the entire range of business processes, from service and parts to marketing and accounts. The consolidation of all dealer and group...

...vehicle management, front facing showroom and F&I automation, bodyshop activities, contract hire and daily rental systems. In addition Kalamazoo offers the automotive industry **Internet** /Intranet vehicle marketing and location systems, integrated document imaging and archiving systems, executive information tools and customer facing vehicle appraisal/valuation systems. CONTACT: Justine Russell...

27/3,K/30 (Item 6 from file: 636)
DIALOG(R) File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

03449640 Supplier Number: 47107538 (USE FORMAT 7 FOR FULLTEXT)
ISOCOR: SunSoft partners with ISOCOR's advanced messaging gateways and client software

M2 Presswire, pN/A

Feb 7, 1997

Language: English Record Type: Fulltext

... ISOCOR's X.400 gateways for Lotus cc:Mail, Lotus Notes, Microsoft Mail and IBM SNADS support connections over both X.400 networks and the **Internet** and will enable Solstice X.400 users to accomplish enterprise-wide messaging across mixed computing environments. In addition, ISOCOR's PLEXLINK, which offers service provider **modules** for Windows 95, and Personal ISOTRADE, a low cost solution for Electronic Data Interchange (EDI), will provide Sun Solaris customers with a fully **integrated**, highly reliable electronic **commerce solution**.

Solaris users looking for an affordable combined messaging and EDI solution now can seamlessly integrate their desktop EDI application with ISOCOR's Personal ISOTRADE product...

27/3,K/31 (Item 7 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
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02300713 Supplier Number: 44459875 (USE FORMAT 7 FOR FULLTEXT)
Untitled Article
Bank Automation News, v6, n3, pN/A
Feb 23, 1994
Language: English Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 1068

... an automated monitoring system for the network.
St. Mary's Bank and Trust of Franklin, La., \$106 million assets, has contracted to purchase PC-based **integrated transaction management software**, including ATM management, card management and **on - line switch modules**.
BancTec Inc., Dallas, Texas. Call Gary Robinson, senior vice president and chief financial officer, 214/450-7753.
BancTec has received a \$5.9 million order...

27/3,K/32 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

07677274 Supplier Number: 63913185 (USE FORMAT 7 FOR FULLTEXT)
E-Commerce Strategy.
Wireless Review, v17, n13, p58
July 1, 2000
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 92

(USE FORMAT 7 FOR FULLTEXT)
TEXT:
Point.com has created an **integrated e-commerce solution** that can be leveraged by any company seeking to sell telecommunications products and services **online**. The Powered-by-Point program provides a complete **online** telecommunications shopping experience without having to invest the time and money necessary to develop your own infrastructure. Companies can maintain their brand recognition while leveraging Point.com's content, comparison-shopping engine, and order-processing and customer-care services. The solution is comprised of five **modules** that allow users to meet their business needs including a centralized content-management system and a carrier credit-authorization and service-activation feature.

27/3,K/33 (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06565393 Supplier Number: 55459569 (USE FORMAT 7 FOR FULLTEXT)
How To buy Wireless Communication ICs -- OEMs Slow To Surrender
Verticality. (Industry Trend or Event)
Baljko, Jennifer L.
Electronic Buyers' News, p53
August 16, 1999
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 1421

... the submitted order may not be complete."

Besides tackling supply-chain issues, other wireless suppliers are looking to win and keep business by providing a **one - stop shop**.

Conexant **Systems** Inc. is doing that by integrating various components into multichip **modules** and RF subsystem and full-system solutions, said Rick **Weber**, marketing communications manager for the company's wireless division in Newport Beach, Calif.

"We're working on a level of higher integration," Weber said. "As...

27/3,K/34 (Item 3 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06264449 Supplier Number: 54352661 (USE FORMAT 7 FOR FULLTEXT)
Full-Function Accounting. (Carillon Financials) (Brief Article) (Product Announcement)
InformationWeek, p176(1)
April 12, 1999
Language: English Record Type: Fulltext
Article Type: Brief Article; Product Announcement
Document Type: Magazine/Journal; Tabloid; General Trade
Word Count: 101

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

Carillon Financials is a fully **integrated system** for online **transaction** -processing client-server accounting and business processes. It runs on Windows 95 or Windows NT Workstation. General ledger, accounts payable, accounts receivable, inventory, order entry, purchase order, production order, fixed assets, time/billing, job cost, and shop floor control **modules** are \$15,995; the financial desktop is \$8,995; the payroll module is \$19,995; contact-management and system-setup **modules** are free with any other module. Source code is \$15,000 for the first module and \$5,000 for each additional module.

27/3,K/35 (Item 4 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

06003909 Supplier Number: 53394498 (USE FORMAT 7 FOR FULLTEXT)
New Products. (Product Announcement)
Computerworld, p55(1)
Dec 14, 1998
Language: English Record Type: Fulltext
Article Type: Product Announcement
Document Type: Magazine/Journal; Tabloid; Trade
Word Count: 437

... Expertise.LAN Version 5.5, Windows-based financial accounting software for building virtual storefronts.

According to the Manchester, N.H., company, the software comprises numerous **modules** that can be purchased separately or as part of an **integrated system**. The Expertise. **Commerce module** is a Java-based, self-serve **Web** retail order- entry application.

The Multi-Currency module eases international electronic commerce by supporting 20 different currencies per company and providing automatic

booking to the...

27/3,K/36 (Item 5 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

04861554 Supplier Number: 47150851 (USE FORMAT 7 FOR FULLTEXT)
Lotus fixing support
Doan, Amy; Radosevich, Lynda
InfoWorld, p1
Feb 24, 1997
Language: English Record Type: Fulltext
Document Type: Magazine/Journal; Trade
Word Count: 706

... will be most evident in the coming year: commerce and Web technology.

For instance, a secure electronic transaction module being built for IBM's Net. **commerce system** will be **integrated** into Domino. **Merchant** in the third quarter, and plans are to merge the two product lines by making Net.commerce a set of **modules** for Domino, said Keith McCall, director of **Internet** applications at Lotus.

One user agreed that the fruits of the acquisition have only lately been ripe for the picking in actual products.

"We're...

27/3,K/37 (Item 6 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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04103476 Supplier Number: 45983539 (USE FORMAT 7 FOR FULLTEXT)
A look at the options and who's using them: Internet payment schemes
CommunicationsWeek, pIA4
Dec 4, 1995
Language: English Record Type: Fulltext
Document Type: Newsletter; Trade
Word Count: 1198

... system that lets consumers and merchants conduct transactions easily and safely over the Internet.

Checkfree Wallet has a client and a server component. The browser **modules** can be downloaded free from Checkfree's home page, at <http://www.checkfree.com>, or a merchant's site for use with Netscape Navigator, Spyglass Mosaic, Quarterdeck Corp. Mosaic and The Wollongong Group Inc. Emissary browsers. The server **module** is **integrated** into a **merchant's Web** server.

Checkfree Wallet uses public-private key encryption technology from RSA Data Security Inc., in Redwood City, Calif., and a large 768-bit key to ...

27/3,K/38 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

11307054 SUPPLIER NUMBER: 55616986 (USE FORMAT 7 OR 9 FOR FULL TEXT)
The fantas-e league. (adoption of electronic commerce by companies)
Rubenstein, Roy
Electronics Weekly, 1921, 16(1)
August 11, 1999
ISSN: 0013-5224 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 1263 LINE COUNT: 00102

... has created the framework that enables it to create virtual design teams-matching skills to the job - and all thanks to the emergence of e-commerce .

"We are a one - stop shop for electronic solutions," says Dr Philip Gaffney, managing director of the company. "We receive the job specification, break it down into modules and use people we have worked with before to create a virtual team." The work is then managed over the Web.

Remote workers are networked in - "as if they are working next door" - with data being exchanged securely using encryption.
CAE's projects have included a...

27/3,K/39 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

10301043 SUPPLIER NUMBER: 20853672 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Your technology to-go guide. (information technology) (ASAE's technology solutions directory)
Association Management, v50, n6, pT1(36)
June, 1998
ISSN: 0004-5578 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 10428 LINE COUNT: 00926

... AZTECH*War(R) 6.0: The Next Generation, comprehensive association management software with power and simplicity. Featuring a visual, intuitive design, Year 2000 compliance, Web commerce, ODBC connectivity, fully integrated modules, and zip/area code updates. Available for Win 95/NT, Win 98. A superior product backed by an industry leader with a proven track record...

27/3,K/40 (Item 3 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

09756787 SUPPLIER NUMBER: 19761694 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Avid Technology. (sells news production systems) (Brief Article)
Dickson, Glen
Broadcasting & Cable, v127, n38, p106(1)
Sep 15, 1997
DOCUMENT TYPE: Brief Article ISSN: 1068-6827 LANGUAGE: English
RECORD TYPE: Fulltext
WORD COUNT: 499 LINE COUNT: 00043

... have it." Susquehanna owns four radio stations in the Dallas/Fort Worth market: KLIF(AM), KPLX(FM), KTCK(AM) and KKZN(FM).

Lifetime has gone online with the Gabriel automation system from Management Science Associates. Gabriel, which was launched in March 1996, is an integrated sales, traffic and billing software application for the cable industry. The system is also used by A&E, The History Channel, Discovery Channel, Animal Planet and Adlink. Lifetime first installed Gabriel modules, including commercial scheduling and episode scheduling, over a year ago. "Gabriel gives us better integration with our inventory systems and gives us the ability to...

27/3,K/41 (Item 4 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

09322836 SUPPLIER NUMBER: 19156196 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Lotus fixing support; IBM helps boost service programs. (Company Business and Marketing)
Radosevich, Lynda; Doan, Amy
InfoWorld, v19, n8, p1(2)
Feb 24, 1997
ISSN: 0199-6649 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 732 LINE COUNT: 00062

... will be most evident in the coming year: commerce and Web technology.

For instance, a secure electronic transaction module being built for IBM's Net. **commerce system** will be **integrated** into Domino. **Merchant** in the third quarter, and plans are to merge the two product lines by making Net.commerce a set of **modules** for Domino, said Keith McCall, director of **Internet** applications at Lotus.

One user agreed that the fruits of the acquisition have only lately been ripe for the picking in actual products.

"We're...

27/3,K/42 (Item 5 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

(c)2002 The Gale Group. All rts. reserv.

07507240 SUPPLIER NUMBER: 15717503 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Process and production monitoring systems. (Manufacturing Handbook &

Buyers' Guide 1994/95) (Directory)

Plastics Technology, v40, n8, p275(5)

July 15, 1994

DOCUMENT TYPE: Directory ISSN: 0032-1257 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT

WORD COUNT: 4596 LINE COUNT: 00396

... two levels of on-line help (novice and expert-user modes), data entry from pop-up selection lists, multiple natural-language capability, and more. Fully **integrated modules** include **shop** -floor control, inventory management, purchasing, material requirements planning, order processing, sales analysis, and bill of materials. Accounts payable, accounts receivable, general ledger and fixed-asset **modules** complete the system. RMS files are used, and common data-dictionary formats are provided for ease of use with all report writers. System is equipped...

27/3,K/43 (Item 6 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

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07226877 SUPPLIER NUMBER: 15270918 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Arkansas Systems signs two banks. (St. Mary's Bank and Trust, Central

National Bank and Trust contract for Integrated Transaction Management software) (Management Strategies) (Brief Article)

American Banker, v159, n59, pA10(1)

March 28, 1994

DOCUMENT TYPE: Brief Article ISSN: 0002-7561 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT

WORD COUNT: 90 LINE COUNT: 00007

TEXT:

St. Mary's Bank and Trust, a \$106 million-asset institution in Franklin, La., has signed a contract with Little Rock-based Arkansas **Systems Inc.** for the **vendor's Integrated Transaction** management **software**, including automated teller machine management, card management, and **on - line switch modules**.

27/3,K/44 (Item 7 from file: 148)

DIALOG(R)File 148:Gale Group Trade & Industry DB

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06121495 SUPPLIER NUMBER: 12674405 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Process and production monitoring systems: product lines reviewed.

(plastics machinery) (Buyers Guide)

Plastics Technology, v38, n8, p316(5)

July 15, 1992

DOCUMENT TYPE: Buyers Guide ISSN: 0032-1257 LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT

WORD COUNT: 4536 LI COUNT: 00383

... two levels of on-line help, novice and expert user modes, data entry from pop-up selection lists, multiple natural language capability, and more. Fully **integrated modules** include: **shop** -floor control, inventory management, purchasing, material requirements planning, order processing and sales analysis, and bill of materials. Accounts payable, accounts receivable, general ledger and fixed asset **modules** complete the system. RMS files are used, and common data dictionary formats are provided for ease of use with all report writers. The system is...

27/3,K/45 (Item 8 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

05842344 SUPPLIER NUMBER: 12108765 (USE FORMAT 7 OR 9 FOR FULL TEXT)
TECHLIB and TECHLIBplus in a special library.
Cogliano, Betsy F.
Library Software Review, v11, n1, p11(2)
Jan-Feb, 1992
DOCUMENT TYPE: evaluation ISSN: 0742-5759 LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT
WORD COUNT: 1701 LINE COUNT: 00134

... s technical, administrative and support staffs, as well as sponsor employees located at MITRE.

In 1985, the Library Center issued a Request for Information to **vendors of Integrated Online Library Systems (IOLS)**. We were looking for a system with a functional OPAC, circulation control module, catalog maintenance module, and OCLC interface, and acquisitions and serials **modules** at least planned and scheduled. We needed a system that would accommodate OCLC/MARC and a non-standard report format. We wanted to combine the...

27/3,K/46 (Item 9 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

05838842 SUPPLIER NUMBER: 11908392 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Industrywide software roundup. (telemarketing software makers) (Directory)
Telemarketing, v10, n8, p46(9)
Feb, 1992
DOCUMENT TYPE: Directory ISSN: 0730-6156 LANGUAGE: ENGLISH
RECORD TYPE: FULLTEXT
WORD COUNT: 7346 LINE COUNT: 00607

... 0 Type of Software: Sales/marketing Compatible Hardware: IBM PC, XT, AT, PS/2, 286, 386, 486 or 100-percent compatibles. Installations: 5,000+

An **integrated system** for field **sales**, telemarketing, direct marketing and management reporting. Contact management plus advanced **modules** for automated multi-step marketing, distributed database, direct fax and **on - line** graphic sales activity management. Circle No. 582 on Reader Service Card

SourceMate Information Systems, Inc. 20 Sunnyside Ave. Mill Valley, CA 94941-1928 415-381...

27/3,K/47 (Item 10 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

03929442 SUPPLIER NUMBER: 07755147 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Direct Marketing software guide. (guide for software packages for marketing)
Rose, Matthew; Castellano, Brenda; Di Bella, Lori

Direct Marketing, v52, n53(23)

June, 1989

ISSN: 0012-3188

LANGUAGE: ENGLISH

RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 21429

LINE COUNT: 01876

... adds five-digit ZIP, ZIP+4 and carrier route codes in one pass. The module also identifies addresses with missing apartment numbers in either an **on - line** or batch environment. With this system, the user maximizes postage savings, improves deliverability, reduces returns and enhances in-house merge/ purge processing by improving the...Ave., Torrance, CA 90502-1319 (Est. 1983) 1-800/437-4329 Package features: Framework III is an integrated decision support program. Software includes the following **modules** : word processing, spreadsheet, database management, business graphics, outlining and telecommunications. Optional electronic mail function. Also included: 40,000-word thesaurus, spell checker, regional recalculation in...

...D, Sunnyvale, CA 94086 (Est. 1982) 800/245-6717 Package features: Designed specifically for direct sales businesses, the Front Office shareware evaluation version is an **integrated system** for **sales** management, sales order processing, job costing and profit analysis. Specs: Runs on IBM PC or compatible; requires hard drive or two 720K floppies. Price: \$12...

27/3,K/48 (Item 1 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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02003555 52019603

Speaking the language

Menezes, Joaquim

Computing Canada v26n6 PP: 29 Mar 17, 2000

ISSN: 0319-0161 JRNL CODE: CCD

...ABSTRACT: crunch in Canada. Humber College president Robert Gordon said that in addition to five new post-diploma courses offered as part of the initiative, **e-commerce modules** will be **integrated** across the curriculum. The initial course offerings will be: 1. **Internet** management and **Web** design, 2. **Web** site administration, 3. **Internet** software development, 4. Supply chain management, and 5. **Internet** marketing.

27/3,K/49 (Item 2 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01960404 46813056

Reef floats Web apps strategy

Rogers, Amy

Computer Reseller News n871 PP: 128 Nov 29, 1999

ISSN: 0893-8377 JRNL CODE: CRN

WORD COUNT: 551

...TEXT: on dedicated Web-server and database hosts. Customers also can share space on Web servers with other dot.com companies.

Internetwork is comprised of six **modules** built around a common engine, priced at \$30,000. Reef Commerce lets integrators and service providers set up virtual shopping malls and **online** storefronts. Third-Party back-end payment **systems** can be **integrated** into Reef **Commerce**. Reef Publisher lets users publish and update information **online**.

In Reef lingo, groups of users are called tribes. Reef's Tribe Manager lets integrators designate access rights to specific users and groups within an

...

27/3,K/50 (Item 3 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)
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01868059 05-19051

Entice enriches e-commerce

Heck, Mike

InfoWorld v21n32 PP: 43-44 Aug 9, 1999

ISSN: 0199-6649 JRNL CODE: IFW

WORD COUNT: 650

...TEXT: marketing. Further, many vendors omit these traditional front-office functions from their e-commerce software offerings.

One exception is Entice, Version 1.0, from Multiactive **Software**, which offers 10 **integrated modules** that deliver **sales**, marketing, and e-commerce capabilities. Entice lets you track advertising effectiveness and provide **online** customer service, in addition to allowing you to build an **online** catalog.

Products such as RightPoint's Marketing Suite better serve large companies already running front office software. (See review, right.) But midsize companies that need...

27/3,K/51 (Item 4 from file: 15)

DIALOG(R)File 15:ABI/Inform(R)

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01467228 01-18216

TeleSell Integrated Sales Automation Software

Galenskas, Stephanie Mariel

Direct Marketing v60n2 PP: 26 Jun 1997

ISSN: 0012-3188 JRNL CODE: DIM

WORD COUNT: 175

ABSTRACT: TeLeVell Inc.'s **TeleSell Integrated Sales Automation Software** goes beyond contact management to automate the complete sales and marketing cycle with **modules** for: sales tracking, forecasting, advertising marketing management, customer interaction, order entry, **Internet**-based database synchronization and more. System specifications and other relevant information is presented.

27/3,K/52 (Item 1 from file: 635)

DIALOG(R)File 635:Business Dateline(R)

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0036275 87-14980

New Computer Systems Aid Distributors

Anonymous

New Hampshire Business Review (Manchester, NH, US), V9 N24 s1 p20

PUBL DATE: 870828

WORD COUNT: 687

DATELINE: Newton, MA, US

TEXT:

...With both approaches, systems can be configured to handle multiple CRT terminals and printers in single and multiple locations.

The heart of both the Midas **On - Line** Service and On-Site System is the comprehensive distribution software. Because Midas software is modular, customers for both types of systems can select just the applications they need from nine software packages: order processing, invoicing, inventory control, accounts receivable, sales analysis, purchasing, accounts payable, general ledger and financial reporting. All **modules** are **integrated**, so a **transaction** taking place in one immediately updates all relevant files in the others.

In announcing the Mi Systems, Robert M. Bienkowski resident of Keydata said, "We...

27/3,K/53 (Item 1 from file: 647)
DIALOG(R)File 647:CMP Computer Fulltext
(c) 2002 CMP Media, LLC. All rts. reserv.

01205107 CMP ACCESSION NUMBER: CRN19991129S0074
Upstarts and Start-Ups - Reef floats Web apps strategy
Amy Rogers
COMPUTER RESELLER NEWS, 1999, n 871, PG128
PUBLICATION DATE: 991129
JOURNAL CODE: CRN LANGUAGE: English
RECORD TYPE: Fulltext
SECTION HEADING: CRN Business Weekly
WORD COUNT: 569

... on dedicated Web-server and database hosts. Customers also can share space on Web servers with other dot.com companies.

Internetware is comprised of six **modules** built around a common engine, priced at \$30,000. Reef Commerce lets integrators and service providers set up virtual shopping malls and **online** storefronts. Third-party back-end payment **systems** can be **integrated** into Reef Commerce. Reef Publisher lets users publish and update information **online**.

In Reef lingo, groups of users are called tribes. Reef's Tribe Manager lets integrators designate access rights to specific users and groups within an...

27/3,K/54 (Item 2 from file: 647)
DIALOG(R)File 647:CMP Computer Fulltext
(c) 2002 CMP Media, LLC. All rts. reserv.

01198256 CMP ACCESSION NUMBER: EBN19990816S0053
How To buy Wireless Communication ICs - OEMs Slow To Surrender Verticality
Jennifer L. Baljko
ELECTRONIC BUYERS NEWS, 1999, n 1173, PG53
PUBLICATION DATE: 990816
JOURNAL CODE: EBN LANGUAGE: English
RECORD TYPE: Fulltext
SECTION HEADING: Supply-Chain Management
WORD COUNT: 1427

... the submitted order may not be complete."

Besides tackling supply-chain issues, other wireless suppliers are looking to win and keep business by providing a **one - stop shop**.

Conexant **Systems** Inc. is doing that by integrating various components into multichip **modules** and RF subsystem and full-system solutions, said Rick **Weber**, marketing communications manager for the company's wireless division in Newport Beach, Calif.

"We're working on a level of higher integration," Weber said. "As...

27/3,K/55 (Item 3 from file: 647)
DIALOG(R)File 647:CMP Computer Fulltext
(c) 2002 CMP Media, LLC. All rts. reserv.

01189210 CMP ACCESSION NUMBER: IWK19990412S0073
Full-Function Accounting (What's Hot)
INFORMATIONWEEK, 1999, n 729, PG176
PUBLICATION DATE: 990412
JOURNAL CODE: IWK LANGUAGE: English

RECORD TYPE: Fulltext
SECTION HEADING: Behind The News
WORD COUNT: 96

TEXT:

Carillon Financials is a fully **integrated system** for online **transaction** -processing client-server accounting and business processes. It runs on Windows 95 or Windows NT Workstation. General ledger, accounts payable, accounts receivable, inventory, order entry, purchase order, production order, fixed assets, time/billing, job cost, and shop floor control **modules** are \$15,995; the financial desktop is \$8,995; the payroll module is \$19,995; contact-management and system-setup **modules** are free with any other module. Source code is \$15,000 for the first module and \$5,000 for each additional module.

27/3,K/56 (Item 4 from file: 647)
DIALOG(R)File 647:CMP Computer Fulltext
(c) 2002 CMP Media, LLC. All rts. reserv.

01074426 CMP ACCESSION NUMBER: CWK19951204S0103

A look at the options and who's using them - Internet payment schemes (Web Design and Management)

Karen Rodriguez

COMMUNICATIONSWEEK, 1995, n 587, PGIA4

PUBLICATION DATE: 951204

JOURNAL CODE: CWK LANGUAGE: English

RECORD TYPE: Fulltext

SECTION HEADING: Interactive Age

WORD COUNT: 1191

... system that lets consumers and merchants conduct transactions easily and safely over the Internet.

Checkfree Wallet has a client and a server component. The browser **modules** can be downloaded free from Checkfree's home page, at <http://www.checkfree.com>, or a merchant's site for use with Netscape Navigator, Spyglass Mosaic, Quarterdeck Corp. Mosaic and The Wollongong Group Inc. Emissary brows-ers. The server **module** is **integrated** into a **merchant's Web** server.

Checkfree Wallet uses public-private key encryption technology from RSA Data Security Inc., in Redwood City, Calif., and a large 768-bit key to...

27/3,K/57 (Item 1 from file: 674)
DIALOG(R)File 674:Computer News Fulltext
(c) 2002 IDG Communications. All rts. reserv.

075057

ORACLE PLANS MAJOR PUSH INTO E-COMMERCE MARKET

Byline: JOHN COX

Journal: Network World

Publication Date: May 28, 1999

Word Count: 546 Line Count: 50

Text:

... by selling databases and consulting services, and to a lesser degree business applications. Now, like every other company, it wants to cash in on the **Internet** craze. It plans to do that, initially, more or less by fiat - by simply declaring its software already is the **Internet** platform of choice for lots of **Web** sites. There is some truth to this. "Oracle already is an important e-commerce player," says Bob Chatham, a senior analyst with Forrester Research in Cambridge, Mass. "Many of the big **Web** sites are, and will be, run on Oracle databases." But that hasn't translated into notable success for other Oracle software. According to Chatham, Oracle's recent Oracle Applications for the **Web**, which let browser users create purchase requisitions for goods and services, expense reports and so on, are unproven in a nascent market. "The biggest player...

... Ariba, and its revenue last year was only about \$200 million," Chatham says. Oracle's suite of e-commerce applications, which lets customers create an **online** store complete with **Web**-based ordering, billing and payment features, battles an array of competitors, as do yet another set of applications designed for such diverse activities as field...

... you also have the need for connections to legacy data, to back-end ERP applications - to all the things that have to happen in a **Web**-based commercial site. All of these parts need to be scalable, robust and well **integrated** with the **Web - commerce system**." Oracle cites numerous e-business success stories, but many of these claims appear to be based on the fact that customers buy a product that...

... Rubber in Denver is a major manufacturer of automotive and industrial hoses, belts and similar products. Gates Rubber is listed on Oracle's e-business **Web** site because the company uses the Oracle database and is rolling out Oracle's ERP applications. But the company, which bought several of the **Web**-based **modules** for a planned e-business project, has shelved those plans for now. Instead, the company will continue to rely on its 15-year-old electronic data interchange system, which creates highly automated business connections with customers such as Ford Motor Co., says Caryl Foley, Gates' manager of applications services. "The **Web** systems are glitzy and 'out there' but what's the return on investment?" Foley asks. For Gates and its business partners right now, at least...

27/3,K/58 (Item 1 from file: 813)
DIALOG(R)File 813:PR Newswire
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1400515 DATH009
HyperDynamics Launches Electronic Commerce and HyperTech Commentary

DATE: January 7, 1999 08:40 EST WORD COUNT: 573

... to the technically oriented business plans of various publicly traded Internet-related companies.

Through its wholly owned subsidiary MicroData Systems, Inc., HyperDynamics is preparing its **web** site for a complete e-commerce presence. MicroData is a certified reseller for Great Plains Software (Nasdaq: GPSI). Great Plains is the developer of the Great Plains CS+ SQL mid-range accounting system platform. In addition to its primary accounting **modules**, Great Plains has also developed its "Next Generation e-business applications" including the "Dynamics.Commerce" product. Designed to use Microsoft's SQL server relational database...

... electronic business platform allows HyperDynamics both to provide an e-commerce means of selling its subsidiaries' products and also to help implement and support completely **integrated e-commerce systems** for its customers. HyperDynamics will focus heavily on developing the **web**-based front ends to integrate with this powerful platform.

HyperDynamics President and CEO Kent Watts stated, "One big difference in our e-commerce strategy is...

27/3,K/59 (Item 1 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00430608 20001005LNTH020 (USE FORMAT 7 FOR FULLTEXT)
Greece's Newest Financial Institution, Novabank, Chooses Euronet Worldwide for Electronic Transaction Software
PR Newswire
Thursday, October 5, 2000 13:43 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 508

TEXT:

...financial institution that entered the Greek retail banking market with the simultaneous opening of 45 branches on September 21, 2000.

Euronet installed its core middleware **product , Integrated Transaction Management (ITM)**, as well as **modules** for debit card system management, ATM network management, and ATM bill-pay. The middleware's **on - line** connection with NovaBank's back-office system allows new accounts to become active immediately and provides real-time transfer of data.

27/3,K/60 (Item 2 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00353027 20000613CGTU017 (USE FORMAT 7 FOR FULLTEXT)
First of Omaha(R) Announces Release of First E-Commerce(TM) Product
PR Newswire
Tuesday, June 13, 2000 09:30 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 354

TEXT:

First of Omaha Merchant Processing announced today the release of their First **eCommerce program , a one - stop** source for electronic **commerce** services. Advanced data mining, fraud assessment and ancillary services are all standard features of First eCommerce. In addition, First of Omaha merchant customers will take advantage of front office **web** site development and hosting, including secure **Internet** payment processing **modules** . For back office needs, First eCommerce offers **web** -based tools designed to provide real time, **online** access to account information.

Nick Baxter, President of First of Omaha, commented on the release of First eCommerce; "With the increasing number of merchants involved...

27/3,K/61 (Item 3 from file: 613)
DIALOG(R)File 613:PR Newswire
(c) 2002 PR Newswire Association Inc. All rts. reserv.

00103879 19990506MNTH009 (USE FORMAT 7 FOR FULLTEXT)
International Home Foods to Benefit From Gelco's Category Management Capabilities
PR Newswire
Thursday, May 6, 1999 09:37 EDT
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 431

TEXT:

...management modules Gelco is marketing as a result of its recent acquisition of Performance Wave.

With Performance Wave products in hand, Gelco now possesses a **web**

-based
solution for fact-based sales initiatives, including category management
and
trade funds management. It is comprised of a series of **modules** that can
be
implemented individually or integrated into a **combined solution**
offering. The
sales library module is a repository for all corporate "assets" such as
presentations, corporate and retailer logos, promotion materials,
advertising
content, brand plans and calendars. All IHF field sales employees now have
web access to any and all IHF promotional assets housed in the library.

27/3,K/62 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00393576 20001025299B0816 (USE FORMAT 7 FOR FULLTEXT)
**OneSoft Launches Industry's First Integrated Platform for Enterprise Demand
Chain Optimization-OneSoft 4 Combines Business Intelligence, Sell-Side
Commerce, Application Integration, and Workflow Process Management to
Support...**
Business Wire
Wednesday, October 25, 2000 08:04 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 956

OneSoft 4 eliminates those problems with a fully **integrated** suite of
online
sales modules for business intelligence, content management, enterprise
application integration and process workflow management. The new platform
helps sell-side business-to-business focused customers minimize **online**
channel
conflict with new merchandising and reporting capabilities, while
simultaneously maximizing the efficiency of direct sales teams, franchises
and
dealers.
And OneSoft is the only...

...choice of
traditional license delivery or application management services so
customers
can get to market quickly with OneSoft 4 and make rapid changes to their
online offerings.

Customer Benefits

OneSoft 4 delivers a wide range of customer benefits including the ability
to:

- personalize the customer experience by automatically
presenting a customer...

27/3,K/63 (Item 2 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00392251 20001024298B9482 (USE FORMAT 7 FOR FULLTEXT)
**eDeploy.com Selects Loudcloud for Infrastructure Services; Four New
Customers Choose Loudcloud for Software Internet Infrastructure Services**
Business Wire
Tuesday, October 24, 2000 08:16 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 545

TEXT:

...have selected Loudcloud's software infrastructure services as the foundation for deploying, managing and maintaining scalable, secure Web sites.

EDeploy.com provides a set of **integrated Web -based, e-commerce modules**

designed to help worldwide organizations easily and economically manage the complex process of enterprise scale IT projects. EDeploy.com has tapped Loudcloud to manage and maintain the underlying infrastructure software, hardware and networks needed for eDeploy.com to offer its project management system over the **Internet**.

27/3,K/64 (Item 3 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00322907 20000718200B4704 (USE FORMAT 7 FOR FULLTEXT)
Valu.Net Establishes Strategic Alliance with Global Sports Registry
Business Wire
Tuesday, July 18, 2000 10:49 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 505

TEXT:

...Errico,
Valu.Net's CEO. "We offer the turnkey solutions to allow any member of the industry to become digitally enabled and offer their products **online**, or connect to digital buying systems. Our pricing is based on an Application Service Provider (ASP) model on the supplier side, and the nominal costs...

...Valu.Net offers you in Interactive B2B solutions."
About Valu.Net. Valu.Net (www.valu.net) provides complete end-to-end e-commerce solutions, from **Internet** marketing and digital merchandising to Electronic Ordering and advanced payment processing systems. All may be seamlessly integrated with new or existing enterprise information management systems, including accounting, inventory management and customer relationship management. Valu.Net systems can be bought as a fully **integrated e-commerce system**, or as discrete **modules** that may be plugged into other proprietary or packaged e-Business components. Valu.Net provides customers with a fast, cost-effective entree to full participation...

27/3,K/65 (Item 4 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00300347 20000614166B1541 (USE FORMAT 7 FOR FULLTEXT)
Vitria and Aetion Announce Comprehensive Ebusiness Solution for SAP
Business Wire
Wednesday, June 14, 2000 08:49 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 874

TEXT:

...for market-facing

applications, today announced a strategic partnership which will allow customers to leverage their existing SAP(tm) installations while extending them to the **Internet** and e-commerce transactions. As part of the agreement, Vitria has tightly **integrated** its **ebusiness platform**, BusinessWare(R), with Actional's Control Broker(tm) for SAP R/3. The combined solution provides SAP R/3(R) users with a comprehensive ebusiness...

...enabling R/3 to electronically exchange business information and transactions - such as purchase orders and order confirmations - with key suppliers and business partners over the **Internet**.

Vitria's ebusiness solution for SAP R/3 leverages Actional's comprehensive integration solution for fast, flexible access to all R/3 **modules** including Financial Accounting, Sales and Distribution, Materials Management, Production Planning and Human Resources. The solution also supports all major R/3 interfaces and access protocols...

27/3,K/66 (Item 5 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00251459 20000407098B1895 (USE FORMAT 7 FOR FULLTEXT)
Adatom Leverages PeopleSoft eCenter for Applications Implementation & Hosting
Business Wire
Friday, April 7, 2000 11:45 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 941

TEXT:

...Adatom's Global Expansion Plans

Adatom.com, Inc. (Nasdaq:ADTM) today announced that it will turn to PeopleSoft eCenter for implementing and hosting PeopleSoft's **Internet**-enabled applications. PeopleSoft Consulting will use its proven fast track methodology to implement the PeopleSoft Financial Management software and the Order Management and Distribution **modules** for Adatom, allowing Adatom to migrate its back-end operations quickly and cost-effectively to a hosted PeopleSoft solution.
"We evaluated numerous business functionality and...

...believe that we have such a partner that will enable modular functionality, global availability and personalized service."
PeopleSoft eCenter offers a comprehensive set of tightly **integrated eBusiness applications**, as well as single vendor accountability and a superb customer experience. Customer relationship managers serve as a single point of contact for customers to escalate...

27/3,K/67 (Item 6 from file: 610)
DIALOG(R)File 610:Business Wire
(c) 2002 Business Wire. All rts. reserv.

00246821 20000403094B69 (USE FORMAT 7 FOR FULLTEXT)
American Isuzu Motors Inc. Chooses FirePond as Interactive Selling Platform
for Business-to-Business Commerce
Business Wire
Monday, April 3, 2000 08:55 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 985

TEXT:

Commercial Truck Company Affirms FirePond's Critical Role
in its North American Sales Strategy

FirePond (NASDAQ:FIRE), the leader in **integrated** e-business **sales** and marketing **solutions**, today announced that American Isuzu Motors Inc., the largest importer of commercial trucks in the U.S., has signed an agreement to use FirePond Sales(TM) and FirePond Sales Manager(TM), the **Web**-based guided selling and customer information management **modules** of the FirePond Application Suite. Isuzu will deploy FirePond Sales and FirePond Sales Manager throughout its entire network of over 200 commercial vehicle dealerships in...